

# Source Water Protection Plan

## Summersville Municipal Water

PWSID WV3303404

Nicholas County

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In cooperation with Summersville Municipal Water



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## SOURCE WATER PROGRAM ACRONYMS

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<b>AST</b>	Aboveground Storage Tank
<b>BMP</b>	Best Management Practices
<b>ERP</b>	Emergency Response Plan
<b>GWUDI</b>	Ground Water Under the Direct Influence of Surface Water
<b>LEPC</b>	Local Emergency Planning Committee
<b>OEHS/EED</b>	Office of Environmental Health Services/Environmental Engineering Division
<b>PE</b>	Professional Engineer
<b>PSSCs</b>	Potential Source of Significant Contamination
<b>PWSU</b>	Public Water System Utility
<b>RAIN</b>	River Alert Information Network
<b>RPDC</b>	Regional Planning and Development Council
<b>SDWA</b>	Safe Drinking Water Act
<b>SWAP</b>	Source Water Assessment and Protection
<b>SWAPP</b>	Source Water Assessment and Protection Program
<b>SWP</b>	Source Water Protection
<b>SWPA</b>	Source Water Protection Area
<b>SWPP</b>	Source Water Protection Plan
<b>WARN</b>	Water/Wastewater Agency Response Network
<b>WHPA</b>	Wellhead Protection Area
<b>WHPP</b>	Wellhead Protection Program
<b>WSDA</b>	Watershed Delineation Area
<b>WVBPH</b>	West Virginia Bureau for Public Health
<b>WVDEP</b>	West Virginia Department of Environmental Protection
<b>WVDHHR</b>	West Virginia Department of Health and Human Resources
<b>WVDHSEM</b>	West Virginia Division of Homeland Security and Emergency Management
<b>ZCC</b>	Zone of Critical Concern
<b>ZPC</b>	Zone of Peripheral Concern

## 1.0 PURPOSE

The goal of the West Virginia Bureau of Public Health (WVBPH) source water assessment and protection (SWAP) program is to prevent degradation of source waters which may preclude present and future uses of drinking water supplies to provide safe water in sufficient quantity to users. The most efficient way to accomplish this goal is to encourage and oversee source water protection on a local level. Many aspects of source water protection may be best addressed by engaging local stakeholders.

The intent of this document is to describe what Summersville Municipal Water has done, is currently doing, and plans to do to protect its source of drinking water. Although this water system treats the water to meet federal and state drinking water standards, conventional treatment does not fully eradicate all potential contaminants, and treatment that goes beyond conventional methods is often very expensive. By completing this plan, Summersville Municipal Water acknowledges that implementing measures to minimize and mitigate contamination can be a relatively economical way to help ensure the safety of the drinking water.

### 1.1 WHAT ARE THE BENEFITS OF PREPARING A SOURCE WATER PROTECTION PLAN?

- Fulfilling the requirement for the public water utilities to complete or update their source water protection plan.
- Identifying and prioritizing potential threats to the source of drinking water; and establishing strategies to minimize the threats.
- Planning for emergency response to incidents that compromise the water supply by contamination or depletion, including how the public, state, and local agencies will be informed.
- Planning for future expansion and development, including establishing secondary sources of water.
- Ensuring conditions to provide the safest and highest quality drinking water to customers at the lowest possible cost.
- Providing more opportunities for funding to improve infrastructure, purchase land in the protection area, and other improvements to the intake or source water protection areas.

## 2.0 BACKGROUND: WV SOURCE WATER ASSESSMENT AND PROTECTION PROGRAM

Since 1974, the federal Safe Drinking Water Act (SDWA) has set minimum standards on the construction, operation, and quality of water provided by public water systems. In 1986, Congress amended the SDWA. A portion of those amendments were designed to protect the source water contribution areas around ground water supply wells. This program eventually became known as the Wellhead Protection Program (WHPP). The purpose of the WHPP is to prevent pollution of the source water supplying the wells.

The Safe Drinking Water Act Amendments of 1996 expanded the concept of wellhead protection to include surface water sources under the umbrella term of Source Water Protection. The amendments encourage states to establish SWAP programs to protect all public drinking water supplies. As part of this initiative states must explain how protection areas for each public water system will be delineated, how potential contaminant sources will be inventoried, and how susceptibility ratings will be established.

In 1999, the WVBPH published the West Virginia Source Water Assessment and Protection Program, which was endorsed by the United States Environmental Protection Agency. Over the next few years, WVBPH staff completed an assessment (i.e., delineation, inventory and susceptibility analysis) for all of West Virginia's public water systems. Each public water system was sent a copy of its assessment report. Information regarding assessment reports for Summersville Municipal Water can be found in **Table 1**.

### 3.0 STATE REGULATORY REQUIREMENTS

On June 6, 2014, §16 1 2 and §16 1 9a of the Code of West Virginia, 1931, was reenacted and amended by adding three new sections, designated §16 1 9c, §16 1 9d and §16-1-9e. The changes to the code outlines specific requirements for public water utilities that draw water from a surface water source or a surface water influenced groundwater source.

Under the amended and new codes each existing public water utility using surface water or ground water influenced by surface water as a source must have completed or updated a source water protection plan by July 1, 2016, and must continue to update their plan every three years. Existing source water protection plans have been developed for many public water utilities in the past. If available, these plans were reviewed and considered in the development of this updated plan. Any new water system established after July 1, 2016 must submit a source water protection plan before they start to operate. A new plan is also required when there is a significant change in the potential sources of significant contamination (PSSC) within the zone of critical concern (ZCC).

The code also requires that public water utilities include details regarding PSSCs, protection measures, system capacities, contingency plans, and communication plans. Before a plan can be approved, the local health department and public will be invited to contribute information for consideration. In some instances, public water utilities may be asked to conduct independent studies of the source water protection area and specific threats to gain additional information.

## 4.0 SYSTEM INFORMATION

Summersville Municipal Water is classified as a state regulated public utility and operates a community public water system. A community public water system is a system that regularly supplies drinking water from its own sources to at least 15 service connections used by year round residents of the area or regularly serves 25 or more people throughout the entire year. For purposes of this source water protection plan, community public water systems are also referred to as public water utilities. Information on the population served by this utility is presented in **Table 1** below.

**Table 1. Population Served by Summersville Municipal Water**

<b>Administrative office location:</b>		507 Gauley River Road, Summersville, WV 26651	
<b>Is the system a public utility, according to the Public Service Commission rule?</b>		Yes	
<b>Date of Most Recent Source Water Assessment Report:</b>		December 2002	
<b>Date of Most Recent Source Water Protection Plan:</b>		December 2010	
<b>Population served directly:</b>		The utility directly serves approximately 6,665 people, or 2,666 customers.	
<b>Bulk Water Purchaser Systems:</b>	<b>System Name</b>	<b>PWSID Number</b>	<b>Population</b>
	Gauley River PSD (Also purchases water from Kanawha Falls PSD)	WV3301042	550 customers or 1,375 people are served by City of Summersville Water.
<b>Total Population Served by the Utility:</b>		The utility serves a total population of approximately 8,040 people.	
<b>Does the utility have multiple source water protection areas (SWPAs)?</b>		No	
<b>How many SWPAs does the utility have?</b>		1	

\*Estimated population is determined by multiplying the number of customers by 2.5.

## 5.0 WATER TREATMENT AND STORAGE

As required, Summersville Municipal Water has assessed their system (e.g., treatment capacity, storage capacity, unaccounted for water, contingency plans) to evaluate their ability to provide drinking water and protect public health. **Table 2** contains information on the water treatment methods and capacity of the utility. Information about the surface sources from which Summersville Municipal Water draws water can be found in **Table 3**. If the utility draws water from any groundwater sources to blend with the surface water the information about these ground water sources can be found in **Table 4**.

**Table 2. Summersville Municipal Water Treatment Information**

<b>Water Treatment Processes (List All Processes in Order)</b>	Water treatment processes include coagulation, taste and odor testing, flocculation, sedimentation, filtration, chlorination, fluoridation, and corrosion control.
<b>Current Treatment Capacity (gal/day)</b>	The approximate treatment capacity of the plant is 2,800,000 gallons/day.
<b>Current Average Production (gal/day)</b>	The plant currently produces an average of around 700,000 gallons/day.
<b>Maximum Quantity Treated and Produced (gal)</b>	According to the 2015 PSC Annual Report, the maximum quantity of water produced in the last year was 1,051,000 gallons on 6/21/2015.
<b>Minimum Quantity Treated and Produced (gal)</b>	According to the 2015 PSC Annual Report, the minimum quantity of water produced in the last year was 295,000 gallons on 6/20/2015.
<b>Average Hours of Operation</b>	The treatment plant operates an average of 14-16 hours/day at reduced capacity.
<b>Maximum Hours of Operation in One Day</b>	The maximum number of hours of operation in the last year was 24 hours, but the plant was operating at a reduced rate.
<b>Minimum Hours of Operation in One Day</b>	The minimum number of hours of operation in the last year was 5 hours.
<b>Number of Storage Tanks Maintained</b>	The water system maintains 7 treated water storage tanks and 1 230,000 gallon clearwell. They also have 4 booster pump stations.
<b>Total Gallons of Treated Water Storage (gal)</b>	The total treated water storage capacity is approximately 2,075,000 gallons.
<b>Total Gallons of Raw Water Storage (gal)</b>	The water system does not have any raw water storage.



**Table 3. Summersville Municipal Water Surface Water Sources**

Intake Name	SDWIS #	Local Name	Describe Intake	Name of Water Source	Date Constructed / Modified	Frequency of Use (Primary/ Backup/ Emergency)	Activity Status (Active/ Inactive)
Gauley River/ Summersville Lake Intake	IN001	Summer Intake	The intake pipe has two screened openings, one about 30' above the other. They can draw from both intakes simultaneously, but primarily use the upper intake during the winter when the lake level is higher and the lower intake during the summer when the level is lower.	Gauley River/ Summersville Lake	2004	Primary	Active

**Table 4. Summersville Municipal Water Groundwater Sources**

Does the utility blend with groundwater?					No				
Well/Spring Name	SDWIS #	Local Name	Date Constructed/ Modified	Completion Report Available (Yes/No)	Well Depth (ft.)	Casing Depth (ft.)	Grout (Yes/No)	Frequency of Use (Primary/ Backup/ Emergency)	Activity Status (Active/ Inactive)
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

## 6.0 DELINEATIONS

For surface water systems, delineation is the process used to identify and map the drainage basin that supplies water to a surface water intake. This area is generally referred to as the source water protection area (SWPA). All surface waters are susceptible to contamination because they are exposed at the surface and lack a protective barrier from contamination. Accidental spills, releases, sudden precipitation events that result in overland runoff, or storm sewer discharges can allow pollutants to readily enter the source water and potentially contaminate the drinking water at the intake. The SWPA for surface water is distinguished as a Watershed Delineation Area (WSDA) for planning purposes; and the Zone of Peripheral Concern (ZPC) and Zone of Critical Concern (ZCC) are defined for regulatory purposes.

The WSDA includes the entire watershed area upstream of the intake to the boundary of the State of West Virginia border or a topographic boundary. The ZCC for a public surface water supply is a corridor along streams within the watershed that warrants more detailed scrutiny due to its proximity to the surface water intake and the intake's susceptibility to potential contaminants within that corridor. The ZCC is determined using a mathematical model that accounts for stream flows, gradient and area topography. The length of the ZCC is based on a five-hour time-of-travel of water in the streams to the water intake, plus an additional one-quarter mile below the water intake. Ohio River ZCC delineations are based on ORSANCO guidance and extend 25 miles above the intake. The width of the zone of critical concern is 1,000 feet measured horizontally from each bank of the principal stream and five hundred feet measured horizontally from each bank of the tributaries draining into the principal stream. Ohio River ZCC delineations are based on ORSANCO guidance and extend 25 miles above the intake and one-quarter mile below the intake. The Ohio River ZCC delineations include 1,320 feet (one-quarter mile) measured from the bank of the main stem of the Ohio River and 500 feet on tributary.

The ZPC for a public surface water supply source and for a public surface water influenced groundwater supply source is a corridor along streams within a watershed that warrants scrutiny due to its proximity to the surface water intake and the intake's susceptibility to potential contaminants within that corridor. The ZPC is determined using a mathematical model that accounts for stream flows, gradient and area topography. The length of the zone of peripheral concern is based on an additional five-hour time-of-travel of water in the streams beyond the perimeter of the zone of critical concern, which creates a protection zone of ten hours above the water intake. The width of the zone of peripheral concern is one thousand feet measured horizontally from each bank of the principal stream and five hundred feet measured horizontally from each bank of the tributaries draining into the principal stream.

For groundwater supplies there are two types of SWPA delineations: 1) wellhead delineations and 2) conjunctive delineations, which are developed for supplies identified as groundwater under the direct influence of surface water, or GWUDIs. A wellhead protection area is determined to be the area contributing to the recharge of the groundwater source (well or spring), within a five year time of travel. A conjunctive delineation combines a wellhead protection area for the hydrogeologic recharge and a connected surface area contributing to the wellhead.

Information and maps of the WSDA, ZCC, ZPC and Wellhead Protection Area for this public water supply were provided to the utility and are attached to this report. See **Appendix A. Figures**. Other information about the WSDA is shown in **Table 5**.

**Table 5. Watershed Delineation Information**

<b>Size of WSDA (Indicate units)</b>	The Watershed Delineation Area covers approximately 611 square miles.
<b>River Watershed Name (8-digit HUC)</b>	Gauley River Watershed- HUC 05050005
<b>Size of Zone of Critical Concern (Acres)</b>	The ZCC covers approximately 7,006 acres.
<b>Size of Zone of Peripheral Concern (Acres) (Include ZCC area)</b>	The ZPC covers approximately 36,605 acres.
<b>Method of Delineation for Groundwater Sources</b>	N/A. The water system does not have any groundwater sources.
<b>Area of Wellhead Protection Area (Acres)</b>	N/A

## 7.0 PROTECTION TEAM

One important step in preparing a source water protection plan is to organize a source water protection team who will help develop and implement the plan. The legislative rule requires that water utilities make every effort to inform and engage the public, local government, local emergency planners, the local health department and affected residents at all levels of the development of the protection plan. WVBPH recommends that the water utility invite representatives from these organizations to join the protection team, which will ensure that they are given an opportunity to contribute in all aspects of source water protection plan development. Public water utilities should document their efforts to engage representatives and provide an explanation if any local stakeholder is unable to participate. In addition, other local stakeholders may be invited to participate on the team or contribute information to be considered. These individuals may be emergency response personnel, local decision makers, business and industry representatives, land owners (of land in the protection area), and additional concerned citizens.

The administrative contact for Summersville Municipal Water is responsible for assembling the protection team and ensuring that members are provided the opportunity to contribute to the development of the plan. The acting members of the Protection Team are listed in **Table 6**.

The role of the protection team members will be to contribute information to the development of the source water protection plan, review draft plans and make recommendations to ensure accuracy and completeness, and when possible contribute to implementation and maintenance of the protection plan. The protection team members are chosen as trusted representatives of the community served by the water utility and may be designated to access confidential data that contains details about the local PSSCs. The input of the protection team will be carefully considered by the water utility when making final decisions relative to the documentation and implementation of the source water protection plan.

Summersville Municipal Water will be responsible for updating the source water protection plan and rely upon input from the protection team and the public to better inform their decisions. To find out how you can become involved as a participant or contributor, visit the utility website or call the utility phone number, which are provided in **Table 6**.

**Table 6. Protection Team Member and Contact Information**

Name	Representing	Title	Phone Number	Email
Robert Brown	Summersville Municipal Water	Chief Operator	304-237-6776	waterworks1@frontier.com
James Corbitt	City of Summersville	Utility Superintendent	304-619-0642	jamescorbitt@summersvillewv.org
Rodney Snodgress	Summersville Volunteer Fire Department (VFD)	Chief	304-651-5650	stripesustuffwv@gmail.com
Leon Trescott	Nicholas County Division of Homeland Security and Emergency Management	Representative	304-872-7892	leon.trescott@nicholasoes.org
Mike Hilleary	Summersville Municipal Water	Operator	304-619-0522	hilleary2@frontier.com
Robert Shaffer	City of Summersville	Mayor	304-619-7900	rshafer@shaferwv.com
Rodney Boyce	Nicholas County Health Department	Director	304-872-5329	rodney.j.boyce@wv.gov
Elizabeth Ratliff	Nicholas County Health Department	Sanitarian	304-872-5329	Elizabeth.D.Ratliff@wv.gov
<b>Date of first protection Team Meeting</b>	5/9/2016			
<b>Efforts made to inform and engage local stakeholders (public, local government, local emergency planners, local health department, and affected residents) and explain absence of recommended stakeholders:</b>	<p>The protection team for Summersville first met on 5/9/2016 at Summersville City Hall. James Corbitt arranged the meeting and contacted the recommended stakeholders, all of which were present at the first meeting with the exception of the Nicholas County Health Department representatives. They were provided with a copy of the draft plan to review and will be included in future planning efforts. More information about the first protection team meeting is attached in <b>Appendix E. Supporting Documentation</b>.</p> <p>Summersville also held a public meeting on 5/9/2016 during the regularly scheduled city council meeting. A representative from Tetra Tech presented information about the SWPP and accepted comments and questions from the public about the plan. More information about this public meeting can be found in <b>Table 10. Education and Outreach Implementation Plan</b>.</p>			

## 8.0 POTENTIAL SOURCES OF SIGNIFICANT CONTAMINATION

Source water protection plans should provide a complete and comprehensive list of the PSSCs contained within the ZCC based upon information obtained from the WVBPH, working in cooperation with the West Virginia Department of Environmental Protection (WVDEP) and the West Virginia Division of Homeland Security and Emergency Management (WVDHSEM). A facility or activity is listed as a PSSC if it has the potential to release a contaminant that could potentially impact a nearby public water supply, and it does not necessarily indicate that any release has occurred.

The list of PSSCs located in the SWPA is organized into two types: 1) SWAP PSSCs, and 2) Regulated Data. SWAP PSSCs are those that have been collected and verified by the WVBPH SWAP program during previous field investigations to form the source water assessment reports and source water protection plans. Regulated PSSCs are derived from federal and state regulated databases, and may include data from WVDEP, US Environmental Protection Agency, WVDHSEM, and out-of-state data sources.

### 8.1 CONFIDENTIALITY OF PSSCS

A list of the PSSCs contained within the ZCC should be included in the source water protection plan. However, the exact location, characteristics and approximate quantities of contaminants shall only be made known to one or more designees of the public water utility and maintained in a confidential manner. In the event of a chemical spill, release or other related emergency, information pertaining to the contaminant shall be immediately disseminated to any emergency responders reporting to the site. The designees for Summersville Municipal Water are identified in the communication planning section of the source water protection plan.

PSSC data from some agencies (ex. WVDHSEM, WVDEP, etc.) may be restricted due to the sensitive nature of the data. Locational data will be provided to the public water utility. However, to obtain specific details regarding contaminants, (such as information included in Tier II reports), water utilities should contact the local emergency planning commission (LEPC) or agencies, directly. While the maps and lists of the PSSCs and regulated sites are to be maintained in a confidential manner, these data are provided in **Appendix A. Figures** for internal review and planning uses only.

### 8.2 LOCAL AND REGIONAL PSSCS

For the purposes of this source water protection plan, local PSSCs are those that are identified by the water utility and local stakeholders and are not already identified in the PSSCs lists distributed by the WVBPH and other agencies. Local stakeholders may identify local PSSCs for two main reasons. The first is that it is possible that threats exist from unregulated sources and land uses that have not already been inventoried and do not appear in regulated databases. For this reason each public water utility should investigate their protection area for local PSSCs. A PSSC inventory should identify all contaminant sources and land uses in the delineated ZCC. The second reason local PSSCs are identified is because public water utilities may consider expanding the PSSC inventory effort outside of the ZCC into the ZPC and WSDA if necessary to properly identify all threats that could impact the drinking water source. As the utility considers threats in the watershed they may consider collaborating with upstream communities to identify and manage regional PSSCs.

When conducting local and regional PSSC inventories, utilities should consider that some sources may be obvious like above ground storage tanks, landfills, livestock confinement areas, highway or railroad right of ways, and sewage treatment facilities. Others are harder to locate like abandoned cesspools, underground tanks, French drains, dry wells, or old dumps and mines.

Summersville Municipal Water reviewed intake locations and the delineated SWPAs to verify the existence of PSSCs provided by the WVBPH and identify new PSSCs. If possible, locations of regulated sites within the SWPA were confirmed. Information on any new or updated PSSCs identified by Summersville Municipal Water and not already appearing in datasets from the WVBPH can be found in Table 7.

**Table 7. Locally Identified Potential Sources of Significant Contamination**

<b>PSSC Number</b>	<b>Map Code</b>	<b>Site Name</b>	<b>Site Description</b>	<b>Relative Risk Score</b>	<b>Comments</b>
-	-	-	-	-	-

## 8.3 PRIORITIZATION OF THREATS AND MANAGEMENT STRATEGIES

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Once the utility has identified local concerns, they must develop a management plan that identifies specific activities that will be pursued by the public water utility in cooperation and concert with the WVBPH, local health departments, local emergency responders, LEPC and other agencies and organizations to protect the source water from contamination threats.

Depending on the number identified, it may not be feasible to develop management strategies for all of the PSSCs in the SWPA. The identified PSSCs can be prioritized by potential threat to water quality, proximity to the intake(s), and local concern. The highest priority PSSCs can be addressed first in the initial management plan. Lower ranked PSSCs can be addressed in the future as time and resources allow. To assess the threat to the source water, water systems should consider confidential information about each PSC. This information may be obtained from state or local emergency planning agencies, Tier II reports, facility owner, facility groundwater protection plans, spill prevention response plans, results of field investigations, etc.

In addition to identifying and prioritizing PSSCs within the SWPA, local source water concerns may also focus on critical areas. For the purposes of this source water protection plan, a critical area is defined as an area that is identified by local stakeholders and can lie within or outside of the ZCC. Critical areas may contain one or more PSSCs which would require immediate response to address a potential incident that could impact the source water.

A list of priority PSSCs was selected and ranked by the Summersville Municipal Water Protection Team. This list reflects the concerns of this specific utility and may contain PSSCs not previously identified and not within the ZCC or ZPC. **Table 8** contains a description of why each critical area or PSC is considered a threat and what management strategies the utility is either currently using or could use in the future to address each threat.



## 9.0 IMPLEMENTATION PLAN FOR MANAGEMENT STRATEGIES

Summersville Municipal Water reviewed the recommended strategies listed in their previous source water protection plan, to consider if any of them should be adopted and incorporated in this updated plan. **Table 9** provides a brief statement summarizing the status of the recommended strategies. **Table 9** also lists strategies from a previous plan that are being incorporated in this plan update

When considering source management strategies and education and outreach strategies, this utility has considered how and when the strategies will be implemented. The initial step in implementation is to establish responsible parties and timelines to implement the strategies. The water utility, working in conjunction with the Protection Team members, can determine the best process for completing activities within the projected time periods. Additional meetings may be needed during the initial effort to complete activities, after which the Protection Team should consider meeting annually to review and update the Source Water Protection Plan. A system of regular updates should be included in every implementation plan.

Proposed commitments and schedules may change but should be well documented and reported to the local stakeholders. If possible, utilities should include cost estimates for strategies to better plan for implementation and possible funding opportunities. Summersville Municipal Water has developed an implementation plan for priority concerns listed in **Table 8**. The responsible team member, timeline, and potential cost of each strategy are presented in **Table 9**. Note: Because timelines may change, future plan updates should describe the status of each strategy and explain the lack of progress. The responsible team member, timeline, and potential cost of each strategy was estimated and is presented in **Table 9**.

**Table 8. Priority PSSCs or Critical Areas**

PSSC or Critical Area	Priority Number	Reason for Concern
Marcellus Shale Wells and Gas Pipelines	1	Fracturing fluid is typically water and sand that is forced into the shale to open cracks and fissures so more natural gas can flow out of the formation. Chemicals can also be added to this fluid. There are several methods to dispose of this fluid, such as deep injection and trucking the fluid to a treatment facility. There is concern about fracturing water migrating or being spilled into the source water. In addition, the water system has concerns about the construction of gas pipelines through the watershed.
Mining Areas	2	There are approximately 180 mine sites located in and around the ZCC. Increased effects of acid mine drainage and the effects of water treatment for acid mine drainage are concerns of the water system.  If not properly treated acid mine drainage from mine lands may impact the pH, iron, and manganese levels in the water. Underground mines in some locations are being used to dispose of mine waste and fracturing water from oil and gas operations. There are concerns about what types of things may be injected into abandoned underground mines and how that will potentially impact the surface water in the future.
WV Routes 39 and 55	3	These are two major roadways that converge together within the protection watershed. Route 55 crosses the Gauley River by bridge upstream of the ZCC but within the watershed delineation area. If a hazardous materials spill were to occur at this bridge, it may be difficult to contain and could potentially contaminate the surface waters.
Individual septic systems	4	There are rural areas upstream of the intake that likely contain private septic systems. Failing septic systems can leach into surrounding soils and potentially contaminate the water supply.
Potential line breaks from public sewer near surface water	5	If a line break or spill occurs, untreated sewage, could contaminate the surface water source, raising concentrations of total coliform, particularly fecal coliform. There are municipalities upstream that discharge into tributaries of the Gauley River and have had frequent spills.
Recreational use of campsites, rivers, and lake	6	The Gauley River is a major recreational resource in WV, especially for boat traffic. The protection watershed includes areas that are part of the WV Department of

PSSC or Critical Area	Priority Number	Reason for Concern
		Natural Resources (WVDNR) Summersville Lake Wildlife Management Area (WMA) and the National Park Service (NPS) Gauley River National Recreation Area. Solid waste at campsites along the river and petroleum products from boats may contaminate the surface waters.
Nicholas County Municipal Landfill	7	The Nicholas County Municipal Landfill is located in the protection watershed. The Class B landfill, run by the Nicholas County Solid Waste Authority, encompasses 110 acres, approximately 14 of which are currently receiving waste materials. Should leachate or hazardous materials leak into the groundwater, the contamination could migrate into surface waters.
Lumber Companies	8	Leslie Brothers Lumber, Columbia Forest Products, and Jeld-Wen Fiber Products have locations in the protection watershed. Chemicals and hazardous waste that could be stored at these sites could contaminate the source should an accident occur.

**Table 9. Priority PSSC Management Strategies**

PSSC or Critical Area	Management Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
Previous Plan Status	There were 9 management strategies recommended in the existing plan. 1 of these strategies has either been implemented or is no longer a concern. 8 of these are ongoing or continue to be a concern. These are incorporated in this plan update and listed below.	-	-	-	-
Marcellus Shale Wells	Consider installing continuous monitoring equipment upstream of the intake. The equipment could alert the operator before the contamination reaches the intake and enters the plant. Consider sampling raw water for bromides. Once a baseline is established, increases in bromide levels could signal the	Water utility staff	If necessary	The system should communicate with the WVDEP in order to obtain information about newly permitted wells in their SWPA and keep up to date on potential new regulations. Consider future participation in WV River Alert Information Network (RAIN) should they expand to watersheds other than for the Monongahela River.	Cost of monitoring equipment and staff time for maintenance.

PSSC or Critical Area	Management Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
	presence of brine water or fracturing fluids from drilling operations in the surface waters.				
Mining Areas	Inventory mine portals and determine the extent of mined areas that are draining into the surface water source. Once aware of existing mines, participate in public comments periods before WVDEP issues injection or mining permits for those areas.	Operator and/or staff	By 2019 Plan Update	Contact WVDHHR SWAP at 304-558-2981 for assistance on obtaining mapping and identifying potential threats. Or visit the WV Geological and Economic Survey at <a href="http://www.wvgs.wvnet.edu/">http://www.wvgs.wvnet.edu/</a> to view or request mapping, directly. For more information on the public comment process and WVDEP program, concerned citizens can visit: <a href="http://www.dep.wv.gov/environmental-advocate/Documents/DEP2008CitizensGuide.pdf">http://www.dep.wv.gov/environmental-advocate/Documents/DEP2008CitizensGuide.pdf</a>	Costs associated with staff time inventorying mine portals and participating in public comments process.
WV Routes 39 and 55	Coordinate with emergency officials to be better prepared in the event of a hazardous spill. Continue to monitor the emergency scanner kept in the office for spills occurring in the SWPA.	Operator and/or staff	Ongoing	Participate in communications and incident drills with emergency services to respond quickly to any spills and initiate cleanup activities. In the event that contaminants do find their way into the public water supplies, the system will monitor and react according to standard operation procedures.	Cost associated with participation in training activities.
Individual septic systems	Provide information regarding contamination and source water protection in mailings to homeowners and include non-emergency contact information. Outreach materials will encourage them to have their septic system inspected regularly and pumped every 5-10 years as needed.  The utility will encourage municipalities upstream to consider reducing the amount of septic systems in use by extension of public sewer systems.	Board member or staff and/or operator	By 2019 Plan Update	The USEPA provides a complete guide for residents to maintain their septic systems, for the guide, visit: <a href="http://epa.gov/owm/septic/pubs/homeowner_guide_long.pdf">http://epa.gov/owm/septic/pubs/homeowner_guide_long.pdf</a>	Cost to mail letter and/or brochure.
Potential line breaks from	Communicate with the public sewer system personnel to raise awareness of the source	Operator and/or staff	Within 1 year	-	Minimal costs. Would take time

PSSC or Critical Area	Management Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
public sewer near surface water	water vulnerability to contamination from leaking lines and frequent spills. Consider asking for inclusion in the wastewater treatment plants emergency response plan to be notified when an accidental release occurs				communicating with upstream utilities
Recreational use of campsites, rivers, and lake	Contact personnel of the WVDNR Summersville Lake WMA and the NPS Gauley River National Recreation Area to identify any measures that the water system can assist in, to promote keeping campsites and the water free of solid waste and petroleum products associated with boats.	Operator and/or staff	Within 1 year	Identify any measures that the water system can assist in to promote keeping campsites and the water free of solid waste and petroleum products associated with boats.	Minimal costs. Would take time coordinating with park personnel.
Nicholas County Municipal Landfill	Further investigate the waste disposal and monitoring activities at the landfill. Contact Nicholas County Solid Waste Authority or WVDEP to determine if there is a ground water monitoring program in place. Monitor compliance with state environmental regulations.	Operator and/or staff	Within 1 year	Monitor compliance with state environmental regulations.	Cost associated with contacting the Solid Waste Authority or WVDEP.
Lumber Companies	Contact Leslie Brothers Lumber, Columbia Forest Products, and Jeld-Wen Fiber Products to better determine the threat to the source water. Work with their personnel to create an emergency response plan should any contamination occur.	Operator and/or staff	Within 1 year	Work with their personnel to create an emergency response plan should any contamination occur.	Minimal costs. Would take time contacting the lumber companies and coordinating with their personnel.
Source Water Protection Plan	Update this Source Water Protection Plan at least every 3 years as required by the State Code of West Virginia.	Source Water Protection Team	Every 3 years. Next update in 2019.	The Protection Plan should also be updated any time there is a significant change within the protection area or in utility staff. Yearly meetings of the protection team are recommended to ensure all members are up to date and informed about any developments within the protection area.	Minimal costs associated with team members' time

PSSC or Critical Area	Management Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
Future Development and Other Activities Within the Watershed	Water utility staff will perform a yearly "windshield survey" of the zone of critical concern. They will note changes in land use, water quality, and other developments that may have occurred since the previous year's survey. These changes will be documented and reflected in future source water protection plan updates.	Water utility staff	Yearly, next survey in 2017	Document the date of the survey and any changes that may have occurred within the ZCC that could impact water quality.	Minimal cost associated with staff time
Regular Coordination with Emergency Managers	Local emergency planners have access to confidential chemical contaminant information in Tier II reports from facilities in the SWPA. The utility should coordinate with the local emergency planners to gain an understanding of potential contaminants to better prepare for a spill event. Utility staff will continue to communicate with these emergency services groups on a regular basis, especially when there is not an ongoing emergency. They will invite the local emergency planners to meet yearly as part of the Source Water Protection Team.	Water utility staff and emergency response personnel.	Engage local emergency planners immediately and communicate on a regular basis.	-	Minimal cost associated with staff time
Yearly Source Water Protection Team Meetings	The Protection Team for Summersville Municipal Water will meet on a yearly basis to discuss any changes that might have occurred within the watershed or to find replacements for members who can no longer participate.	Source Water Protection Team	Yearly, next meeting in 2017	-	Minimal cost associated with staff time

## 10.0 EDUCATION AND OUTREACH STRATEGIES

The goal of education and outreach is to raise awareness of the need to protect drinking water supplies and build support for implementation strategies. Education and outreach activities will also ensure that affected citizens and other local stakeholders are kept informed and provided an opportunity to contribute to the development of the source water protection plan. Summersville Municipal Water has created an Education and Outreach plan that describes activities it has either already implemented or could implement in the future to keep the local community involved in protecting their source of drinking water. This information can be found in **Table 10**.

**Table 10. Education and Outreach Implementation Plan**

Education and Outreach Strategy	Description of Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
Public Meeting	City of Summersville held an informational meeting with local residents about source water protection efforts during the regularly scheduled city council meeting. The meeting was structured to provide information to the public about the SWPP and how they can get involved in source water protection. A Tetra Tech representative gave a presentation on the plan, then solicited questions from those in attendance. The meeting was advertised for several weeks by posting an informational flyer in City Hall and on various bulletin boards around town. In addition, the presentation was recorded and broadcasted on the local television station following the meeting. A public review period followed the meeting, but there were no comments or suggestions.	Utility Staff	The meeting was held on 5/9/2016.	The meeting was held at City Hall in Summersville. The city council was in attendance, as well as a few public representatives. The sign-in sheet from the meeting is attached in <b>Appendix E. Supporting Documentation.</b>	Minimal cost to publicize and hold meeting.
Consumer Confidence Report	The water system publishes a Consumer Confidence Report (CCR) annually, as required by the Safe Drinking Water Act, which is sent to all water customers. Information concerning the Source Water Assessment is included in the CCR. In the future, the system will include a reference to this source water protection plan and how customers can access a copy.	Utility Staff	Yearly	This would be in addition to required Source Water Assessment information, including source of water and susceptibility to contamination.	CCR required by SDWA, included in annual budget.
Brochures, Pamphlets, and Letters	Send a letter and/or brochure providing educational information to residences and businesses. These will alert the recipients of the need for source water protection and conservation. Businesses that use greater-than-household quantities of regulated substances may receive a different letter. Funding for the brochures may be available	Utility Staff	Yearly	The Source Water Collaborative has released an educational brochure building tool to assist with creating custom brochures targeting local decision makers. This tool is available at: <a href="http://www.yourwateryourdecision.org">http://www.yourwateryourdecision.org</a> and may assist in community planning and development.  USEPA Water Sense Simple Steps to Save Water (EPA-832-F-07-011) presents benefits	Cost in brochure printing and mailing.



Education and Outreach Strategy	Description of Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
	<p>through the Wellhead and Source Water Protection Grant Program.</p> <p>Several organizations provide information and resources on the internet, related to certain source water concerns and PCSs. The utility will consider obtaining these materials when needed, to educate the community</p>			<p>of conserving water. Focusing not only on the environment, but also on the financial savings associated with conservation. The brochure can be viewed at:</p> <p><a href="http://www.epa.gov/watersense/docs/ws_simplesteps508.pdf">http://www.epa.gov/watersense/docs/ws_simplesteps508.pdf</a></p> <p>There is also an example brochure attached in <b>Appendix E</b>.</p>	
School Curricula	<p>Work with the school system to incorporate source water activities into the school curricula.</p> <p>Visit school or invite students for a plant tour to tie in with school curricula.</p> <p>Ask the school to include message in school newsletter to raise awareness about source water protection and conservation.</p>	Utility Staff	As requested	<p>The USEPA offers free educational materials for teachers and students, including classroom lessons, fact sheets, and interactive games and activities, for grades K-12. These materials can be accessed at the following websites. For general source water protection:</p> <p><a href="http://www.epa.gov/safewater/kids/index.html">http://www.epa.gov/safewater/kids/index.html</a></p> <p>One example of school curricula is Project WET. For more information regarding free workshops to educate area teachers on Project WET, visit <a href="http://www.dep.wv.gov/WWE/getinvolved/WET/Pages/default.aspx">http://www.dep.wv.gov/WWE/getinvolved/WET/Pages/default.aspx</a>, or contact the WVDEP at 304-926-0495.</p>	<p>Minimal costs. Would require time to coordinate, visit classroom and provide tour.</p>
Plant Tours	<p>Continue to provide tours of the water plant to interested organizations such as watershed groups, schools, and civic organizations. Tours will be offered as requested. Consider providing information from School Curricula above to students/teachers during visits.</p>	Operator	As requested	<p>Local Emergency Responders have visited the plant and are familiar with the facilities and prepared in the event of an emergency. The fire department is next to the water department, so ready to respond quickly and in close communication.</p>	<p>Minimal cost associated with operator's time.</p>
Drinking Water Protection Signs	<p>Identify preferred locations for drinking water protection signs. Erecting Drinking Water Protection Signs along highways is a common awareness strategy in some states and recommended by the USEPA. Signs are</p>	Utility Staff	If funding is available	<p>Erecting Drinking Water Protection Signs along highways is a common awareness strategy in some states and recommended by the USEPA. Signs are placed to alert the</p>	<p>If approved, signs will be erected along state highways at no cost to water</p>

Education and Outreach Strategy	Description of Activity	Responsible Protection Team Member	Status/Schedule	Comments	Estimated Cost
	placed to alert the public to the SWPA and about what to do in case of accidental spills.			public to the SWPA and about what to do in case of accidental spills.	system. WVDHHR may provide signs or financial support for signs erected on city streets or in public areas.
Partner with Watershed Association	Partner with Watershed Association. These groups may have similar goals and available volunteers that can integrate source water protection into their efforts.	Utility Staff/ Watershed Association Members	Ongoing	Watershed Associations have monthly meeting and conduct public outreach on a yearly basis.	Cost associated with participation in activities.
Media Campaign	Post source water and drinking water facts on public access television.	Protection team members	Ongoing, regular broadcasts.	The water system regularly broadcasts city council meetings and public meetings on the local television station, including the public meeting to discuss the Source Water Protection Plan.	The ad for public access television should be free, so the cost would just be the time to prepare the information.

## 11.0 CONTINGENCY PLAN

The goal of contingency planning is to identify and document how the utility will prepare for and respond to any drinking water shortages or emergencies that may occur due to short and long term water interruption, or incidents of spill or contamination. During contingency planning, utilities should examine their capacity to protect their intake, treatment, and distribution system from contamination. They should also review their ability to use alternative sources and minimize water loss, as well as their ability to operate during power outages. In addition, utilities should report the feasibility of establishing an early warning monitoring system and meeting future water demands.

Isolating or diverting any possible contaminant from the intake for a public water system is an important strategy in the event of an emergency. One commonly used method of diverting contaminants from an intake is establishing booms around the intake. This can be effective, but only for contaminants that float on the surface of the water. Alternatively, utilities can choose to pump floating contaminants from the water or chemically neutralize the contaminant before it enters the treatment facility.

Public utilities using surface sources should be able to close the intake by one means or another. However, depending upon the system, methods for doing so could vary greatly and include closing valves, lowering hatches or gates, raising the intake piping out of the water, or shutting down pumps. Systems should have plans in place in advance as to the best method to protect the intake and treatment facility. Utilities may benefit from turning off pumps and, if possible, closing the intake opening to prevent contaminants from entering the piping leading to the pumps. Utilities should also have a plan in place to sample raw water to identify the movement of a contaminant plume and allow for maximum pumping time before shutting down an intake (See Early Warning Monitoring System). The amount of time that an intake can remain closed depends on the water infrastructure and should be determined by the utility before an emergency occurs. The longer an intake can remain closed in such a case, the better.

Raw and treated water storage capacity also becomes extremely important in the event of such an emergency. Storage capacity can directly determine how effectively a water system can respond to a contamination event and how long an intake can remain closed. Information regarding the water shortage response capability of Summersville Municipal Water is provided in **Table 11**.

### 11.1 RESPONSE NETWORKS AND COMMUNICATION

Statewide initiatives for emergency response, including source water related incidents, are being developed. These include the West Virginia Water/Wastewater Agency Response Network (WV WARN, see <http://www.wvwarn.org/>) and the Rural Water Association Emergency Response Team (see <http://www.wvrwa.org/>). Summersville Municipal Water has analyzed its ability to effectively respond to emergencies and this information is also provided in **Table 11**.

**Table 11. Summersville Water Shortage Response Capability**

<b>Can the utility isolate or divert contamination from the intake or groundwater supply?</b>	Yes
<b>Describe the utility's capability to isolate or divert potential contaminants:</b>	The utility has booms they can deploy to protect the intake from surface contaminants.
<b>Can the utility switch to an alternative water source or intake that can supply full capacity at any time?</b>	No
<b>Describe in detail the utility's capability to switch to an alternative source:</b>	Summersville Water does not currently have a fully reliable alternative water source they can utilize. They are interconnected with Craigsville PSD and could receive

	<p>water from them during an emergency, but this would only support about half of Summersville's distribution area. This interconnection could be used, however, to extend the amount of time Summersville could supply customers in conjunction with water conservation efforts.</p> <p>In addition, if the operators had enough advance notice, they could pump extra water to fill the backwash lagoons to provide an additional estimated 500,000 gal. raw water storage. This would be a temporary strategy but one that the water system could use at any time.</p>
<b>Can the utility close the water intake to prevent contamination from entering the water supply?</b>	Yes
<b>How long can the intake stay closed?</b>	The intake could stay closed for approximately 2 days before there were any major water shortages, although some pressure zones could run dry sooner.
<b>Describe the process to close the intake:</b>	The operators can close a shut-off valve to close the intake and prevent contaminated water from entering the plant. This process takes about 30 minutes.
<b>Describe the treated water storage capacity of the water system:</b>	<p>The utility does not have any raw water storage, but does have 2 flocculation basins (32,000 gal. each) and 2 circular clarifiers (242,000 gal. each) which are not included as treated water below.</p> <p>Treated water storage capacity*:</p> <p>Clearwell- 230,000 gal.</p> <p>Peck Hill Tank- 367,000 gal.</p> <p>Bright Tank-300,000 gal.</p> <p>Hospital Tank- 100,000 gal.</p> <p>Junior High Tank- 100,000 gal.</p> <p>Glade Creek Tank- 288,000 gal.</p> <p>Muddlety Tank- 190,000 gal.</p> <p>Rosewood Tank- 500,000 gal.</p> <p><b>Total water storage- 2,075,000 gallons</b></p>
<b>Is the utility a member of WVRWA Emergency Response Team?</b>	Yes
<b>Is the utility a member of WV-WARN?</b>	Yes
<b>List any other mutual aid agreements to provide or receive assistance in the event of an emergency:</b>	Summersville Municipal Water has informal mutual aid agreements with other nearby systems such as Wilderness PSD and Nettie PSD. During an emergency they could receive assistance and equipment from these neighboring utilities, and have done so in the past.

\*Tank capacities from the 2012 Sanitary Survey for Summersville Municipal Water

## 11.2 OPERATION DURING LOSS OF POWER

Summersville Municipal Water analyzed its ability to operate effectively during a loss of power. This involved ensuring a means to supply water through treatment, storage, and distribution without creating a public health emergency. Information regarding the utility's capacity for operation during power outages is summarized in Table 12.

**Table 12. Generator Capacity**

<b>What is the type and capacity of the generator needed to operate during a loss of power?</b>	Summersville Municipal Water recently purchased 2 x 450 kW Cummins diesel generators that are installed at the treatment plant. These generators were purchased in 2016 after the completion of the 2015 Contingency Plan and Feasibility Study. The water system also has two 17 kW gasoline generators that can be used to power the distribution system and fill the tanks, as well as a 20 kW stationary propane generator.*		
<b>Can the utility connect to generator at intake/wellhead? If yes, select a scenario that best describes system.</b>	Yes-The raw water pump is hard-wired to a generator that can be activated using a transfer switch.*		
<b>Can the utility connect to generator at treatment facility? If yes, select a scenario that best describes system.</b>	Yes-The treatment plant is equipped with 2 diesel generators that are hardwired and can be activated using a transfer switch.*		
<b>Can the utility connect to a generator in distribution system? If yes, select a scenario that best describes system.</b>	Yes-The utility owns two generators they can use to power the distribution system. They have one portable 17 kW gasoline generator that they can transport between the booster stations to pump water to tanks and customers. They also have a stationary 20 kW propane generator that can be used to power the booster pump station that fills the Rosewood Tank.		
<b>Does the utility have adequate fuel on hand for the generator?</b>	Yes. Summersville Water has on-site fuel storage at the plant. In addition, City of Summersville has a 500 gal. diesel tank.*		
<b>What is your on-hand fuel storage and how long will it last operating at full capacity?</b>	<b>Gallons</b>		<b>Hours</b>
	700*		72*
<b>Provide a list of suppliers that could provide generators and fuel in the event of an emergency:</b>	<b>Supplier</b>		<b>Phone Number</b>
	<b>Generator</b>	Walker Caterpillar- Summersville, WV	304-872-4303
	<b>Generator</b>	Cummins- Charleston, WV	1-877-769-7669
	<b>Fuel</b>	C S Oil Company- Summersville, WV	304-872-1221

	<b>Fuel</b>	Adkins Oil- Craigsville, WV	304-742-8971
<b>Does the utility test the generator(s) periodically?</b>		Yes. Utility staff regularly test the generators.*	
<b>Does the utility routinely maintain the generator?</b>		Yes. The utility purchased a maintenance plan through the generator manufacturer.*	
<b>If no scenario describing the ability to connect to generator matches the utility's system or if utility does not have ability to connect to a generator, describe plans to respond to power outages:</b>		Summersville Municipal Water is able to provide water during and extended power outage.*	

\*This information was updated after the completion of the 2015 Contingency Plan and Feasibility Study for Summersville Municipal Water. The two generators were purchased early in 2016 and were installed at the plant at the time of the protection team meeting.

### 11.3 FUTURE WATER SUPPLY NEEDS

When planning for potential emergencies and developing contingency plans, a utility needs to not only consider their current demands for treated water but also account for likely future needs. This could mean expanding current intake sources or developing new ones in the near future. This can be an expensive and time consuming process, and any water utility should take this into account when determining emergency preparedness. Summersville Municipal Water has analyzed its ability to meet future water demands at current capacity, and this information is included in **Table 13**.

**Table 13. Future Water Supply Needs for Summersville Municipal Water**

<b>Is the utility able to meet water demands with the current production capacity over the next 5 years? If so, explain how you plan to do so.</b>	Yes- The Summersville water plant has a constructed capacity of approximately 2.8 million gallons per day and is currently only producing around 750,000 gallons per day. They do not expect any significant changes in the population within the distribution area. The water system's opinions concerning the demand for the next five years are generally supported by population trends projected based on US Census Bureau 2000 and 2010 data. According to the 2005 Interim State Population Projections (1), WV as a whole will see a population decline between 2010 and 2030. In addition, researchers at the WVU College of Business and Economics specifically project that populations within Nicholas County will decrease from a population of 26,233 in 2010 to a projected population of 25,878 in 2020 (2). Census data and projections cannot account for increases in daily demand due to water line extensions. If, in the future, water line extension projects are proposed the daily demands will be reassessed to determine if the source and treatment facilities can support increased demand.
<b>If not, describe the circumstances and plans to increase production capacity:</b>	N/A

(1)US Department of Commerce, United State Census Bureau. 2005 Interim State Population Projections. Table 1.  
<http://www.census.gov/population/projections/data/state/projectionsagesex.html>. Accessed June 10, 2015.

(2) Christiadi, Ph.D., Deskins, John, Ph.D., Lego, Brian. WVU College of Business and Economics, Bureau of Business and Economic Research. March 2014. WVU Research Corporation. <http://be.wvu.edu/bber/pdfs/BBER-2014-04.pdf>  
Accessed June 10, 2015.

## 11.4 WATER LOSS CALCULATION

In any public water system there is a certain percentage of the total treated water that does not reach the customer. Some of this water is used in treatment plant processes such as back washing filters or flushing piping, but there is usually at least a small percentage that goes unaccounted for. To measure and report on this unaccounted for water, a public utility must use the method described in the Public Service Commission's rule, *Rules for the Government of Water Utilities*, 150CSR7, section 5.6. The rule defines unaccounted for water as the volume of water introduced into the distribution system less all metered usage and all known non-metered usage which can be estimated with reasonable accuracy.

To further clarify, metered usages are most often those that are distributed to customers. Non-metered usages that are being estimated include usage by fire departments for fires or training, un-metered bulk sells, flushing to maintain the distribution system, and water used for backwashing filters and cleaning settling basins. By totaling the known metered and non-metered uses the utility calculates unaccounted for water. Note: To complete annual reports submitted to the PSC, utilities typically account for known water main breaks by estimating the amount of water lost. However, for the purposes of the source water protection plan, any water lost due to leaks, even if the system is aware of how much water is lost at a main break, is not considered a use. Water lost through leaks and main breaks cannot be controlled during a water shortages or other emergencies and should be included in the calculation of percentage of water loss for purposes of the source water protection plan. The data in **Table 14** is taken from the most recently submitted Summersville Municipal Water PSC Annual Report.

**Table 14. Water Loss Information**

<b>Total Water Pumped (gal)</b>		263,678,000
<b>Total Water Purchased (gal)</b>		0
<b>Total Water Pumped and Purchased (gal)</b>		263,678,000
<b>Water Loss Accounted for Except Main Leaks (gal)</b>	<b>Mains, Plants, Filters, Flushing, etc.</b>	15,300,000
	<b>Fire Department</b>	1,130,000
	<b>Back Washing</b>	0
	<b>Blowing Settling Basins</b>	0
<b>Total Water Loss Accounted For Except Main Leaks</b>		16,430,000
<b>Water Sold- Total Gallons (gal)</b>		173,151,000
<b>Unaccounted For Lost Water (gal)</b>		42,550,000
<b>Water lost from main leaks (gal)</b>		31,547,000
<b>Total gallons of Unaccounted for Lost Water and Water Lost from Main Leaks (gal)</b>		74,097,000
<b>Total Percent Unaccounted For Water and Water Lost from Main Leaks (gal)</b>		28%
<b>If total percentage of Unaccounted for Water is greater than 15%, please describe any measures that could be taken to correct this problem:</b>		The utility regularly fixes any leaks as they are discovered, and are in the process of improving their leak detection methods and tightening up the distribution system as a whole.

\*This information was taken from the 2015 Public Service Commission Annual Report for Summersville Municipal Water



## 11.5 EARLY WARNING MONITORING SYSTEM

Public water utilities are required to provide an examination of the technical and economic feasibility of implementing an early warning monitoring system. Implementing an early warning monitoring system may be approached in different ways depending upon the water utility's resources and threats to the source water. A utility may install a continuous monitoring system that will provide real time information regarding water quality conditions. This would require utilities to analyze the data to establish what condition is indicative of a contamination event. Continuous monitoring will provide results for a predetermined set of parameters. The more parameters that are being monitored, the more sophisticated the monitoring equipment will need to be. When establishing a continuous monitoring system, the utility should consider the logistics of placing and maintaining the equipment, and receiving output data from the equipment.

Alternately, or in addition, a utility may also pull periodic grab samples on a regular basis, or in case of a reported incident. The grab samples may be analyzed for specific contaminants. A utility should examine their PSSCs to determine what chemical contaminants could pose a threat to the water source. If possible, the utility should plan in advance how those contaminants will be detected. Consideration should be given to where samples will be collected, the preservations and hold times for samples, available laboratories to analyze samples, and costs associated with the sampling event. Regardless of the type of monitoring (continuous or grab), utilities should collect samples for their source throughout the year to better understand the baseline water quality conditions and natural seasonal fluctuations. Establishing a baseline will help determine if changes in the water quality are indicative of a contamination event and inform the needed response.

Every utility should establish a system or process for receiving or detecting chemical threats with sufficient time to respond to protect the treatment facility and public health. All approaches to receiving and responding to an early warning should incorporate communication with facility owners and operators that pose a threat to the water quality, with state and local emergency response agencies, with surrounding water utilities, and with the public. Communication plays an important role in knowing how to interpret data and how to respond.

Summersville Municipal Water has analyzed its ability to monitor for and detect potential contaminants that could impact its source water. Information regarding this utility's early warning monitoring system capabilities is provided in **Table 15** and in **Appendix B**.

**Table 15. Early Warning Monitoring System Capabilities**

<p><b>Does your system currently receive spill notifications from a state agency, neighboring water system, local emergency responders, or other facilities? If yes, from whom do you receive notices?</b></p>	<p>Summersville Municipal Water typically receives notifications about spills or contamination events from upstream water systems like Craigsville PSD or Richwood.</p>
<p><b>Are you aware of any facilities, land uses, or critical areas within your protection areas where chemical contaminants could be released or spilled?</b></p>	<p>Yes. There are many mine sites and gas wells located upstream within the Zone of Critical Concern, as well as two major highways.</p>
<p><b>Are you prepared to detect potential contaminants if notified of a spill?</b></p>	<p>The utility does not currently utilize any active sensors or monitoring devices to detect contaminants, but would likely detect something was out of the ordinary through daily testing and observations.</p>



<b>List laboratories (and contact information) on whom you would rely to analyze water samples in case of a reported spill.</b>	<b>Laboratories</b>					
	<b>Name</b>		<b>Contact</b>			
	REIC Laboratory- Beaver, WV		800-999-0105, 304-255-2500, info@reiclabs.com			
	WV State Laboratory, Environmental Chemistry Section- Charleston, WV		304-965-2694			
	Analabs- Crab Orchard, WV		1-800-880-6406, analabs@analabsinc.com			
<b>Do you have an understanding of baseline or normal conditions for your source water quality that accounts for seasonal fluctuations?</b>		Yes- The utility takes daily samples for pH, turbidity, conductivity, and other parameters and has established baseline water quality for their source water.				
<b>Does your utility currently monitor raw water (through continuous monitoring or periodic grab samples) at the surface water intake or from a groundwater source on a regular basis?</b>		No. See Form B in <b>Appendix A.</b>				
<b>Provide or estimate the capital and O&amp;M costs for your current or proposed early warning system or upgraded system.</b>	<b>Monitoring System</b>	<b>YSI EXO 2 (B-1)</b>	<b>Hach sc1000 (B-2)</b>	<b>Real Tech Full Scanning Monitoring System (B-3)</b>		
	<b>Capital</b>	Approximate Capital Cost- \$19,700	Approximate Capital Cost- \$18,907	Approximate Capital Cost- \$24,155		
	<b>Yearly O &amp; M</b>	Parts and calibration- Approximately \$1,000  Data management and telemetry- \$1,000	Full service contract with Hach Service Representative- \$2,258  Online Viewer-\$600	Replacement Lamps- \$1,480  Smart-Sense Monitoring Service- \$499		
<b>Do you serve more than 100,000 customers? If so, please describe the methods you use to monitor at the same technical levels utilized by ORSANCO.</b>		No				

## 12.0 SINGLE SOURCE FEASIBILITY STUDY

If a public water utility's water supply plant is served by a single-source intake to a surface water source of supply or a surface water influenced source of supply, the submitted source water protection plan must also include an examination and analysis of the technical and economic feasibility of alternative sources of water to provide continued safe and reliable public water service in the event that its primary source of supply is detrimentally affected by contamination, release, spill event or other reason. These alternatives may include a secondary intake, two days of additional raw or treated water storage, an interconnection with neighboring systems, or other options identified on a local level. Note: a suitable secondary intake would draw water supplies from a substantially different location or water source.

To accomplish this requirement, utilities should examine all existing or possible alternatives and rank them by their technical, economic, and environmental feasibility. To have a consistent and complete method for ranking alternatives, WVBPH has developed a feasibility study guide. This guide provides several criteria to consider for each category, organized in a Feasibility Study Matrix. By completing the Feasibility Study Matrix, utilities will demonstrate the process used to examine the feasibility of each alternative and document scores that compare the alternatives. The Feasibility Study matrix and summary of the results are presented in an alternatives feasibility study attached as **Appendix D**.

## 13.0 COMMUNICATION PLAN

Summersville Municipal Water has also developed a Communication Plan that documents the manner in which the public water utility, working in concert with state and local emergency response agencies, shall notify the local health agencies and the public of the initial spill or contamination event and provide updated information related to any contamination or impairment of the system's drinking water supply. The initial notification to the public will occur in any event no later than thirty minutes after the public water system becomes aware of the spill, release, or potential contamination of the public water system. A copy of the source water protection plan and the Communication Plan has been provided to the local fire department. Summersville Municipal Water will update the Communication Plan as needed to ensure contact information is up to date.

Procedures should be in place to effectively react to the kinds of catastrophic spills that can reasonably be predicted at the source location or within the SWPA. The chain-of-command, notification procedures and response actions should be known by all water system employees.

The WVBPH has developed a recommended communication plan template that provides a tiered incident communication process to provide a universal system of alert levels to utilities and water system managers. The comprehensive Communication Plan for Summersville Municipal Water is attached as **Appendix C** for internal review and planning purposes only.

The West Virginia Department of Environmental Protection is capable of providing expertise and assistance related to prevention, containment, and clean-up of chemical spills. The West Virginia Department of Environmental Protection Emergency Response 24-hour Phone is 1-800-642-3074. The West Virginia Department of Environmental Protection also operates an upstream distance estimator that can be used to determine the distance from a spill site to the closest public water supply surface water intake.

## 14.0 EMERGENCY RESPONSE SHORT FORM

A public water utility must be prepared for any number of emergency scenarios and events that would require immediate response. It is imperative that information about key contacts, emergency services, and downstream water systems be posted and readily available in the event of an emergency. Elements of this source water protection plan, such as the contingency planning and communication plan, may contain similar information to the utility's emergency response plan. However, the emergency response plan is to be kept confidential and is not included in this source water protection plan. An Emergency Short Form is included in **Appendix C** to support the Communicate Plan by providing quick access to important information about emergency response and are to be used for internal review and planning purposes only.

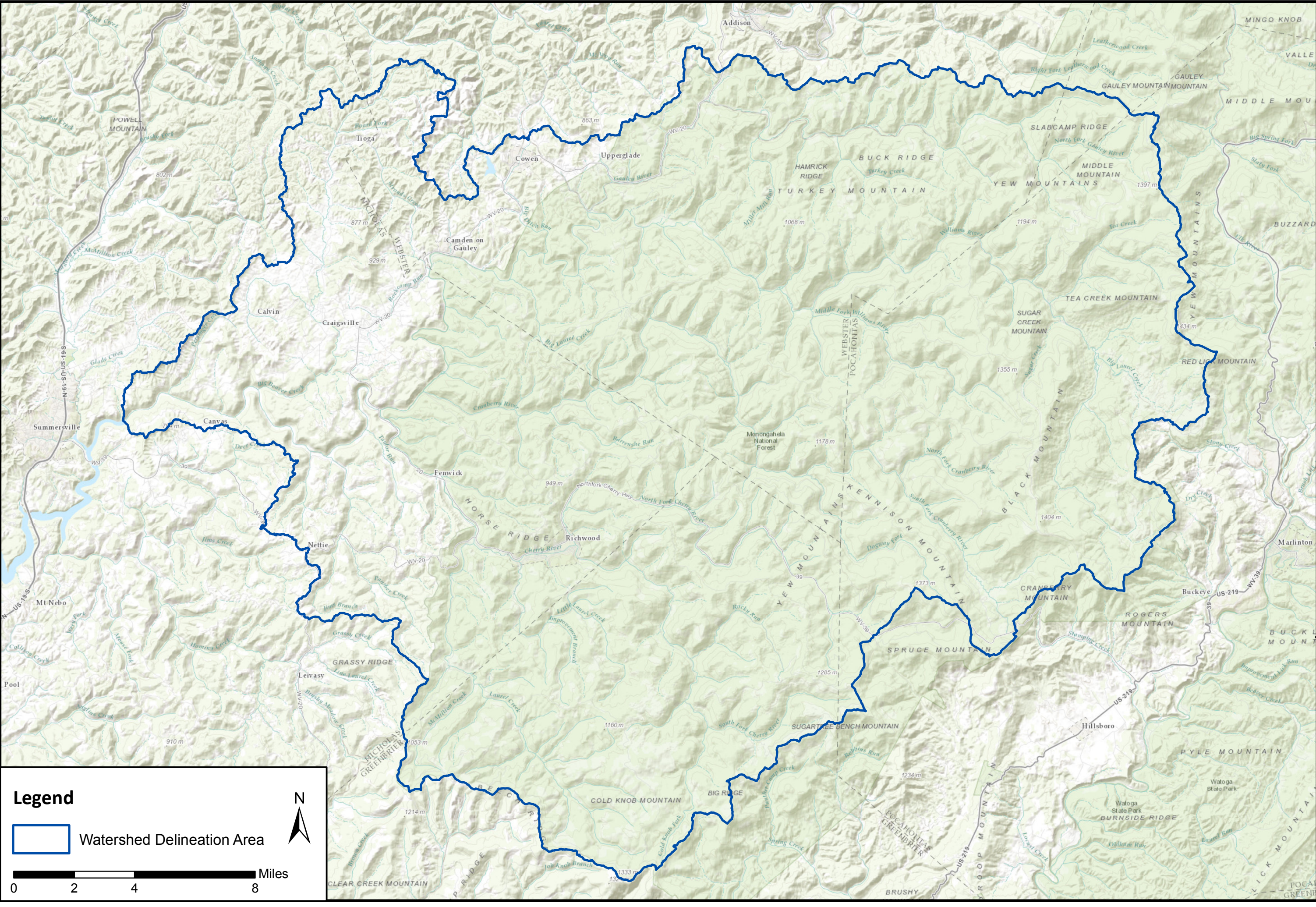
## 15.0 CONCLUSION

This report represents a detailed explanation of the required elements of Summersville Municipal Water's Source Water Protection Plan. Any supporting documentation or other materials that the utility considers relevant to their plan can be found in **Appendix E**.


This source water protection plan is intended to help prepare community public water systems all over West Virginia to properly handle any emergencies that might compromise the quality of the system's source water supply. It is imperative that this plan is updated as often as necessary to reflect the changing circumstances within the water system. The protection team should continue to meet regularly and continue to engage the public whenever possible. Communities taking local responsibility for the quality of their source water is the most effective way to prevent contamination and protect a water system against contaminated drinking water. Community cooperation, sufficient preparation, and accurate monitoring are all critical components of this source water protection plan, and a multi-faceted approach is the only way to ensure that a system is as protected as possible against source water degradation.


**APPENDIX A. FIGURES**





**Legend**

 Watershed Delineation Area

 N


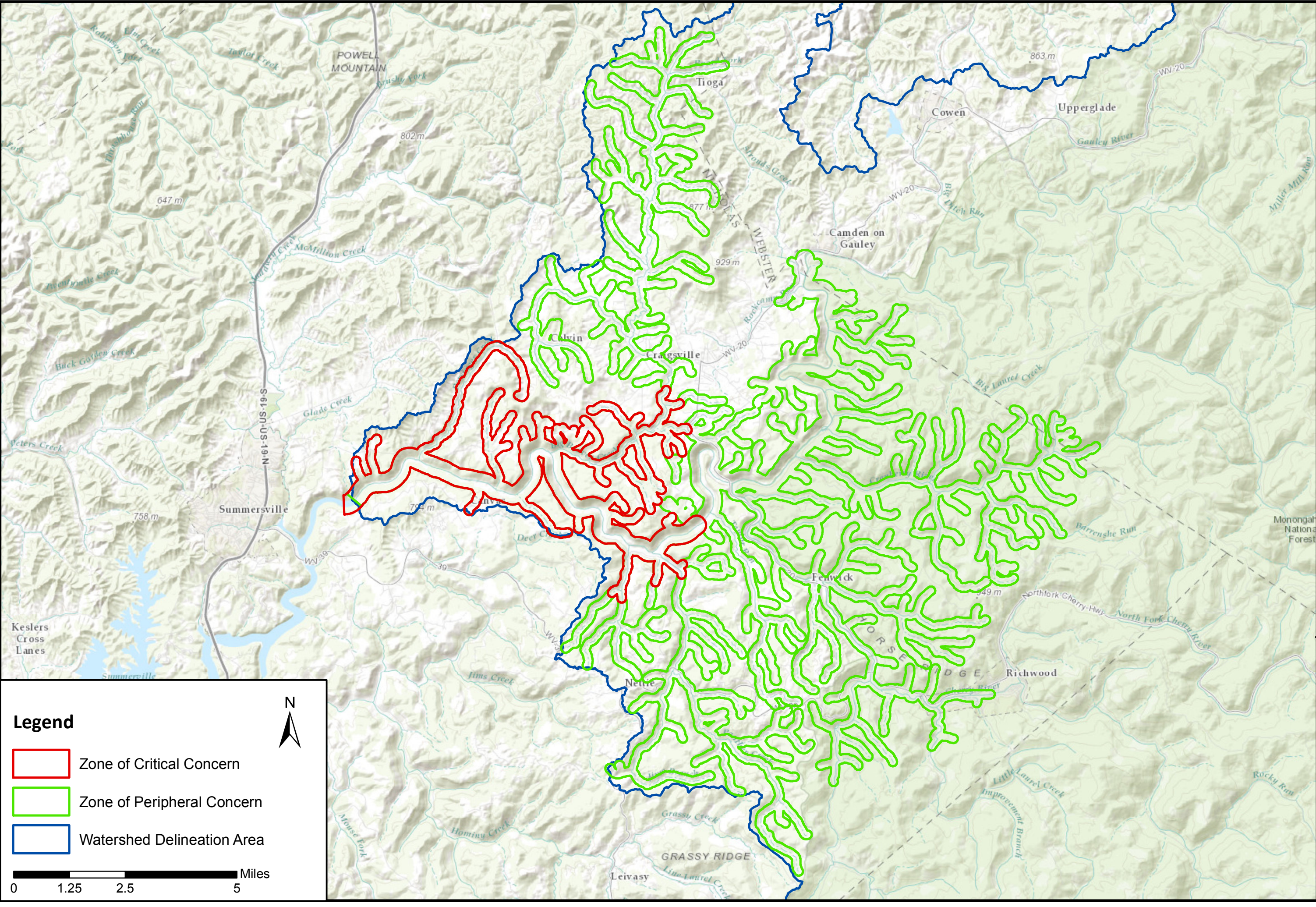
 0 2 4 8 Miles

Figure A-1. Watershed Delineation Area

Summersville Municipal Water  
PWSID: WV3303404  
Source Water Protection Plan






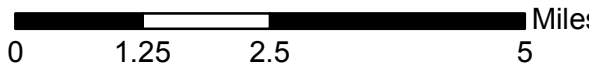
**Legend**

Zone of Critical Concern

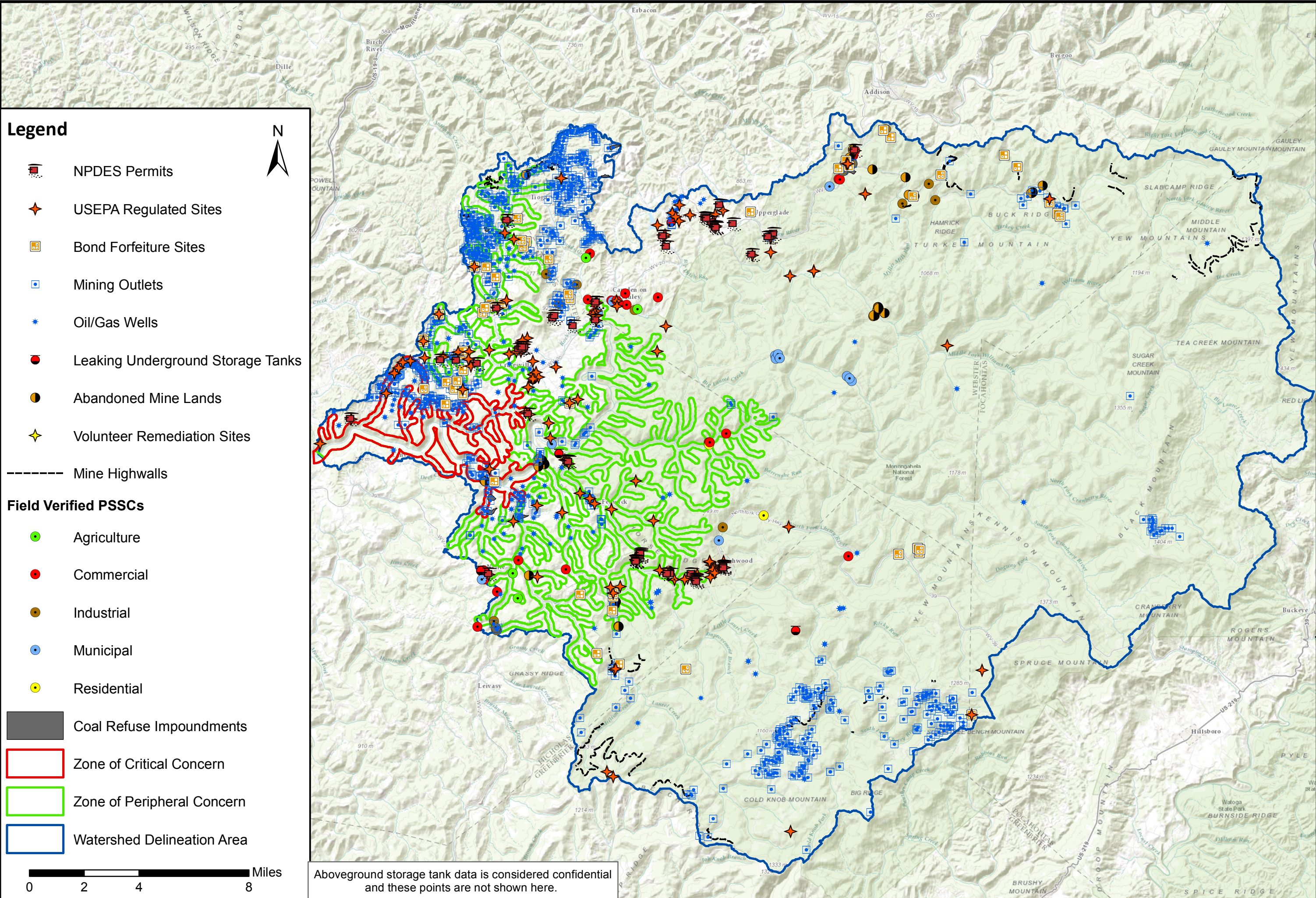
Zone of Peripheral Concern

Watershed Delineation Area

 N

 0 1.25 2.5 5 Miles





**Legend**

NPDES Permits

USEPA Regulated Sites

Bond Forfeiture Sites

Mining Outlets

Oil/Gas Wells

Leaking Underground Storage Tanks

Abandoned Mine Lands

Volunteer Remediation Sites

Mine Highwalls

**Field Verified PSSCs**

Agriculture

Commercial

Industrial

Municipal

Residential

Coal Refuse Impoundments

Zone of Critical Concern

Zone of Peripheral Concern

Watershed Delineation Area

Aboveground storage tank data is considered confidential and these points are not shown here.

Figure A-3. All PSSCs in the Watershed Delineation Area

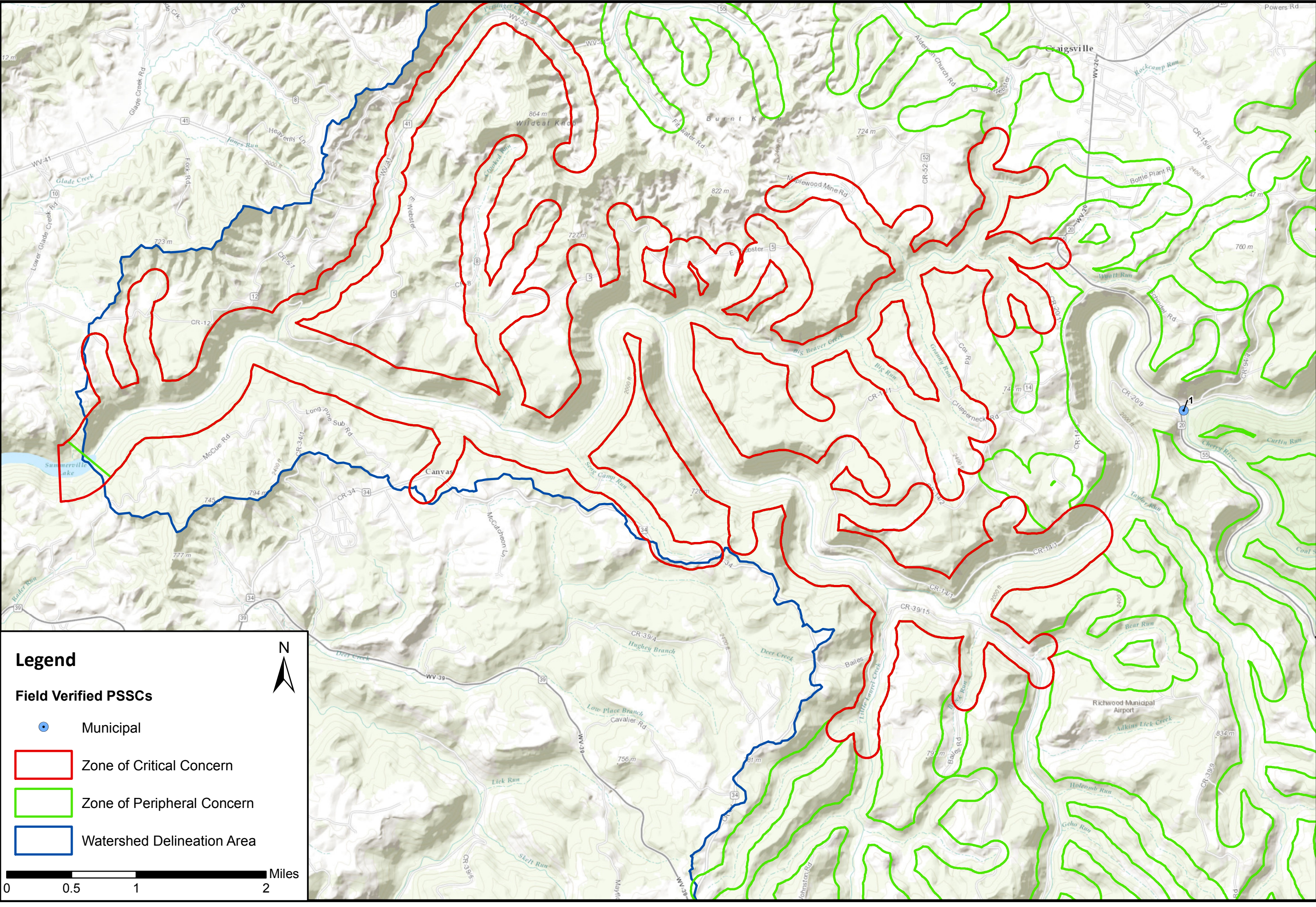
Summersville Municipal Water  
PWSID: WV3303404  
Source Water Protection Plan

**TETRA TECH**  
803 Quarrier Street, Suite 400  
Charleston, WV 25301

DATE: 5/4/16

CREATED BY: RWM





**Legend**

**Field Verified PSSCs**

Municipal

Zone of Critical Concern

Zone of Peripheral Concern

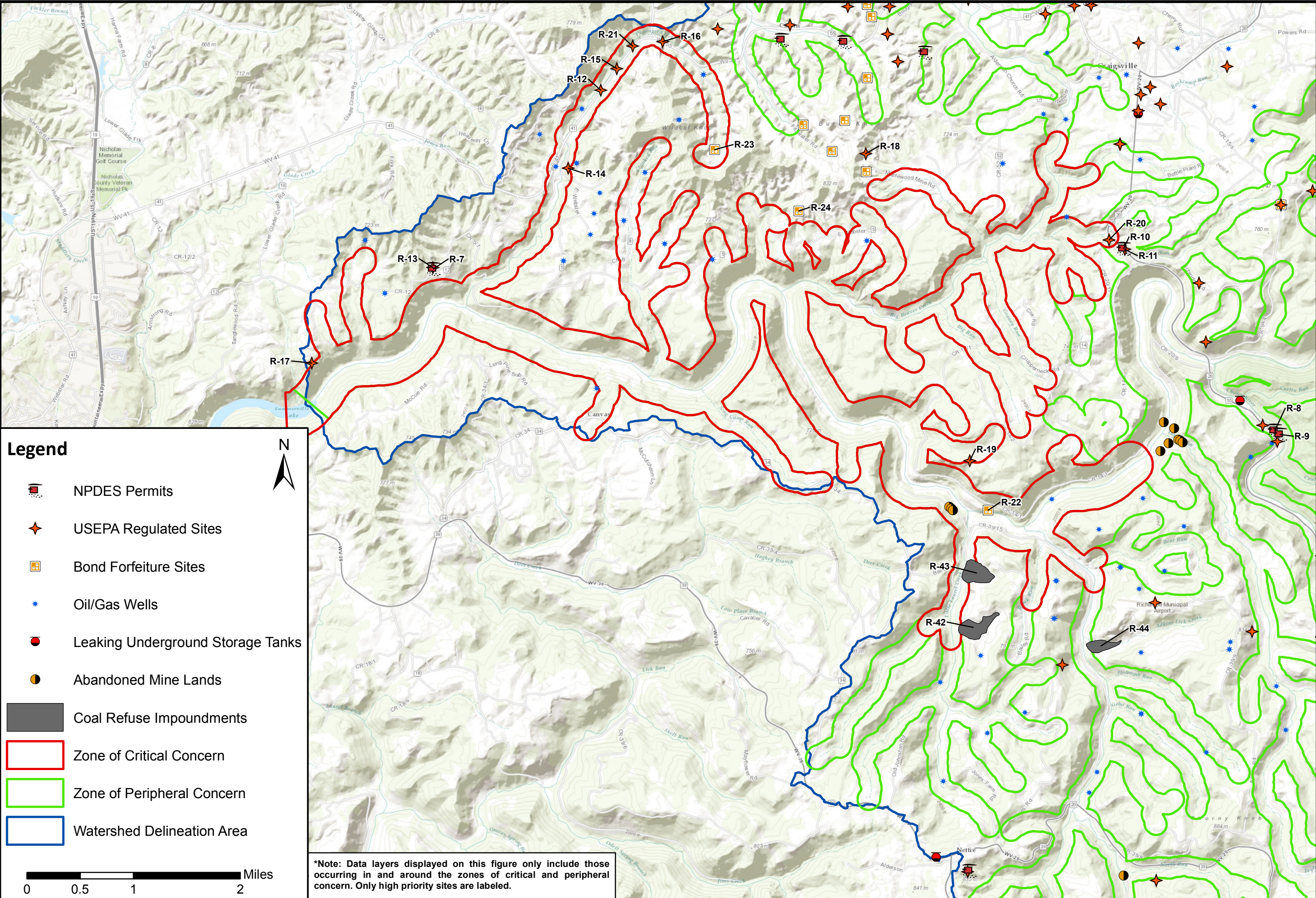
Watershed Delineation Area

Miles







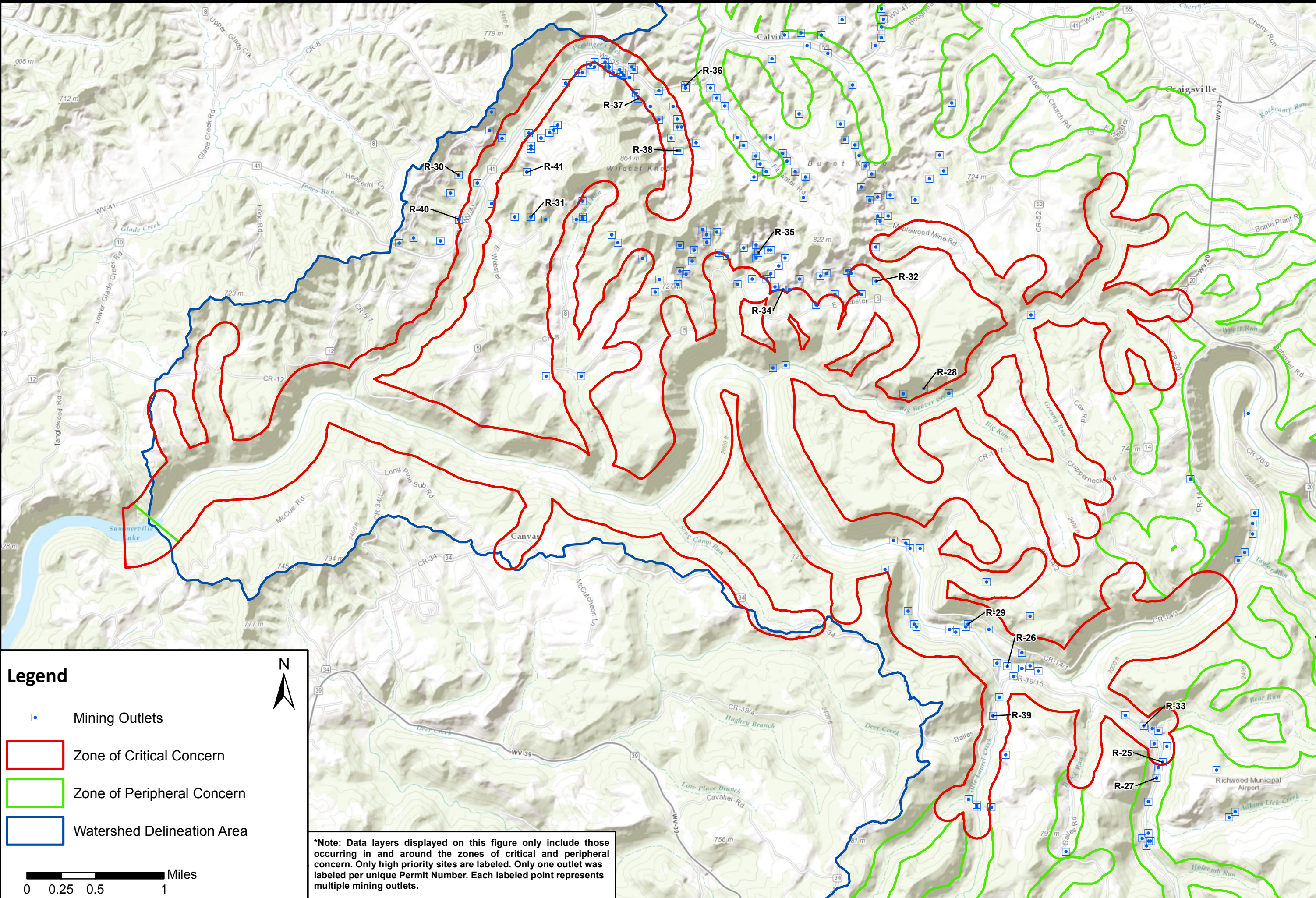


**\*Note:** Data layers displayed on this figure only include those occurring in and around the zones of critical and peripheral concern. Only high priority sites are labeled.

**Figure A-6. NPDES Permits, USEPA Regulated Sites, Bond Forfeiture Sites, Oil/Gas Wells, Leaking Underground Storage Tanks, Abandoned Mine Lands, Coal Refuse Impoundments**

**Summersville Municipal Water  
PWSID: WV3303404  
Source Water Protection Plan**





**Legend**

Mining Outlets

Zone of Critical Concern

Zone of Peripheral Concern

Watershed Delineation Area

0

0.25

0.5

1

Miles

N

**\*Note:** Data layers displayed on this figure only include those occurring in and around the zones of critical and peripheral concern. Only high priority sites are labeled. Only one outlet was labeled per unique Permit Number. Each labeled point represents multiple mining outlets.



**Summersville Potential Sources of Significant Contamination****Field Verified PSSCs – Figure A-4**

PSSC Number	Regulation Type	Site Name	Site Description	Map Code	Risk	Comments
1	SWAP_PCS	WV Route 55 Bridge over Gauley River	Highway	M-7	6.15	Not field verified.

\*1 of 74 sites were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

**Aboveground Storage Tanks – Figure A-5**

R-Value	Regulation Type	Tank Label	Responsible Party	Facility Name	In ZCC	Year Constructed	Capacity	Contents
R-1	AST_Chemicals	034-00000087	GREEN VALLEY COAL COMPANY	Green Valley Coal Co.	Yes	2000		
R-2	AST_Chemicals	034-00000097	GREEN VALLEY COAL COMPANY	Green Valley Coal Co.	No	2000		
R-3	AST_Chemicals	034-00000292	BANDY'S INC	Little General #2440	Yes	2013		
R-4	AST_Chemicals	034-00000293	BANDY'S INC	Little General #2440	Yes	2013		
R-5	AST_Chemicals	034-00000200	CRAIGSVILLE PSD	Craigsville Public Service District Water Plant	Yes	1980		
R-6	AST_Chemicals	034-00000192	EXCO RESOURCES (PA), LLC	Blue Creek Office	No	2009		

\*6 of 204 tanks were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

NPDES Permits – Figure A-6

R-Value	Regulation Type	Permit ID	Facility Name	Issue Date	Permit Type
R-7	OWRNPDES_Permit	WVG670390	Bluescape - 20" Gathering Line Project: Gauley River	2011/07/15	Industrial
R-8	OWRNPDES_Permit	WVG980108	Curtin Substation	2009/01/30	Industrial
R-9	OWRNPDES_Permit	WVG980108	Curtin Substation	2009/01/30	Industrial
R-10	OWRNPDES_Permit	WVG990097	M&M Wash and Go	2001/06/27	Industrial

\*4 of 68 outlets were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

USEPA Regulated Sites – Figure A-6

R-Value	Regulation Type	Primary Name	Registry ID	Registry
R-11	Superfund_RCRA	M&M WASH AND GO	110009117847	110009000000
R-12	Superfund_RCRA	LITTLE GENERAL STORE #2440	110043589667	110044000000
R-13	Superfund_RCRA	BLUESCAPE - 20 GATHERING	110046131501	110046000000
R-14	Superfund_RCRA	BROWNING/MILLER HOME SITE	110046135320	110046000000
R-15	Superfund_RCRA	SHELTERED WORKSHOP OF NICHOLAS CO INC	110054876050	110055000000
R-16	Superfund_RCRA	SMALLWOODS CAR WASH	110054965418	110055000000
R-17	Superfund_RCRA	SUMMERSVILLE REGIONAL WATER PL	110054969548	110055000000
R-18	Superfund_RCRA	MOUNTAINEER FUELS, INC.	110054983363	110055000000
R-19	Superfund_RCRA	FALCON LAND COMPANY (P-664)	110055004007	110055000000
R-20	Superfund_RCRA	CRUPPERNECK-BOTTLE PLANT ROAD,	110055014185	110055000000
R-21	Superfund_RCRA	RITE AID #1407	110055067939	110055000000

\*11 of 139 sites were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

**Bond Forfeiture Sites – Figure A-6**

R-Value	Regulation Type	Company	Permit	Date Revoked
R-22	SPREC	FALCON LAND COMPANY, INC.	P-664	5/9/2005
R-23	SPREC	MT. VIEW MINING, INC.	P-3021-86	11/1/1987
R-24	SPREC	E. & K. COAL CO.	UO-255	1/26/1983

\*3 of 56 sites were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

**Mining Outlets – Figure A-7**

R-Value	Permit Number	Responsible Party	Status	Permit Count
R-25	WV0001104	GREEN VALLEY COAL COMPANY	O	10
R-26	WV0002976	GREEN VALLEY COAL COMPANY	O	6
R-27	WV0002984	GREEN VALLEY COAL COMPANY	O	21
R-28	WV0025721	GREEN VALLEY COAL COMPANY	C	13
R-29	WV0032018	FALCON LAND CO INC	C	6
R-30	WV0099449	NEW LAND LEASING COMPANY INC	C	9
R-31	WV0099805	NEW LAND LEASING COMPANY INC	C	25
R-32	WV1000241	BRIGHT COAL CORP	C	21
R-33	WV1000454	GREEN VALLEY COAL COMPANY	O	5
R-34	WV1000845	VANDALIA MINING CORPORATION	C	5
R-35	WV1001396	VANDALIA MINING CORPORATION	C	20
R-36	WV1002082	VANDALIA MINING CORPORATION	C	9
R-37	WV1002091	VANDALIA MINING CORPORATION	C	14
R-38	WV1012932	BROOKS RUN MINING COMPANY, LLC	C	3
R-39	WV1015320	ALEX ENERGY INC	C	2
R-40	WVG013055	NEW LAND LEASING COMPANY INC	C	9
R-41	WVG013062	NEW LAND LEASING COMPANY INC	C	25

\*17 of 1057 mining outlets were prioritized and labeled due to their level of potential threat or proximity to the intake. In addition, only one site was labeled per each unique permit number, and most of the permits had more than one outlet. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.



Coal Impoundments and Refuse Ponds – Figure A-6

R-Value	Facility Name	Company	Permit Number	Size (Acres)
R-42	NO. 1 REFUSE SITE B	GREEN VALLEY COAL COMPANY	R064400	28.54
R-43	NO. 1 REFUSE SITE A	GREEN VALLEY COAL COMPANY	R070700	29.07
R-44	NO. 4 REFUSE AREA (ADKINS LICK	GREEN VALLEY COAL COMPANY	R069000	15.49

\*3 of 8 ponds were prioritized and labeled due to their level of potential threat or proximity to the intake. The remaining sites in the watershed could still have an impact on the water source and should be considered by the water system, but were not prioritized in this analysis.

## APPENDIX B. EARLY WARNING MONITORING SYSTEM FORMS

### Form B-Proposed Early Warning Monitoring Systems

#### Summersville Municipal Water

#### Surface Water Source: Gauley River/Summersville Lake

There are many possible solutions for designing and installing an early warning monitoring system. Over time, this technology changes and improves and it is difficult to determine the type of equipment that will be useful and effective in the long term. These plans are proposed systems that could work for Summersville Municipal Water using current technology and the current plant and intake configuration. The costs and designs are rough estimates, and if the utility is interested in pursuing any of these options they should contact the providers for specific designs and quotes.

The primary source of raw water for Summersville is the Gauley River, near where it discharges into Summersville Lake. The utility has two intakes, one right on top of the other, and can pull from either to account for low flows during the dryer season. The intakes are located at the bottom of the steep hill on which the treatment plant is located. They pull from the river and then have to pump the water nearly 3,500' up the hill to the treatment plant. There is a large pump house down near the river, roughly 800' from the intake. The following proposals suggest locating the monitoring equipment in this pump house.

B-1. YSI EXO 2 Monitoring System Proposal
Describe the type of early warning detection equipment that could be installed, including the design.
<p>The YSI EXO 2 Multiport Sonde can accommodate 6 different sensors and has an automatic wiper mechanism to remove biofouling from the sensor tips, which reduces maintenance time. The sonde is built to be resilient and low maintenance, and is capable of providing online water quality monitoring that can be transmitted real time to a designated PC or website that can be accessed by any designated user.</p> <p>The sonde can hold up to 6 sensors, but this plan recommends 4 of the more basic sensors that would be sufficient to detect any sudden shifts in the Gauley River. The proposed capital cost above is based on the following configuration. These sensors would include: conductivity/temperature, optical dissolved oxygen, pH, and fluorescent dissolved organic matter (fDOM). The fDOM sensor could potentially detect petroleum products in the water but is not entirely reliable for this purpose. At this time, YSI does not make a sensor for petroleum products for the EXO 2 but likely will in the future, at which time it is recommended that the utility purchase it. More sensors could be purchased in the future as well if deemed necessary by the utility.</p>
Where would the equipment be located?

The sonde would be attached to the intake pipe itself, which extends into the Gauley River. This would provide a stable foundation for the equipment and also ensure that the device is able to sample everything that is entering the actual intake pipe and not missing potential contaminants because it is located on the wrong side of the stream or too far from the intake. The suggested method of mounting the sonde involves drilling holes in a PVC pipe, capping the end, inserting the sonde and attaching to the intake pipe structure using brackets or chains. This will protect the sensor from debris and hide it from view somewhat.

The sonde would be hardwired to the YSI Storm 3 data analysis/telemetry system, which would be housed on the bank in the existing raw water pump house. This unit is contained in a waterproof case and comes with a solar photovoltaic panel capable of powering both the data analysis unit and the sonde, so long as the sonde is hardwired to the Storm 3. The device can be battery powered as well if this is not an option.

The raw water intake in this case is relatively far from the pump house, so additional cable would be required to connect the sonde to the Storm 3 in the pump house. This would increase the initial cost of the system but would maintain the resiliency of the system by avoiding relying on batteries to power the sonde.

#### **What would the maintenance plan for the monitoring equipment entail?**

The maintenance plan for the system would involve replacing the dissolved oxygen sensor cap, replacing the pH electrode cap, and purchasing pH, turbidity, and conductivity calibration solution on a yearly basis. The sonde itself is designed to last from 5-10 years and should be inspected and calibrated once a month.

In addition, there is a recurring yearly fee associated with the real-time data/telemetry package for managing the website and data analysis.

#### **Describe the proposed sampling plan at the monitoring site.**

The sonde can be programmed to take regular measurements at any intervals defined by the operator or user. These measurements can also be taken in bursts, averaged over a period of time, or modified automatically as water quality levels change. Data is stored in the Storm 3 and transmitted back to the plant as it is recorded. This information can be transmitted wirelessly via a cellular modem. The cellular transmitter is powerful enough to work even in areas with poor cell reception.

#### **Describe the proposed procedures for data management and analysis.**

The Storm 3 package includes data management software that can generate data reports and presentations and allow the user to modify and adjust sampling schedules remotely from the plant.

The sonde can be programmed to alert the user when any of the water quality parameters exceeds a user-defined level. This will allow the operator to program the system to notify them when their previously observed baseline conditions are exceeded in time for them to shut down the pumps and close off the intake. The operator can receive alerts via text message and email at the treatment plant computer or any designated cell phone.

### **B-2. Hach sc1000 Monitoring System Proposal**

#### **Describe the type of early warning detection equipment that could be installed, including the design.**

The Hach sc1000 online monitoring system includes a controller, back panel, display module, and trough. Raw water is pumped into the trough from the source where it can be sampled in real time. The probe module can accommodate up to 6 sensors, which means it can monitor up to 6 parameters at once. This plan includes the following sensors: Conductivity, pH, turbidity, and dissolved oxygen. Hach can also supply a sensor to detect oil in water, which would cost an additional \$18,414.00 and would possibly be a good investment for any water system if sufficient funds were available. This sensor is not included in the quoted

capital cost. There are several other probes for other parameters that are available from Hach, and these could be purchased as deemed necessary by the utility.

#### **Where would the equipment be located?**

The sc1000 Controller, back panel, and trough would be located in the existing raw water pump house. A small diameter line would run down to the water and out the length of the intake pipe to pull raw water back to the controller where it would flow into the trough for sampling. The closer this sampling line can be to the actual intake, the more accurately it will reflect the raw water that is entering the plant. This option would require the utility to purchase sufficient line, a small pump, and possibly construct a new structure if there was not space for the equipment in the existing pump house. This sampling structure should be located outside the existing 100 year floodplain if possible to minimize the possibility of flood damage. The line and pump could be fairly small and inexpensive, as the sc1000 only requires a minimum of 900 mL/min. of flow.

The controller will be equipped with the MODBUS advanced communications/networking unit, which can transmit readings in real time directly to the SCADA system in the treatment plant to alert the operators in any change in baseline water quality. The sc1000 can either be hardwired to the computer at the treatment plant or it can use a cellular modem to transmit the data if there is sufficient cellular signal.

#### **What would the maintenance plan for the monitoring equipment entail?**

The maintenance plan for the system would entail a yearly maintenance contract with the manufacturer. A Hach Service Representative would regularly service the monitoring equipment. This service would take care of all parts, labor, and preventative maintenance and would include 2-3 scheduled maintenance visits per year.

#### **Describe the proposed sampling plan at the monitoring site.**

The sc1000 monitors the quality of water flowing through the trough in real time, and can transmit this data back to the plant as it is collected. The actual timing of the sampling plan could be determined by the utility.

#### **Describe the proposed procedures for data management and analysis.**

It is recommended that the utility purchase the Hach Universal Data Gateway software, which would help to process and analyze the incoming information into easily interpreted reports. The price of this software is included in the rough capital cost.

### **B-3. Real Tech Full Scanning UV-VIS Monitoring System**

#### **Describe the type of early warning detection equipment that could be installed, including the design.**

The Real Tech Full Scanning UV-VIS monitoring system provides full ultraviolet/visible scanning for specific parameters and event detection. The included PC Controller provides to the software to store and process this information to establish a “normal” or “baseline” set of conditions for the raw water source. In addition to the UV-VIS sensors, the system can accommodate up to 8 additional sensors that are available from a third party and priced separately.

This plan includes pricing and details for a system equipped to measure conductivity, pH, temperature, and dissolved oxygen. Other additional sensors could be purchased and added if deemed necessary by the utility.

#### **Where would the equipment be located?**

The UV-VIS Full Monitoring System would be located in the existing raw water pump house. A small-diameter line or hose would run out the length of the intake pipe to pull raw water back to the controller where it would flow into the unit for sampling. The closer this sampling line can be to the actual intake, the more accurately it

will reflect the raw water that is actually entering the plant. This option would require the utility to purchase the line, a small pump, and possibly build a new structure if there wasn't space for the equipment in the existing pump house. This sampling structure should be located outside the existing 100 year floodplain if possible to minimize the possibility of flood damage. The line and pump could be fairly small and inexpensive, as the system only requires a minimum of 300-800 mL/min. of flow. The system also includes the Real Pump Clean System, which provides flow and automatic chemical cleaning of the sensors and reduces maintenance time.

The monitoring system would require electricity, so it would need to be connected to the existing electrical supply at the raw water pump house.

#### **What would the maintenance plan for the monitoring equipment entail?**

The maintenance plan for the system would require about 2 hrs/month for scheduled maintenance tasks. It is also recommended that a monthly laboratory reference sample is taken to effectively calibrate the sensors.

The Smart-Sense Web Monitoring Service package costs an additional \$499/yr., but provides additional support and remote accessibility by Real Tech, and it is recommended. The Deuterium and Tungsten lamps would also need to be replaced every six months at a cost of \$740.

#### **Describe the proposed sampling plan at the monitoring site.**

The Full Scanning UV-VIS system continuously monitors raw water as it is pumped to through the unit, and is capable of establishing baseline conditions that account for seasonal variability, which can help to reduce false alarms.

#### **Describe the proposed procedures for data management and analysis.**

The Real Tech monitoring system is capable of communicating with the treatment plant via Modbus, Ethernet, USB, or cell modem. It can be integrated with the treatment plant's SCADA system to provide real-time information about conditions at the intake and provides full remote monitoring.

It is also recommended that the utility take advantage of the Smart-Sense Web Monitoring service offered by Real-Tech to analyze and interpret data taken by the monitoring system. This consultation service requires an additional service fee, which is included in this quote.

## APPENDIX C. COMMUNICATION PLAN TEMPLATE

### **Summersville Municipal Water**

**PWSID:** WV3303404

**Administrative Contact:** James Corbitt

**Contact Phone Number:** 304-619-0642

**Contact Email Address:** jamescorbitt@summersvillewv.org

**Plan Developed:** June 2016

### **ACKNOWLEDGMENTS:**

This plan was developed by Summersville Municipal Water to meet certain requirements of the Source Water and Assessment Protection Program (SWAPP) and the State of West Virginia, as directed by state laws and regulations.

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## INTRODUCTION

Legislative Rule 64CSR3 requires public water systems to develop a Communication Plan that documents how public water suppliers, working in concert with state and local emergency response agencies, shall notify state and local health agencies and the public in the event of a spill or contamination event that poses a potential threat to public health and safety. The plan must indicate how the public water supplier will provide updated information, with an initial notification to the public to occur no later than thirty minutes after the supplier becomes aware that the spill, release or potential contamination of the public water system poses a potential threat to public health and safety.

The public water system has responsibility to communicate to the public, as well as to state and local health agencies. This plan is intended to comply with the requirements of Legislative Rule 64CSR3, and other state and federal regulations.

## TIERS REPORTING SYSTEM

This water system has elected to use the *Tiered Incident / Event Reporting System* (TIERS) for communicating with the public, agencies, the media, and other entities in the event of a spill or other incident that may threaten water quality. TIERS provides a multi-level notification framework, which escalates the communicated threat level commensurate with the drinking water system risks associated with a particular contamination incident or event. TIERS also includes a procedural flow chart illustrating key incident response communication functions and how they interface with overall event response / incident management actions. Finally, TIERS identifies the roles and responsibilities for key people involved in risk response, public notification, news media and other communication.

TIERS provides an easy-to-remember five-tiered **A-B-C-D-E** risk-based incident response communication format, as described below. Table 1 provides also associated risk levels.

**A = Announcement.** The water system is issuing an announcement to the public and public agencies about an incident or event that may pose a threat to water quality. Additional information will be provided as it becomes available. As always, if water system customers notice anything unusual about their water, they should contact the water system

**B = Boil Water Advisory.** A boil water advisory has been issued by the water system. Customers may use the water for showering, bathing, and other non-potable uses, but should boil water used for drinking or cooking.

**C = Cannot Drink.** The water system asks that users not drink or cook with the water at this time. Non-potable uses, such as showering, bathing, cleaning, and outdoor uses are not affected.

**D = Do Not Use.** An incident or event has occurred affecting nearly all uses of the water. Do not use the water for drinking, cooking, showering, bathing, cleaning, or other tasks where water can come in contact with your skin. Water can be used for flushing commodes and fire protection.

**E = Emergency.** Water cannot be used for any reason.

Tier	Tier Category	Risk Level	Tier Summary
<b>A</b>	<b>Announcement</b>	Low	The water system is issuing an announcement to the public and public agencies about an incident or event that could pose a threat to public health and safety. Additional information will be provided as it becomes available.
<b>B</b>	<b>Boil Water Advisory</b>	Moderate	Water system users are advised to boil any water to be used for drinking or cooking, due to possible microbial contamination. The system operator will notify users when the boil water advisory is lifted.



<b>C</b>	<b>Cannot Drink</b>	High	System users should not drink or cook with the water until further notice. The water can still be used for showering, bathing, cleaning, and other tasks.
<b>D</b>	<b>Do Not Use</b>	Very High	The water should only be used for flushing commodes and fire protection until further notice. More information on this notice will be provided as soon as it is available.
<b>E</b>	<b>Emergency</b>	Extremely High	The water should not be used for any purpose until further notice. More information on this notice will be provided as soon as it is available.

## COMMUNICATION TEAM

The Communication Team for the water system is listed in the table below, along with key roles. In the event of a spill or other incident that may affect water quality, the water system spokesperson will provide initial information, until the team assembles (if necessary) to provide follow-up communication.

Water system communication team members, organizations, and roles.

Team Member Name	Organization	Phone	Email	Role
Robert Shafer	City of Summersville	304-619-7900	rshafer@shaferwv.com	Primary Spokesperson
James Corbitt	City of Summersville	304-619-0642	jamescorbitt@summersvillewv.org	Secondary Spokesperson
Robert Brown	Summersville Municipal Water	304-237-6776	waterworks1@frontier.com	Member
Leon Trescott	Nicholas County DHSEM	304-872-7892	leon.trescott@nicholasoes.org	Member
Rodney Snodgrass	Summersville Volunteer Fire Department (VFD)	304-651-5650	stripesustuffwv@gmail.com	Member

In the event of a spill, release, or other incident that may threaten water quality, members of the team who are available will coordinate with the management staff of the local water supplier to:

- Collect information needed to investigate, analyze, and characterize the incident/event
- Provide information to the management staff, so they can decide how to respond
- Assist the management staff in handling event response and communication duties
- Coordinate fully and seamlessly with the management staff to ensure response effectiveness

## COMMUNICATION TEAM DUTIES

The communication team will be responsible for working cooperatively with the management staff and state and local emergency response agencies to notify local health agencies and the public of the initial spill or contamination event. The team will also provide updated information related to any contamination or impairment of the source water supply or the system's drinking water supply.

**According to Legislative Rule 64CSR3, the initial notification to the public will occur no later than thirty minutes after the public water system becomes aware that the spill, release or potential contamination of the public water system poses a potential threat to public health and safety.**

As part of the group implementing the Source Water Protection Plan, team members are expected to be familiar with the plan, including incident/event response and communication tasks. Specifically, team members should:

- Be knowledgeable on elements of the Source Water Protection Plan and Communication Plan
- Attend team meetings to ensure up-to-date knowledge of the system and its functions
- Participate in periodic exercises that “game out” incident response and communication tasks
- Help to educate local officials, the media, and others on source water protection
- Cooperate with water supplier efforts to coordinate incident response communication
- Be prepared to respond to requests for field investigations of reported incidents
- Not speak on behalf of the water supplier unless designated as the system’s spokesperson

The primary spokesperson will be responsible for speaking on behalf of the water system to local agencies, the public, and the news media. The spokesperson should work with the management staff and the team to ensure that all communication is clear, accurate, timely, and consistent. The spokesperson may authorize and/or direct others to issue news releases or other information that has been approved by the system’s management staff. The spokesperson is expected to be on call immediately when an incident or event which may threaten water quality occurs. The spokesperson will perform the following tasks in the event of a spill, release, or other event that threatens water quality:

- Announce which risk level (A, B, C, D, or E) will apply to the public notifications that are issued
- Issue news releases, updates, and other information regarding the incident/event
- Use the news media, email, social media, and other appropriate information venues
- Ensure that news releases are sent to local health agencies and the public
- Respond to questions from the news media and others regarding the incident/event
- Appear at news conferences and interviews to explain incident response, etc.

## INCIDENT / EVENT COMMUNICATION PROCEDURE

The flow chart in this section illustrates how the water system will respond when it receives a report that a spill, release, or other contamination event may have occurred. Key elements of the flow chart are described below.

### Communication with agencies, the public, and the media during threat incidents

Upon initial notification of the incident/event, system managers and staff will collect information and verify the need for further investigation. Only properly trained personnel will perform onsite investigations if permitted by emergency responders. If further investigation is warranted, and the initial facts support it, the water system spokesperson will issue a public communication statement consistent with the threat level. In addition, water system personnel and partners will be dispatched to conduct reconnaissance, a threat assessment, and a threat characterization, if present. This work may include:

- Verification of the incident/event type (spill, release, etc.)
- Location of incident/event
- Type of material(s) involved in spill, release, etc.
- Quantity of material involved
- Potential of the material to move, migrate, or be transported
- Relevant time factor(s) in the risk assessment (e.g., downstream movement rate)
- Overall level of risk to water system, whether low, moderate, high, or very high
- Development of the initial risk characterization

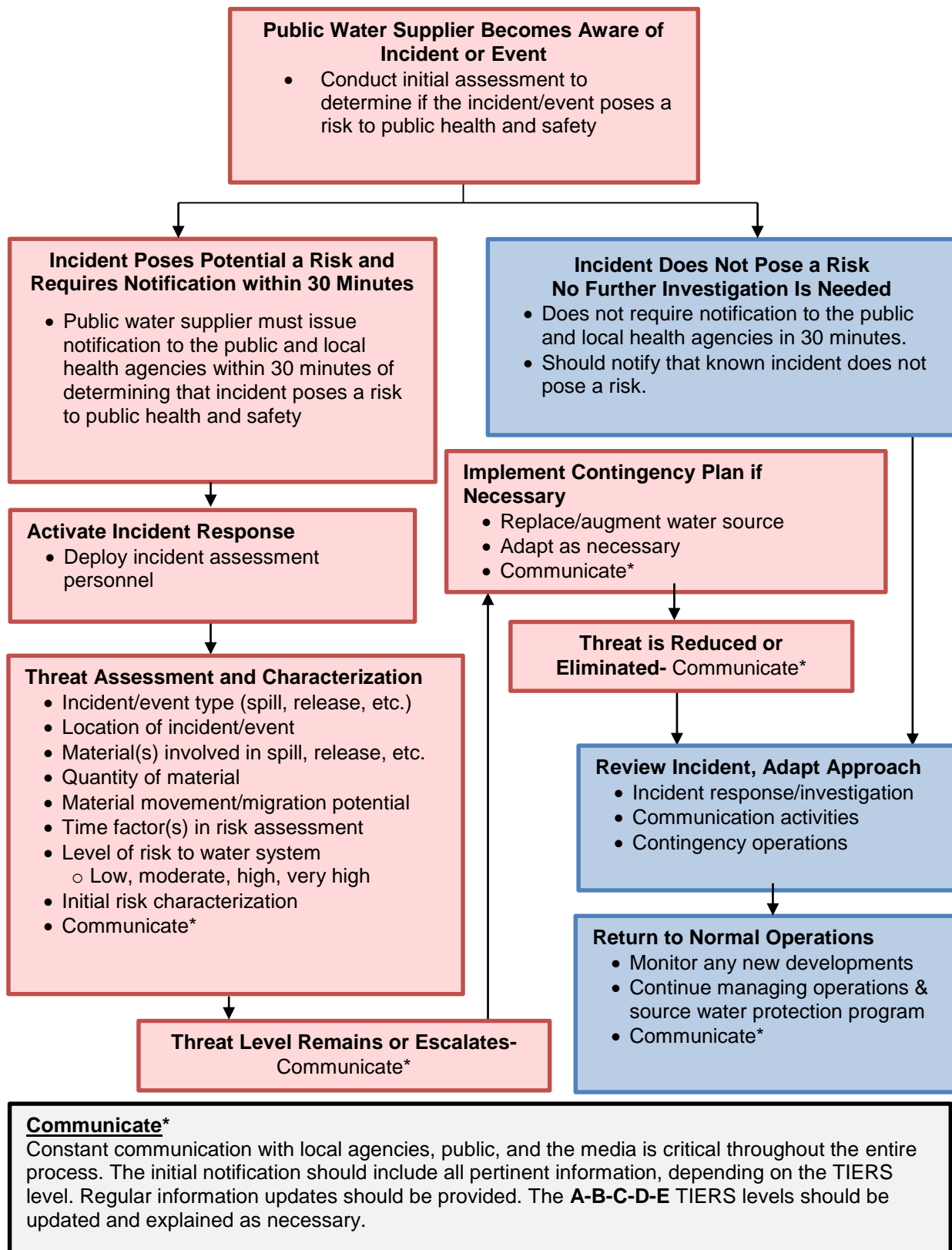
As the flow chart indicates, several iterative cycles will occur after the initial threat assessment, including communication with local agencies and the public, further investigation of the incident, possible implementation of the water system’s contingency plan, and eventual elimination of the threat and a return to normal operations. Communication activities during this period will include:

- The initial release (i.e., **Announcement**, **Boil Water Advisory**, **Cannot Drink**, **Do Not Use**, or **Emergency**)
  - Sent to local health agencies, the public, and the news media within 30 minutes
- Notification of the local water system’s source water protection and communication teams
  - If warranted by initial findings regarding the spill, release, or incident
- Notification of the WV Bureau of Public Health
  - As required

- 
- Periodic information updates, as incident response information is received
  - Updates to the applicable A-B-C-D-E advisory tier, as necessary

After the threat level is reduced and operations return to normal, the water system staff, as well as the communication and source water protection teams and their partners, will conduct a post-event review and assessment. The purpose of the review is to examine the response to the incident, relevant communication activities, and overall outcomes. Plans and procedures may be updated, altered, or adapted based on lessons learned through this process.

## TIERS FLOW CHART



## EMERGENCY SHORT FORMS

### Emergency Communication Information

	Name	Phone Number	Email	
Designated spokesperson:	Robert Shafer	304-619-7900	rshafer@shaferwv.com	
Alternate spokesperson:	James Corbitt	304-619-0642	jamescorbitt@summersvillewv.org	
Designated location to disseminate information to media:	Summersville City Hall			
Methods of contacting affected residents:	<p>Nicholas County Emergency Management typically handles communication and coordination during any emergencies. They have an effective communication network that uses the Code Red Alert System, Social Media, and the City of Summersville website to contact affected residents. The Code Red Alert System currently has about 50% coverage in Nicholas County, but they are trying to increase that number</p> <p>Summersville Municipal Water also contacts affected residents about important information using posted notices, door-to-door canvassing, local newspaper, and local radio.</p>			
Media contacts:	Name	Title	Phone Number	Email
	SCTV Summersville	Summersville Television	304-872-1211	-
	WOAY	ABC Affiliate-Oak Hill, WV	304-469-3361	news@woay.com
	WCHS-TV8	ABC Affiliate-Charleston, WV	304-346-5358	news@wchstv.com

### Emergency Services Contacts

	Name	Emergency Phone	Alternate Phone	Email
<b>Local Police</b>	Summersville Police Department	911	304-872-1920	eodell@summersvillewv.org

<b>Local Fire Department</b>	Summersville Volunteer Fire Department	911	304-872-1350	-
<b>Local Ambulance Service</b>	Jan-Care Ambulance Service Inc. Summersville	911	304-255-0277	-
<b>Hazardous Material Response Service</b>	Summersville Volunteer Fire Department	911	304-872-1350	-

### Sensitive Populations

<b>Other communities that are served by the utility:</b>	Camden on Gauley		
<b>Major user/sensitive population notification:</b>	<b>Name</b>	<b>Emergency Phone</b>	<b>Alternate Phone</b>
	Summersville Memorial Hospital	304-872-2891	-
	Nicholas County High School	304-872-2141	-
	Summersville Middle School	304-872-5092	-
	Glade Creek Elementary School	304-872-2882	-
	Liberty Dialysis Mountain Ridge	800-881-5101	-
	Zela Elementary School	304-872-1481	-
	New Life Christian Academy	304-872-1148	-
	Friends R Fun	304-872-2157	-
	Summersville Elementary School	304-872-1421	-

EED District Office Contact:		Name	Phone	Email
		John Stafford	304-256-6666 EED Central Office 304-558-2981	john.pb.stafford@wv.gov
		Chris Farrish	Chris Farrish Cell 304-575-8524	chris.b.farrish@wv.gov
OEHS Readiness Coordinator		Warren Von Dollen	304-356-4290 (main) 304-550-5607 (cell)	<a href="mailto:warren.r.vondollen@wv.gov">warren.r.vondollen@wv.gov</a>
Downstream Water Contacts:	Water System Name	Contact Name	Emergency Phone	Alternate Phone
	Kanawha Falls PSD	Rick Wagner	Treatment Plant: 304-779-2600	Cell: 304-877-8761
	Armstrong PSD	Joe Burdett	Treatment Plant: 304-442-5044	Don Navarro: 304-442-5647
	WVAW-Montgomery District	Dave Peters	Treatment Plant: 304-442-9728	304-340-2038
	Town of Pratt	-	304-442-8912	-
Are you planning on implementing the TIER system?		Yes		

### Key Personnel

	Name	Title	Phone	Email
Key staff responsible for coordinating emergency response procedures?	Robert Shafer	Mayor of Summersville	304-619-7900	rshafer@shaferwv.com
	James Corbitt	Utility Superintendent	304-619-0642	jamescorbitt@summersvillewv.org
Staff responsible for keeping confidential PSSC information and releasing to emergency responders:	Robert Shafer	Mayor of Summersville	304-619-7900	rshafer@shaferwv.com
	James Corbitt	Utility Superintendent	304-619-0642	jamescorbitt@summersvillewv.org

### Emergency Response Information

	Name	Phone
<b>List laboratories available to perform sample analysis in case of emergency:</b>	REIC Laboratory- Beaver, WV	800-999-0105, 304-255-2500, info@reiclabs.com
	WV State Laboratory, Environmental Chemistry Section- Charleston, WV	304-965-2694
	Analabs- Crab Orchard, WV	1-800-880-6406, analabs@analabsinc.com
<b>Has the utility developed a detailed Emergency Response Plan in accordance with the Public Health Security Bioterrorism Preparedness and Response Pan Act of 2002?</b>	Yes	
<b>When was the Emergency Response Plan developed or last updated?</b>		2016



## EMERGENCY CONTACT INFORMATION

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**State Emergency Spill Notification**

1-800-642-3074

**Office of Emergency Services**

<http://www.wvdhsem.gov/>  
Charleston, WV- (304) 558-5380

**WV Bureau for Public Health Office of Environmental Health Services (OEHS)**

[www.wvdhhr.org/oehs](http://www.wvdhhr.org/oehs)

Readiness Coordinator- Warren Von Dollen

Phone; 304-356-4290

Cell; 304-550-5607

E-mail: [warren.r.vondollen@wv.gov](mailto:warren.r.vondollen@wv.gov)

Environmental Engineering Division Staff

Charleston, Central Office (304) 558-2981

Beckley, District 1 (304) 256-6666

St. Albans, District 2 (304) 722-0611

Kearneysville, District 4 (304) 725-9453

Wheeling, District 5 (304) 238-1145

Fairmont, District 6 (304) 368-2530

**National Response Center - Chemical, Oil, & Chemical/Biological Terrorism**

1-800-424-8802

**WV State Fire Marshal's Office**

1-800-233-3473

**West Virginia State Police**

1-304-746-2100

**WV Watch – Report Suspicious Activity**

1-866-989-2824

**DEP Distance Calculator**

<http://tagis.dep.wv.gov/pswcheck/>

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**PRESS RELEASE ATTACHMENTS**

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**TIERS Levels A, B, C, D, and E**

**UTILITY ISSUED NOTICE – LEVEL A**  
**PUBLIC WATER SYSTEM ANNOUNCEMENT**  
**A WATER SYSTEM INVESTIGATION IS UNDERWAY**

On \_\_\_\_\_ at \_\_\_\_:\_\_\_\_ AM/PM, the \_\_\_\_\_ Water System began investigating an incident that may affect local water quality.

The incident involves the following situation at this location:

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There are no restrictions on water use at this time. As always, if water system customers notice anything unusual about their water – such as abnormal odors, colors, sheen, etc. – they should contact the water system at \_\_\_\_\_.

At this time there is no need for concern if you have consumed or used the water.

Regular updates will be provided about this Announcement as water system staff continue their investigation. Again, there are no restrictions on water use at this time.

State Water System ID# \_\_\_\_\_ Date Distributed: \_\_\_\_\_

**UTILITY ISSUED NOTICE – LEVEL B**  
**BOIL WATER ADVISORY**  
**A BOIL WATER ADVISORY IS IN EFFECT**

On \_\_\_\_\_ at \_\_\_\_:\_\_\_\_ am/pm, a water problem occurred causing contamination of your water.  
The areas that are affected are as follows:

☐ Entire Water System    or    ☐ Other: \_\_\_\_\_

CONDITIONS INDICATE THERE IS A HIGH PROBABILITY THAT YOUR WATER IS CONTAMINATED. TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF CONTAMINATION IN YOUR WATER.

**What should I do?**

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, bathing, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

**What happened?**

- The problem is related to \_\_\_\_\_

**What is being done?**

- The water system is taking the following action: \_\_\_\_\_

**What should a customer do if they have consumed or used the water?**

- \_\_\_\_\_

We will inform you when you no longer need to boil your water. We anticipate resolving the problem within \_\_\_\_\_ hours/days. For more information, please contact \_\_\_\_\_ at \_\_\_\_\_ or \_\_\_\_\_ at \_\_\_\_\_.

General guidelines on ways to lessen the health risk are available from the EPA Safe Drinking Water Hotline at 1 (800) 426-4791.

*Please share this information others who use this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice was distributed by \_\_\_\_\_

State Water System ID# \_\_\_\_\_ Date Distributed: \_\_\_\_\_

**UTILITY ISSUED NOTICE – LEVEL C**  
**“CANNOT DRINK” WATER NOTIFICATION**  
**A LEVEL C WATER ADVISORY IS IN EFFECT**

On \_\_\_\_\_ at \_\_\_\_:\_\_\_\_ am/pm, a water problem occurred causing contamination of your water.  
The areas that are affected are as follows:

☐ Entire Water System    or    ☐ Other: \_\_\_\_\_

CONDITIONS INDICATE THERE IS A HIGH PROBABILITY THAT YOUR WATER IS CONTAMINATED. TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF CONTAMINATION IN YOUR WATER.

**What should I do?**

- **DO NOT DRINK THE WATER.** You can't drink the water, but you can use it for showering, bathing, toilet-flushing, and other non-potable purposes.
- **BOILING WILL NOT PURIFY THE WATER.** Do not drink the water, even if it is boiled. The type of contamination suspected is not removed by boiling.

**What happened?**

- The problem is related to \_\_\_\_\_

**What is being done?**

- The water system is taking the following action: \_\_\_\_\_

**What should a customer do if they have consumed or used the water?**

- \_\_\_\_\_

We will inform you when the water is safe to drink. We anticipate resolving the problem within \_\_\_\_\_ hours/days. For more information – or to report unusual water conditions such as abnormal odors, colors, sheen, etc. – please contact \_\_\_\_\_ at \_\_\_\_\_ or \_\_\_\_\_ at \_\_\_\_\_.

*Please share this information others who use this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice was distributed by \_\_\_\_\_

State Water System ID# \_\_\_\_\_ Date Distributed: \_\_\_\_\_

**UTILITY ISSUED NOTICE – LEVEL D**  
**“DO NOT USE” WATER NOTIFICATION**  
**A LEVEL D WATER ADVISORY IS IN EFFECT**

On \_\_\_\_\_ at \_\_\_\_:\_\_\_\_ am/pm, a water problem occurred causing contamination of your water.  
The areas that are affected are as follows:

☐ Entire Water System    or    ☐ Other: \_\_\_\_\_

CONDITIONS INDICATE THERE IS A HIGH PROBABILITY THAT YOUR WATER IS CONTAMINATED. TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF CONTAMINATION IN YOUR WATER.

**What should I do?**

- **DO NOT DRINK THE WATER.** The water is contaminated.
- **DO NOT SHOWER OR BATHE IN THE WATER.** You can't use the water for drinking, showering, or bathing. It can be used for toilet flushing and firefighting.
- **BOILING WILL NOT PURIFY THE WATER.** Do not use the water, even if it is boiled. The type of contamination suspected is not removed by boiling.

**What happened?**

- The problem is related to \_\_\_\_\_

**What is being done?**

- The water system is taking the following action: \_\_\_\_\_

**What should a customer do if they have consumed or used the water?**

- \_\_\_\_\_

We will inform you when the water is safe to drink. We anticipate resolving the problem within \_\_\_\_\_ hours/days. For more information – or to report unusual water conditions such as abnormal odors, colors, sheen, etc. – please contact \_\_\_\_\_ at \_\_\_\_\_ or \_\_\_\_\_ at \_\_\_\_\_.

*Please share this information others who use this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice was distributed by \_\_\_\_\_

State Water System ID# \_\_\_\_\_ Date Distributed: \_\_\_\_\_

**UTILITY ISSUED NOTICE – LEVEL E**  
**EMERGENCY WATER NOTIFICATION**  
**A LEVEL E WATER ADVISORY IS IN EFFECT**

On \_\_\_\_\_ at \_\_\_\_:\_\_\_\_ am/pm, a water problem occurred causing contamination of your water.  
The areas that are affected are as follows:

☐ Entire Water System    or    ☐ Other: \_\_\_\_\_

CONDITIONS INDICATE THERE IS A HIGH PROBABILITY THAT YOUR WATER IS CONTAMINATED. TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF CONTAMINATION IN YOUR WATER.

**What should I do?**

- **DO NOT DRINK THE WATER.** The water is contaminated.
- **DO NOT USE THE WATER FOR ANY PURPOSE!** You can't use the water for drinking, showering, or bathing, or any other use – not even for toilet flushing.
- **BOILING WILL NOT PURIFY THE WATER.** Do not use the water, even if it is boiled. The type of contamination suspected is not removed by boiling.

**What happened?**

- The problem is related to \_\_\_\_\_

**What is being done?**

- The water system is taking the following action: \_\_\_\_\_

**What should a customer do if they have consumed or used the water?**

- \_\_\_\_\_

We will inform you when the water is safe to drink. We anticipate resolving the problem within \_\_\_\_\_ hours/days. For more information – or to report unusual water conditions such as abnormal odors, colors, sheen, etc. – please contact \_\_\_\_\_ at \_\_\_\_\_ or \_\_\_\_\_ at \_\_\_\_\_.

*Please share this information others who use this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice was distributed by \_\_\_\_\_

State Water System ID# \_\_\_\_\_ Date Distributed: \_\_\_\_\_

## APPENDIX D. SINGLE SOURCE FEASIBILITY STUDY

# Source Water Protection Plan

## Contingency Plan and Feasibility Study

### SUMMERSVILLE MUNICIPAL WATER

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PWSID 3303404  
NICHOLAS COUNTY

SEPTEMBER 2015

Prepared by:

Tetra Tech, Inc.  
803 Quarrier Street, Suite 400  
Charleston, WV 25314

In cooperation with Summersville Municipal Water



  
Victor D'Amato, PE

  
Date



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Appendix A. Early Warning Monitoring System

Appendix B. Single Source Feasibility Study Matrices and Narrative

## Background

To fulfill the requirements of Senate Bill 373 and Legislative Rule 64 CSR 3, Summersville Municipal Water has participated in a study to evaluate its existing contingency planning and feasibility of source water alternatives. This Contingency Planning and Feasibility Study report documents the results of the study and provides information about the utility's ability to prevent contaminants from entering the water system if possible, and sufficiently respond to an emergency if necessary. This report represents only a portion of the required elements of the Source Water Protection Plan for Summersville Municipal Water. The information presented in this report will be included in the final Source Water Protection Plan.

## Contingency Plan

The goal of contingency planning is to identify and document how the utility will prepare for and respond to any drinking water shortages or emergencies that may occur due to short and long term water interruption, or incidents of spill or contamination. Utilities should examine their capacity to protect their intake, treatment facility, and distribution system from contamination. They should also review their ability to use alternative sources, minimize water loss, meet future water demands, and operate during power outages. In addition, utilities should report the feasibility of establishing an early warning monitoring system. The following sections address these considerations and present information required for the source water protection plan.

### Responding to Water Shortage or Contamination Event

Isolating or diverting any possible contaminant from the intake for a public water system is an important strategy in the event of an emergency. One commonly used method of diverting contaminants from an intake is establishing booms around the intake. This can be effective, but only for contaminants that float on the surface of the water. Alternatively, utilities can choose to pump floating contaminants from the water or chemically neutralize the contaminant before it enters the treatment facility.

Public utilities using surface sources should be able to close the intake by one means or another. However, depending upon the system, methods for doing so could vary greatly from closing valves, lowering hatches or gates, raising the intake piping out of the water, or shutting down pumps. Systems should have plans in place in advance as to the best method to protect the intake and treatment facility. Utilities may benefit from turning off pumps and, if possible, closing the intake opening to prevent contaminants from entering the piping leading to the pumps. Utilities should also have a plan in place to sample raw water to identify the movement of a contaminant plume and allow for maximum pumping time before shutting down an intake (see Early Warning Monitoring System section). The amount of time that an intake can remain closed depends on the water infrastructure and should be determined by the utility before an emergency occurs. The longer an intake can remain closed in such a case, the better.

Raw and treated water storage capacity in the event of such an emergency also becomes extremely important. Storage capacity can directly determine how effectively a water system can respond to a contamination event and how long an intake can remain closed. Information regarding the water shortage response capability of Summersville Municipal Water is provided in **Table 1**.

Statewide initiatives for emergency response, including source water related incidents, are being developed. These include the West Virginia Water/Wastewater Agency Response Network (WV WARN, see <http://www.wvwarn.org/>) and the Rural Water Association Emergency Response Team (see <http://www.wvrwa.org/>). Summersville Municipal Water has analyzed its ability to effectively respond to emergencies and this information is also provided in **Table 1**.

**Table 1. Summersville Water Shortage Response Capability**

<b>Can the utility isolate or divert contamination from the intake or groundwater supply?</b>	Yes
<b>Describe the utility's capability to isolate or divert potential contaminants:</b>	The utility has booms they can deploy to protect the intake from surface contaminants.
<b>Can the utility switch to an alternative water source or intake that can supply full capacity at any time?</b>	No
<b>Describe in detail the utility's capability to switch to an alternative source:</b>	Summersville Water does not currently have a fully reliable alternative water source they can utilize. They are interconnected with Craigs ville PSD and could receive water from them during an emergency, but this would only support about half of Summersville's distribution area. This interconnection could be used, however, to extend the amount of time Summersville could supply customers in conjunction with water conservation efforts.
<b>Can the utility close the water intake to prevent contamination from entering the water supply?</b>	Yes
<b>How long can the intake stay closed?</b>	The intake could stay closed for approximately 2 days before there were any major water shortages, although some pressure zones could run dry sooner.
<b>Describe the process to close the intake:</b>	The operators can close a shut-off valve to close the intake and prevent contaminated water from entering the plant. This process takes about 30 minutes.
<b>Describe the raw and treated water storage capacity of the water system:</b>	The utility does not have any raw water storage, but does have 2 flocculation basins (32,000 gal. each) and 2 circular clarifiers (242,000 gal. each) which are not included as treated water below.  Treated water storage capacity*:  Clearwell- 230,000 gal.

	Peck Hill Tank- 367,000 gal. Bright Tank-300,000 gal. Hospital Tank- 100,000 gal. Junior High Tank- 100,000 gal. Glade Creek Tank- 288,000 gal. Muddlety Tank- 190,000 gal. Rosewood Tank- 500,000 gal. <b>Total water storage- 2,075,000 gallons</b>
<b>Is the utility a member of WVRWA Emergency Response Team?</b>	Yes
<b>Is the utility a member of WV-WARN?</b>	Yes
<b>List any other mutual aid agreements to provide or receive assistance in the event of an emergency:</b>	Summersville Municipal Water has informal mutual aid agreements with other nearby systems such as Wilderness PSD and Nettie PSD. During an emergency they could receive assistance and equipment from these neighboring utilities, and have done so in the past.

\*Tank capacities from the 2012 Sanitary Survey for Summersville Municipal Water

### Operation During Loss of Power

Summersville Municipal Water analyzed and examined its ability to operate effectively during a loss of power. This involved ensuring a means to supply water through treatment, storage, and distribution without creating a public health emergency. Information regarding the utility's capacity for operation during power outages is summarized in **Table 2**.

**Table 2. Summersville Municipal Water Generator Capacity**

<b>What is the type and capacity of the generator needed to operate during a loss of power?</b>	Currently Summersville Municipal Water does not have generators to run the intake pumps or treatment plant, but they are in the process of taking bids for two 450 kW diesel generators. These will be placed on standby at the intake and treatment facility and they hope to have them by the end of 2015. They will be connected to the system via automatic transfer switches that will engage during a power outage. Each generator will carry its own fuel tank with 2 days diesel supply.
<b>Can the utility connect to generator at intake/wellhead? If yes, select a scenario that best describes system.</b>	Yes-They do not own a generator currently, but the raw water pump station will be wired for a generator that will be purchased within the year.

<b>Can the utility connect to generator at treatment facility? If yes, select a scenario that best describes system.</b>		Yes-They do not own a generator currently, but the treatment plant will be wired for a generator that will be purchased within the year.	
<b>Can the utility connect to a generator in distribution system? If yes, select a scenario that best describes system.</b>		Yes-The utility owns two generators they can use to power the distribution system. They have one portable 17 kW gasoline generator that they can transport between the booster stations to pump water to tanks and customers. They also have a stationary 20 kW propane generator that can be used to power the booster pump station that fills the Rosewood Tank.	
<b>Does the utility have adequate fuel on hand for the generator?</b>		The water utility does not currently have any fuel storage but the City of Summersville has a 500 gal. diesel tank.	
<b>What is your on-hand fuel storage and how long will it last operating at full capacity?</b>		<b>Gallons</b>	<b>Hours</b>
		None	N/A
<b>Provide a list of suppliers that could provide generators and fuel in the event of an emergency:</b>	<b>Supplier</b>		<b>Contact Information</b>
	<b>Generator</b>	Walker Caterpillar- Summersville, WV	(304) 872-4303
	<b>Generator</b>	Cummins- Charleston, WV	1-877-769-7669
	<b>Fuel</b>	C S Oil Company- Summersville, WV	(304) 872-1221
	<b>Fuel</b>	Adkins Oil- Craigsville, WV	(304) 742-8971
<b>Does the utility test the generator(s) periodically?</b>		When the utility gets the generators they will contract with the supplier to run annual tests.	
<b>Does the utility routinely maintain the generator?</b>		The utility is planning to buy a 5 year maintenance plan and warranty from whomever supplies the generators.	
<b>If no scenario describing the ability to connect to generator matches the utility's system or if utility does not have ability to connect to a generator, describe plans to respond to power outages:</b>		The Summersville water system has never had to deal with an extended power outage, but they have had plans to rent generators if they needed them.	

## Future Water Supply Needs

When planning for potential emergencies and developing contingency plans, a utility needs not only to consider their current demands for treated water but also account for likely future needs. This could mean expanding current intake sources or developing new ones in the near future. This can be an expensive and time consuming process, and any water utility should take this into account when determining emergency preparedness. Summersville Municipal Water has analyzed its ability to meet future water demands at current capacity, and this information is included in **Table 3**.

**Table 3. Future Water Supply Needs for Summersville Municipal Water**

<b>Is the utility able to meet water demands with the current production capacity over the next 5 years? If so, explain how you plan to do so.</b>	Yes- The Summersville water plant has a constructed capacity of approximately 2.8 million gallons per day and is currently only producing around 750,000 gallons per day. They do not expect any significant changes in the population within the distribution area. The water system's opinions concerning the demand for the next five years are generally supported by population trends projected based on US Census Bureau 2000 and 2010 data. According to the 2005 Interim State Population Projections <sup>(1)</sup> , WV as a whole will see a population decline between 2010 and 2030. In addition, researchers at the WVU College of Business and Economics specifically project that populations within Nicholas County will decrease from a population of 26,233 in 2010 to a projected population of 25,878 in 2020 <sup>(2)</sup> . Census data and projections cannot account for increases in daily demand due to water line extensions. If, in the future, water line extension projects are proposed the daily demands will be reassessed to determine if the source and treatment facilities can support increased demand.
<b>If not, describe the circumstances and plans to increase production capacity:</b>	N/A

(1)US Department of Commerce, United State Census Bureau. 2005 Interim State Population Projections. Table 1.

<http://www.census.gov/population/projections/data/state/projectionsagesex.html>. Accessed June 10, 2015.

(2) Christiadi, Ph.D., Deskins, John, Ph.D., Lego, Brian. WVU College of Business and Economics, Bureau of Business and Economic Research. March 2014. WVU Research Corporation. <http://be.wvu.edu/bber/pdfs/BBER-2014-04.pdf> Accessed June 10, 2015.

## Water Loss

In any public water system there is a certain percentage of the total treated water that does not reach the customer. Some of this water is used in treatment plant processes such as back washing filters or flushing piping, but there is usually at least a small percentage that goes unaccounted for. This can include unmetered uses, leaks, and other losses. To measure and report on this unaccounted for water, a public utility must use the same method used in the Public Service Commission's rule, *Rules for the Government of Water Utilities*, 150CSR7, section 5.6. The rule defines unaccounted for water as the volume of water introduced into the distribution system less all metered usage and all known non-metered usage which can be estimated with reasonable accuracy.

Metered usages are most often those that are distributed to customers. Non-metered usages that are being estimated include uses such as by the fire departments for fires or training, un-metered bulk sells, flushing to maintain the distribution system, and water used for backwashing filters, and cleaning settling basins. By totaling the metered and non-metered uses, the utility can calculate unaccounted for water. Note: To complete annual reports submitted to the PSC, utilities typically account for known water main breaks by estimating the amount of water lost. However, for the purposes of the source water protection plan, any water lost due to leaks, even if the system is aware of how much water is lost at a main break, is not considered a use. Water lost through leaks and main breaks cannot be controlled during water shortages or other emergencies and should be included in the calculation of percentage of water loss for purposes of the source water protection plan. The data in **Table 4** is taken from the most recently submitted Summersville Municipal Water PSC Annual Report.

**Table 4. Annual Water Loss Information\***

<b>Total Water Pumped (gal)</b>		294,632,000
<b>Total Water Purchased (gal)</b>		0
<b>Total Water Pumped and Purchased (gal)</b>		294,632,000
<b>Water Loss Accounted for Except Main Leaks (gal)</b>	<b>Mains, Plants, Filters, Flushing, etc.</b>	18,057,000
	<b>Fire Department</b>	240,000
	<b>Back Washing</b>	0
	<b>Blowing Settling Basins</b>	0
<b>Total Water Loss Accounted For Except Main Leaks</b>		18,297,000
<b>Water Sold- Total Gallons (gal)</b>		170,586,000
<b>Unaccounted For Lost Water (gal)</b>		44,149,000
<b>Water lost from main leaks (gal)</b>		61,600,000
<b>Total gallons of Unaccounted for Lost Water and Water Lost from Main Leaks (gal)</b>		105,749,000
<b>Total Percent Unaccounted For Water and Water Lost from Main Leaks (gal)</b>		35.89%

<p><b>If total percentage of Unaccounted for Water is greater than 15%, please describe any measures that could be taken to correct this problem:</b></p>	<p>The utility regularly fixes any leaks as they are discovered, and are in the process of improving their leak detection methods and tighten up the distribution system as a whole.</p>
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\*From the 2014 Public Service Commission Annual Report

## Early Warning Monitoring System

Public water utilities are required to provide an examination of the technical and economic feasibility of implementing an early warning monitoring system. Implementing an early warning monitoring system may be approached in different ways depending upon the water utility's resources and threats to the source water. A utility may install a continuous monitoring system that will provide real time information regarding water quality conditions. This would require utilities to analyze the data in order to establish what condition is indicative of a contamination event. Continuous monitoring will provide results for a predetermined set of parameters. The more parameters being monitored, the more sophisticated the monitoring equipment will be. When establishing a continuous monitoring system, the utility should consider the logistics of placing and maintaining the equipment, and receiving output data from the equipment.

Alternately, or in addition, a utility may pull periodic grab samples on a regular basis, or in case of a reported incident. The grab samples may be analyzed for specific contaminants. A utility should examine their potential sources of significant contamination (PSSCs) to determine what chemical contaminants could pose a threat to the water source. If possible, the utility should plan in advance how those contaminants will be detected. Consideration should be given to where samples will be collected, the preservation and hold times for samples, available laboratories to analyze samples, and costs associated with the sampling event. Regardless of the type of monitoring (continuous or grab), utilities should collect samples for their source throughout the year to better understand the baseline water quality conditions and natural seasonal fluctuations. Establishing a baseline will help determine if changes in the water quality are indicative of a contamination event and inform the needed response.

Every utility should establish a system or process for receiving or detecting chemical threats with sufficient time to respond to protect the treatment facility and public health. All approaches to receiving and responding to an early warning should incorporate communication with facility owners and operators, with state and local emergency response agencies, with surrounding water utilities, and with the public. Communication plays an important role in knowing how to interpret data and how to respond.

Summersville Municipal Water has analyzed its ability to monitor for and detect potential contaminants that could impact its source water. Information regarding this utility's early warning monitoring system capabilities can be found in **Table 5** and in **Appendix A**.



**Table 5. Early Warning Monitoring System Capabilities**

<b>Does your system currently receive spill notifications from a state agency, neighboring water system, local emergency responders, or other facilities? If yes, from whom do you receive notices?</b>		Summersville Municipal Water typically receives notifications about spills or contamination events from upstream water systems like Craigsville PSD or Richwood.		
<b>Are you aware of any facilities, land uses, or critical areas within your protection areas where chemical contaminants could be released or spilled?</b>		Yes. There are many mine sites and gas wells located upstream within the Zone of Critical Concern, as well as two major highways.		
<b>Are you prepared to detect potential contaminants if notified of a spill?</b>		The utility does not currently utilize any active sensors or monitoring devices to detect contaminants, but would likely detect something was out of the ordinary through daily testing and observations.		
<b>List laboratories (and contact information) on whom you would rely to analyze water samples in case of a reported spill.</b>	<b>Laboratories</b>			
	<b>Name</b>		<b>Contact</b>	
	REIC Laboratory- Beaver, WV		800-999-0105, 304-255-2500, info@reiclabs.com	
	WV State Laboratory, Environmental Chemistry Section- Charleston, WV		304-965-2694	
	Analabs- Crab Orchard, WV		1-800-880-6406, analabs@analabsinc.com	
<b>Do you have an understanding of baseline or normal conditions for your source water quality that accounts for seasonal fluctuations?</b>		Yes- The utility takes daily samples for pH, turbidity, conductivity, and other parameters and has established baseline water quality for their source water.		
<b>Does your utility currently monitor raw water (through continuous monitoring or periodic grab samples) at the surface water intake or from a groundwater source on a regular basis?</b>		No. See Form B in <b>Appendix A</b> .		
<b>Provide or estimate the capital and</b>	<b>Monitoring System</b>	<b>YSI EXO 2 (Table B-1)</b>	<b>Hach sc1000 (Table B-2)</b>	<b>Real Tech Full Scanning Monitoring System (Table B-3)</b>

<b>O&amp;M costs for your current or proposed early warning monitoring system or upgraded system.</b>	<b>Capital</b>	Approximate Capital Cost- \$19,700	Approximate Capital Cost- \$18,907	Approximate Capital Cost- \$24,155
	<b>Yearly O &amp; M</b>	Parts and calibration- Approximately \$1,000  Data management and telemetry- \$1,000	Full service contract with Hach Service Representative- \$2,258  Online Viewer-\$600	Replacement Lamps- \$1,480  Smart-Sense Monitoring Service- \$499
<b>Do you serve more than 100,000 customers? If so, please describe the methods you use to monitor at the same technical levels utilized by ORSANCO.</b>			No	

## Single Source Feasibility Study

If a public water utility's water supply plant is served by a single-source intake in a surface water source of supply or a surface water influenced source of supply, the submitted source water protection plan must also include an examination and analysis of the technical and economic feasibility of developing alternative sources of water to provide continued safe and reliable public water service in the event its primary source of supply is detrimentally affected by contamination, release, spill event or other reason. These alternatives may include a secondary intake, two days of raw or treated water storage in addition to what is currently stored to meet water system design standards, interconnection with neighboring systems, or other options identified on a local level. Note that a secondary intake must draw water supplies from a substantially different location on the same water source, or from an entirely different water source.

To accomplish this requirement, the utility has examined existing and possible alternatives and ranked them by their technical, economic, and environmental feasibility according to the WV Department of Health and Human Resources Bureau for Public Health (WVBPH) feasibility study guide. This guide provides several criteria to consider for each category, organized in a Feasibility Study Matrix. By completing the Feasibility Study Matrix, the utility has documented the process used to examine the feasibility of each alternative, and has generated scores that compare the alternatives. The Feasibility Study Matrix is attached as **Appendix B**.

In addition to the Feasibility Study Matrix spreadsheet, a brief narrative is also included in **Appendix B** that identifies one or more feasible alternative, provides a summary of data used to make this determination, and briefly summarizes the results of the matrix.

## Appendix A. Early Warning Monitoring System

### Form B-Proposed Early Warning Monitoring Systems

#### Summersville Municipal Water

##### Surface Water Source: Gauley River/Summersville Lake

There are many possible solutions for designing and installing an early warning monitoring system. Over time, this technology changes and improves and it is difficult to determine the type of equipment that will be useful and effective in the long term. These plans are proposed systems that could work for Summersville Municipal Water using current technology and the current plant and intake configuration. The costs and designs are rough estimates, and if the utility is interested in pursuing any of these options they should contact the providers for specific designs and quotes.

The primary source of raw water for Summersville is the Gauley River, near where it discharges into Summersville Lake. The utility has two intakes, one right on top of the other, and can pull from either to account for low flows during the dryer season. The intakes are located at the bottom of the steep hill on which the treatment plant is located. They pull from the river and then have to pump the water nearly 3,500' up the hill to the treatment plant. There is a large pump house down near the river, roughly 800' from the intake. The following proposals suggest locating the monitoring equipment in this pump house.

**Table B-1. YSI EXO 2 Monitoring System Proposal**

**Describe the type of early warning detection equipment that could be installed, including the design.**

This plan uses the YSI EXO 2 Multiport Sonde, which can accommodate 6 different sensors and has an automatic wiper mechanism to remove biofouling from the sensor tips, which reduces maintenance time. The sonde is built to be resilient and low maintenance, and is capable of providing online water quality monitoring that can be transmitted real time to a designated PC or website that can be accessed by any designated user.

The sonde can hold up to 6 sensors, but this plan recommends 4 of the more basic sensors that would be sufficient to detect any sudden shifts in the Gauley River. The proposed capital cost above is based on the following configuration. These sensors would include: conductivity/temperature, optical dissolved oxygen, pH, and fluorescent dissolved organic matter (fDOM). The fDOM sensor could potentially detect petroleum products in the water but is not entirely reliable for this purpose. At this time, YSI does not make a sensor for petroleum products for the EXO 2 but likely will in the future, at which time it is recommended that the utility purchase it. More sensors could be purchased in the future as well if deemed necessary by the utility.

### **Where would the equipment be located?**

The sonde would be attached to the intake pipe itself, which extends into the Gauley River. This would provide a stable foundation for the equipment and also ensure that the device is able to sample everything that is entering the actual intake pipe and not missing potential contaminants because it is located on the wrong side of the stream or too far from the intake. The suggested method of mounting the sonde involves drilling holes in a PVC pipe, capping the end, inserting the sonde and attaching to the intake pipe structure using brackets or chains. This will protect the sensor from debris and hide it from view somewhat.

The sonde would be hardwired to the YSI Storm 3 data analysis/telemetry system, which would be housed on the bank in the existing raw water pump house. This unit is contained in a waterproof case and comes with a solar photovoltaic panel capable of powering both the data analysis unit and the sonde, so long as the sonde is hardwired to the Storm 3. The device can be battery powered as well if this is not an option.

The raw water intake in this case is relatively far from the pump house, so additional cable would be required to connect the sonde to the Storm 3 in the pump house. This would increase the initial cost of the system but would maintain the resiliency of the system by avoiding relying on batteries to power the sonde.

### **What would the maintenance plan for the monitoring equipment entail?**

The maintenance plan for the system would involve replacing the dissolved oxygen sensor cap, replacing the pH electrode cap, and purchasing pH, turbidity, and conductivity calibration solution on a yearly basis. The sonde itself is designed to last from 5-10 years and should be inspected and calibrated once a month.

In addition, there is a recurring yearly fee associated with the real-time data/telemetry package for managing the website and data analysis.

### **Describe the proposed sampling plan at the monitoring site.**

The sonde can be programmed to take regular measurements at any intervals defined by the operator or user. These measurements can also be taken in bursts, averaged over a period of time, or modified automatically as water quality levels change. Data is stored in the Storm 3 and transmitted back to the plant as it is recorded. This information can be transmitted wirelessly via a cellular modem. The cellular transmitter is powerful enough to work even in areas with poor cell reception.

### **Describe the proposed procedures for data management and analysis.**

The Storm 3 package includes data management software that can generate data reports and presentations and allow the user to modify and adjust sampling schedules remotely from the plant.

The sonde can be programmed to alert the user when any of the water quality parameters exceeds a user-defined level. This will allow the operator to program the system to notify them when their previously observed baseline conditions are exceeded in time for them to shut down the pumps and close off the

intake. The operator can receive alerts via text message and email at the treatment plant computer or any designated cell phone.

**Table B-2. Hach sc1000 Monitoring System Proposal**

**Describe the type of early warning detection equipment that could be installed, including the design.**

The Hach sc1000 online monitoring system includes a controller, back panel, display module, and trough. Raw water is pumped into the trough from the source where it can be sampled in real time. The probe module can accommodate up to 6 sensors, which means it can monitor up to 6 parameters at once. This plan includes the following sensors: Conductivity, pH, turbidity, and dissolved oxygen. Hach can also supply a sensor to detect oil in water, which would cost an additional \$18,414.00 and would possibly be a good investment for any water system if sufficient funds were available. This sensor is not included in the quoted capital cost. There are several other probes for other parameters that are available from Hach, and these could be purchased as deemed necessary by the utility.

**Where would the equipment be located?**

The sc1000 Controller, back panel, and trough would be located in the existing raw water pump house. A small diameter line would run down to the water and out the length of the intake pipe to pull raw water back to the controller where it would flow into the trough for sampling. The closer this sampling line can be to the actual intake, the more accurately it will reflect the raw water that is entering the plant. This option would require the utility to purchase sufficient line, a small pump, and possibly construct a new structure if there was not space for the equipment in the existing pump house. This sampling structure should be located outside the existing 100 year floodplain if possible to minimize the possibility of flood damage. The line and pump could be fairly small and inexpensive, as the sc1000 only requires a minimum of 900 mL/min. of flow.

The controller will be equipped with the MODBUS advanced communications/networking unit, which can transmit readings in real time directly to the SCADA system in the treatment plant to alert the operators in any change in baseline water quality. The sc1000 can either be hardwired to the computer at the treatment plant or it can use a cellular modem to transmit the data if there is sufficient cellular signal.

**What would the maintenance plan for the monitoring equipment entail?**

The maintenance plan for the system would entail a yearly maintenance contract with the manufacturer. A Hach Service Representative would regularly service the monitoring equipment. This service would take care of all parts, labor, and preventative maintenance and would include 2-3 scheduled maintenance visits per year.

**Describe the proposed sampling plan at the monitoring site.**

The sc1000 monitors the quality of water flowing through the trough in real time, and can transmit this data back to the plant as it is collected. The actual timing of the sampling plan could be determined by the utility.

**Describe the proposed procedures for data management and analysis.**

It is recommended that the utility purchase the Hach Universal Data Gateway software, which would help to process and analyze the incoming information into easily interpreted reports. The price of this software is included in the rough capital cost.

**Table B-3. Real Tech Full Scanning UV-VIS Monitoring System**

**Describe the type of early warning detection equipment that could be installed, including the design.**

This option utilizes the Real Tech Full Scanning UV-VIS monitoring system, which provides full ultraviolet/visible scanning for specific parameters and event detection. The included PC Controller provides to the software to store and process this information to establish a “normal” or “baseline” set of conditions for the raw water source. In addition to the UV-VIS sensors, the system can accommodate up to 8 additional sensors that are available from a third party and priced separately.

This plan includes pricing and details for a system equipped to measure conductivity, pH, temperature, and dissolved oxygen. Other additional sensors could be purchased and added if deemed necessary by the utility.

**Where would the equipment be located?**

The UV-VIS Full Monitoring System would be located in the existing raw water pump house. A small-diameter line or hose would run out the length of the intake pipe to pull raw water back to the controller where it would flow into the unit for sampling. The closer this sampling line can be to the actual intake, the more accurately it will reflect the raw water that is actually entering the plant. This option would require the utility to purchase the line, a small pump, and possibly build a new structure if there wasn't space for the equipment in the existing pump house. This sampling structure should be located outside the existing 100 year floodplain if possible to minimize the possibility of flood damage. The line and pump could be fairly small and inexpensive, as the system only requires a minimum of 300-800 mL/min. of flow. The system also includes the Real Pump Clean System, which provides flow and automatic chemical cleaning of the sensors and reduces maintenance time.

The monitoring system would require electricity, so it would need to be connected to the existing electrical supply at the raw water pump house.

**What would the maintenance plan for the monitoring equipment entail?**



The maintenance plan for the system would require about 2 hrs/month for scheduled maintenance tasks. It is also recommended that a monthly laboratory reference sample is taken to effectively calibrate the sensors.

The Smart-Sense Web Monitoring Service package costs an additional \$499/yr., but provides additional support and remote accessibility by Real Tech, and it is recommended. The Deuterium and Tungsten lamps would also need to be replaced every six months at a cost of \$740.

**Describe the proposed sampling plan at the monitoring site.**

The Full Scanning UV-VIS system continuously monitors raw water as it is pumped to through the unit, and is capable of establishing baseline conditions that account for seasonal variability, which can help to reduce false alarms.

**Describe the proposed procedures for data management and analysis.**

The Real Tech monitoring system is capable of communicating with the treatment plant via Modbus, Ethernet, USB, or cell modem. It can be integrated with the treatment plant's SCADA system to provide real-time information about conditions at the intake and provides full remote monitoring.

It is also recommended that the utility take advantage of the Smart-Sense Web Monitoring service offered by Real-Tech to analyze and interpret data taken by the monitoring system. This consultation service requires an additional service fee, which is included in this quote.

# **Single Source Alternatives Feasibility Study**

**SUMMERSVILLE MUNICIPAL WATER**

**PWSID: WV3303404**



**TETRA TECH**

## PURPOSE

This Source Water Alternatives Feasibility Study (the Study) is prepared in accordance with legislative rule 64CSR3. The rule provides for numerous source water protection planning activities. As part of these activities, if a secondary source of water supply is not available, public water systems (PWSs) are required to prepare a study to determine the technical and economic feasibility of the following options to provide continued water service in the event the source water becomes contaminated. The options include:

- Constructing or establishing a secondary or backup intake which would draw water supplies from a substantially different location or water source;
- Constructing additional raw water storage capacity and/or treated water storage capacity to provide at least two days of system storage based on the plant's maximum level of production experience in the last year;
- Creating or constructing an operation interconnection(s) between PWS with other PWS plants or another PWS to allow the utility to receive its water from a different source of supply;
- Any other alternative which is available to the PWS to secure safe and reliable alternative water supply.

If one or more of the above options is determined to be feasible, the PWS is required to provide additional detail on the costs, risks and benefits of implementing each feasible alternative.

This Study utilizes the matrix provided by the West Virginia Department of Health and Human Resources, Bureau for Public Health to determine the feasibility of the alternatives for the Summersville Municipal Water PWS. The matrix provides a systematic method of evaluating alternatives using numerous factors and a system to rank the economic technical and environmental feasibility of each alternative.

## SYSTEM DESCRIPTION

The Summersville Municipal Water PWS provides water service to approximately 5,800 people. Located in Nicholas County, the PWS uses the Gauley River and Summersville Lake as its raw water supply. **Figure 1** presents the location of the PWS. The current capacity of the water treatment plant (WTP) is 2.8 MGD and the WTP uses coagulation sedimentation, filtration and disinfection to treat the water to potable standards. **Table 1** below provides a summary of the capacity and recent average day and maximum day demands in the Summersville system.

**Table 1. Summersville PWS Capacity and Demands**

Parameter	Value
<b>2014 Average Day Demand (ADD) (MGD)</b>	0.709
<b>2014 Maximum Day Demand (MDD) (MGD)</b>	1.045
<b>WTP Capacity (MGD)</b>	2.8
<b>WTP Utilization at Maximum Day Demand</b>	37.3%
<b>MDD to ADD Ratio</b>	1.47

(1) Calculated using Maximum Daily Demand (MDD)/Average Daily Demand (ADD) Ratio

The Summersville WTP was planned as a regional provider of water for other PWSs in the area. As such, the WTP is sized larger than the needs of Summersville require, although the exact amount of excess capacity has not been determined. The regionalization program to date has not proceeded forward and no information was obtained as to the future of the program. Storage in the Summersville system is primarily in ground storage tanks throughout the distribution system with one elevated storage tank. **Table 2** provides a summary of the tanks.

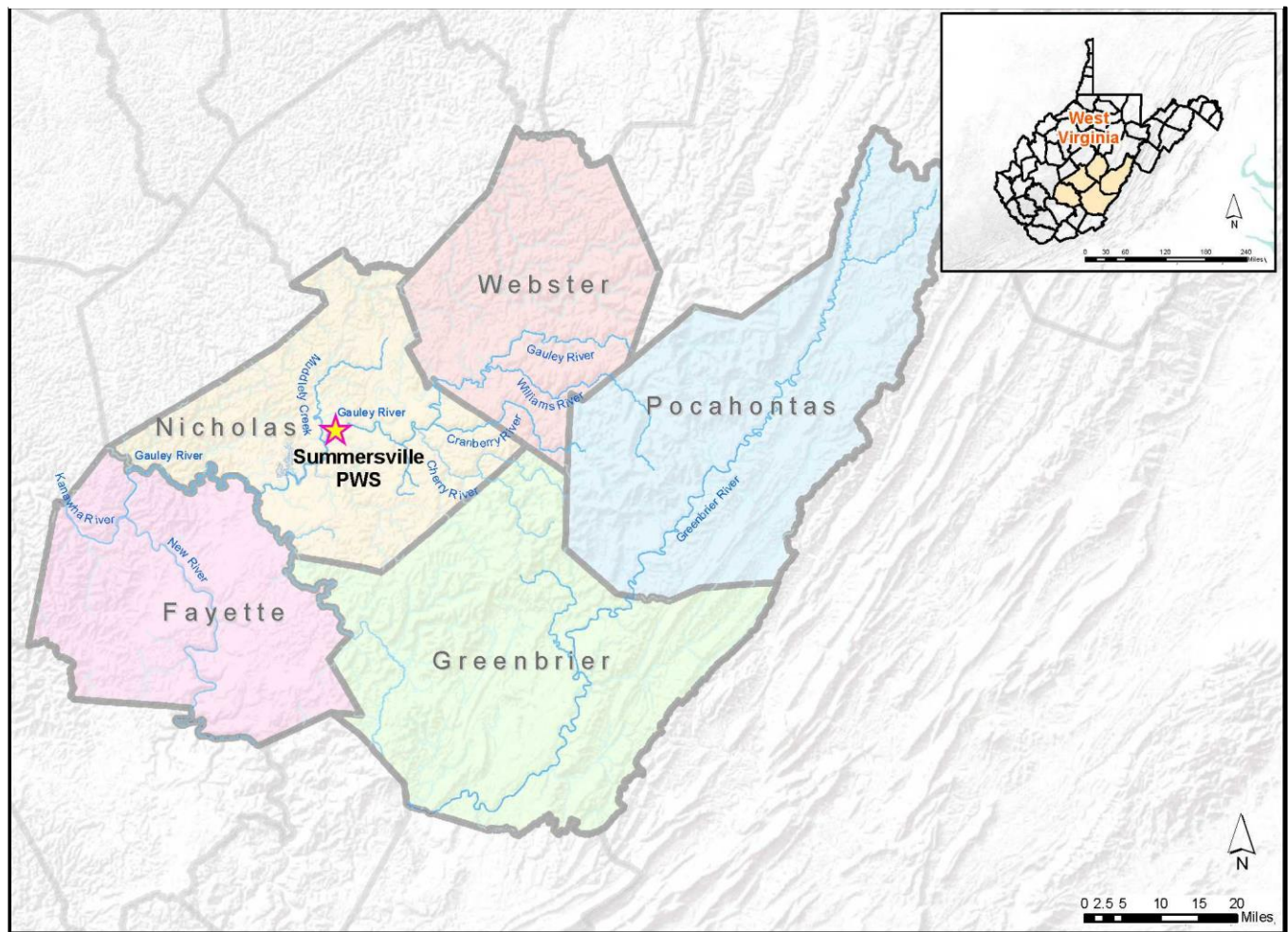
**Table 2. Summersville Municipal Water Storage**

Name	Type	Volume (gallons)
<b>Clear Well</b>	Ground	230,000
<b>Peck Hill Tank</b>	Ground	367,000
<b>Bright Tank</b>	Ground	300,000
<b>Hospital Tank</b>	Elevated	100,000
<b>Jr. High Tank</b>	Ground	100,000
<b>Glade Creek Tank</b>	Ground	288,000
<b>Muddlety Tank</b>	Ground	190,000
<b>Rosewood Tank</b>	Ground	500,000
<b>Total</b>		2,075,000
<b>2014 ADD (MGD)</b>		0.709
<b>Days Storage</b>		2 to 3 days*

\*The days of storage is limited by the Bright and Rosewood tanks as described below.

On a system-wide basis, Summersville exceeds the 2 days at average day demand storage requirement and staff has indicated that they have no problems achieving 20% turnover of the storage volume.

All water from the WTP is pumped to the Glade Creek tank. From Glade Creek priority is given to filling the Muddlety and Peck Hill tanks over the other four. The Bright, Hospital Jr. High and Rosewood tanks are next filled simultaneously. In the event of an emergency, the Summersville PWS staff believes they would have 2 to 3 days of water if the tanks were full and customer usage was curtailed. The tanks in the southern portion of the service area (Rosewood, Bright and Jr. High) would be the first to run out of water.



**Figure 1. Summersville Location Map**

## ALTERNATIVES

Given that the Summersville WTP may one day be a regional provider of water service to communities in the area, the entire WTP capacity is considered in the alternatives analysis. **Table 3** below provides the basis for sizing each alternative.

**Table 3. Alternatives – Sizing Basis**

Alternative	Backup Intake	Raw Storage	Treated Storage	Interconnect
Basis	Max day	2 days of max day demand	2 days of max day demand	Average day
Value	2.8 MGD	5.6 MG	5.6 MG	1.90 MGD <sup>(1)</sup>

(1) Calculated using Maximum Daily Demand (MDD)/Average Daily Demand (ADD) Ratio

Cost estimates were developed based on a conceptual analysis of each alternative. All costs were reviewed for accuracy and compared with actual costs of similar projects and RSMeans CostWorks 2014. The estimates include materials, installation and contractor's overhead and profit. The estimates are also based on the following assumptions and considerations:

- Piping is priced as mechanical joint ductile iron unless noted otherwise, and includes provisions for road crossings, aerial crossings and site restoration.
- Raw water and treated water storage tanks are priced as steel ground tanks with site work and installation included.
- Pumps are sized and priced based on conceptual level estimates of the required pumping conditions (flow and total dynamic head).
- Precast concrete vaults and metal pump enclosures are sized to house the estimated number of pumps required along with HVAC, electrical, and controls equipment.
- Electrical and controls costs are estimated at 10% of the overall facility costs including pumps.
- Site work is estimated as a lump sum cost based on the approximate size of the disturbed area and other factors that affect level of effort (e.g., whether or not the site is within the 100-yr floodplain).
- Estimates include a 15% engineering allowance and a 30% contingency.
- For purposes of this comparative analysis, costs for land acquisition were estimated at an average \$70,000 per acre. This value was used consistently for each alternative and was selected as an average cost to account for unknown site specific variables (e.g. land and structure values, potential remediation costs, acquisition services, etc.).

All capital costs are annualized over a twenty year period using a 2.5% interest rate and 0.50% closing costs.

O&M cost estimates are developed based on the specific operational requirements for each alternative and include labor and materials. Estimates of power consumption of pumps are based on pump size, number of pumps, and estimated hours of operation. Tank O&M estimates assume the exterior and interior are repainted every ten years and the raw water tanks are cleaned annually and treated water tanks cleaned every 5 years.

### Backup Intake

A possible backup intake could be constructed on Muddlety Creek, which was the primary water supply for Summersville prior to construction of the current WTP, although further investigation is required to verify that the flow in Muddlety Creek can support the WTP capacity. The intake would require a pump station and a 16-inch pipe to convey the water to the WTP. The pipe route would run 12,000 feet along streets and a power line right-of-way to reach the WTP.



### Raw Water Storage

The raw water storage alternative includes installing two 3.0 MG (5.6 MG total usable volume) steel ground storage tanks on the WTP site. This option would require increasing the size of the pumps at the intake structure to fill the tank and installing an additional set of pumps to transfer raw water from the tank to the WTP. If this option is implemented, it will likely be phased with one of the tanks being installed in the future as demands on the WTP increase. PWS personnel have indicated that they would like to obtain a discharge permit for the backwash ponds located on the WTP property, allowing them to remove one of the ponds. The future tank could then be installed at the location of one of the existing ponds. The alternative, however, is evaluated on the total project cost, which includes both current and future tanks.

### Treated Water Storage

Like the raw water storage alternative, the tankage would be located at the WTP and have a similar size and configuration without requiring modifications to the intake pumps. Providing treated water storage over and above the required two days ADD (which the system already exceeds) presents some operational challenges for the PWS in meeting the 20% daily turnover requirement (§64-77-9.4). With full tanks, the PWS will be faced with having to drain water during periods of low demand to meet the turnover requirement, increasing the already high nonrevenue water for the system.

### Interconnection

Because of the capacity of the WTP, there are no PWSs within a ten mile radius that currently have sufficient excess capacity to provide the average day demand water to Summersville. There is already an interconnection with Craigsville whereby Summersville can receive water by gravity. However, it does not have the capacity to support the full system. Other nearby PWSs, particularly Wilderness and Nettie, have excess capacity but even combined with Craigsville the three PWSs do not have sufficient capacity. Given that the Summersville WTP is planned to be a regional source for the area, interconnections to supply water in the opposite direction (i.e. toward Summersville) do not have long term viability.

## FEASIBILITY DETERMINATION

The attached matrix and sub-schedules (**Tables 4, 5, 6, and 7**) present the feasibility rankings of the alternatives. The interconnection alternative is infeasible due to the fact that the nearest PWSs combined do not have sufficient capacity to meet the average day needs of Summersville. As the WTP evolves into a regional facility, the nearby systems are more likely to be receivers of water from Summersville and have even less ability to provide water.

A backup intake on Muddlety Creek is economically advantageous but there are concerns that the stream does not have sufficient supply to support a backup intake.

Treated water storage is a possible alternative but given that there is currently over three days of storage in the system, adding additional volume would create potential operational issues associated with having to maintain a 20% turnover in volume and increasing nonrevenue water.

Raw water storage is identified as the most feasible alternative. Even though the economic score for capital cost is less than optimal, the project could be phased, reducing the initial impact of the project. This alternative also has a high technical and environmental score.

**Table 4. Feasibility Matrix**

Water Management Strategy Description	Economic Criteria					Technical Criteria							Environmental Criteria						Final Score	Capital Cost	Comments
	45%					45%							10%						100%		
	Operation and Maintenance Costs	Capital Costs	Total	Total %	Weighted Total	Permitting	Flexibility	Resilience	Institutional Requirements	Total	Total %	Weighted Total	Environmental Impacts	Aesthetic Impacts	Stakeholder Issues	Total	Total %	Weighted Total			
Backup Intake	3.0	2.0	5.0	83.3%	37.5%	2.0	3.0	1.0	2.0	8.0	66.7%	30.0%	2.0	3.0	2.0	7.0	77.8%	7.8%	75.3%	\$3,522,000	Muddlety Creek was used as the source for the previous WTP, however, there is some uncertainty about its ability to supply the new WTP
Interconnect	3.0	1.0	4.0	66.7%	30.0%	2.2	1.0	1.7	2.3	7.2	60.0%	27.0%	3.0	3.0	2.0	8.0	88.9%	8.9%	65.9%	\$11,848,000	Three PWS nearby to Summersville, Craigsville, Wilderness and Nettie combined do not have sufficient capacity to meet Summersville's requirements. With Summersville as a future regional provider nearby PWS will not have additional capacity to support Summersville
Treated Water Storage	3.0	2.0	5.0	83.3%	37.5%	1.6	1.5	2.3	3.0	8.4	70.3%	31.6%	3.0	3.0	2.0	8.0	88.9%	8.9%	78.0%	\$7,250,000	Tank would be located at WTP site and tie to the high service pumps. The tanks could be phased as needed to spread out capital costs
Raw Water Storage	3.0	2.0	5.0	83.3%	37.5%	2.4	3.0	2.3	3.0	10.7	89.4%	40.3%	3.0	3.0	2.0	8.0	88.9%	8.9%	86.6%	\$7,250,000	Tank would be located at WTP site and could be phased as needed to spread out capital costs

**Table 5. Alternatives Table**

Criteria	Question	Backup Intake	Feasibility	Interconnect	Feasibility	Treated Water Storage	Feasibility	Raw Water Storage	Feasibility
<b>Economic Criteria</b>									
<b>What is the total current budget year cost to operate and maintain the PWSU (current budget year)?</b>		\$932,700.00		\$932,700.00		\$932,700.00		\$932,700.00	
<b>O and M Costs</b>	Describe the major O&M cost requirements for the alternative?	labor and materials to maintain pumps	3	NA	3	Electricity for transfer pumps, labor, maintenance; does not included water flushed	3	Electricity for transfer pumps, labor, recurring maintenance	3
	What is the incremental cost (\$/gal) to operate and maintain the alternative?	\$3,443.00	3	\$1,330.00	3	\$33,999.00	3	\$38,159.00	3
	Cost comparison of the incremental O&M cost to the current budgeted costs (%).	0.37%	3	0.14%	3	3.65%	3	4.09%	3
<b>O and M-Feasibility Score</b>			<b>3.0</b>		<b>3.0</b>		<b>3.0</b>		<b>3.0</b>
<b>Describe the capital improvements required to implement the alternative.</b>		Intake structure; pump station and 12,000 feet of 16" pipe		Insufficient excess capacity in surrounding PWSs; Costs based on interconnecting with Nettie and Wilderness		Two 3.0 MG ground storage tank and transfer pumps		Two 3.0 MG Ground storage tank and transfer pumps	
<b>Capital Costs</b>	What is the total capital cost for the alternative?	\$3,522,000	2	\$11,848,000	1	\$7,189,000	2	\$7,189,000	2
	What is the annualized capital cost to implement the alternative, including land and easement costs, convenience tap fees, etc. (\$/gal).	\$227,000.00	2	\$764,000.00	1	\$464,000.00	2	\$464,000.00	2
	Cost comparison of the alternatives annualized capital cost to the current budgeted costs (%).	24.34%	2	81.91%	1	49.69%	2	49.69%	2
<b>Capital Cost-Feasibility Score</b>			<b>2.0</b>		<b>1.0</b>		<b>2.0</b>		<b>2.0</b>

Table 5. Alternatives Table (Cont'd)

Criteria	Question	Backup Intake	Feasibility	Interconnect	Feasibility	Treated Water Storage	Feasibility	Raw Water Storage	Feasibility
<b>Technical Criteria</b>									
<b>Permitting</b>	Provide a listing of the expected permits required and the permitting agencies involved in their approval.	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2
	What is the timeframe for permit approval for each permit?	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2
	Describe the major requirements in obtaining the permits (environmental impact studies, public hearings, etc.).	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2	See Permitting Sub-schedule	2
	What is the likelihood of successfully obtaining the permits?	There may not be sufficient capacity in Muddlety Creek to support the WTP	1	No identified barriers	2	Potential for nonrevenue water issues	1	No identified barriers	3
	Does the implementation of the alternative require regulatory exceptions or variances?	None identified	3	None identified	3	In order to avoid flushing water additional studies may be required to support a variance from the 20% turnover rule	1	None Identified	3
<b>Permitting-Feasibility Score</b>			<b>2.0</b>		<b>2.2</b>		<b>1.6</b>		<b>2.4</b>
<b>Flexibility</b>	Will the alternative be needed on a regular basis or only used intermittently?	Intermittent	3	Intermittent	2	Full time operations	2	Full time operations; with ability for intermittent	3
	How will implementing the alternative affect the PWSU's current method of treating and delivering potable water including meeting Safe Drinking Water Act regulations? (ex. In the case of storage, will the alternative increase the likelihood of disinfection byproducts?)	No changes in treatment or water delivery with the backup source	3	Insufficient Supply to meet Summersville needs	0	With the requirement to turn over 20% of tank volume the system will be required to flush water during days when demands are low.	1	There will be additional operating requirements for the new equipment but the existing treatment process will be minimally affected.	3
<b>Flexibility-Feasibility Score</b>			<b>3.0</b>		<b>1.0</b>		<b>1.5</b>		<b>3.0</b>

**Table 5. Alternatives Table (Cont'd)**

Criteria	Question	Backup Intake	Feasibility	Interconnect	Feasibility	Treated Water Storage	Feasibility	Raw Water Storage	Feasibility
Resilience	Will the alternative provide any advantages or disadvantages to meeting seasonal changes in demand?	There are some concerns about the true capacity of Muddlety Creek	1	Yes. Interconnect will provide back up in other emergency situations	3	Yes; only short term	2	Yes; only short term	2
	How resistant will the alternative be to extreme weather conditions such as drought and flooding?	There are some concerns about the true capacity of Muddlety Creek	1	No benefit	2	Yes; only short term	2	Yes; only short term	2
	Will the alternative be expandable to meet the growing needs of the service area?	There are some concerns about the true capacity of Muddlety Creek	1	No	0	Yes	3	Yes	3
<b>Resilience-Feasibility Score</b>			<b>1.0</b>		<b>1.7</b>		<b>2.3</b>		<b>2.3</b>
Institutional Requirements	Identify any agreements or other legal instruments with governmental entities, private institutions or other PWSU required to implement the alternative.	Easement use requirements from power company	2	Emergency Usage agreements with Craigsville, Nettie and Wilderness	2	None identified	3	None Identified	3
	Are any development/planning restrictions in place that can act as a barrier to the implementation of the alternative?	None identified	2	None Identified	3	None identified	3	None Identified	3
	Identify potential land acquisitions and easements requirements.	Power company may require an easement utilization fee	2	Easement and/or property purchase for pumps.	2	None identified	3	None Identified	3
<b>Institutional Requirements-Feasibility Score</b>			<b>2.0</b>		<b>2.3</b>		<b>3.0</b>		<b>3.0</b>
<b>Environmental Criteria</b>									
Environmental Impacts	Identify any environmentally protected areas or habitats that might be impacted by the alternative.	Intake structure likely to require surveys for T&E species	2	None identified	3	None identified	3	None Identified	3
<b>Environmental Impacts-Feasibility Score</b>			<b>2.0</b>		<b>3.0</b>		<b>3.0</b>		<b>3.0</b>

**Table 5. Alternatives Table (Cont'd)**

Criteria	Question	Backup Intake	Feasibility	Interconnect	Feasibility	Treated Water Storage	Feasibility	Raw Water Storage	Feasibility
Aesthetic Impacts	Identify any visual or noise issues caused by the alternative that may affect local land uses?	None identified	3	None identified	3	None identified	3	None identified	3
	Identify any mitigation measures that will be required to address aesthetic impacts?	None identified	3	None identified	3	None identified	3	None identified	3
<b>Aesthetic Impacts-Feasibility Score</b>			<b>3.0</b>		<b>3.0</b>		<b>3.0</b>		<b>3.0</b>
Stakeholder Issues	Identify the potential stakeholders affected by the alternative.	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2
	Identify the potential issues with stakeholders for and against the alternative.	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2	See Stakeholder Sub-schedule	2
	Will stakeholder concerns represent a significant barrier to implementation (or assistance) of the alternative?	No	2	No	2	No	2	No	2
<b>Stakeholder Issues-Feasibility Score</b>			<b>2.0</b>		<b>2.0</b>		<b>2.0</b>		<b>2.0</b>
<b>Comments</b>		Muddlety Creek was used as the source for the previous WTP, however, there is some uncertainty about its ability to supply the new WTP.		Three PWS nearby to Summersville, Craigsville, Wilderness and Nettie combined do not have sufficient capacity to meet Summersville's requirements. With Summersville as a future regional provider nearby PWS will not have additional capacity to support Summersville		Tank would be located at WTP site and tie to the high service pumps. The tanks could be phased as needed to spread out capital costs		Tank would be located at WTP site and could be phased as needed to spread out capital costs	



**Table 6. Permitting Sub-Schedule**

Permits Required							
Agency	Permit	Backup Intake	Interconnect	Raw Water Storage	Treated Water Storage	Other	Notes
WV Bureau Public Health	Construction	yes	yes	yes	yes		
WV DEP	Discharge Permit	no	no	yes	yes		Backwash Pond
ACOE <sup>(1)</sup>	Dredge & Fill	yes	no	no	no		
Local/State Road Agency	ROW Utilization	yes	yes	no	no		

(1) Army Corps of Engineers

(2) West Virginia Department of Environmental Protection

Application Period Duration							
Agency	Permit	Backup Intake	Interconnect	Raw Water Storage	Treated Water Storage	Other	Notes
WV Bureau Public Health	Construction	90 days	90 days	90 days	90 days		
WV DEP	Discharge Permit	NA	NA	180 days	180 days		
ACOE	Dredge & Fill	180 days	NA	NA	NA		
Local/State Road Agency	ROW Utilization	90 days	90 days	NA	NA		

Application Requirements							
Agency	Permit	Backup Intake	Interconnect	Raw Water Storage	Treated Water Storage	Other	Notes
WV Bureau Public Health	Construction	Engineers Report; Construction Drawings; Specifications	Engineers Report; Construction Drawings; Specifications	Engineers Report; Construction Drawings; Specifications	Engineers Report; Construction Drawings; Specifications		
WV DEP	Discharge Permit	NA	NA	Groundwater Protection Plan; Quarterly Discharge Monitoring Reports	Groundwater Protection Plan; Quarterly Discharge Monitoring Reports		
ACOE	Dredge & Fill	Construction Drawings; Construction Plan	NA	NA	NA		
Local/State Road Agency	ROW Utilization	Construction Drawings	Construction Drawings	NA	NA		

Other Considerations							
Agency	Permit	Backup Intake	Interconnect	Raw Water Storage	Treated Water Storage	Other	Notes
WV Bureau Public Health	Construction						
WV DEP	Discharge Permit						
ACOE	Dredge & Fill						
Local/State Road Agency	ROW Utilization						

**Table 7. Stakeholders Sub-Schedule**

List concerns for each alternative by stakeholder						
Stakeholder Group	Backup Intake	Interconnect	Raw Water Storage	Treated Water Storage	Other	Notes
Residential Customers	Cost impacts; Improved protection from contamination	Cost impacts; Improved protection from contamination	Aesthetic concerns; Cost impacts; Improved protection from contamination	Aesthetic concerns; Cost impacts; Improved protection from contamination		Neutral response
System Owner	Additional operations; Cost impacts	Additional operations; Cost impacts	Additional operations; Cost impacts	Operational issue with storage turnover; Cost impacts		Positive to meet regulations and improve service; Negative for treated water storage
Industrial/Commercial Customers	Cost impacts; Improved service and protection from contamination	Cost impacts; Improved service and protection from contamination	Cost impacts; Improved service and protection from contamination	Cost impacts; Improved service and protection from contamination		Neutral to positive response; less sensitive to costs over improved service
Historical Preservation Groups	None Identified	None Identified	None Identified	None Identified		Average to negative response
Environmental Interest Groups	Minor	Minor	Minor	Minor		Average to negative response

## CONCLUSIONS

Based on the analysis and findings presented Tetra Tech offers the following conclusions:

1. The existing storage in Summersville is currently above the 2 day minimum requirement. Based on conversations with the Summersville PWS staff, the effects of a water supply problem would first be felt in the southern portions of the service area near the Rosewood, Jr. High and Bright tanks. If the WTP was offline and the tanks were full, utility staff believes that there could be 2 to 3 days of supply with reduced customer usage.
2. Based on the scoring system, raw storage is the most feasible source water alternative for the Summersville PWS, with a phased approach to reduce the immediate impact of the capital cost. This alternative should be considered for further analysis. **Figure 2** provides a conceptual schematic of the alternative and **Table 8** provides details on the opinion of capital cost.

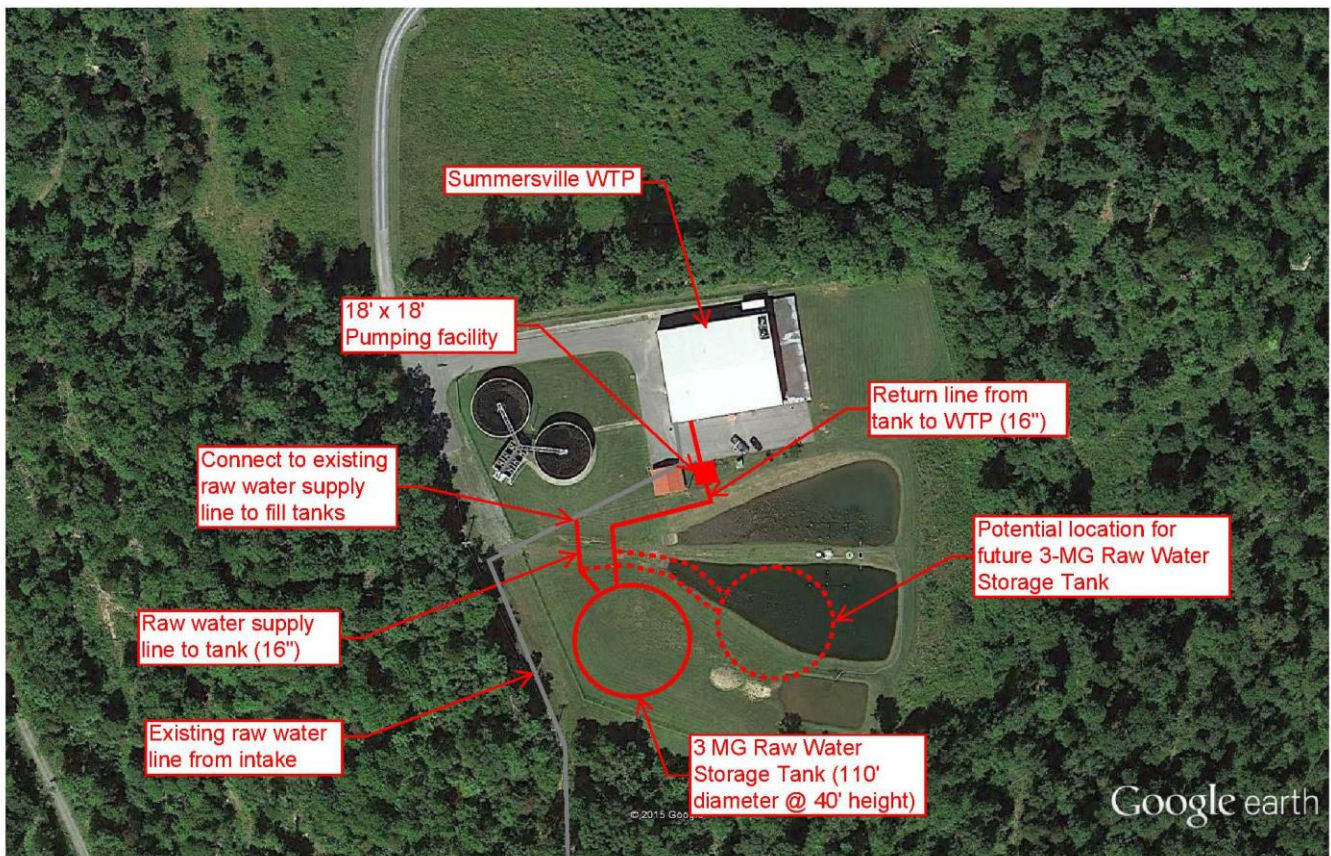


Figure 2. Summersville Raw Water Storage Conceptual Drawing

**Table 8. Raw Water Storage – Opinion of Cost**

Facility Description/Capital Cost				
Item	Quantity	Unit	Unit Cost	Total Cost
Raw Water Ground Storage Tank	2	EA	\$2,331,375	\$4,662,750
Raw Water Transfer Pumps	3	EA	\$20,000	\$60,000
Pre-fab metal pump enclosure	1	EA	\$78,000	\$78,000
Piping	480	FT	\$132	\$63,360
Electrical and Controls	1	EA	10%	\$13,800
Site Work	1	LS	\$80,000	\$80,000
			<b>Subtotal</b>	<b>\$4,957,910</b>
			Contingency @ 30%	\$1,487,373
			Eng. Permit, etc. @ 15%	\$743,687
			Land Acquisition	\$0
	<b>Total Raw Water Storage Capital Costs</b>			<b>\$7,188,970</b>

## APPENDIX E. SUPPORTING DOCUMENTATION

### **E-1. Protection Team Meeting**

**Date:** 5/9/2015

**Location:** Summersville City Hall, Summersville, WV

- On Monday May 9, 2016 the Source Water Protection Team for Summersville Municipal Water met to discuss the draft of the updated Source Water Protection Plan. James Corbitt arranged the meeting and contacted the recommended stakeholders. The only recommended stakeholder who was unable to attend the meeting was Rodney Boyce with the Nicholas County Health Department. He will be provided a copy of the plan and will be involved in planning efforts in the future.
- Russell presented the draft plan and mapping information to the team and they discussed the potential contaminants as well as some of their priority sites.
  - The water system does have an emergency response plan. It was updated in 2016.
  - The two generators that were mentioned in the 2015 Contingency and Feasibility study were purchased and are installed at the plant. They have 2 450 kW Cummins diesel generators at the plant with roughly 3 days of fuel on site (700 gal.)
  - The correct customer count is 2,666 directly served.
  - The team recommended that the gas wells and future pipeline development be left on the plan.
  - Adjust the estimated number of mine sites in the ZCC to accurately reflect the number on the map. The 250 in the old plan is out dated.
  - The team suggested that Jeld-Wen be added to the list of lumber companies.
  - The airport should be removed from the priorities list.
  - Mayor Robert Shafer should be the designated spokesperson for the utility, James should be alternate.
  - Add the Dialysis Center to the list of sensitive users, as well as Zela Grads School, New Life Christian Academy, and Friends are Fun School/Clinic.
  - The team suggested that, as a temporary fix during a water emergency, the operators could pump additional raw water into the backwash lagoons in front of the plant. They estimate they could hold roughly 500,000 gal. raw water, which would extend the time that the intake could stay closed.



## **E-2. List of Regulated Databases**

In addition to PSSC that have been identified by the WVBPH and local efforts, water systems should consider data available from regulatory agencies, such as the US Environmental Protection Agency (USEPA) and the WV Department of Environmental Protection (WVDEP). The follow presents examples of regulatory program databases that should be considered.

### **USEPA**

#### **CERCLIS:**

The Superfund program was created by the Comprehensive Environmental Response, Compensation, and Liability Act, amended by the Superfund Amendments and Reauthorization Act. The acts established authority for the government to respond to the release/threat of release of hazardous wastes, including cleanup and enforcement actions. Long-term cleanups at National Priority List sites last more than a year while short term /emergency cleanups are usually completed in less than a year. CERCLIS is a database used by the USEPA to track activities conducted under its Superfund program. CERCLIS contains data on potentially hazardous waste sites that have been reported to the USEPA. Sites are investigated because of a potential for releasing hazardous substances into the environment are added to the CERCLIS inventory. USEPA learns of these sites through notification by the owner, citizen complaints, state and local government identification, and investigations by USEPA programs other than Superfund. Specific information is tracked for each individual site.

#### **NPDES:**

The National Pollutant Discharge Elimination System (NPDES) database identifies facilities permitted for the operation of point source discharges to surface waters in accordance with the requirements of Section 402 of the Federal Water Pollution Control Act. Point sources are discrete conveyances such as pipes or man-made ditches. Industrial, municipal, and other facilities must obtain permits if their discharges go directly to surface waters. The NPDES permit program controls water pollution by regulating point sources that discharge pollutants into public waters.

#### **RCRA:**

This database has records for all hazardous waste, generators, and transporters as defined by the Resource Conservation Recovery Act (RCRA). Hazardous waste as defined by RCRA is waste material that exhibits ignitability, corrosivity, reactivity, or toxicity. Hazardous waste comes in many shapes and forms. Chemical, metal, and furniture manufacturing are some examples of processes that create hazardous waste. RCRA tightly regulates all hazardous waste from "cradle to grave" (i.e., from manufacture to disposal).

#### **TRI:**

The Toxics Release Inventory (TRI) is a publicly available USEPA database that contains information on toxic chemical releases and other waste management activities reported annually by certain covered industry groups as well as federal facilities. This inventory was established under the Emergency Planning and Community Right-to-Know Act of 1986 (EPCRA) and expanded by the Pollution Prevention Act of 1990.

### **WVDEP**

#### **Abandoned Mine Sites:**

Abandoned mine features compiled by the Office of Abandoned Mine Lands and Reclamation (AMLR) of the WVDEP. The AMLR eliminates damage that occurred from mining operations prior to August 3, 1977 and is funded by the AML fund. It corrects hazardous conditions and reclaims abandoned and forfeited mine sites. Typical AML features include high walls, portals, refuse piles, and mining structures such as tipples.

**AST:**

Above Ground Storage Tanks are regulated by the WVDEP and are subject to specific standards. Any facility using an AST should contact the WVDEP Water and Waste Management office for current requirements and further advice at 304-926-0495 or <http://www.dep.wv.gov/WWE/abovegroundstoragetanks/Pages/default.aspx> .

**Coal Dams:**

Point and polygonal mining related impoundments regulated by the WVDEP Division of Mining and Reclamation (DMR).

**LUST:**

The WVDEP became the lead agency for administering the Leaking Underground Storage Tank (LUST) Program with the USEPA's authorization in September 1997. Since then, the WVDEP has overseen the cleanup of released regulated substances, primarily petroleum products. Such releases can originate from overfilling, spilling, or leaking tanks and piping. To report a release from an underground storage tank system, contact the Office of Environmental Remediation at 304-238-1220, ext. 3506. After hours releases should be reported to the statewide emergency spill line at 800-642-3074.

**Solid Waste Facilities:**

Municipal and non-municipal waste landfills and waste transfers stations are regulated by the WVDEP Division of Waste Management.

**Oil and Gas Wells:**

The Office of Oil and Gas maintains records on active and inactive oil and gas wells. It also manages the Abandoned Well Plugging and Reclamation Program.

**UIC:**

The Underground Injection Control (UIC) program is designed to ensure that fluids injected underground will not endanger drinking water sources. The Division of Water and Waste Management regulates Class 5 wells. These wells include agriculture drainage wells, improved sinkholes, industrial disposal wells, storm water wells and septic systems that have the capacity to serve 20 or more people. The following state codes address UIC regulations; 47CSR9, 47CSR13 and 47CSR55. The Division of Mining and Reclamation oversees all mining UIC permits.

**UST:**

The purpose of the Underground Storage Tank (UST) Section is to regulate underground storage tanks that contain petroleum or hazardous substances to determine compliance with state rules and federal regulations. West Virginia has had full program approval from USEPA since February 1988.



### Confidentiality Statement

I have reviewed and understand the requirements to maintain PSSC data in a confidential manner (64CSR3). While I may discuss PSSCs in general terms, I understand that I am not permitted to release exact locations, characteristics or quantities of contaminants to the general public.

City of Summersville Designees:

Name	Title	Phone	Email	Signature	Date
James Carlett	Super	304-619-0642	JamesCarlett@Summersville.org	James Carlett	5-9-16
R. Doug Snodgrass	Fire Chief	304-651-5650	snodgrassdoug@gmail.com	R. Doug Snodgrass	5-9-16
LEON P. TRESCOTT	DHSEM-Rep CHIEF WATER OPERATOR	304-872-7892	Leon.Trescott@nicholasco.org	Leon C. Trescott	5-9-16
ROBERT L. BROWN		304-237-6776	waterworks1@frontier.com	Robert L. Brown	5-9-16
Mike Hilleary	Operator	304-619-0522	hilleary2@frontier.com	Mike Hilleary	5-9-16
Robert Shafer	Mayor	304-619-7900	rshafer@shaferswv.com	Robert Shafer	5-9-16

# Summersville Source Water Protection Plan - Public Meeting

Date 5/9/2016

## Attendees:

Name	Organization	Email	Phone
Teresa Clernge	Sumville City Council <sup>Ward IV</sup>	teresacclernge@compuserve.com	
Eugene Underwood	" " " <sup>Ward IV</sup>	Eugene Underwood 71@com	
WAYNE HASTHEAD	Sumville City Council <sup>Ward I</sup>	WDHDAH@Yahoo.Com	
Amy Young	Sumville City Council	amy.young@brickstreet.com	
Robert Shafer	City of Summersville	rshafer@shaferwv.com	
David Harper	Summersville <sup>City</sup> Recorder	Dave Harper@Yahoo.com	
Brandon Waters	Sumville City Council Ward 3	watersfuneralchapel@frontier.com	
Mike Steadham	City of Summersville - Council	mike.steadham@frontier.com	
James Gillett	C.O.S		

# GET INVOLVED IN SOURCE WATER PROTECTION



**Summersville Municipal Water** has developed a Source Water Protection Plan to comply with recent state legislation regarding drinking water. All public water utilities that use surface water sources must complete and submit a plan by July 1, 2016.

**Source Water Protection Plans** are valuable tools to help any public water system plan for and manage water emergencies. Development of these plans relies on the involvement of water utility personnel, local government officials, emergency managers, health department representatives, and local community leaders.

**Your water system** is committed to informing and engaging the public during development and implementation of this plan. Summersville will hold a public meeting to give customers an opportunity to review and comment on the plan. Now is your chance to provide your input.

The public meeting will be held at  
Summersville City Hall at 7:00 PM on May 9,  
2016, before the regularly scheduled city  
council meeting. For more information please  
contact City Hall:

Phone: 304-872-1211

Email: [jamescorbitt@summersvillewv.org](mailto:jamescorbitt@summersvillewv.org)



*Do your part to keep  
contaminants out of our  
children's source water!*



## Contaminants

Cleaning Products

Automotive Products

Fuel Oil

Furniture Strippers

Oil-based Paints

Sewage

Lawn and Garden Products

Sediments

Pharmaceuticals

## Source Water Links

[www.wvdhhr.org/oehs/eed/swap/](http://www.wvdhhr.org/oehs/eed/swap/)  
[www.epa.gov/safewater/index.html](http://www.epa.gov/safewater/index.html)  
[www.epa.gov/watersense/](http://www.epa.gov/watersense/)  
[http://orsanco.org](http://http://orsanco.org)

## For Kids

[www.epa.gov/safewater/kids/index.html](http://www.epa.gov/safewater/kids/index.html)  
[www.epa.gov/watersense/kids/index.html](http://www.epa.gov/watersense/kids/index.html)  
[www.groundwater.org/kids/](http://www.groundwater.org/kids/)



## Contacts

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*Do Your Part  
Protect Your  
Source Water  
Protect Your  
Health*



**TETRA TECH**

Prepared by Tetra Tech

*In cooperation with the WVDHHR Source Water  
Assessment and Protection Program*

*Drinking water is essential for life. Learn what you can do to protect your drinking water sources.*

*Making choices to protect and conserve the source of your drinking water will help keep you, your family, and neighbors safe and healthy now and in the future.*



### Do Your Part to Protect Source Water

- ✓ Recycle used oil and other automotive products at a service center. Don't pour them on the ground or down storm drains. Storm drains can lead directly to your source water.
- ✓ Fix leaks from your automobile and clean up spills.
- ✓ Apply fertilizers and pesticides as directed. Consider natural alternatives to chemicals.
- ✓ Don't flush pharmaceuticals. Dispose by mixing with coffee grounds or kitty litter, sealing in a container, and placing in the trash. Organize a collection day with a pharmacy and local police department.
- ✓ Take unwanted household chemical waste, such as cleaners, oils, and paints to proper waste collection sites. Don't dump down your sink, toilet, or storm drains. Consider organizing a collection day in your community.
- ✓ Check for leaks at heating fuel tanks and install pads to catch accidental leaks or spills.
- ✓ Report unused water wells to your utility or WVDHHR.
- ✓ Inspect your septic system regularly and pump every 5-10 years.



### Do Your Part to Conserve Source Water

- ✓ Turn off the water when you brush your teeth and take shorter showers.
- ✓ Wash full loads of clothes and dishes.
- ✓ Don't use your toilet to flush trash.
- ✓ Fix leaking faucets, toilets, and lines. Consider installing toilets, faucets, and appliances designed to save water.
- ✓ Water your lawn and garden in the morning. Consider installing a rain barrel at your downspouts to collect rain to water your lawn and garden, instead of using treated water.
- ✓ Use native plants in landscape that don't need extra watering. Use mulch to hold moisture.
- ✓ Don't let your garden hose run when washing your car.
- ✓ Don't panic if you are asked to conserve during a drought. Your utility will respond to water shortages based on your normal water use. Running extra water in your home during a drought will make it more difficult to respond to the water shortage.



*Conserving water saves on your monthly bill now. Protecting your source water will save on treatment costs later.*