# New River Transit Authority

### TRANSIT SERVICE ANALYSIS

2016



Prepared by the Fayette Raleigh Metropolitan Planning Organization (FRM) to fulfill Task III of the 2015-2016 Unified Planning Work Program (UPWP)

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# Glossary of Acronyms

NRT – New River Transit Authority

RCCAA – Raleigh County Community Action Association

FRM - Fayette Raleigh Metropolitan Planning Organization

FTA – Federal Transit Administration

MHI – median household income

MTA – Mountain Transit Authority

RPDC - Regional Planning and Development Council

UPWP – Unified Planning Work Program

### Introduction

When the 2010 census delineated the Beckley Urbanized Area, covering portions of Raleigh and Fayette Counties, it generated the need for a Metropolitan Planning Organization and a transit authority to capture federal transportation funding where the area's providers were once eligible for rural funding. Members of state and local government colluded to create the Fayette Raleigh Metropolitan Planning Organization (FRM) and the New River Transit Authority (NRT). Previously, Raleigh County Community Action Association (RCCAA) provided service for Raleigh County and Mountain Transit Authority (MTA) provided service for Fayette. New River Transit Authority (NRT) contracted with RCCAA to provide transit service to both counties beginning June 29, 2015.

FRM created a 2015-2016 Unified Planning Work Program (UPWP), to ensure transportation planning is established and maintained for the metropolitan area. Task III of the UPWP, Multimodal Planning, seeks to analyze the needs and patterns of transit users. FRM has outlined three key deliverables concerning transit:

- Monthly ridership data and semi-annual reports on trends
- Passenger survey summary and analysis of responses
- Boarding and alighting counts and mapped results

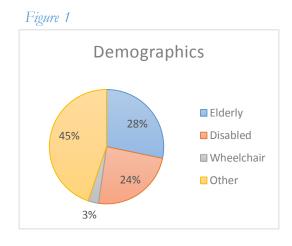
In coordination with NRT and RCCAA, the Favette Raleigh MPO presents the following analysis.

## Ridership Trends

Driver logs and passenger surveys provide the bulk of data utilized in determining ridership trends. Each time a passenger boards an NRT transit vehicle, the driver manually records their origin, destination, passenger classification, and primary trip purpose. The passenger classification records personal demographics concerning elderly status, riders with disabilities, or wheel chair utilization. It is important to note that because this data is collected each time a rider enters the bus, it is potentially duplicated multiple times a day if the passenger changes buses or utilizes transit for both the away and return trips. Given this reality, the statistics should be reviewed with the understanding that results do not convey the actual number of different passengers utilizing public transit in a given day but instead a number of trips taken, as is common practice in transit provision. The data in this section was compiled from RCCAA reports reflecting aggregated daily driver logs submitted to FRM from August 2015 to February 2016. See Appendix A for the RCCAA Transit Reports.

#### General Demographics:

Overall, during the seven month period of August 2015 to February 2016 there were 17,841 trips taken on New River Transit vehicles. Of those, twenty-eight percent were elderly patron trips. Three percent of the trips required special services to accommodate wheelchairs, necessitating specially equipped buses, driver assistance, and increased loading times. See Figure 1 for the demographic breakdown.



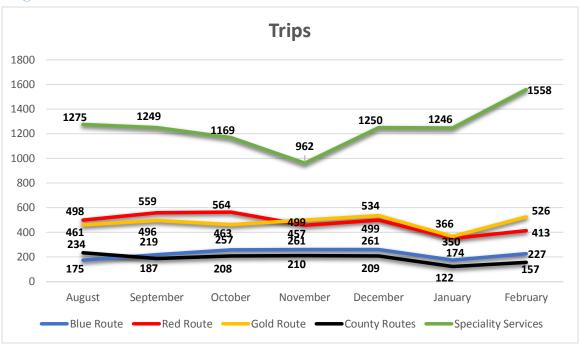
#### Disability Comparisons:

The disabled and wheelchair figures can be combined to reflect a total disabled percentage of thirty-one. The passenger survey analysis in the next section indicates that fifty-four percent of survey respondents categorize themselves as disabled. This discrepancy is created by multiple factors. First, the driver records disability figures based on visible cues and personal knowledge of the patron. Second, drivers count each boarding as a single trip, as is the industry standard, and most people board multiple times each day. Third, passenger survey completion is optional and may or may not reflect a cross section of the total transit demographics though, operationally, the assumption is that it does.

#### Route Analysis:

Throughout the seven month period under review, utilization of each route remained steady, except where the specialty services decreased slightly in the month of November and increased moderately in February, as indicated by Figure 2. These specialty services include demand response provided throughout the New River Transit service area within Raleigh County and job access vans, which run from 6 A.M. to 12 P.M. The Boarding & Alighting section of the report expounds upon this information.

Figure 2



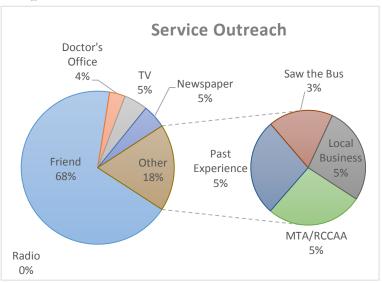
## Passenger Survey Analysis

New River Transit first began providing service on June 29, 2015. Shortly thereafter, passenger surveys were collected over several weeks. These surveys include the rider's zip code, age, household size, annual income, disability status, route utilized, whether the rider uses transit to get to work or has other transportation available to them, frequency of transit use, and a rating on transit services. As previously mentioned, passenger survey completion is optional and may or may not reflect a cross section of the total transit demographics though, especially concerning the specialty services where the a low count of surveys from this service contrasts the high trip count reflected in driver logs. See Appendix B for the actual surveys.

#### Community Outreach:

Representatives of New River Transit disseminated route guide brochures and contacted media outlets, including local radio, television, and newspapers, to broadcast the change in service when assuming the routes previously covered by RCCAA and MTA. Ultimately, RCCAA was contracted to expand transit operation from their Raleigh county routes into MTA's Fayette county routes under NRT. Brochures were widely dispersed to local agencies and

Figure 3



individuals via the DHHR, bus drivers, post offices, Walmart message board, WV Workforce, homeless shelters, RCCAA housing program, the veteran's hospital, and Mountain State Independent Living. Part of the passenger survey sought to gauge the most effective method of public outreach. According to the results displayed in Figure 3, the most effective means of outreach is, unequivocally, by word of mouth among friends.

#### Transit Reliance:

According to the rider surveys, the largest percentage of transit riders utilize the service for access to work, as indicated in Figure 4. The Red and Gold Routes are represented by the most survey responses. The Blue Route, to and from Fayette County, was represented half as much. The least represented routes include the two county routes, East and West, and the Specialty Services.

The ridership data aggregated from driver logs is the industry standard method of gauging route utilization by individual trips. The proportion of surveys received from each route should mirror the percentage of trips taken on that Route, as reflected by the Trip Reports, to ensure an

Rides Public Transit to Work

43%

57%

Figure 4

accurate reflection of system wide statistics. By this reasoning, Specialty Services is significantly underrepresented by the rider survey data. Since a large percentage of the riders utilizing specialty services do so for work, the percentage of work related riders reflected by the survey data stands to be considerably higher in reality.

Furthermore, of fifty-nine survey responses, thirty-six people, or sixty-one percent, have no access to alternative transportation. Thirty-six percent rely on a friend or neighbor in addition to public transit. Only three percent have access to their own vehicle.

#### General Demographics:

Of the fifty-nine surveys collected, the majority of responses came from the 45-64 age group. See Figure 5 for the age category breakdown. Single person households make up the largest portion of riders. See Figure 6 for the household size data.

Figure 5

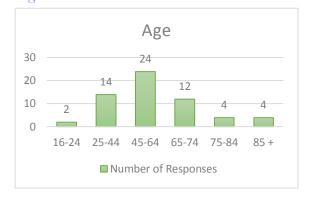
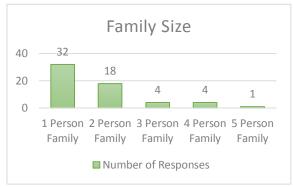


Figure 6



#### **Disability Comparisons:**

Fifty-seven percent of respondents to the transit system survey reported having a disability in the surveys completed, compared to thirty-three percent reflected by the driver trip logs. According

to the U.S. Census 2014 American Community Survey, the percentage of people in the United States reporting disability status is 12.3%. West Virginia's figure reaches 19.3% and Fayette and Raleigh counties report 26% and 21.5%, respectively. Appendix C contains supporting Census documentation.

#### Income Comparisons:

The largest yearly household income reported by New River Transit users was \$27,000. Their median household income (MHI) is \$15,000 annually. This means that, of all the people who answered the income portion of the survey, the same number of households earn above this figure as below it. West Virginia's MHI is \$41,576. Fayette County's is \$34,914. Raleigh County's is \$41,152. The national MHI is \$53,482. See Appendix C for Census documentation.

#### Transit Rider Service Ratings:

Survey respondents were provided a rating scale for certain aspects of the transit service as reflected by Figure 7 below. The vast majority of transit riders ranked every category highly. Of all the transit service facets, ease of scheduling with the dispatcher is the service feature identified as benefitting from a slight level of improvement. Driver professionalism and courteousness was ranked most highly by a slim margin.

Figure 7

Scale of 1 (lowest ) – 5 (highest)	1	2	3	4	5
Was your driver professional and courteous?	0	0	0	2	57
Ease of scheduling with the dispatcher	1	1	2	9	45
Bus Cleanliness	0	0	0	5	52
Service Affordability	0	1	2	1	55
Bus Safety	0	0	0	3	55
Bus Stop Safety	0	0	1	3	55

#### Improvement Recommendations:

Riders recommended the following areas of improvement in order of greatest to least number of times requested:

- Increase service to cover weekends
- Expand or change times
- Expand service area or number of stops
- Assist patrons with bags
- Assist people who have trouble walking
- Decrease the price
- Improve the call dispatch
- Post times at stops

## Boarding & Alighting

Due, in part, to the relative infancy of the transit authority and limited staff, a mechanism has not currently been established for converting all raw boarding and alighting information in the driver logs to a comprehensive format. Therefore, the analysis is constrained by information readily provided through passenger surveys and transit reports.

#### Passenger Origination:

According to passenger survey results, reflected by Figures 8 and 9, the majority of riders reside in the 25801 area code, which pertains to Beckley, West Virginia within Raleigh County. Predictably, Census data in Figure 10 indicates that this region contains the highest population of any area within NRT's transit system, for which boarding information was collected.

Figure 8

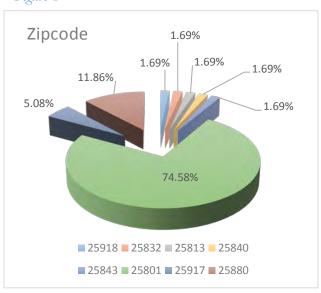
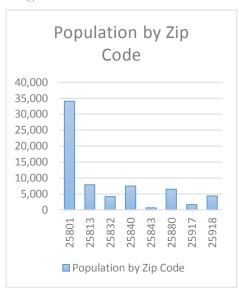
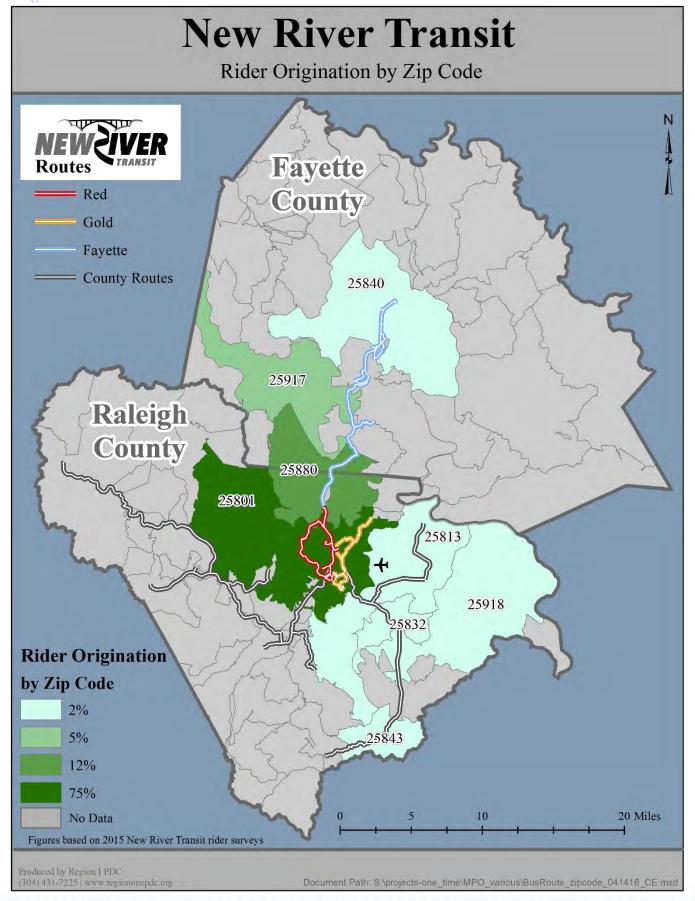


Figure 9





#### Conclusions and Summary of Transit Needs:

The present level of local matching funds prevents the New River Transit Authority from not only capturing the full \$1.5 million Federal Transit Administration allotment but also from addressing service expansion necessities. NRT's primary requirement concerns continuous local funding sources capable of securing this untapped capital. Raleigh County Community Action Association allots \$200,000 of program funding toward transit, which provides the bulk of local match, in addition to municipal allocations, but reduces the flexibility of this subsidy regarding other programs within their organization.

The utilization of public transit is directly impeded by the hours of operation. New River Transit's specialty services function at capacity and are more utilized than any single route since job access vehicles operate from 6 A.M. to 12 A.M. Monday through Saturday, while the primary routes run only from 8:30 to 4:30 Monday through Friday. Identification and utilization of additional local funding sources is integral to the expansion of service.

# Appendix A

#### August 2015 NRTA/RCCAA Transit Report

Deviated Routes														
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	3206	990	2216	176	29	147	63	52	3	57	175	118	57	175
Red Route	2009	110	1899	176	15	165	215	15	0	268	498	230	268	498
Gold Route	1645	110	1647	176	15	161	38	182	19	222	461	239	222	461
County Routes	2213	460	1753	170	19	151	121	77	0	36	234	198	36	234
Total	9073	1670	7515	698	78	623	437	326	22	583	1368	785	583	1368

Demand Response I	Routes (DAR 8	k JARC)												
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
20	1004	0	1004	80	9	71	53	17	4	28	102	74	28	102
24	1003	0	1003	120	8	112	52	19	16	30	117	87	30	117
97	1155	0	1155	144	9	135	80	63	6	45	194	149	45	194
98	538	0	538	48	5	43	26	12	0	19	57	38	19	57
100	2059	0	2059	144	16	128	38	154	21	30	243	213	30	243
339	1423	0	1423	112	1	111	8	37	0	94	139	45	94	139
Sub-Total	7182	0	7182	648	48	600	257	302	47	246	852	606	246	852
JARC														
98	166	0	166	22	16	6	0	10	2	8	20	12	8	20
339	260	0	260	50	4	46	7	22	0	19	48	29	19	48
514	1683	0	1683	160	16	144	41	69	0	84	194	110	84	194
515	1465	0	1465	198	11	187	22	38	2	99	161	62	99	161
Sub-Total	3148	0	3148	358	27	331	70	139	4	210	423	213	210	423
Total	10330	0	10330	1006	75	931	327	441	51	456	1275	819	456	1275

Total Deviated and	Demand Resp	onse Routes												
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	9073	1670	7515	698	78	623	437	326	22	583	1368	785	583	1368
DAR (DR)	7182	0	7182	648	48	600	257	302	47	246	852	606	246	852
JARC (DR)	3148	0	3148	358	27	331	70	139	4	210	423	213	210	423
Total	19403	2389	16099	1643	166	1470	764	767	73	1039	2643	1604	1039	2643

#### September 2015 NRTA/RCCAA Transit Report

Deviated Routes														
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	3000	903	2097	168	34.86	133.14	73	16	24	106	219	118	101	219
Red Route	1833	63	1770	168	13.25	154.75	251	25	1	282	559	230	329	559
Gold Route	1652	63	1589	168	13.25	154.75	78	196	22	200	496	239	257	496
County Routes	1847	63	1784	136	18.7	117.30	97	66	0	24	187	163	24	187
Total	8332	1092	7240	640	80.06	559.94	499	303	47	612	1461	750	711	1461

Demand Respon	se Routes (DA	R & JARC)												
Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
20	1316	0	1316	140	10.00	130	38	20	16	54	128	74	54	128
24	965	0	965	63	4.50	58.5	40	14	8	24	86	62	24	86
97	587	0	587	35	2.50	32.5	35	16	8	7	66	59	7	66
98	179	0	179	14	1.00	13	12	9	0	9	30	21	9	30
100	1837	0	1837	112	8.00	104	72	114	16	12	214	202	12	214
339	1740	0	1740	105	7.50	97.5	19	65	0	131	215	84	131	215
Sub-Total	6624	0	6624	469	33.50	435.5	216	238	48	237	739	502	237	739
JARC														
98	84	0	84	10	3	7	0	1	2	7	10	3	7	10
339	187	0	187	30	9	21	5	9	0	18	32	14	18	32
514	2169	0	2169	160	48	112	63	88	0	117	268	151	117	268
515	1493	0	1493	198	55	143	18	45	0	137	200	63	137	200
Sub-Total	3933	0	3933	398	115	283	86	143	2	279	510	231	279	510
Total	10557	0	10557	867	148.5	718.5	302	381	50	516	1249	733	516	1249

Total Deviated a	nd Demand Re	esponse Route	s											
Total Routes and Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	8332	1092	7240	640	80.06	559.94	499	303	47	612	1461	750	711	1461
DAR (DR)	6624	0	6624	469	33.5	435.5	216	238	48	237	739	502	237	739
JARC (DR)	3933	0	3933	398	115	283	86	143	2	279	510	231	279	510
Total	18488	2389	16099	1643	165.71	1470.19	801	684	97	1128	2710	1483	1227	2710

#### October 2015 NRTA/RCCAA Transit Report

Deviated Routes	;													
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	2799	920	1879	150	31.69	118.31	107	19	6	125	257	132	125	257
Red Route	1771	57	1714	140	12.04	127.96	219	12	0	333	564	231	333	564
Gold Route	1577	57	1520	140	12.04	127.96	52	174	11	226	463	237	226	463
County Routes	1855	57	1798	112	13.60	98.40	107	84	0	17	208	191	17	208
Total	8002	1091	6911	542	69.37	472.63	485	289	17	701	1492	791	701	1492

Demand Respons	se Routes ([	OAR & JARC	)											
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
20	121	0	121	6	0.45	5.55	8	5	-	-	13	13	0	13
24	2014	0	2014	140	6.60	133.4	53	26	19	106	204	98	106	204
97	661	0	661	49	2.30	46.7	30	24	8	11	73	62	11	73
98	400	0	400	28	1.50	26.5	4	7	0	20	31	11	20	31
100	1810	0	1810	140	6.60	133.4	89	112	8	5	214	209	5	214
339	1055	0	1055	84	3.60	80.4	10	32	1	79	122	43	79	122
514	171	0	171	14	0.75	13.25	2	1	0	10	13	3	10	13
Sub-Total	6232	0	6232	461	21.8	439.2	196	207	36	231	670	439	231	670
JARC														
98	321	0	321	35	1.70	33.30	8	7	2	26	43	17	26	43
514	2095	0	2095	270	9.00	261.00	31	74	0	147	252	105	147	252
515	1685	0	1685	180	6.60	173.40	65	60	0	79	204	125	79	204
Sub-Total	4101	0	4101	485	17.30	467.7	104	141	2	252	499	247	252	499
Total	10333	0	10333	946	39.10	906.90	300	348	38	483	1169	686	483	1169

Total Deviated a	nd Demand	Response (	DR) Routes											
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	8002	1091	6911	542	69.37	472.63	485	289	17	701	1492	791	701	1492
DAR (DR)	6232	0	6232	461	21.8	439.2	196	207	36	231	670	439	231	670
JARC (DR)	4101	0	4101	485	17.3	467.7	104	141	2	252	499	247	252	499
Total	18335	1091	17244	1488	108.47	1379.53	785	637	55	1184	2661	1477	1184	2661

#### November 2015 NRTA/RCCAA Transit Report

Deviated Routes														
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	2480	828	1652	144	30	114	113	13	10	125	261	136	125	261
Red Route	1702	47	1655	144	11	133	187	13	3	254	457	203	254	457
Gold Route	1292	47	1245	144	11	133	61	182	16	240	499	259	240	499
County Routes	1804	47	1757	110	17	94	113	78	0	19	210	191	19	210
Total	7278	969	6309	542	69	473	474	286	29	638	1427	789	638	1427

Demand Respons	se Routes (I	OAR & JARC	)											
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
1	48	0	48	7	1	7	8	0	0	0	8	8	0	8
20	71	0	71	7	1	7	0	0	0	4	4	0	4	4
24	1739	0	1739	126	9	117	40	16	15	110	181	71	110	181
97	593	0	593	49	4	46	19	37	4	8	68	60	8	68
98	460	0	460	35	3	33	13	16	4	14	47	33	14	47
100	1427	0	1427	91	7	85	56	83	8	0	147	147	0	147
339	232	0	232	28	2	26	3	1	3	16	23	7	16	23
514	183	0	183	14	1	13	20	0	0	4	24	20	4	24
515	58	0	58	7	1	7	3	2		1	6	5	1	6
Sub-Total	4811	0	4811	364	26	338	162	155	34	157	508	351	157	508
JARC														
98	251	0	251	30	9	21	1	11	2	16	30	14	16	30
514	1926	0	1926	170	5	165	65	87	0	92	244	152	92	244
515	1392	0	1392	144	4	140	27	49	0	104	180	76	104	180
Sub-Total	3569	0	3569	344	18	326	93	147	2	212	454	242	212	454
Total	8380	0	8380	708	44	664	255	302	36	369	962	593	369	962

Total Deviated ar	nd Demand	Response (	DR) Routes											
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	7278	969	6309	542	69	473	474	286	29	638	1427	789	638	1427
DAR (DR)	4811	0	4811	364	26	338	162	155	34	157	508	351	157	508
JARC (DR)	3569	0	3569	344	18	326	93	147	2	212	454	242	212	454
Total	15658	969	14689	1250	113	1137	729	588	65	1007	2389	1382	1007	2389

#### **December 2015 NRTA/RCCAA Transit Report**

Deviated Routes	1													
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	2795	920	1875	140	30	110	113	13	10	125	261	136	125	261
Red Route	1767	52	1715	140	13	127	61	182	16	240	499	259	240	499
Gold Route	1571	52	1519	140	13	127	159	24	3	348	534	186	348	534
County Routes	1881	52	1829	140	13	127	123	55	0	31	209	178	31	209
Total	8014	1076	6938	560	70	490	456	274	29	744	1503	759	744	1503

The County Routes (Raleigh County East/West Route) are currently classified as Deviated Routes; however, transit vehicles do not follow a general route. Since pick-ups are based on appointments, the County Routes should be reclassified as Demand Response Routes.

Demand Respon	se Routes (D	AR & JARC)												
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
10	90	0	90	8	1	8	0	4	0	3	7	4	3	7
24	2264	0	2264	152	10	143	50	23	25	122	220	98	122	220
97	1176	0	1176	96	6	90	47	49	2	28	126	98	28	126
100	1622	0	1622	129	8	121	41	119	13	16	189	173	16	189
339	1149	0	1149	96	6	90	6	21	5	98	130	32	98	130
Sub-Total	6301	0	6301	481	30	451	144	216	45	267	672	405	267	672
JARC														
10	90	0	90	9	1	8	2	2	0	12	16	4	12	16
98	117	0	117	15	6	9	0	6	4	7	17	10	7	17
514	2370	0	2370	245	55	190	71	90	0	185	346	161	185	346
515	1581	0	1581	175	42	133	20	30	0	149	199	50	149	199
Sub-Total	4158	0	4158	444	104	340	93	128	4	353	578	225	353	578
Total	10459	0	10459	925	134	791	237	344	49	620	1250	630	620	1250

Total Deviated a	nd Demand	Response (Di	R) Routes											
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	8014	1076	6938	560	70	490	456	274	29	744	1503	759	744	1503
DAR (DR)	6301	0	6301	481	30	451	144	216	45	267	672	405	267	672
JARC (DR)	4158	0	4158	444	104	340	93	128	4	353	578	225	353	578
Total	18473	1076	17397	1485	204	1281	693	618	78	1364	2753	1389	1364	2753

The Report excludes the Pine Haven Homeless Shelter and Pettus COA boardings. The totals for Bus # 94 and the Pettus COA Contract were deducted from the total of boardings by vehicle.

#### January 2016 NRTA/RCCAA Transit Report

Deviated Routes	3													
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	2,303	860	1443	144	23	121	85	9	12	68	174	106	68	174
Red Route	1,563	47	1516	144	11	133	103	7	0	240	350	110	240	350
Gold Route	1413	47	1366	144	11	133	35	133	7	191	366	175	191	366
County Routes	1466	47	1419	104	7	97	55	45	0	22	122	100	22	122
Total	6745	1001	5744	536	53	483	278	194	19	521	1012	491	521	1012

The County Routes (Raleigh County East/West Route) are currently classified as Deviated Routes; however, the transit vehicles do not follow an established general route.

<b>Demand Respon</b>	se Routes ([	OAR & JARC	)											
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
1	116	0	116	8	1	7	0	5	0	0	5	5	0	5
10	211	0	211	24	2	23	6	1	2	7	16	9	7	16
20	353	0	353	24	2	23	13	9	2	4	28	24	4	28
24	1519	0	1519	120	8	113	21	14	12	99	146	47	99	146
97	1252	0	1252	120	8	113	67	62	6	40	175	135	40	175
98	1142	0	1142	72	5	68	30	32	8	19	89	70	19	89
100	742	0	742	80	5	75	32	49	8	3	92	89	3	92
339	1103	0	1103	88	6	83	23	13	8	47	91	44	47	91
514	153	0	153	8	1	8	0	11	0	2	13	11	2	13
515	370	0	370	16	1	15	1	2	0	0	3	3	0	3
Sub-Total	6961	0	6961	560	36	525	193	198	46	221	658	437	221	658
JARC														
10	547	0	547	58	2	56	24	15	0	76	115	39	76	115
98	65	0	65	10	1	9	0	2	2	5	9	4	5	9
514	1466	0	1466	142	6	136	40	33	0	128	201	73	128	201
515	1770	0	1770	186	8	178	77	51	0	135	263	128	135	263
Sub-Total	3848	0	3848	396	17	379	141	101	2	344	588	244	344	588
Total	10809	0	10809	956	52	904	334	299	48	565	1246	681	565	1246

Total Deviated a	nd Demand	Response (	DR) Routes											
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	6745	1001	5744	536	53	483	278	194	19	521	1012	491	521	1012
DAR (DR)	6961	0	6961	560	36	525	193	198	46	221	658	437	221	658
JARC (DR)	3848	0	3848	396	17	379	141	101	2	344	588	244	344	588
Total	17554	1001	16553	1492	105	1387	612	493	67	1086	2258	1172	1086	2258

#### February 2016 NRTA/RCCAA Transit Report

Deviated Routes														
Route	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Blue Route	2,688	920	1768	160	26	134	106	16	15	90	227	137	90	227
Red Route	1,722	52	1670	160	13	147	131	9	0	273	413	140	273	413
Gold Route	1389	52	1337	160	13	147	87	151	23	265	526	261	265	526
County Routes	1745	52	1693	120	8	113	70	69	0	18	157	139	18	157
Total	7544	1076	6468	600	59	541	394	245	38	646	1323	677	646	1323

The County Routes (Raleigh County East/West Route) are currently classified as Deviated Routes; however, the transit vehicles do not follow an established general route.

Demand Respons	se Routes (DA	R & JARC )												
Program by Bus Nos.	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
DAR														
10	1292	0	1292	80	5	75	34	11	14	73	132	59	73	132
20	526	0	526	40	3	38	6	17	2	20	45	25	20	45
97	2179	0	2179	152	10	143	63	77	13	52	205	153	52	205
98	1136	0	1136	88	6	83	30	31	6	71	138	67	71	138
100	1730	0	1730	136	9	128	48	133	17	11	209	198	11	209
339	1135	0	1135	96	6	90	32	16	3	104	155	51	104	155
Sub-Total	7998	0	7998	592	37	555	213	285	55	331	884	553	331	884
JARC														
10	156	0	156	12	1	11	14	7	0	21	42	21	21	42
339	143	0	143	12	1	11	0	4	4	7	15	8	7	15
514	1222	0	1222	92	8	84	28	28	0	113	169	56	113	169
515	2785	0	2785	316	31	285	103	72	0	273	448	175	273	448
Sub-Total	4306	0	4306	432	41	391	145	111	4	414	674	260	414	674
Total	12304	0	12304	1024	78	946	358	396	59	745	1558	813	745	1558

Both the DAR and JARC totals include NEMT

Total Deviated a	nd Demand R	esponse (DR) I	Routes											
Total Routes and Programs	Total Miles	Dead Head Miles	Revenue Miles	Total Hours	Dead Head Hours	Revenue Hours	Elderly	Disabled	wc	Other	Total	Elderly Disabled	All Other Trips	Total
Deviated Route	7544	1076	6468	600	59	541	394	245	38	646	1323	677	646	1323
DAR (DR)	7998	0	7998	592	37	555	213	285	55	331	884	553	331	884
JARC (DR)	4306	0	4306	432	41	391	145	111	4	414	674	260	414	674
Total	19848	1076	18772	1624	137	1487	752	641	97	1391	2881	1490	1391	2881

# Appendix B



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	AT IS YOR ZIP COD		080			
2. WH	AT IS YOUR AGE? (	(CHECK ON	NE)			
1	UNDER 16	-	65 - 74			
	16-24	-	75 - 84			
	<u>25 – 44</u>		85 +			
-	45 – 64					
3. HOV	W MANY MEMBERS	IN YOUR I	HOUSEHOLD? (CIR	CLE ONE)		
1	(2)	3	4	5	6	7+
4. WH	AT IS YOUR CURRE	NT ANNUA	L HOUSEHOLD IN	COME?		
		PER YE	CAR			
	-					
WHI	SON WHO HAS OR I CH HAS A LONG TE	HAS HAD II ERM ADVEF	N ACT (1995) DEFIN N THE PAST A PHYS RSE EFFECT ON THI	SICAL OR MI	ENTAL IMP	AIRMENT
WHI NOR	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY	HAS HAD II ERM ADVER ACTIVITIES	N THE PAST A PHYS RSE EFFECT ON THI	SICAL OR MI EIR ABILITY	ENTAL IMP 'TO CARR'	AIRMENT
WHI NOR	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY	HAS HAD II ERM ADVER ACTIVITIES	N THE PAST A PHYS RSE EFFECT ON THI S."	SICAL OR MI EIR ABILITY	ENTAL IMP 'TO CARR'	AIRMENT
WHI NOR UND	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY	HAS HAD II ERM ADVER ACTIVITIES DN, DO YOU	N THE PAST A PHYS RSE EFFECT ON THI S." J CONSIDER YOURS YES	SICAL OR MI EIR ABILITY	ENTAL IMP 'TO CARR'	AIRMENT
WHI NOR UND	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY DER THIS DEFINITIO NO	HAS HAD II ERM ADVER ACTIVITIES DN, DO YOU	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?	SICAL OR MI EIR ABILITY	ENTAL IMP ' TO CARRY LED?	AIRMENT Y OUT
WHI NOR UND	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY DER THIS DEFINITION NO CH ROUTE ARE YO	HAS HAD II ERM ADVER ACTIVITIES DN, DO YOU	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?  RALEIGH F	SICAL OR MI EIR ABILITY SELF DISAB	ENTAL IMP 'TO CARRY LED? DAY & WEI	AIRMENT Y OUT ONESDAY)
WHI NOR UND	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY DER THIS DEFINITIO NO CH ROUTE ARE YO RED ROUTE	HAS HAD II ERM ADVER ACTIVITIES ON, DO YOU  U RIDING 1	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?  RALEIGH F RALEIGH V	SICAL OR MIEIR ABILITY SELF DISAB	ENTAL IMP 'TO CARRY LED? DAY & WEI	AIRMENT Y OUT ONESDAY)
WHI NOR UND WHI	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY DER THIS DEFINITIO NO CH ROUTE ARE YO RED ROUTE GOLD ROUTE FAYETTE COUN	HAS HAD II ERM ADVER ACTIVITIES ON, DO YOU  U RIDING T	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?  RALEIGH F RALEIGH V	SICAL OR MIEIR ABILITY SELF DISAB	ENTAL IMP TO CARRY LED? DAY & WEI	AIRMENT Y OUT ONESDAY)
WHI NOR UND WHI	SON WHO HAS OR I CH HAS A LONG TE MAL DAY-TO-DAY DER THIS DEFINITIO NO CH ROUTE ARE YO RED ROUTE GOLD ROUTE FAYETTE COUN	HAS HAD II ERM ADVER ACTIVITIES ON, DO YOU  U RIDING T	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?  RALEIGH F RALEIGH N	SICAL OR MIEIR ABILITY SELF DISAB	ENTAL IMP TO CARRY LED? DAY & WEI	AIRMENT Y OUT ONESDAY)
WHI NOR UND WHI	SON WHO HAS OR INCH HAS A LONG TEMAL DAY-TO-DAY.  DER THIS DEFINITION  NO  CH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE  FAYETTE COUN  OU USE PUBLIC TR  YES	HAS HAD II ERM ADVER ACTIVITIES ON, DO YOU U RIDING TO ITY ROUTE LANSPORTA NO	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES  TODAY?  RALEIGH E  RALEIGH V  ATION TO GET TO / I	SICAL OR MIEIR ABILITY SELF DISABI EAST (MONE WEST (TUES	ENTAL IMP TO CARRY LED?  DAY & WEI DAY & THU	AIRMENT Y OUT ONESDAY)
WHI NOR UND WHI	SON WHO HAS OR INCH HAS A LONG TEMAL DAY-TO-DAY.  DER THIS DEFINITION  NO  CH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE  FAYETTE COUN  OU USE PUBLIC TR  YES	HAS HAD II ERM ADVER ACTIVITIES ON, DO YOU  U RIDING TO  ANSPORTA  NO  SE PUBLIC TO	N THE PAST A PHYS RSE EFFECT ON THI S."  J CONSIDER YOURS YES TODAY?  RALEIGH F RALEIGH N	EAST (MONE WEST (TUES FROM WORK	ENTAL IMP TO CARRY LED?  DAY & WEL DAY & THU  C?	AIRMENT Y OUT ONESDAY)

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	1		2		3		4	
IS T	HE SERVICE	AFFORDA	ABLE?					/
1	_ 1		2	$\square$	3		4	5
DO	YOU FEEL SA	FE ON T	HE BUS	?				
_	1	_	2	-	3		4	5
DO	YOU FEEL SA	FE AT TH	HE BUS	STOP?				1
	1	-	2	_	3		4	5
. DID	YOU HEAR A	BOUT U	S? (CHO	OSE ON	E)			
Y	FRIEND		DR'S	OFFICE	_	TELEV	VISION	
	RADIO		NEWS	SPAPER		OTHE	R, IF SO	WHERE:
DEC	COMMENDAT	IONS FO	R ADDI	NG TO O	R CHAN	GING TI	HE TRAN	NSIT SERVICES





1.	WHAT IS YOR ZIP CODE?	25	83,	2			
2,	WHAT IS YOUR AGE? (CH	HECK O	NE)				
	UNDER 16		65 - 7	74			
	16 – 24		75 - 8	34			
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS IN	N YOUR	HOUSE	EHOLD? (CIR	CLE ONE)		
1	$\mathcal{D}$ 2	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNU	AL HOU	JSEHOLD INC	COME?		
9	8760	PER Y	EAR				
•							
	THE DISABILITY DISCRIM PERSON WHO HAS OR HA WHICH HAS A LONG TER! NORMAL DAY-TO-DAY ACUNDER THIS DEFINITION.	S HAD M ADVE CTIVITII	IN THE ERSE EF ES."	PAST A PHYS FECT ON THI	ICAL OR ME EIR ABILITY	ENTAL IMP. TO CARRY	AIRMENT
	NO	V	YES				
6.	WHICH ROUTE ARE YOU	RIDING	TODAY	19.			
	RED ROUTE		V	RALEIGH I	EAST (MOND	AY & WED	NESDAY)
	GOLD ROUTE			RALEIGH V	WEST (TUESI	DAY & THI	JRSDAY)
	FAYETTE COUNTY	Y ROUT	Е				
7.	DO YOU USE PUBLIC TRAI	NSPORT	ATION	TO GET TO / I	FROM WORK	1?	
	YES	NO					
8.	HOW OFTEN DO YOU USE	PUBLIC	TRANS	SPORTATION?	(CHECK O	VE)	
	DAILY	1		MES PER WEI			EEKLY
	A FEW TIMES PER M	ONTH		MO	NTHIV		

9.	DO YO	U HAVE A	CCESS TO	OTHE	R TRANSPOR	RTATION?		
-		NO		OW	N A VEHICLE	E /	FRIEN	O OR NEIGHBOR
10.	RATE (	OUR SERVI	CE: 1 BE	ING TH	E LOWEST T	O 5 BEING T	THE HIG	HEST
	WAS Y	OUR DRIV	ER PROF	ESSION	IAL AND COU	JRTEOUS?		/
		1		2	3		4	
	EASE	OF SCHEDU	JLING W	TH DIS	SPATCHER?			1
	_	1		2	3		4	<u> </u>
	CLEAT	NLINESS O	F THE BU	JS?				1
		1		2	3		4	1 5
	IS THE	E SERVICE	AFFORD	ABLE?				/
	_	1		2	3		4	1 5
	DO YO	OU FEEL SA	FE ON T	HE BUS	?			/
	_	1		2	3		4	V 5
	DO YO	DU FEEL SA	FE AT TE	HE BUS	STOP?			
		1		2	3	-	4	
11.	DID Y	OU HEAR A	BOUT U	S? (CHC	OOSE ONE)			
	V	FRIEND		DR'S	OFFICE _	TELE	VISION	
		RADIO		NEW	SPAPER	OTHE	R, IF SO	WHERE:
12.		MMENDAT ENTLY BEI		ERED:				NSIT SERVICES
	C	ome o	uT	my	way	mo	re	otten
				/	1			



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360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE?	25	80				
2.	WHAT IS YOUR AGE? (CI	HECK ON	NE)	I			
	UNDER 16	V	65 - 7	4			
	16 – 24		75 - 8	4			
	25 – 44		85 +				
	45 - 64						
3.	HOW MANY MEMBERS IN	YOUR	HOUSE	HOLD? (CIRCL	E ONE)		
	1 (2)	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ΓANNUA	LHOU	SEHOLD INCO	ME?		
	1600,00	PER YE	EAR				
5.	THE DISABILITY DISCRIN PERSON WHO HAS OR HA WHICH HAS A LONG TER NORMAL DAY-TO-DAY AC	AS HAD I M ADVE	N THE RSE EF	PAST A PHYSIC	ALOR MEN	TAL IMPA	IRMENT
	UNDER THIS DEFINITION	, DO YOU	J CONS	SIDER YOURSE	LF DISABLE	ED?	
	NO	V	YES				
6.	WHICH ROUTE ARE YOU	RIDING	TODAY	?			
	RED ROUTE		L	RALEIGH EA	ST (MONDA	Y & WEDI	NESDAY)
	GOLD ROUTE		-	RALEIGH WE	ST (TUESDA	AY & THU	RSDAY)
	FAYETTE COUNT	Y ROUTE	3				
7.	DO YOU USE PUBLIC TRA	NSPORTA	ATION T	TO GET TO / FR	OM WORK?		
	YES	NO					
8.	HOW OFTEN DO YOU USE	PUBLIC	TRANS	PORTATION? (	CHECK ONI	Ξ)	
	DAILY	-	2-3 TIN	MES PER WEEK		WE	EKLY
	A FEW TIMES PER N	MONTH		MON	THLY		

WAS YOUR DR1  EASE OF SCHE1  CLEANLINESS1  IS THE SERVICE1  DO YOU FEEL1  DO YOU FEEL1	EDULING WITH D	ONAL AND COU 3 OISPATCHER? 3 3 ? 3 US?		HIGHEST  5  5  5  5  5
1 EASE OF SCHE 1 CLEANLINESS 1 IS THE SERVICE 1 DO YOU FEEL 1 DO YOU FEEL 1	EDULING WITH D  2 S OF THE BUS?  2 CE AFFORDABLE  2 SAFE ON THE BU	3 DISPATCHER? 3 3 ? 3 US?	4 4 4	5
EASE OF SCHE1 CLEANLINESS1 IS THE SERVICE1 DO YOU FEEL1 DO YOU FEEL1	EDULING WITH D  2 S OF THE BUS?  2 CE AFFORDABLE  2 SAFE ON THE BU	DISPATCHER?  3  3  ? 3  US?	4 4	5
1 CLEANLINESS 1 IS THE SERVICE 1 DO YOU FEEL 1 DO YOU FEEL 1	2 S OF THE BUS? 2 CE AFFORDABLE 2 SAFE ON THE BU	3 3 ? 3 US?	4	5
CLEANLINESS1 IS THE SERVICE1 DO YOU FEEL1 DO YOU FEEL1 DO YOU FEEL1	S OF THE BUS?  2 CE AFFORDABLE  2 SAFE ON THE BU	3 ? 3 US?	4	5
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1 DO YOU FEEL 1 DO YOU FEEL 1	2 SAFE ON THE BU	3 US?	4	<u></u>
DO YOU FEEL DO YOU FEEL 1	SAFE ON THE BU	US?	4	5
1 DO YOU FEEL				
DO YOU FEEL	2	3		1/
1			4	5
	SAFE AT THE BU	IS STOP?		1
and the second	2	3	4	5
DID YOU HEAD	R ABOUT US? (CH	HOOSE ONE)		
FRIEN	ID DR	'S OFFICE	TELEVISIO	ON
RADIO	O NE	WSPAPER	OTHER, IF	SO WHERE:
	ATIONS FOR ADI BEING OFFERED:		ANGING THE T	RANSIT SERVICES
nov	re			



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360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE?	25918	_			
2.	WHAT IS YOUR AGE? (CI	HECK ONE)				
	UNDER 16	65 -	74			
	16 - 24	75 -	84			
	25 – 44	V 85 +				
	45 – 64					
3.	HOW MANY MEMBERS IT	N YOUR HOUS	EHOLD? (CIR	CLE ONE)		
	1/ 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRENT	ΓANNUAL <b>HO</b>	USEHOLD IN	COME?		
	54800.00	PER YEAR				
5.	THE DISABILITY DISCRIM PERSON WHO HAS OR HA WHICH HAS A LONG TER NORMAL DAY-TO-DAY AC UNDER THIS DEFINITION	AS HAD IN THI M ADVERSE E CTIVITIES."	E PAST A PHYS FFECT ON TH	SICAL OR MI EIR ABILITY	ENTAL IMP. ' TO CARRY	AIRMENT
	NO	YES YES	SIDER TOOK	SELF DISAB	LED!	
6.	WHICH ROUTE ARE YOU	RIDING TODA	Υ?			
	RED ROUTE	V	RALEIGH	EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE			WEST (TUES		
	FAYETTE COUNT	Y ROUTE				
7.	DO YOU USE PUBLIC TRA	NSPORTATION	TO GET TO /	FROM WORI	<b>K</b> ?	
	YES	NO				
8.	HOW OFTEN DO YOU USE	PUBLIC TRAN	ISPORTATION	? (CHECK O	NE)	
7	DAILY	2-3 T	IMES PER WE	EK	W	EEKLY
	A FEW TIMES PER M	MONTH	MC	ONTHLY		

DO YC	U HAVE ACC	CESS TO OTH	ER TRANSPORT	ATION?		
V	NO	0	WN A VEHICLE	-	FRIEN	ID OR NEIGHBOR
10. RATE (	OUR SERVICE	E: 1 BEING T	HE LOWEST TO	5 BEING T	THE HIG	GHEST
WAS Y	OUR DRIVE	R PROFESSIO	NAL AND COUR	TEOUS?		
XV	1	2	3		4	
EASE	OF SCHEDUL	ING WITH D	ISPATCHER?			
XV	1	2	3		4	<b>6</b> 5
CLEAR	NLINESS OF	THE BUS?				
Xx	1	2	3		4	V 5
IS THE	E SERVICE AI	FFORDABLE?				
YV	1	2	3		4	5
DOYO	OU FEEL SAF	E ON THE BU	IS?			
XV	1	2	3		4	5
DOYO	OU FEEL SAF	E AT THE BU	S STOP?			
1×	1	2	3		4	V 5
/ 11. DID Y	OU HEAR AB	OUT US? (CH	IOOSE ONE)			
V	FRIEND	DR'	S OFFICE	TELEV	VISION	
	RADIO	NEV	VSPAPER	ОТНЕ	R, IF SC	WHERE:
	MMENDATIC ENTLY BEIN PONT UIL		NOW WITO	NGING TI	HE TRA	NSIT SERVICES



**Andy Austin,** Director 304.894.8918 ap.austin@yahoo.com

360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	2 25	843			
2.	WHAT IS YOUR AGE? (C	CHECK ONE)				
	UNDER 16	_/6	55 - 74			
	16 – 24	7	5 - 84			
	<u></u> 25 – 44	8	5 +			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR HO	USEHOLD? (C	IRCLE ONE)		
(	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	T ANNUAL	HOUSEHOLD I	NCOME?		
		PER YEAR	R			
	NORMAL DAY-TO-DAY A UNDER THIS DEFINITION			RSELF DISAB	LED?	
	NO	_/ Y	ES			
6.	WHICH ROUTE ARE YOU	J RIDING TO	DAY?			
	RED ROUTE	_	RALEIGH	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN	TY ROUTE				
7.	DO YOU USE PUBLIC TR.	ANSPORTATI	ION TO GET TO	/ FROM WORI	ζ?	
	YES	NO				
8.	HOW OFTEN DO YOU US	E PUBLIC TR	ANSPORTATIO	N? (CHECK O	NE)	
_	DAILY		3 TIMES PER W	EEK	WI	EEKLY
	A FEW TIMES PER	MONTH	N	MONTHLY		

O PATE C	NIR SERVIC	F I RFI	NG TH	FLOWES	ST TO 5	BEING T	HE HIGHEST	
	OUR DRIVE						/	1
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	1	-7.74				_	4 3	,
EASE (	OF SCHEDU	LING WI	TH DIS	PATCHE!	R?			
	1		2	-	3	_	4 5	
CLEAN	NLINESS OF	THE BU	S?				/	/
	1		2	S	3		4	
IS THE	SERVICE A	FFORDA	BLE?					
	1		2	-	3		4	,
DO YO	U FEEL SA	FE ON TH	HE BUS	?				
	1		2		3		4	
DO YO	U FEEL SA	FE AT TH	E BUS	STOP?				/
	1		2	_	3		4	
1. DID YO	OU HEAR AI	BOUT US	? (CHO	OSE ON	Ξ)			
_/	FRIEND	_	DR'S	OFFICE		TELEV	ISION	
	RADIO		NEWS	SPAPER		OTHE	R, IF SO WHERE:	
2. RECON	MENDATI	ONS FOR	ADDIN	NG TO OF	R CHAN	IGING TH	IE TRANSIT SERVIC	CES
CURRI	ENTLY BEIN	IG OFFEI	RED:					



**Andy Austin,** Director 304.894.8918 ap.austin@yahoo.com

360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP COD	E? 2588	0			
2.	WHAT IS YOUR AGE?	(CHECK ONE)				
	UNDER 16	6	55 - 74			
	16-24	7	5 - 84			
	25 - 44	8	5 +			
	45 - 64					
3.	HOW MANY MEMBERS	S IN YOUR HO	USEHOLD? (CII	RCLE ONE)		
	<b>O</b> 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNUAL	HOUSEHOLD IN	ICOME?		
	NA	PER YEAL	R			
	UNDER THIS DEFINITION		CONSIDER YOUR ES	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE YO	U RIDING TO	DAY?			
	RED ROUTE	_	RALEIGH	EAST (MONI	DAY & WEI	DNESDAY)
	GOLD ROUTE		RALEIGH	WEST (TUES	DAY & THI	JRSDAY)
	FAYETTE COUN	NTY ROUTE				
7.	DO YOU USE PUBLIC TR	RANSPORTATI	ON TO GET TO /	FROM WORL	ζ?	
	YES	NO				
8.	HOW OFTEN DO YOU U	SE PUBLIC TR	ANSPORTATION	? (CHECK O	NE)	
_	DAILY	2-	3 TIMES PER WE	EEK	W	EEKLY
	A FEW TIMES PEI	R MONTH	Me	ONTHLY		

WAS Y	OUR DRIVE	R PROFE	ESSIONAL AND	COURT	EOUS?			
	1	-	2	3		4		5
EASE	OF SCHEDUI	LING WI	TH DISPATCHE	R?			7	
	T.		2	3	-	4	/	5
CLEAT	NLINESS OF	THE BU	S?					
	î.		2	3		4	_/	5
IS THE	E SERVICE A	FFORDA	BLE?					
4	1		2	3		4	_/	5
DO YO	DU FEEL SAF	E ON TH	IE BUS?					
	1	_	2	3		4	_	5
DO YO	OU FEEL SAF	E AT TH	E BUS STOP?					
	1		2	3	_	4		5
I. DID Y	OU HEAR AE	BOUT US	? (CHOOSE ON	E)				
1	FRIEND		DR'S OFFICE	_	TELEV	ISION		
	RADIO	_/	NEWSPAPER		OTHER	R, IF SO	WHERE	
			ADDING TO O	R CHAN	GING TH	IE TRAN	ISIT SER	VICES
CURR	ENTLY BEIN	G OFFER	RED:					





1.	WHAT IS YOR ZIP CODE?	258	80				
2.	WHAT IS YOUR AGE? (CI	HECK ONF	Ξ)				
	UNDER 16		65 - 74				
			75 - 84				
	25 - 44		85 +				
	45 - 64						
3.	HOW MANY MEMBERS II	N YOUR H	OUSEHOLD	? (CIRCLE	ONE)		
	1 2	3	4	(<	5	6	7+
4.	WHAT IS YOUR CURRENT	ΓANNUAL	HOUSEHO	OLD INCOM	1E?		
		PER YEA	AR				
	UNDER THIS DEFINITION NO		CONSIDER YES	YOURSEL	F DISABLE	D?	
6.	WHICH ROUTE ARE YOU	RIDING TO	ODAY?				
	RED ROUTE		RAI	LEIGH EAS	T (MONDA	Y & WED	NESDAY)
	GOLD ROUTE		RAI	LEIGH WES	T (TUESDA	AY & THU	RSDAY)
	FAYETTE COUNT	Y ROUTE					
7.	DO YOU USE PUBLIC TRA	NSPORTA	TION TO GE	T TO / FRO	M WORK?		
	YES	NO					
8.	HOW OFTEN DO YOU USE	PUBLIC T	KANSPORT	ATION? (C	HECK ONE	3)	
÷	DAILY	1	2-3 TIMES P	ER WEEK	_	WE	EKLY
	A FEW TIMES PER M	MONTH		MONT	HLY		

	VICE: 1 BEING THE LOWEST TO 5 BEING THE HIGHEST  IVER PROFESSIONAL AND COURTEOUS?
i	2 3 5
EASE OF SCHE	DULING WITH DISPATCHER?
$-\sqrt{1}$	2 3 4 5
CLEANLINESS	OF THE BUS?
1	2 3 4 5
IS THE SERVIC	E AFFORDABLE?
1	2
DO YOU FEEL	SAFE ON THE BUS?
1	2 3 4 5
DO YOU FEEL	SAFE AT THE BUS STOP?
1	2 3 4 5
II. DID YOU HEAF	ABOUT US? (CHOOSE ONE)
	D DR'S OFFICE TELEVISION
	NEWSPAPER OTHER, IF SO WHERE:
	ATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES EING OFFERED:
OFB	ack to the abl times A mit



**Andy Austin,** Director 304.894.8918 ap.austin@yahoo.com

360 Prince Street, Beckley WV 25801

i.	WHAT IS YOR ZIP CODE	2 2581	3						
2.	WHAT IS YOUR AGE? (CHECK ONE)								
	UNDER 16	65	- 74						
	16-24	75	- 84						
	25 – 44	85	+						
	X 45 – 64								
3.	HOW MANY MEMBERS IN YOUR HOUSEHOLD? (CIRCLE ONE)								
	1 (2)	3	4	5	6	7+			
4.	WHAT IS YOUR CURRENT ANNUAL HOUSEHOLD INCOME?								
	PER YEAR								
	WHICH HAS A LONG TER NORMAL DAY-TO-DAY A UNDER THIS DEFINITION	CTIVITIES." N, DO YOU CO	ONSIDER YOURS						
	NO	YE	S						
6.	WHICH ROUTE ARE YOU RIDING TODAY?								
	RED ROUTE	_7	RALEIGH I	EAST (MONI	DAY & WED	NESDAY)			
	GOLD ROUTE RALEIGH WEST (TUESDAY & THURSDAY)								
	FAYETTE COUNT	TY ROUTE							
7.	DO YOU USE PUBLIC TRA	ANSPORTATIO	ON TO GET TO / I	FROM WOR	K?				
8.	HOW OFTEN DO YOU USE PUBLIC TRANSPORTATION? (CHECK ONE)								
7.	DAILY	1	TIMES PER WE						
					11/	EEKLY			

, D	O YOU HAVE ACCE	SS TO OTHER TRANS	SPORTA	TION?				
-	NO	OWN A VEH	ICLE	X	FRIE	ND OR NI	EIGHBOR	
). R	ATE OUR SERVICE:	1 BEING THE LOWE	ST TO 5	BEING T	THE HI	GHEST		
W	AS YOUR DRIVER	PROFESSIONAL AND	COURT	EOUS?				
_	1	2	3		4	X	5	
E	ASE OF SCHEDULI	NG WITH DISPATCHE	R?			_		
_	1	2	3	_	4	X	5	
C	LEANLINESS OF TH	IE BUS?				1		
	1	2	3		4	X	5	
IS	THE SERVICE AFF	ORDABLE?				4		
	1 =	2	3	_	4	$\Lambda$	5	
	O YOU FEEL SAFE					v		
	1	2	3		4		V 5	
		AT THE BUS STOP?				,		
_	1	2	3		4		5	
. D	ID YOU HEAR ABO	UT US? (CHOOSE ON	E)					
Ė	FRIEND _	DR'S OFFICE		TELEV	ISION			
	RADIO _	NEWSPAPER		OTHE	R, IF SO	) WHERE	Tha	re K
	ECOMMENDATION URRENTLY BEING	S FOR ADDING TO O	R CHAN	GING TH	HE TRA	NSIT SEI	RVICES OF	W/
	tong	hours						
	,							





1.	WHAT IS YOR ZIP	CODE? <u>158</u>	340				
2.	WHAT IS YOUR AC	E? (CHECK C	ONE)				
	UNDER 16		65 - 74				
	16 – 24		75 - 84				
	25 – 44		85 +				
	45 - 64						
3.	HOW MANY MEMI	BERS IN YOUR	R HOUSEHO	LD? (CIRCL	E ONE)		
	1 2	<b>(3)</b>	4		5	6	7+
4.	WHAT IS YOUR CU	RRENT ANNU	AL HOUSE	HOLD INCO	ME?		
	12,060	PER Y	/EAR				
	UNDER THIS DEFIN	≬ITION, DO YO	OU CONSIDI YES	ER YOURSEI	LF DISABL	ED?	
6.	WHICH ROUTE ARI	E YOU RIDING					
	RED ROUT			ALEIGH EA	ST (MOND	AY & WED	NESDAY)
	GOLD ROU	TE		ALEIGH WE			
	X FAYETTE C	OUNTY ROUT	ГЕ				0.2455-40
7.	DO YOU USE PUBLI	C TRANSPOR	TATION TO	GET TO / FR	OM WORK	.?	
	YES	X NO					
8.	HOW OFTEN DO YO	U USE PUBLIC	C TRANSPO	RTATION? (	CHECK ON	NE)	
_	DAILY	-	2-3 TIMES	PER WEEK		W	EEKLY
	A FEW TIMES	PER MONTH		MONT	THLY		

NO	OWN A VEHIC	CLE X_	FRIEND OR N	EIGHBOR
RATE OUR SERVI	CE: 1 BEING THE LOWES	T TO 5 BEING T	THE HIGHEST	
WAS YOUR DRIV	ER PROFESSIONAL AND (	COURTEOUS?		
1	2	3	4 1	5
EASE OF SCHED	ULING WITH DISPATCHER	1.?		
1	2	3	4 <u>X</u>	5
CLEANLINESS O	F THE BUS?			
1	2	3	4	5
IS THE SERVICE	AFFORDABLE?		À	
1	2	3	4	5
DO YOU FEEL SA	AFE ON THE BUS?		v a	
	2	3	4 <u>X</u>	5
DO YOU FEEL SA	AFE AT THE BUS STOP?		-	
1	2	3	4	5
DID YOU HEAR A	ABOUT US? (CHOOSE ONE	)		
	DR'S OFFICE			
RADIO	NEWSPAPER	X OTHE	R, IF SO WHERI	lood fast un
	TIONS FOR ADDING TO OR			
		as ofter 4	I and u	laing
you nown	g Earlier or Stop in on weekends	5 41 TQ	0000	
we buses a	in or weekends	wow ia be	great.	1



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODI	E?	5401			
2.	WHAT IS YOUR AGE? (	CHECK ONE)				
	UNDER 16	65	- 74			
	16 - 24	75	- 84			
	/25 - 44	85	<del>+</del>			
	45 - 64					
3.	HOW MANY MEMBERS	IN YOUR HOU	SEHOLD? (CIR	CLE ONE)		
(	2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUAL H	OUSEHOLD INC	COME?		
	5,000	PER YEAR				
	THE DISABILITY DISCR PERSON WHO HAS OR F WHICH HAS A LONG TE NORMAL DAY-TO-DAY A UNDER THIS DEFINITIO	HAS HAD IN TH RM ADVERSE ACTIVITIES."	IE PAST A PHYS EFFECT ON THE	ICAL OR MI EIR ABILITY	ENTAL IMPA TO CARRY	AIRMENT
			A STATE OF THE STATE OF THE STATE OF	SELF DISAB	LED?	
	NO	YES		SELF DISAB	LED?	
5.	WHICH ROUTE ARE YOU	YES	S	BELF DISAB	LED?	
5.	_ /	YES	S AY?	EAST (MONI		ONESDAY)
6.	WHICH ROUTE ARE YOU	YES	S AY? RALEIGH E		DAY & WED	
6.	WHICH ROUTE ARE YOU  RED ROUTE	YES	S AY? RALEIGH E	EAST (MONI	DAY & WED	
	WHICH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE	YES U RIDING TOD  TY ROUTE	S AY? RALEIGH E RALEIGH V	EAST (MONI VEST (TUES	DAY & WED	
	WHICH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE  FAYETTE COUNT	YES U RIDING TOD  TY ROUTE	S AY? RALEIGH E RALEIGH V	EAST (MONI VEST (TUES	DAY & WED	
7.	WHICH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE  FAYETTE COUN'  DO YOU USE PUBLIC TR	YES U RIDING TOD.  TY ROUTE  ANSPORTATIO  NO	S AY?  RALEIGH E RALEIGH V  N TO GET TO / F	EAST (MONI VEST (TUES FROM WORI	DAY & WED DAY & THU K?	
7.	WHICH ROUTE ARE YOU  RED ROUTE  GOLD ROUTE  FAYETTE COUN'  DO YOU USE PUBLIC TR.  YES	YES U RIDING TOD.  TY ROUTE  ANSPORTATIO  NO E PUBLIC TRA	S AY?  RALEIGH E RALEIGH V  N TO GET TO / F	EAST (MONIVEST (TUES	DAY & WED DAY & THU K? NE)	

WAS Y	OUR DRIVE	R PROFESS	SIONALAN	D COUR	TEOUS?		/	
	1	2		_ 3	4	4	V	5
EASE (	OF SCHEDUL	ING WITH	DISPATCH	IER?				
	1	2		3	L	4		5
CLEAN	ILINESS OF	THE BUS?						
	1	2		3		4		5
IS THE	SERVICE AF	FFORDABL	E?					/
	1	2		3		4	W	5
DO YO	U FEEL SAF	E ON THE	BUS?					
	1	2		_ 3		4	_	5
DO YO	U FEEL SAF	E AT THE I	BUS STOP?					/
	1/	2		_ 3		4	-b/	5
. DID YO	HEAR AB	OUT US? (	CHOOSE O	NE)				
V	FRIEND	D	R'S OFFICI	Ε	TELEV	VISION		
	RADIO	N	IEWSPAPER		ОТНЕ	R, IF SC	) WHERE	;
	MENDATIC ENTLY BEIN			OR CHA	NGING TI	HE TRA	NSIT SEF	RVICES



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP COD	E? 25	80/			
2.	WHAT IS YOUR AGE? (	CHECK ONE	)/			
	UNDER 16	/	65 - 74			
	16 - 24		75 - 84			
	25 – 44	8	35 +			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR HO	OUSEHOLD? (C	IRCLE ONE)		
1	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNUAL	HOUSEHOLD I	NCOME?		
		PER YEA	R			
	UNDER THIS DEFINITION		ONSIDER YOU	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE YO	U RIDING TO	DAY?			
	RED ROUTE		RALEIGH	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE	_	RALEIGH	H WEST TUES	DAY & THU	RSDAY)
	FAYETTE COUN	TY ROUTE	DIA	Kil	0	
7.	DO YOU USE PUBLIC TR	ANSPORTAT	ION TO GET TO	/ FROM WORK	ζ?	
	YES	NO				
8.	HOW OFTEN DO YOU US	E PUBLIC TR	RANSPORTATIO	N? (CHECK O	NE)	
-	DAILY		3 TIMES PER W	EEK	WE	EKLY
42	A FEW TIMES PER	MONTH	N	IONTHLY		

NO _	OWN A	VEHICLE	-	FRIEND	OR NEIGHBOR
RATE OUR SERVICE:	BEING THE LO	WEST TO	5 BEING T	HE HIGH	EST
WAS YOUR DRIVER P	ROFESSIONAL A	AND COUR	TEOUS?		
1	2	3		4	
EASE OF SCHEDULIN	G WITH DISPAT	CHER?			
1		3		4	5
CLEANLINESS OF TH	E BUS?				
i	2	3		4	5
IS THE SERVICE AFFO	ORDABLE?				
1	2	3	-	4	
DO YOU FEEL SAFE O	ON THE BUS?				
1		3		4	5
DO YOU FEEL SAFE	AT THE BUS STO	P?			
1	2	3		4	5
DID YOU HEAR ABOU	JT US? (CHOOSE	EONE)			
FRIEND _	DR'S OFF	ICE	_ TELEV	ISION	
RADIO _	NEWSPAF	PER	OTHER	R, IF SO V	/HERE:
RECOMMENDATIONS CURRENTLY BEING (		O OR CHA	NGING TH	IE TRANS	SIT SERVICES



360 Prince Street, Beckley WV 25801

1. W	HAT IS YOR ZIP COD	e? <u>2</u> 5	801			
2. WI	HAT IS YOUR AGE? (	CHECK ON	IE)			
4	UNDER 16	/	65 - 74			
_	16-24		75 - 84			
	25 – 44	-	85 +			
	45 – 64					
3. НО	W MANY MEMBERS	IN YOUR I	HOUSEHOLD? (C	IRCLE ONE)		
(1)	2	3	4	5	6	7+
4. WF	HAT IS YOUR CURRE	NT ANNUA	L HOUSEHOLD I	NCOME?		
		PER YE	AR			
UN	DER THIS DEFINITIO	N, DO YOU	J CONSIDER YOU	RSELF DISAE	BLED?	
	NO	/	YES			
5. WH	IICH ROUTE ARE YO	U RIDING	TODAY?			
1	RED ROUTE		RALEIGI	H EAST (MON	DAY & WED	NESDAY
	GOLD ROUTE		RALEIGI	H WEST (TUES	SDAY & THU	RSDAY)
-	FAYETTE COUN	TY ROUTE				
7. DO	YOU USE PUBLIC TR	ANSPORTA	ATION TO GET TO	/ FROM WOR	K?	
	YES _	NO				
. HOV	W OFTEN DO YOU US	SE PUBLIC	TRANSPORTATIO	N? (CHECK C	ONE)	
	DAILY		2-3 TIMES PER W	EEK	WE	EEKLY
/	A FEW TIMES PER	MONTH	N	MONTHLY		

10.	RATE OUR SERVICE: 1 WAS YOUR DRIVER PR				/
	1	_ 2	3	4	
	EASE OF SCHEDULING	WITH DISPATCHE	R?		
	1	_ 2	3	4	
	CLEANLINESS OF THE	BUS?			
	1	_ 2	3		
	IS THE SERVICE AFFOR	RDABLE?			
	1	_ 2	3		5
	DO YOU FEEL SAFE ON	N THE BUS?			
	i	2	3		5
	DO YOU FEEL SAFE AT	THE BUS STOP?			
	1	_ 2	3		5
11.	DID YOU HEAR ABOUT	ΓUS? (CHOOSE ON	E)		
	FRIEND	DR'S OFFICE		TELEVIS	SION
	RADIO	NEWSPAPER		OTHER,	IF SO WHERE:
12.	RECOMMENDATIONS CURRENTLY BEING OF	FFERED:	R CHAN	IGING THE	TRANSIT SERVICES



360 Prince Street, Beckley WV 25801

1,	WHAT IS YOR ZIP CODE?	1	5801				
2.	WHAT IS YOUR AGE? (CH	ECK ON	E)				
	UNDER 16	V	65 - 74				
	16 – 24		75 - 84				
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS IN	YOUR I	HOUSEHOL	D? (CIRC	LE ONE)		
	(1) 2	3	4		5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUA	L HOUSEH	OLD INCO	OME?		
	9,000	PER YE	AR				
5.	THE DISABILITY DISCRIM PERSON WHO HAS OR HAS WHICH HAS A LONG TERM NORMAL DAY-TO-DAY AC	S HAD II I ADVEF	N THE PAS' RSE EFFEC	LA PHYSIC	CAL OR ME	NTAL IMPA	IRMENT
	UNDER THIS DEFINITION,	DO YOU	CONSIDE	R YOURSE	ELF DISABI	LED?	
	NO	/	YES				
6.	WHICH ROUTE ARE YOU R	LIDING 1	ODAY?				
	RED ROUTE		RA	ALEIGH EA	AST (MONE	AY & WED	NESDAY)
	GOLD ROUTE		RA	LEIGH W	EST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUNTY	ROUTE	Di	al f	Ride		
7.	DO YOU USE PUBLIC TRAN	ISPORTA	TION TO C	ET TO / FF	ROM WORK	ζ?	
	YES	NO					
8.	HOW OFTEN DO YOU USE F	UBLIC	ranspor	TATION?	(CHECK O	NE)	
	DAILY	/	2-3 TIMES	PER WEEF	(	WI	EEKLY
	A FEW TIMES PER M	ONTH		MON	THLY		

	OUR SERVI							
WAS Y	OUR DRIV					TEOUS?		(1)
-						_	4	-0
EASE	OF SCHEDU	JLING W	ITH DIS	SPATCHE	R?			
	1		2	-	3	-	4	(5)
CLEA	NLINESS O	F THE BU	IS?					~
_	1		2		3	_	4	(5)
IS THI	E SERVICE A	AFFORDA	ABLE?					
	1		2		3	-	4	5
DO YO	OU FEEL SA	FE ON TI	HE BUS	6?				
	1		2		3		4	(5)
DO YO	OU FEEL SA	FE AT TH	IE BUS	STOP?				
	Ī		2		3		4	(5)
11. DID Y	OU HEAR A	BOUT US	S? (CHC	OSE ON	E)			
/	FRIEND		DR'S	OFFICE		TELEV	VISION	I
	RADIO		NEW	SPAPER		ОТНЕ	R, IF S	O WHERE:
	MMENDATI ENTLY BEI	NG OFFE	RED:	NG TO O	R CHAI	NGING TI	HE TRA	ANSIT SERVICES
1.5								



l.	WHAT IS YOR ZIP COI	DE? 258	01			
2.	WHAT IS YOUR AGE?	(CHECK ONE	$\mathbf{E}$ )			
	UNDER 16		65 - 74			
	16 – 24		75 - 84			
	25 – 44		85 +			
	45-64					
3.	HOW MANY MEMBER	S IN YOUR H	OUSEHOLD? (C	IRCLE ONE)		
(	2	3	4	5	6	7+
4.	WHAT IS YOUR CURRI	ENT ANNUAL	HOUSEHOLD I	NCOME?		
•	920.000	PER YEA	.R			
1	UNDER THIS DEFINITI		CONSIDER YOU YES	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE YO	OU RIDING TO	DDAY?			
	RED ROUTE	_	RALEIGH	H EAST (MONI	DAY & WED	NESDAY)
7.	GOLD ROUTE		RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COU	NTY ROUTE				
7.	DO YOU USE PUBLIC T	RANSPORTAT	TON TO GET TO	/ FROM WORI	<b>K</b> ?	
	YES	_ NO				
8.	HOW OFTEN DO YOU U	SE PUBLIC T	RANSPORTATIO	N? (CHECK O	NE)	
-	DAILY	<u></u>	-3 TIMES PER W	EEK	WI	EEKLY
	A FEW TIMES PE	R MONTH	N	MONTHLY		

	OUR SERVIO								
				ALAND		LOOD.	4	1.	5
_							7	1	3
EASE	OF SCHEDU	LING W	ITH DIS	PATCHE	R?			1	
_	1		2	_	3	_	4	-,	5
CLEAT	NLINESS OF	THE BU	IS?					1	
	1		2		3		4	1	5
IS THE	E SERVICE A	AFFORDA	ABLE?					1	
	1		2		3		4	1	5
DO YO	OU FEEL SA	FE ON TI	HE BUS	?				1	
	1		2		3		4	1	5
DO YO	OU FEEL SA	FE AT TH	HE BUS	STOP?				1	
	1		2		3	_	4	1	5
DID Y	OU HEAR A	BOUT US	S? (CHC	OSE ON	E)				
1	FRIEND		DR'S	OFFICE		TELEV	ISION		
	RADIO		NEW:	SPAPER		ОТНЕ	R, IF SC	) WHERE	i:
RECO	MMENDATI	ONS FOR	RADDII	NG TO OI	R CHAI	NGING TI	HE TRA	NSIT SEI	RVICES
CURR	ENTLY BEIN	NG OFFE	RED:						



1.	WHAT	IS YOR ZIP CODE	25	108				
2.	WHAT	IS YOUR AGE? (C	HECK ON	NE)				
		UNDER 16		65 - 74				
		16 – 24		75 - 84				
		25 – 44		85 +				
	X	45 – 64						
3.	HOW N	MANY MEMBERS I	N YOUR I	HOUSEHO	LD? (CIRCLE	ONE)		
	1 (	$\binom{2}{2}$	3	4		5	6	7+
4.	WHAT	IS YOUR CURREN	TANNUA	L HOUSE	HOLD INCOM	Æ?		
	Po	15,00	PER YE	EAR				
5.	WHICH NORM	SABILITY DISCRIM N WHO HAS OR HA I HAS A LONG TER AL DAY-TO-DAY A	AS HAD I M ADVEI CTIVITIE	N THE PAS RSE EFFEC S."	T A PHYSICA ET ON THEIR	L OR MEN ABILITY T	ITAL IMPA O CARRY	IRMENT
	UNDER	THIS DEFINITION	, DO YOU	J CONSIDI	ER YOURSEL	F DISABLE	ED?	
	A	NO		YES				
6.	WHICH	ROUTE ARE YOU	RIDING T	TODAY?				
	11-	RED ROUTE		R	ALEIGH EAS	T (MONDA	Y & WED	NESDAY)
(	1	GOLD ROUTE		R	ALEIGH WES	T (TUESD)	AY & THU	RSDAY)
		FAYETTE COUNT	Y ROUTE	L				
7.	DO YOU	J USE PUBLIC TRA	NSPORTA	ATION TO	GET TO / FRO	M WORK?		
		YES X	NO					
8.	HOW OI	TEN DO YOU USE	PUBLIC	TRANSPO	RTATION? (C	HECK ON	Ξ)	
-		DAILY			PER WEEK	_		EKLY
1	X A	FEW TIMES PER I	MONTH		MONT	HLY		

ATE OUR SERVICE: 1 BEING THE LOWES	T TO 5 BEING TH	
	1 TO 5 BEING 11	HE HIGHEST
WAS YOUR DRIVER PROFESSIONAL AND		X
2	3	4 5
EASE OF SCHEDULING WITH DISPATCHER	<b>t</b> ?	V
1 2	3	4 / 5
CLEANLINESS OF THE BUS?		*
1 2	3	4 1 5
IS THE SERVICE AFFORDABLE?		M
1 2	3	4 5
DO YOU FEEL SAFE ON THE BUS?		T
1 2	3	4 5
DO YOU FEEL SAFE AT THE BUS STOP?		A
1 2	3	4 5
DID, YOU HEAR ABOUT US? (CHOOSE ONE	E)	
FRIEND DR'S OFFICE	TELEV	ISION
RADIO NEWSPAPER	OTHER	k, IF SO WHERE:



1.	WHAT IS YOR ZIP CODE?	2580	1			
2.	WHAT IS YOUR AGE? (CH	ECK ONE)				
	UNDER 16	65	5 - 74			
	16 – 24	75	5 - 84			
	25-44	85	i +			
	45 - 64					
3.	HOW MANY MEMBERS IN	YOUR HOU	JSEHOLD? (CI	RCLE ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUAL H	OUSEHOLD I	NCOME?		
	25,000	PER YEAR				
	NORMAL DAY-TO-DAY ACTUNDER THIS DEFINITION,	DO YOU CO		RSELF DISABL	ED?	
6.	WHICH ROUTE ARE YOU R	YE				
0.	RED ROUTE	IDING TOL		LEAST (MOND	AN O MICE	NEGE IV
		-		HEAST (MOND.		
	GOLD ROUTE	-	RALEIGH	H WEST (TUESE	AY & THU	JRSDAY)
	FAYETTE COUNTY					
7.	DO YOU USE PUBLIC TRAN	ISPORTATIO	ON TO GET TO	/ FROM WORK	.?	
	YES	NO				
8.	HOW OFTEN DO YOU USE I	UBLIC TRA	ANSPORTATIO	N? (CHECK ON	1E)	
2	DAILY	2-3	TIMES PER W	EEK	W	EEKLY
	A FEW TIMES PER M	ONTH	N	IONTHLY		

		ROFESSIONAL AND		TEOUS?	. /
_	1	2	3	4	
EASE	OF SCHEDULING	G WITH DISPATCHE	R?		
	. 1	2	3	4	5
CLEA	NLINESS OF THE	E BUS?			
-	i	2	3	4	5
IS TH	E SERVICE AFFO	RDABLE?			/
	1	2	3	4	
DO Y	OU FEEL SAFE O	N THE BUS?			
	1 _	2	3	4	5
DO Y	OU FEEL SAFE A	T THE BUS STOP?			
	1 _	2	3	4	
II. DID Y	OU HEAR ABOU	T US? (CHOOSE ON	E)		
_	FRIEND _	DR'S OFFICE		TELEVISIO	ON
	RADIO	NEWSPAPER	,	OTHER, IF	SO WHERE:
		FOR ADDING TO O	R CHA	NGING THE T	RANSIT SERVIC
	MMENDATIONS RENTLY BEING O		K CHA	NOING THE I	KANSII SEKVIC



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CO	ODE? 258	01			
2.	WHAT IS YOUR AGE	? (CHECK ONE)				
	UNDER 16	V 6	5 - 74			
	16 - 24	7	5 - 84			
	25 – 44	8.	5 +			
	45 - 64					
3.	HOW MANY MEMBE	ERS IN YOUR HO	USEHOLD? (C	CIRCLE ONE)		
		3	4	5	6	7+
4.	WHAT IS YOUR CUR	RENT ANNUAL I	HOUSEHOLD	INCOME?		
	23000	_ PER YEAF				
	NORMAL DAY-TO-DA  UNDER THIS DEFINIT  NO	ΓΙΟΝ, DO YOU C	ONSIDER YOU	JRSELF DISABI	LED?	
6.	WHICH ROUTE ARE					
	RED ROUTE	- Loc Kibing Tol		H EAST (MOND	AY & WED	NESDAY)
	GOLD ROUTE	E UNTY ROUTE	RALEIG	H WEST (TUES)	DAY & THU	RSDAY)
7.	DO YOU USE PUBLIC	TRANSPORTATION	ON TO GET TO	/ FROM WORK	ζ?	
	YES _	NO				
3.	HOW OFTEN DO YOU	USE PUBLIC TR	ANSPORTATIO	N? (CHECK O	NE)	
-	DAILY		3 TIMES PER W	VEEK	WE	EKLY
34	A FEW TIMES I	PER MONTH		MONTHLY		

PROFESSIONAL AND CO			
	URTEOUS?		
2 3	-	4	_ 5
IG WITH DISPATCHER?			
2 3	-	4 V	5
E BUS?			
2 3	h	4	_ 5
2 3		4	_ 5
2 3		4	_ 5
AT THE BUS STOP?			
2 3		4	_ 5
JT US? (CHOOSE ONE)			
DR'S OFFICE	TELEV	/ISION	
NEWSPAPER _	✓ OTHE	R, IF SO WHEI	RE: RCCA
	HANGING TH	HE TRANSIT S	ERVICES
	la		1177
		lore avai	(api//ty
sters for dig	runs		
	IG WITH DISPATCHER?  2 3  IE BUS?  2 3  ORDABLE?  2 3  ON THE BUS?  2 3  AT THE BUS STOP?  2 3  UT US? (CHOOSE ONE)  DR'S OFFICE  NEWSPAPER  S FOR ADDING TO OR COFFERED:  S Week and	2 3	2 3 4 2  DEBUS?  2 1 3 1 4 2  DEBUS?  DEBUS.  DEBUS



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP COL	DE? LSBU	)			
2.	WHAT IS YOUR AGE?	(CHECK ON	E)			
	UNDER 16		65 - 74			
	16-24		75 - 84			
	25 – 44		85 +			
	45 – 64					
3.	HOW MANY MEMBER	S IN YOUR H	OUSEHOLD? (CI	IRCLE ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	ENT ANNUAI	HOUSEHOLD	NCOME?		
	20,000	PER YE	AR			
	UNDER THIS DEFINITION		CONSIDER YOU YES	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE YO					
	RED ROUTE		RALEIGH	H EAST (MONI	DAY & WEI	NESDAY)
	GOLD ROUTE	0-	RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN	NTY ROUTE				
7.	DO YOU USE PUBLIC TI	RANSPORTA	TION TO GET TO	/ FROM WOR	K?	
	YES	_ NO				
8.	HOW OFTEN DO YOU U	SE PUBLIC T	RANSPORTATIO	N? (CHECK O	NE)	
	DAILY		2-3 TIMES PER W	EEK	_ w	EEKLY
	A FEW TIMES PE	R MONTH	M	MONTHLY		

NO _	OWN A VEH	ICLE _	FRIEN	O OR NEIGHBOR
RATE OUR SERVICE: 1	BEING THE LOWE	ST TO 5 BEI	NG THE HIG	HEST
WAS YOUR DRIVER PE	ROFESSIONAL AND	COURTEOU	JS?	/
1	_ 2	3	4	5
EASE OF SCHEDULING	G WITH DISPATCHE	R?		
1	2	3	4	5
CLEANLINESS OF THE	E BUS?			1
1.	2	3	4	5
IS THE SERVICE AFFO	RDABLE?			1
	2	3 _	4	5
DO YOU FEEL SAFE O	N THE BUS?			
	_ 2	3	4	
DO YOU FEEL SAFE A	T THE BUS STOP?		/	B
1	2	3	4	5
DID YOU HEAR ABOU	T US? (CHOOSE ON	E)		00 0
FRIEND	DR'S OFFICE	T	ELEVISION	Caller
RADIO	NEWSPAPER	_/0	THER, IF SO	WHERE: _ Soul
RECOMMENDATIONS CURRENTLY BEING O	A A SECOND STATE OF THE SE	0		NSIT SERVICES



1.	WHAT IS YOR ZIP CODE	25	DUL			
2.	WHAT IS YOUR AGE? (C	HECK ONE)				
	UNDER 16	65	5 - 74			
	16 – 24	75	5 - 84			
	25 – 44	85	+			
	45 – 64					
3.	HOW MANY MEMBERS I	N YOUR HOU	JSEHOLD? (C	IRCLE ONE)		
(	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	TANNUAL H	OUSEHOLD I	NCOME?		
	27,000	PER YEAR				
	PERSON WHO HAS OR HAWHICH HAS A LONG TER NORMAL DAY-TO-DAY ACUNDER THIS DEFINITION	M ADVERSE CTIVITIES."	EFFECT ON T	HEIR ABILITY	TO CARRY	AIRMENT OUT
	NO	YE YE	S			
6.	WHICH POUTE ARE YOU	RIDING TOD	AY?			
	RED ROUTE	-	RALEIGI	H EAST (MONE	AY & WED	NESDAY)
	GOLD ROUTE	_	RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUNT	Y ROUTE				
7.	DO YOU USE PUBLIC TRA	NSPORTATIO	ON TO GET TO	/ FROM WORK	ζ?	
	YES	NO				
3.	HOW OFTEN DO YOU USE	PUBLIC TRA	NSPORTATIO	N? (CHECK O	NE)	/
-	DAILY	2-3	TIMES PER W	EEK	V WI	EEKLY
	A FEW TIMES PER M	MONTH	N	MONTHLY		

0.	RATE OUR SERVICE: 1	BEING THE LOWEST TO	5 BEING THE HIGHEST
	WAS YOUR DRIVER P	ROFESSIONAL AND COU	RTEOUS?
	1	2 3	4 5
	EASE OF SCHEDULING	G WITH DISPATCHER?	
	1	2 3	4 5
	CLEANLINESS OF THI	E BUS?	
	1	2 3	4 5
	IS THE SERVICE AFFO	RDABLE?	
	1	2 3	45
	DO YOU FEEL SAFE C	N THE BUS?	
		2 3	4 \[ \sum_5 \]
	DO YOU FEEL SAFE A	T THE BUS STOP?	
	1	2 3	4
11.	DID YOU HEAR ABOU	T US? (CHOOSE ONE)	
	FRIEND	DR'S OFFICE	TELEVISION
	RADIO	NEWSPAPER	OTHER, IF SO WHERE:
12			ANGING THE TRANSIT SERVICES
1	CURRENTLY BEING C	Servic	P
V	vecheni	50,010	



1.	WHAT IS YOR ZIP CODE	2 23	5801			
2.	WHAT IS YOUR AGE? (C	HECK O	NE)			
	UNDER 16		65 - 74			
	16 – 24	/	75 - 84			
	25 – 44		85 +			
	45 - 64					
3.	HOW MANY MEMBERS I	N YOUR	HOUSEHOLD? (CII	RCLE ONE)		
(	2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	T ANNUA	AL HOUSEHOLD IN	NCOME?		
	8500,00	PER Y	EAR			
	UNDER THIS DEFINITIONNO	_/	YES	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE YOU	RIDING				
	RED ROUTE			EAST (MONI		
	GOLD ROUTE		- 1 1	WEST (TUES	DAY & THI	JRSDAY)
	FAYETTE COUNT		12 1 //	0.		
7.	DO YOU USE PUBLIC TRA	NSPORT	ATION TO GET TO /	FROM WOR	K?	
	YES	NO				
3. 1	HOW OFTEN DO YOU USE	EPUBLIC	TRANSPORTATION	? (CHECK O	NE)	
-	DAILY	-	2-3 TIMES PER WE	EEK	W	EEKLY
	A FEW TIMES PER	MONTH	M	ONTHLY		

	NO	OWN A VEHICLE	FRIEND OR NEIGHBOR
10	DATE OUR SERVICE: 1	BEING THE LOWEST T	O 5 BEING THE HIGHEST
10.	WAS YOUR DRIVER PR		
		2 3	4 / 5
	EASE OF SCHEDULING		
		2 3	4 5
	CLEANLINESS OF THE		
		2 3	4 5
	IS THE SERVICE AFFOR	RDABLE?	
	1	_ 2 3	45
	DO YOU FEEL SAFE ON	THE BUS?	7
	1	2 3	4 5
	DO YOU FEEL SAFE AT	THE BUS STOP?	
	1	_ 2 3	45
11.	DID YOU HEAR ABOUT	US? (CHOOSE ONE)	
	FRIEND	DR'S OFFICE _	TELEVISION
	RADIO	NEWSPAPER	OTHER, IF SO WHERE:
12.	RECOMMENDATIONS I CURRENTLY BEING OF	FOR ADDING TO OR CF FERED:	HANGING THE TRANSIT SERVICES





1.	WHAT IS YOR ZIP CODE?	258	80				
2.	WHAT IS YOUR AGE? (CH	IECK ON	NE)				
	UNDER 16		65 - 74	i.			
	16-24		75 - 84	71			
	25 – 44		85 +				
	<u></u>						
3.	HOW MANY MEMBERS IN	YOUR	HOUSE	HOLD? (CIRC	LE ONE)		
	€D 2	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUA	L HOU	SEHOLD INCO	DME?		
		PER YE	EAR				
	UNDER THIS DEFINITION,	DO YOU	J CONS	IDER YOURSE	LF DISABL	ED?	
	NO	V	YES				
6.	WHICH ROUTE ARE YOU F	UDING T	TODAY'				
	RED ROUTE			RALEIGH EA	ST (MOND	AY & WED	NESDAY)
	GOLD ROUTE			RALEIGH WI	EST (TUESE	AY & THU	IRSDAY)
	FAYETTE COUNTY	ROUTE					
7.	DO YOU USE PUBLIC TRAN	ISPORTA	ATION T	O GET TO / FR	OM WORK	?	
	YES	NO					
8.	HOW OFTEN DO YOU USE I	PUBLIC	TRANS	PORTATION?	CHECK ON	(E)	
	DAILY	-	2-3 TIM	ES PER WEEK	_	WE	EEKLY
	A FEW TIMES PER M	ONTH		MON	THLY		

DO YOU HAVE AC	CCESS TO OTHER TRANS	SPORTA	TION?		
NO	OWN A VEH	HICLE	FI	RIEND OR NE	EIGHBOR
RATE OUR SERVI	CE: 1 BEING THE LOWE	ST TO 5	BEING THE	HIGHEST	
WAS YOUR DRIV	ER PROFESSIONAL AND	COURT	EOUS?		
1	2	3	4		5
EASE OF SCHEDU	JLING WITH DISPATCHE	ER?			
1	2	3	4		5
CLEANLINESS OF	F THE BUS?				
1	2	3	V 4		5
IS THE SERVICE	AFFORDABLE?				
1	2	3	V 4	-	5
DO YOU FEEL SA	FE ON THE BUS?		1/		
1	2	3	4		5
DO YOU FEEL SA	FE AT THE BUS STOP?		/		
1	2	3	4	_	5
DID YOU HEAR A	BOUT US? (CHOOSE ON	NE)			
FRIEND	DR'S OFFICE		TELEVIS	ION	a1
RADIO	NEWSPAPER		OTHER, I	F SO WHERE	BUTA
RECOMMENDAT CURRENTLY BEI	ions for adding to o ng offered: Her Rowla	OR CHAN			





1.	WHAT IS YOR ZIP CO	DE59225C	70			
2.	WHAT IS YOUR AGE?	(CHECK ONE)				
	UNDER 16	65	- 74			
	16 – 24	75	- 84			
	25 – 44	85	+			
	45 – 64					
3.	HOW MANY MEMBER	RS IN YOUR HOU	JSEHOLD? (C	IRCLE ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURR	ENT ANNUAL H	OUSEHOLD	NCOME?		
,	I A ON	PER YEAR				
	3.000					
	PERSON WHO HAS OF WHICH HAS A LONG TO NORMAL DAY-TO-DAY UNDER THIS DEFINIT.	TERM ADVERSE Y ACTIVITIES."	EFFECT ON T	HEIR ABILITY	TO CARRY	AIRMENT OUT
	× NO	YE	S			
6.		OU DIDDIC TOD				
	WHICH ROUTE ARE Y	OU KIDING TOL	AY?			
1	WHICH ROUTE ARE Y  RED ROUTE	OU RIDING TOL		H EAST (MONI	AY & WED	NESDAY)
		OU RIDING TOL	RALEIGH	H EAST (MONI H WEST (TUES		
/	RED ROUTE	_	RALEIGH			
7.	RED ROUTE GOLD ROUTE	NTY ROUTE	RALEIGH	H WEST (TUES	DAY & THU	
7.	RED ROUTE GOLD ROUTE FAYETTE COU	NTY ROUTE	RALEIGH	H WEST (TUES	DAY & THU	
_	RED ROUTE GOLD ROUTE FAYETTE COU DO YOU USE PUBLIC TO YES	INTY ROUTE  TRANSPORTATIO  NO	RALEIGH RALEIGH ON TO GET TO	H WEST (TUES	DAY & THU	
_	RED ROUTE GOLD ROUTE FAYETTE COU DO YOU USE PUBLIC T	NTY ROUTE  TRANSPORTATIO  NO  JSE PUBLIC TRA	RALEIGH RALEIGH ON TO GET TO	H WEST (TUES  / FROM WORK  N? (CHECK O	DAY & THU <br NE)	



9.	DO YOU HAVE AC	CCESS TO OTHER TRAN	SPORTATION	)		
	+ NO	OWN A VEH	HICLE	FRIENI	OR NEIGHBOR	
10.	RATE OUR SERVICE	CE: 1 BEING THE LOWE	ST TO 5 BEIN	G THE HIGI	HEST	
	WAS YOUR DRIVI	ER PROFESSIONAL AND	COURTEOUS	3?		
	1	2	3	_ 4	¥ 5	
	EASE OF SCHEDU	JLING WITH DISPATCHE	ER?			
	i	2	3	_ 4 ~	<b>1</b> 5	
	CLEANLINESS OF	THE BUS?			1	
	1	2	3	4		
	IS THE SERVICE	AFFORDABLE?			4	
	1	2	3	_ 4		
	DO YOU FEEL SA	FE ON THE BUS?			^	
	1	2	3	_ 4	1 5	
	DO YOU FEEL SA	FE AT THE BUS STOP?			*	
	1	2	3	4	7 5	
11.	DID YOU HEAR A	BOUT US? (CHOOSE ON	IE)			
	FRIEND	DR'S OFFICE			.0.	0.60
	RADIO	NEWSPAPER	OT	HER, IF SO	WHERE SOCO	5FK05/9
12.	RECOMMENDATI	ONS FOR ADDING TO O	R CHANGING	THE TRAN	ISIT SERVICES	Jan 2
-	CURRENTLY BEIN		1 ~~~ (	10 (	Bass	
0		10110	81 1	D.	1136	_
0	ne CDH	TOUR TOWN	100	FIX	04:00	
	42604	16 12 CICA	Chara	Cto	~ than	
	10,11	2156-1 de	1041	14,0	( 1 ( ) > ( 0)	-
3	pm (	D.W 320	ETES			
	1	7				



1.	WHAT IS YOR ZIP CO	DE? 258	01			
2.	WHAT IS YOUR AGE?	(CHECK ONE	)			
	UNDER 16		55 - 74			
	16 – 24		75 - 84			
	25 – 44	8	35 +			
	45 - 64					
3.	HOW MANY MEMBER	RS IN YOUR HO	OUSEHOLD? (CI	RCLE ONE)		
	<u>1</u> 2	3	4	5	6	7+
4.	WHAT IS YOUR CURR	ENT ANNUAL	HOUSEHOLD II	NCOME?		
	14,000	PER YEA	R			
	PERSON WHO HAS OF WHICH HAS A LONG ON NORMAL DAY-TO-DAY UNDER THIS DEFINIT	FERM ADVERS Y ACTIVITIES.' ION, DO YOU (	E EFFECT ON TI	HEIR ABILITY	TO CARRY	AIRMENT 'OUT
6.	WHICH ROUTE ARE Y					
0.	RED ROUTE  GOLD ROUTE	-	RALEIGH	I EAST (MONI I WEST (TUES		
	FAYETTE COU	INTY ROUTE				
7.	DO YOU USE PUBLIC T	TRANSPORTAT	ION TO GET TO	/ FROM WOR	K?	
3.	HOW OFTEN DO YOU	USE PUBLIC TE	RANSPORTATIO	N? (CHECK O	NE)	
	DAILY	,	-3 TIMES PER W			EEKLY
	A FEW TIMES P	ER MONTH	M	IONTHLY		

9.	DO Y	OU HAVE AC	CESS TO OTHER TR	ANSPORTATION	N?		
	1	NO	OWN A	VEHICLE _	FRIEN	D OR NEIGHBOR	
	8						
10.	RATE	OUR SERVIC	E: 1 BEING THE LC	WEST TO 5 BEI	NG THE HIG	HEST	
	WAS	YOUR DRIVE	ER PROFESSIONAL A	AND COURTEOU	JS?		
		. 1	2	3	4	5	
	EASE	OF SCHEDU	LING WITH DISPAT	CHER?			
		1	2	3	4	5	
	CLEA	ANLINESS OF	THE BUS?				
		1	2	3	4	5	
	IS TH	IE SERVICE A	FFORDABLE?				
		1	2	3	4	5	
	DO Y	OU FEEL SAI	FE ON THE BUS?				
			2	3	4	5	
	4 1-4		FE AT THE BUS STO				
	DO I		2		4	1/5	
10	DID		Control of the				
11.	י עוע		BOUT US? (CHOOSE		EL ELVICIONI		
	-	FRIEND			ELEVISION		
	-	RADIO				WHERE:	
12.	RECO	OMMENDATION RENTLY BEIN	ONS FOR ADDING T	OOR CHANGIN	IG THE TRAI	NSIT SERVICES  MES DI	STOPS !!
-	Tim	es are	not posted	at stop	s. Thi	s is very	
-0	nno	ying an	dinconven	ient. I	have	had to wal or a long tin	.k
					10 TO	re times.	
						others as u	
			rthnitis a				



1.	WHAT IS YOR ZIP COD	2? 2	2 91	2			
2.	WHAT IS YOUR AGE? (	CHECK O	NE)				
	UNDER 16		65 - 74	4			
	16 – 24		75 - 84	1			
	25 – 44		85 +				
	45-64						
3.	HOW MANY MEMBERS	IN YOUR	HOUSE	HOLD? (CIRCI	E ONE)		
	1 (2)	3		4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNU	AL <b>HOU</b>	SEHOLD INCO	ME?		
		PER Y	EAR				
	WHICH HAS A LONG TE NORMAL DAY-TO-DAY A UNDER THIS DEFINITION	ACTIVITIE	ES." U CONS				
	NO		YES				k.
6.	WHICH ROUTE ARE YO	J RIDING	TODAY	?			
	RED ROUTE		_	RALEIGH EA	ST (MOND	AY & WEDI	NESDAY)
	GOLD ROUTE		_	RALEIGH WE	EST (TUESI	OAY & THU	RSDAY)
	FAYETTE COUN	TY ROUT	Е				
7.	DO YOU USE PUBLIC TR	ANSPORT	ATION 7	TO GET TO / FR	OM WORK	.?	
	YES	NO					
3.	HOW OFTEN DO YOU US	E PUBLIC	TRANS	PORTATION? (	CHECK ON	√E)	
1	DAILY		2-3 TIN	MES PER WEEK		WE	EKLY
	✓ A FEW TIMES PER	MONTH		MON	гнгу		

0. RATE OUR SERV				HOTILS I
WAS YOUR DRIV	VER PROFESSION	AL AND COUF	RTEOUS?	
1	2	3	4	5
EASE OF SCHED	DULING WITH DISI	PATCHER?		7
1	2	3	4	5
CLEANLINESS (	OF THE BUS?			Nation
1	2	3	4	5
IS THE SERVICE	EAFFORDABLE?			
(1)	2	3	4	
DO YOU FEEL S	AFE ON THE BUS?			
1	2	3	4	5
DO YOU FEEL S	AFE AT THE BUS S	STOP?		
	2	3	4	5
1. DID YOU HEAR	ABOUT US? (CHO	OSE ONE)		
_ FRIEND	DR'S	OFFICE	_ TELEVISIO	N
RADIO	NEWS	PAPER	OTHER, IF	SO WHERE:
12. RECOMMENDA' CURRENTLY BE		G TO OR CHA	ANGING THE TI	RANSIT SERVICES



1.	WHAT IS YOR ZIP COD	E? 258	80			
2.	WHAT IS YOUR AGE?	CHECK ONE	E)			
	UNDER 16		65 - 74			
	16 - 24		75 - 84			
	25 – 44	13	85 +			
	45 – 64					
3.	HOW MANY MEMBERS	S IN YOUR H	OUSEHOLD? (C	IRCLE ONE)		
(	7) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNUAL	HOUSEHOLD I	NCOME?		
		PER YEA	AR.			
	UNDER THIS DEFINITION			JRSELF DISAB	LED?	
-	NO NO		YES			
6.	WHICH ROUTE ARE YO	OU RIDING TO				
	RED ROUTE	-	RALEIGI	H EAST (MON	DAY & WED	NESDAY)
	GOLD ROUTE	<u> </u>	RALEIGI	H WEST (TUES	SDAY & THU	JRSDAY)
	FAYETTE COUN					
7.	DO YOU USE PUBLIC TI	RANSPORTAT	TION TO GET TO	/ FROM WOR	K?	
	YES	_ NO				
8.	HOW OFTEN DO YOU U	SE PUBLIC T	RANSPORTATIO	N? (CHECK C	ONE)	
5-	DAILY		-3 TIMES PER W	/EEK	W	EEKLY
	A FEW TIMES PE	R MONTH	N	MONTHLY		

NO	OWN A	VEHICLE		FRIE	END OR NEIGHBOR
. RATE OUR SERVICE:	I BEING THE LO	WEST TO	BEING	THE H	IGHEST
WAS YOUR DRIVER F	ROFESSIONAL A	ND COUR	TEOUS?		/
1	2	3		4	5
EASE OF SCHEDULIN	IG WITH DISPATO	CHER?			
1	2	3		4	1 5
CLEANLINESS OF TH	E BUS?				
	2	3		4	5
IS THE SERVICE AFFO	ORDABLE?				1
1	2	3		4	5
DO YOU FEEL SAFE (	ON THE BUS?				1
1	2	3		4	5
DO YOU FEEL SAFE	AT THE BUS STO	9			/
	2	3		4	5
. DID YOU HEAR ABOU	JT US? (CHOOSE	ONE)			
FRIEND	DR'S OFFI	CE	TELE	VISION	1
RADIO	NEWSPAP	ER	OTHE	R, IF S	O WHERE:
. RECOMMENDATIONS		O OR CHA	NGING T	HE TR	ANSIT SERVICES
CURRENTLY BEING		001/04	260		
ATIVING DU	TIVE (10	COLC	1102		
				_	



1.	WHAT IS YOR ZIP CODE	25 7	3,7			
2.	WHAT IS YOUR AGE? (	CHECK ONE	)			
	UNDER 16		55 - 74			
	16 – 24		75 - 84			
	25 – 44		35 +			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR HO	OUSEHOLD? (C	IRCLE ONE)		
	1 3	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUAL	HOUSEHOLD I	NCOME?		
		PER YEA	R			
	UNDER THIS DEFINITIO	N, DO YOU	CONSIDER YOU	RSELF DISAB	LED?	
	NO NO		ES	KSLLI DISAD	CED:	
6.	WHICH ROUTE ARE YOU		*			
0,	RED ROUTE	o Ribling Te		H EAST (MONI	DAV & WEE	NIECD AV
		-				
	GOLD ROUTE		RALEIGI	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN					
7.	DO YOU USE PUBLIC TR	ANSPORTAT	ION TO GET TO	/ FROM WOR	K?	
	YES	NO				
8.	HOW OFTEN DO YOU US	E PUBLIC TI	RANSPORTATIO	N? (CHECK O	NE)	
у.—	DAILY	2	-3 TIMES PER W	/EEK	W	EEKLY
	/ A FEW TIMES PER	MONTH		AONTHI V		

Ċ	DO YOU HAVE A	CCESS TO	OTHER	TRANS	PORTA	ΓΙΟΝ?	-	
	NO	_	OWN	A VEH	ICLE		FRIEN	ND OR NEIGHBOR
0.	RATE OUR SERVI	CE: 1 BEI	NG THE	LOWES	ST TO 5	BEING T	THE HIC	GHEST
	WAS YOUR DRIV	ER PROFI	ESSIONA	L AND	COURT	EOUS?		
	I		2		3		4	5
	EASE OF SCHEDU	JLING WI	TH DISP	ATCHE	R?			
	1		2		3		4	5
	CLEANLINESS O	F THE BU	S?					
	1		2		3		4	5
	IS THE SERVICE	AFFORDA	BLE?					
	1		2		3	-	4	<u></u>
	DO YOU FEEL SA	FE ON TH	IE BUS?					
			2		3		4	5
	DO YOU FEEL SA	FE AT TH	E BUS S	TOP?				
	i		2		3		4	5
	DID YOU HEAR A	BOUT US	? (CHOC	SE ONI	Ξ)			
	FRIEND		DR'S O	FFICE		TELEV	ISION	
	RADIO		NEWSI	PAPER		ОТНЕ	R, IF SC	WHERE:
	RECOMMENDATI CURRENTLY BEI			G ТО ОБ	R CHAN	GING TI	HE TRA	NSIT SERVICES
	Back	k Fro	m	Fa	yPt	10 V	1/1	e in
	eve	Mins	5.	/				
		J						



1.	WHAT IS YOR ZIP CODE?	2580	.1			
2.	WHAT IS YOUR AGE? (CHE	CK ONE)			7	\
	UNDER 16	65 -	74		/	/
	16 – 24	75 -	84			
	25 – 44	85 +				
	45 – 64					
3.	HOW MANY MEMBERS IN Y	OUR HOUS	SEHOLD? (CIRCI	LE ONE)		
	1 2 3		4	5	6	7+
4.	WHAT IS YOUR CURRENT A	NNUAL HO	USEHOLD INCO	DME?		
	P	ER YEAR				
	UNDER THIS DEFINITION, D	O YOU CON		LF DISABL	LED?	
6.						
	RED ROUTE		RALEIGH EA	ST (MOND	AY & WED	NESDAY)
	GOLD ROUTE		RALEIGH W	EST (TUESI	DAY & THU	RSDAY)
	FAYETTE COUNTY F	ROUTE				
7.	DO YOU USE PUBLIC TRANS	PORTATION	N TO GET TO / FR	OM WORK	?	
	YESN	10				
8.	HOW OFTEN DO YOU USE PU	JBLIC TRAN	NSPORTATION?	(CHECK O	NE)	
	DAILY	2-3 T	IMES PER WEEK		WE	EEKLY
	A FEW TIMES PER MO	NTH	MON	THLY		

EAS CLI	SE OF SCHED	CE: 1 BE VER PROF  ULING W  F THE BU	ING THI ESSION  2 ITH DIS  2 US?  2	E LOWE: AL AND —— PATCHE	ST TO 5 COURT 3 R? 3	5 BEING T		OR NEIGHBOR  SHEST  5  5	
EAS CLI	S YOUR DRIV  I SE OF SCHED  I EANLINESS O  I THE SERVICE	VER PROF	ESSION 2 ITH DIS 2 US? 2	AL AND PATCHE	COURT 3 R? 3		THE HIC	5 5	
EAS CLI IS T	I SE OF SCHED I EANLINESS O I THE SERVICE I	ULING W  F THE BU  AFFORD	2 ITH DIS 2 US? 2	PATCHE	3 R? 3	TEOUS?	4	<u></u>	
CLI IS T	SE OF SCHED  1 EANLINESS O  1 THE SERVICE  1	ULING W  F THE BU  AFFORD	ITH DIS 2 JS? 2	РАТСНЕ	R? 3		4	<u>5</u>	
CLI IS T	1 EANLINESS O 1 THE SERVICE 1	F THE BU	2 JS? 2	_	3		4	15	
IS T	EANLINESS O  I  THE SERVICE  I	AFFORD	JS? 2			_	4	5	
IS T	1 THE SERVICE 1	AFFORD	2		3				
DO	THE SERVICE	AFFORD#		·	3				
DO	_ 1		ABLE?				4	1/5	
DO									
	YOU FEEL SA		2	_	3		4	1/5	
100		AFE ON T	HE BUS	?				,	
DO	1		2	_	3		4	V 5	
	YOU FEEL SA	AFE AT TH	IE BUS S	STOP?					
-	_ 1		2		3	_	4	1 5	
II. DID	DID YOU HEAR ABOUT US? (CHOOSE ONE)								
_1	FRIEND	-	DR'S	OFFICE		TELEV	ISION		
,	RADIO		NEWS	PAPER		OTHE	R, IF SC	WHERE:	
	COMMENDAT RRENTLY BEI			IG TO OI	R CHAN	NGING TH	IE TRA	NSIT SERVICES	



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	2588	30			
2.	WHAT IS YOUR AGE? (	CHECK ONE)				
	UNDER 16	65 -	74			
	16 – 24	75 -	84			
	25 – 44	85 +				
	45 - 64					
3.	HOW MANY MEMBERS	IN YOUR HOUS	EHOLD? (CIRCL	E ONE)		
1	2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNUAL <b>HO</b>	USEHOLD INCO	ME?		
		PER YEAR				
	UNDER THIS DEFINITION	N, DO YOU CON	NSIDER YOURSE	LF DISABL	ED?	1
6.	WHICH ROUTE ARE YO		V9			*
0.	RED ROUTE	O RIDING TODA	RALEIGH EA	ST (MOND	AV & WEDI	VESDAV)
	GOLD ROUTE		RALEIGH WE			
	FAYETTE COUN	TY ROUTE	_ ICIDEIOII WE	.ST (TOESD	AI & IIIO	(SDAT)
7.	DO YOU USE PUBLIC TR	ANSPORTATION	TO GET TO / FR	OM WORK	?	
	YES	NO				
8.	HOW OFTEN DO YOU US	E PUBLIC TRAN	SPORTATION? (	CHECK ON	E)	
	DAILY	2-3 T	IMES PER WEEK		WE	EKLY
	A FEW TIMES PER	MONTH	MON	THLY		

	WAS YOUR DRIVER PR	ROFESSIONAL AND	COURT	EOUS?					
		_ 2	3		15				
	EASE OF SCHEDULING	WITH DISPATCHE	ER?						
	1	2	3		1 1 5				
	CLEANLINESS OF THE	BUS?							
	1	_ 2	3		1 2 5				
	IS THE SERVICE AFFOR	RDABLE?							
	1	_ 2	3		15				
	DO YOU FEEL SAFE O	N THE BUS?							
	i	2	3		1 5				
	DO YOU FEEL SAFE AT	THE BUS STOP?							
	i	2	3		4 1 5				
Ι,	DID YOU HEAR ABOUT US? (CHOOSE ONE)								
	FRIEND	DR'S OFFICE	V	TELEVIS	SION				
	RADIO	NEWSPAPER		OTHER,	IF SO WHERE:				
2.	RECOMMENDATIONS CURRENTLY BEING OF		R CHAN	GING THE	TRANSIT SERVICES				



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP COI	DE? 25 8	80						
2.	WHAT IS YOUR AGE?	(CHECK ONI	Ξ)						
	UNDER 16		65 - 74						
	16 – 24		75 - 84						
	25 – 44	-	85 +						
	45 – 64								
3.	HOW MANY MEMBER	S IN YOUR H	OUSEHOLD? (CI	IRCLE ONE)					
	<ol> <li>2</li> </ol>	3	4	5	6	7+			
4.	WHAT IS YOUR CURR	ENT ANNUAI	HOUSEHOLD I	NCOME?					
		PER YEA	AR						
	NORMAL DAY-TO-DAY UNDER THIS DEFINITI			RSELF DISAB	LED?				
	NO	ON, DO YOU		RSELF DISAB	LED?				
r			YES						
6.	WHICH ROUTE ARE YOU RIDING TODAY?								
	RED ROUTE		RALEIGH	H EAST (MON	DAY & WED	NESDAY)			
	GOLD ROUTE		RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)			
	FAYETTE COU	NTY ROUTE							
7.	DO YOU USE PUBLIC T	RANSPORTA	TION TO GET TO	/ FROM WOR	K?				
	YES	NO							
8.	HOW OFTEN DO YOU U	JSE PUBLIC T	TRANSPORTATIO	N? (CHECK C	NE)				
	DAILY	/	2-3 TIMES PER W	EEK	W	EEKLY			
	A FEW TIMES PE	ER MONTH	N	MONTHLY					

	WACV	OUB DRIVI	ED DDAE	ESSIONAL AN	D COURT	EOUS?		
						LOOS.		1 /
	10.7	1	TULANT		_ 3	_	4	
	EASE (	OF SCHEDU	ILING W	ITH DISPATCH	IER?			
		1		2	_ 3		4	5
	CLEAN	NLINESS OF	THEBU	JS?				
		1.		2	_ 3		4	5
	IS THE	SERVICE A	FFORDA	ABLE?				
		1		2	_ 3		4	5
	DO YO	U FEEL SA	FE ON T	HE BUS?				
		1		2	_ 3		4	1 5
	DO YO	U FEEL SA	FE AT TH	HE BUS STOP?				
		1		2	_ 3	_	4	5
11.	DID YO	OU HEAR A	BOUT US	S? (CHOOSE O	NE)			
		FRIEND		DR'S OFFICI	EV	TELEV	/ISION	
,		RADIO		NEWSPAPER		OTHE	R, IF SO	WHERE:
		MENDATI ENTLY BEIN			OR CHAN	GING TH	HE TRAI	NSIT SERVICES
_								



1.	WHAT IS YOR ZIP CO	DE? _359	ò (			
2.	WHAT IS YOUR AGE?	(CHECK ONE	)			
	UNDER 16		65 - 74			
	16-24		75 - 84			
	/ 25 – 44	8	35 +			
	45 – 64					
3.	HOW MANY MEMBER	S IN YOUR HO	OUSEHOLD? (CI	RCLE ONE)		
(	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURR	ENT ANNUAL	HOUSEHOLD II	NCOME?		
	880,00	PER YEA	R 10,56	60		
	NORMAL DAY-TO-DAY UNDER THIS DEFINITNO	ION, DO YOU (		RSELF DISAB	LED?	
5.	WHICH ROUTE ARE Y	OU RIDING TO	DAY?			
	NED ROUTE	_	RALEIGH	I EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH	I WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COU	NTY ROUTE				
7, 1	DO YOU USE PUBLIC	RANSPORTAT	ION TO GET TO	/ FROM WOR	K?	
	YES	NO				
3. I	HOW OFTEN DO YOU I	JSE PUBLIC TE	RANSPORTATIO	N? (CHECK O	NE)	
-	DAILY	2-	-3 TIMES PER W	EEK	WI	EEKLY
_	A FEW TIMES PI	ER MONTH	√ M	IONTHLY		

DO YOU HAVE A	CCESS TO OTHER TRANS	SPORTATION?		
V NO	OWN A VEH	ICLE	FRIEND O	R NEIGHBOR
. RATE OUR SERVI	CE: 1 BEING THE LOWES	ST TO 5 BEING	THE HIGHES	Т
WAS YOUR DRIV	ER PROFESSIONAL AND	COURTEOUS?		/
1	2	3	4	5
EASE OF SCHED	ULING WITH DISPATCHE	R?		
I	✓ 2 <u> </u>	3	4	5
CLEANLINESS O	F THE BUS?			2
1	2	3	4	5
IS THE SERVICE	AFFORDABLE?			1
1	2	3	4	5
DO YOU FEEL SA	FE ON THE BUS?			1
1	2	3	4 🗸	5
DO YOU FEEL SA	FE AT THE BUS STOP?			1
1	2	3	4 <u>V</u>	5
. DID YOU HEAR A	BOUT US? (CHOOSE ON	Ε) /		
FRIEND	DR'S OFFICE	TELE	VISION	
RADIO	NEWSPAPER	ОТНІ	ER, IF SO WH	ERE:
CURRENTLY BEI	IONS FOR ADDING TO OF NG OFFERED:	6		SERVICES



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODI	E? 2.	586	0170	WN		
2.	WHAT IS YOUR AGE? (						
	UNDER 16	V	65 - 7	14			
	16 – 24		75 - 8	34			
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS	IN YOUR	HOUSE	EHOLD? (CIR	CLE ONE)		
(	1 2	3		4	5	6	7+
4,	WHAT IS YOUR CURREN	NT ANNU.	AL <b>HOU</b>	JSEHOLD IN	COME?		
	PRIVICY	PER Y	EAR				
5.	THE DISABILITY DISCR PERSON WHO HAS OR I WHICH HAS A LONG TE NORMAL DAY-TO-DAY UNDER THIS DEFINITION	HAS HAD RM ADVE ACTIVITIE	IN THE ERSE EF ES."	PAST A PHYS FECT ON TH	SICAL OR ME EIR ABILITY	ENTAL IMP. TO CARRY	AIRMENT
	NO	V	YES	old Division	ODDI DIGNO	SED:	
6.	WHICH ROUTE ARE YOU	U RIDING	TODAY	7?			
	<b>V</b> RED ROUTE			RALEIGH	EAST (MONE	OAY & WEI	NESDAY)
	GOLD ROUTE	_		RALEIGH	WEST (TUES	DAY & THI	JRSDAY)
	FAYETTE COUN	TY ROUT	Е				
7.	DO YOU USE PUBLIC TR	ANSPORT	ATION	TO GET TO /	FROM WORK	ζ?	
	YES V	NO					
8.	HOW OFTEN DO YOU US	E PUBLIC	TRANS	SPORTATION	? (CHECK O	NE)	
	DAILY	1/		MES PER WE			EEKLY
	A FEW TIMES PER	MONTH		MC	ONTHLY		

. =	NO	OWN A VEHICLE	FRIEND OR NEIGHBOR	CAB
10.	RATE OUR SERVICE:	BEING THE LOWEST TO 5	BEING THE HIGHEST	
	WAS YOUR DRIVER P	ROFESSIONAL AND COURT	TEOUS?	
	1 _	2 3	- 4 YES	
	EASE OF SCHEDULIN	G WITH DISPATCHER?		
	ı	2 3	4	
	CLEANLINESS OF TH	E BUS?		
	1	2 3	4 <u>\lambda</u> 5	
	IS THE SERVICE AFFO	ORDABLE?		
	1	2 3	4 \sqrt{5}	
	DO YOU FEEL SAFE (	ON THE BUS?	. /	
		2 3	$=$ 4 $\stackrel{\checkmark}{}$ 5	
	DO YOU FEEL SAFE	AT THE BUS STOP?		
	1	2 3	4 \ 5	
11.	DID YOU HEAR ABOU	JT US? (CHOOSE ONE)		
	FRIEND	DR'S OFFICE	TELEVISION	, 1 2 Mal
	RADIO	NEWSPAPER	OTHER, IF SO WHERE: CITY	WAL-MAG
12.	RECOMMENDATIONS CURRENTLY BEING (		NGING THE TRANSIT SERVICES	
		. /		
-				
-				



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CO	DE? 2590	31			
2.	WHAT IS YOUR AGE?	(CHECK ONE)				
	UNDER 16	$V_{6}$	55 - 74			
	16-24	7	75 - 84			
	25 – 44	8	5 +			
	45 - 64					
3.	HOW MANY MEMBE	RS IN YOUR HO	USEHOLD? (CI	RCLE ONE)		
(	<u>1</u> ) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURR	ENT ANNUAL I	HOUSEHOLD II	NCOME?		
	1,000	PER YEAR	1.			
	UNDER THIS DEFINIT	./	ONSIDER YOU ES	RSELF DISAB	LED?	
6.	WHICH ROUTE ARE Y	OU RIDING TO	DAY?			
	RED ROUTE	_	RALEIGH	I EAST (MONI	DAY & WEDI	NESDAY)
	GOLD ROUTE		RALEIGH	I WEST (TUES	DAY & THU	RSDAY)
	FAYETTE COU	INTY ROUTE				
7.	DO YOU USE PUBLIC	TRANSPORTATI	ON TO GET TO	/ FROM WORI	K?	
	YES	NO NO				
8.	HOW OFTEN DO YOU	USE PUBLIC TR	ANSPORTATIO	N? (CHECK O	NE)	7
-	DAILY	2-:	3 TIMES PER W	EEK	_ WE	EKLY
	A FEW TIMES P	ER MONTH	M	IONTHLY		

	WAS YOUR DRIVI	ER PROFE	ESSIONAL A	ND COURT	TEOUS?		
	1		2	3		4	X 5
	EASE OF SCHEDU	LING WI	TH DISPATC	HER?			(,)
	1		2	_ 3		4	
	CLEANLINESS OF	THE BU	S?		Λ.		
	1		2	_ 3	X	4	5
	IS THE SERVICE A	FFORDA	BLE?		. /		0
	1		2	_ 3		4	
	DO YOU FEEL SA	FE ON TH	IE BUS?				À
	1		2	_ 3		4	
	DO YOU FEEL SA	FE AT TH	E BUS STOP	?			6.
	1		2	_ 3	-	4	
11.	DID YOU HEAR A	BOUT US	? (CHOOSE	ONE)			
	FRIEND		DR'S OFFIC	CE	TELEV	ISION	
	RADIO		NEWSPAPI	ER	OTHE	R, IF SO V	WHERE:
12.	RECOMMENDATI CURRENTLY BEIN	NG OFFEI			71	HE TRAN	SIT SERVICES



360 Prince Street, Beckley WV 25801

i.	WHAT IS YOR ZIP CODE	$r \sim r^2$	2580	1		
2.	WHAT IS YOUR AGE? (C	HECK ONE)				
	UNDER 16	65	5 - 74			
	16 – 24	75	5 - 84			
	25 – 44	1 85	i +			
	45 - 64					
3.	HOW MANY MEMBERS I	N YOUR HOU	JSEHOLD? (CI	IRCLE ONE)		
	1 (2)	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	TANNUAL H	IOUSEHOLD I	NCOME?		
	19/1/mon	PER YEAR	13,33	32		
5.	THE DISABILITY DISCRI PERSON WHO HAS OR H WHICH HAS A LONG TER NORMAL DAY-TO-DAY A	AS HAD IN T RM ADVERSE	HE PAST A PHY	YSICAL OR MI	ENTAL IMPA	AIRMENT
	UNDER THIS DEFINITION	N, DO YOU C	ONSIDER YOU	RSELF DISAB	LED?	
	NO	YE	ES			
6.	WHICH ROUTE ARE YOU	RIDING TO	DAY?			
	RED ROUTE		RALEIGH	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH	H WEST (TUES	DAY & THU	RSDAY)
	FAYETTE COUNT	TY ROUTE				
7.	DO YOU USE PUBLIC TRA AF TIMES YES	NO	ON TO GET TO	/ FROM WORI	ζ?	
8.	HOW OFTEN DO YOU USE	E PUBLIC TRA	ANSPORTATIO	N? (CHECK O	NE)	
_	DAILY	2-3	TIMES PER W	EEK	WI	EEKLY
	A FEW TIMES PER	MONTH	N	MONTHLY		

WAS YOUR DRIVER P	ROFESSIONAL AND	COURTEOUS?		10.0
/ ı	2	3	4	(5)
EASE OF SCHEDULIN	G WITH DISPATCHE	R?		
	2		4	$(5)$
CLEANLINESS OF TH	E BUS?			
1	2	3	4	
IS THE SERVICE AFFO	PRDABLE?			r
1 _	2	3	4	[5]
DO YOU FEEL SAFE C	ON THE BUS?			4
1	2	3	_ 4	(5)
DO YOU FEEL SAFE A	T THE BUS STOP?			٨
1	2	3	_ 4	— (5)
I. DID YOU HEAR ABOU	T US? (CHOOSE ONE	Ξ)		
FRIEND	DR'S OFFICE	TELI	EVISION	· ·
RADIO	NEWSPAPER	✓ ОТН	ER, IF SO	O WHERE:
2. RECOMMENDATIONS				
Re Com		n Bus	#5	TATION TO HA



1.	WHAT IS YOR ZIP CODE?	2580	1			
2.	WHAT IS YOUR AGE? (CI	HECK ONE)				
	UNDER 16	65 - 1	74			
	16 – 24	75 - 8	34			
	25 – 44	85 +				
	45 – 64					
3.	HOW MANY MEMBERS I	N YOUR HOUSI	EHOLD? (CI	RCLE ONE)		
	<b>O</b> 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRENT	TANNUAL HO	U <b>SEHOLD</b> II	NCOME?		
		PER YEAR				
	UNDER THIS DEFINITION NO	, DO YOU CON	SIDER YOU	RSELF DISABI	LED?	
6.	WHICH ROUTE ARE YOU	RIDING TODAY	7?			
	RED ROUTE		RALEIGH	I EAST (MONE	OAY & WEI	ONESDAY)
	GOLD ROUTE		RALEIGH	I WEST (TUES:	DAY & THI	JRSDAY)
	FAYETTE COUNT	Y ROUTE				
7.	DO YOU USE PUBLIC TRA	NSPORTATION	то бет то	FROM WORK	ζ?	
	YES	NO				
3.	HOW OFTEN DO YOU USE	PUBLIC TRAN	SPORTATIO	N? (CHECK O	NE)	
	DAILY	2-3 TI	MES PER W	EEK	W	EEKLY
	A FEW TIMES PER M	MONTH	M	IONTHLY		

RATE OUR SERVI	CE: 1 BEING THE LOW	EST TO 5	BEING THE H	IIGHEST
WAS YOUR DRIV	ER PROFESSIONAL AN	D COUR	TEOUS?	
1	2	3	4	5
EASE OF SCHEDU	JLING WITH DISPATCH	ER?		
1	2	_ 3	4	
CLEANLINESS O	F THE BUS?			
1	2	_ 3	4	
IS THE SERVICE	AFFORDABLE?			
1	2	3	4	5
DO YOU FEEL SA	FE ON THE BUS?			
1	2	_ 3	4	5
DO YOU FEEL SA	FE AT THE BUS STOP?			
1	2	_ 3	4	
DID YOU HEAR A	BOUT US? (CHOOSE O	NE)		
FRIEND	DR'S OFFICE	3	TELEVISIO	N
RADIO	NEWSPAPER		OTHER, IF	SO WHERE:
	IONS FOR ADDING TO NG OFFERED:	OR CHAI	NGING THE TI	RANSIT SERVICES



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE?	3	5801				
2.	WHAT IS YOUR AGE? (CH	ECK O	NE)				
	UNDER 16		65 - 74				
	16 – 24		75 - 84				
	25 – 44		85 +				
	<b>V</b> 45 − 64						
3.	HOW MANY MEMBERS IN	YOUR	HOUSEHOLI	O? (CIRCLE	ONE)		
	(D) 2	3	4		5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUA	L HOUSEHO	DLD INCOM	Ξ?		
	25,000	PER YI	EAR				
	NORMAL DAY-TO-DAY ACTUNDER THIS DEFINITION, I			YOURSELF	DISABLED <sup>e</sup>	?	
	√ NO		YES	TOCHSELI	DISTIBLED	•	
6.	WHICH ROUTE ARE YOU R	IDING					
	✓ RED ROUTE			LEIGH EAST	(MONDAY	& WEDN	JESDAY)
	GOLD ROUTE			LEIGH WEST			
	FAYETTE COUNTY	ROUTE			************		20 4 7 7 7
7.	DO YOU USE PUBLIC TRAN	SPORT	ATION TO GE	T TO / FROM	WORK?		
	✓ YES	NO					
3.	HOW OFTEN DO YOU USE P	UBLIC	TRANSPORT	ATION? (CH	ECK ONE)		
1	DAILY		2-3 TIMES P			WEI	EKLY
	A FEW TIMES PER MO	ONTH		MONTH	v		

-	_ NO _	OWN A	A VEHICLE		FRIE	ND OR NI	EIGHBO
10. RA	TE OUR SERVICE:	1 BEING THE I	LOWEST TO	5 BEING T	HE H	GHEST	
WA	AS YOUR DRIVER	PROFESSIONAL	AND COUR	TEOUS?			
	1	2	3		4	~	5
EA	SE OF SCHEDULI	ng with dispa	TCHER?				
	1	2	3		4	V	5
CL	EANLINESS OF T	HE BUS?					
	1	2	3		4	1	5
IS	THE SERVICE AFI	FORDABLE?					
	1	2	3		4	1	5
DO	O YOU FEEL SAFE	ON THE BUS?					
	1	2	3		4	<u> </u>	5
DO	O YOU FEEL SAFE	AT THE BUS ST	OP?				
_	1	2	3	-	4	V	5
11. DI	D YOU HEAR ABO	OUT US? (CHOO	SE ONE)				
	✓ FRIEND	DR'S OF	FFICE	TELEV	/ISIOI	N	
	RADIO	NEWSP/	APER	OTHE	R, IF S	O WHERE	3:
	ECOMMENDATION JRRENTLY BEING		TO OR CHA	NGING TI	HE TR	ANSIT SE	RVICES



1.	WHAT IS YOR ZIP CODE	25	8P1			
2.	WHAT IS YOUR AGE? (0	CHECK ON	E)			
	UNDER 16		65 - 74			
	16 – 24	/	75 - 84			
	25 – 44		85 +			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR I	HOUSEHOLD? (C	IRCLE ONE)		
(	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUA	L HOUSEHOLD I	INCOME?		
	NA	PER YE	AR			
	PERSON WHO HAS OR H WHICH HAS A LONG TEI NORMAL DAY-TO-DAY A UNDER THIS DEFINITION	RM ADVER ACTIVITIES	RSE EFFECT ON T S."	HEIR ABILITY	TO CARRY	OUT
	NO	/	YES			
6.	WHICH ROUTE ARE YOU	J RIDING T	ODAY?			
	RED ROUTE		RALEIGI	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGI	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN	ΓΥ ROUTE				and the f
7.	DO YOU USE PUBLIC TRA	ANSPORTA	TION TO GET TO	/ FROM WOR	K?	
	YES	NO				
3.	HOW OFTEN DO YOU US	E PUBLIC	ΓRANSPORTATIO	N? (CHECK O	NE)	
_	DAILY	/	2-3 TIMES PER W	EEK	WI	EEKLY
	A FEW TIMES PER	MONTH	X	MONTHLY		

	YOUR DRIV	2					
EAS	- 1	2		3		4	5
EAS		747					
	E OF SCHEDU						/
_	_ 1	2	-	_ 3	-	4	5
CLE	CANLINESS OF	THE BUS?					
_	_ 1	2	_	3		4	5
IS T	HE SERVICE	AFFORDABL	E?				
	_ 1	2		3		4	5
DO	YOU FEEL SA	FE ON THE I	BUS?				
	1	2		3		4	5
DO	YOU FEEL SA	FE AT THE B	US STOP	?			
	_ i	2	_	3		4	_ 5
ii. DID	YOU HEAR A	BOUT US? (	CHOOSE	ONE)			
	FRIEND	D	R'S OFFI	CE	_ TELE	VISION	
	RADIO	N	EWSPAPI	ER	OTHE	ER, IF SO	O WHERE:
				OR CHA	ANGING T	HE TRA	ANSIT SERVICES
CUF	RRENTLY BEI	NG OFFEREL	);				
_							



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE?	2780				
2.	WHAT IS YOUR AGE? (CH	IECK ONE)				
	UNDER 16	65 -	74			
	16 – 24	75 -	84			
	25-44	85+				
	45 - 64					
3.	HOW MANY MEMBERS IN	YOUR HOUS	EHOLD? (CII	RCLE ONE)		
	1 2	3	(9)	5	6	7+
4/	WHAT IS YOUR CURRENT	ANNUAL HO	USEHOLD IN	NCOME?		
P	235	PER YEAR	2,82	0.00		
	WHICH HAS A LONG TERM NORMAL DAY-TO-DAY AC UNDER THIS DEFINITION,	TIVITIES."				101
6.	WHICH ROUTE ARE YOU	RIDING TODA	Y?			
	RED ROUTE		RALEIGH	EAST (MONDA	AY & WED	NESDAY)
	✓ GOLD ROUTE	_	RALEIGH	WEST (TUESD	AY & THU	JRSDAY)
	FAYETTE COUNTY	ROUTE				
7.	DO YOU USE PUBLIC TRAN	SPORTATION	TO GET TO	FROM WORK	?	
	VES	NO			- 2	
8.	HOW OFTEN DO YOU USE	PUBLIC TRAN	SPORTATION	N? (CHECK ON	E)	
	DAILY	2-3 TI	MES PER WE	eek <u>L</u>	wi	EEKLY
	A FEW TIMES PER M	ONTH	M	ONTHLY		

	/	1 BEING THE LC			IIGHEST
WASY	OUR DRIVER	PROFESSIONAL A	AND COUR	TEOUS?	
10	1/ -	2	3	4	
EASE	of scheduli	NG WITH DISPAT	CHER?		
XV	1, -	2	3	4	
CLEA	LINESS OF TI	HE BUS?			/
1	1	2	3	4	
VIS THE	E SERVICE AFF	ORDABLE?			
1/	1 _	2	3	4	
DO YO	FEEL SAFE	ON THE BUS?			/
XV	I	2	3	4	
DO YO	OU PÉEL SAFE	AT THE BUS STO	P?		
XI	1	2	3	4	
1. DID Y	OU HEAR ABO	OUT US? (CHOOSE	ONE)		
V	FRIEND	DR'S OFF		TELEVISIC	N
	RADIO	NEWSPAR		OTHER, IF	SO WHERE:
2 PECO					RANSIT SERVICES
CURR	ENTLY BEING	OFFERED:	O OK CIII	indired file fi	en ion control



I. WH.	AT IS YOR ZIP COD	E? 25	801	_			
2. WH	AT IS YOUR AGE? (	СНЕСК О	NE)				
	UNDER 16		65 - 74				
	16 - 24		75 - 84				
X	25 – 44		85 +				
	45 – 64						
3. HOV	W MANY MEMBERS	IN YOUR	HOUSEH	OLD? (CIRCI	LE ONE)		
1	2	3		4	5	6	7+
4. WHA	AT IS YOUR CURRE	NT ANNU.	AL HOUS	EHOLD INCO	ME?		
8	676	PER Y	EAR				
UND	ER THIS DEFINITION	N, DO YC	U CONSII	DER YOURSE	LF DISABL	ED?	
	_ NO	X	YES				
. WHI	CH ROUTE ARE YO	U RIDING	TODAY?				
X	_ RED ROUTE			RALEIGH EA	ST (MOND	AY & WED	NESDAY)
X	GOLD ROUTE			RALEIGH WE	EST (TUESI	DAY & THU	JRSDAY)
	FAYETTE COUN	TY ROUT	E				
DO V	_ IIIIEIIE eeel						
. DO 1	OU USE PUBLIC TR		TATION TO	O GET TO / FR	OM WORK	:?	
. DO 1			TATION TO	O GET TO / FR	OM WORK	?	
	OU USE PUBLIC TR	CANSPORT					
	OU USE PUBLIC TR	CANSPORT	CTRANSP		CHECK ON	NE)	EEKLY

9.	DO YOU HAVE ACC	ESS TO OTHER TRANSPO	RTATION?
	X NO	OWN A VEHICL	E FRIEND OR NEIGHBOR
10.	RATE OUR SERVICE	: 1 BEING THE LOWEST	TO 5 BEING THE HIGHEST
	WAS YOUR DRIVER	R PROFESSIONAL AND CO	URTEOUS?
	1	2 3	4
	EASE OF SCHEDUL	ING WITH DISPATCHER?	
	1	2 3	4 X 5
	CLEANLINESS OF T	THE BUS?	1.3
	1	2 3	45
	IS THE SERVICE AF	FORDABLE?	1.3
	1	2 3	4  \ 5
	DO YOU FEEL SAFI		<b>V</b>
	i	2 3	4
	DO YOU FEEL SAF	E AT THE BUS STOP?	
		2 3	4 <u>X</u> 5
11	DID YOU HEAR AB	OUT US? (CHOOSE ONE)	
	FRIEND	X DR'S OFFICE _	TELEVISION
	RADIO	NEWSPAPER _	OTHER, IF SO WHERE:
12			HANGING THE TRANSIT SERVICES
7	CURRENTLY BEING	Kermet a	so the best
1	Ture of	talka ha	con col parole
1	tempre	H. J.	we of people
-	10 get	de will	care of people re they need to be
C	ma nuce	, 4 free have	7



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	25	111			
2.	WHAT IS YOUR AGE? (C	HECK ONE)				
	UNDER 16	65	5 - 74			
	16-24	75	5 - 84			
	25 – 44	85	5 +			
	45 - 64					
3.	HOW MANY MEMBERS I	N YOUR HO	USEHOLD? (CIF	RCLE ONE)		
	1 2	3	4	5	6	7+
4,	WHAT IS YOUR CURREN	T ANNUAL H	IOUSEHOLD IN	ICOME?		
	\$/8,000	PER YEAR	i i			
	NORMAL DAY-TO-DAY AND UNDER THIS DEFINITION  NO			SELF DISABL	.ED?	
6.	WHICH ROUTE ARE YOU					
	RED ROUTE			EAST (MOND	AY & WED	NESDAY)
	GOLD ROUTE	-	RALEIGH	WEST (TUESI	DAY & THU	RSDAY)
	FAYETTE COUNT	Y ROUTE				
7.	DO YOU USE PUBLIC TRA	NSPORTATIO	ON TO GET TO /	FROM WORK	.?	
	YES	NO				
3.	HOW OFTEN DO YOU USE	PUBLIC TRA	ANSPORTATION	? (CHECK ON	NE)	
-	DAILY	2-3	TIMES PER WE	EEK	WE	EEKLY
	A FEW TIMES PER I	MONTH	MO	ONTHLY		

YOU HAVE ACCES	SS TO OTHER TRANSPOR	RTATION?	
NO _	OWN A VEHICL	E	FRIEND OR NEIGHBOR
E OUR SERVICE:	I BEING THE LOWEST T	O 5 BEING T	THE HIGHEST
S YOUR DRIVER P	ROFESSIONAL AND CO	URTEOUS?	
_ 1	2 3		4 5
E OF SCHEDULIN	G WITH DISPATCHER?		
_ 1	2 3		4 5
ANLINESS OF TH	E BUS?		
_ 1 _	2 3		4 5
HE SERVICE AFFO	ORDABLE?		3.72
1 _	2 3	_	45
YOU FEEL SAFE (	ON THE BUS?		
_ 1	2 3		4 5
YOU FEEL SAFE	AT THE BUS STOP?		
_ 1	2 3	-	4 5
YOU HEAR ABOU	JT US? (CHOOSE ONE)		
FRIEND _	DR'S OFFICE	TELEV	/ISION
RADIO _	NEWSPAPER	OTHE	R, IF SO WHERE:
	OFFFRED:		
	NO E OUR SERVICE: S YOUR DRIVER P 1 E OF SCHEDULIN 1 EANLINESS OF TH 1 HE SERVICE AFFO 1 YOU FEEL SAFE O 1 YOU FEEL SAFE O 1 YOU HEAR ABOU FRIEND RADIO COMMENDATIONS	OWN A VEHICLE  E OUR SERVICE: 1 BEING THE LOWEST TO SYOUR DRIVER PROFESSIONAL AND COLOR  1	E OUR SERVICE: 1 BEING THE LOWEST TO 5 BEING TO SYOUR DRIVER PROFESSIONAL AND COURTEOUS?  1



1.	WHAT IS YOR ZIP CODE	2586	01			
2.	WHAT IS YOUR AGE? (C	HECK ONE)				
	UNDER 16	65 -	- 74			
	16 – 24	75 -	- 84			
	<u></u>	85 -	+			
	45 – 64					
3.	HOW MANY MEMBERS I	N YOUR HOUS	SEHOLD? (CIR	CLE ONE)		
	1 2	9	4	5	6	7+
4.	WHAT IS YOUR CURREN	T ANNUAL HO	DUSEHOLD IN	COME?		
		PER YEAR				
	UNDER THIS DEFINITION			SELF DISABI	LED?	
		YES				
6.	WHICH ROUTE ARE YOU	RIDING TODA	AY?			
	RED ROUTE	-	_ RALEIGH I	EAST (MONE	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH V	WEST (TUES)	DAY & THU	JRSDAY)
	FAYETTE COUNT	Y ROUTE				
7.	DO YOU USE PUBLIC TRA	NSPORTATIO	N TO GET TO / 1	FROM WORK	ζ?	
	YES C	- NO				
3.	HOW OFTEN DO YOU USE	PUBLIC TRAI	NSPORTATION:	? (CHECK O	NE)	
-	DAILY	<u></u>	TIMES PER WEI	EK	W	EEKLY
_	A FEW TIMES PER N	MONTH	MC	NTHLY		

	COURTI	EOUS?	4 4	T
IONAL AND  ——  DISPATCHE  ——	COURTI 3 R?	EOUS?	4 4	5
DISPATCHE	3 R?	-	4 =	55
DISPATCHE	R?			_ ~
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	3			
			4	_ >
			/	,
	3	-	4	5
E?				
_	3		4	5
BUS?			,	
	3		4	5
SUS STOP?				
	3		4	5
R'S OFFICE		TELEV	ISION	
EWSPAPER		OTHER	R, IF SO WH	ERE:
DDING TO O				
):				
9	1)	VEC,	5	
		11		
15A1	(	11		
	BUS?  BUS STOP?  CHOOSE ON: R'S OFFICE EWSPAPER	BUS?  3 BUS STOP?  3 CHOOSE ONE)  R'S OFFICE  EWSPAPER  DDING TO OR CHAND:	BUS?  BUS?  BUS STOP?  BUS STOP.  BUS STOP.	BUS?  3 4  BUS STOP?  3 4  CHOOSE ONE)  R'S OFFICE TELEVISION  EWSPAPER OTHER, IF SO WHODING TO OR CHANGING THE TRANSITO:  DO DO OVEC 5



360 Prince Street, Beckley WV 25801

í,	WHAT IS YOR ZIP CO	DE? 25	50 (			
2.	WHAT IS YOUR AGE					
	UNDER 16		65 - 74			
	16-24		75 - 84			
	25 – 44		85 +			
	45 – 64					
3.	HOW MANY MEMBE	RS IN YOUR HO	OUSEHOLD? (CI	RCLE ONE)		
(	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURF	ENT ANNUAL	HOUSEHOLD II	NCOME?		
		PER YEA	R			
	THE DISABILITY DISC PERSON WHO HAS OF WHICH HAS A LONG NORMAL DAY-TO-DA	R HAS HAD IN TERM ADVERS	THE PAST A PHY SE EFFECT ON TI	SICAL OR ME	ENTAL IMPA	IRMENT
	UNDER THIS DEFINIT			RSELE DISABI	ED2	
	NO		'ES			
6.	WHICH ROUTE ARE Y	OU RIDING TO	DDAY?			
	/RED ROUTE		RALEIGH	EAST (MONE	DAY & WED	NESDAY)
	GOLD ROUTE			WEST (TUES		
	FAYETTE COU	JNTY ROUTE				THE STATE OF THE S
7.	DO YOU USE PUBLIC	ΓRANSPORTAT	ION TO GET TO	FROM WORK	ζ?	
١,	YES	NO				
3. 1	HOW OFTEN DO YOU	USE PUBLIC TI	RANSPORTATION	N? (CHECK O	NE)	
	DAILY		-3 TIMES PER WI			EKLY
	A FEW TIMES P			ONTHLY		

	WACV	OUR DRIVE	D DDOFE	AMOISS	LANDCO	MIRT	FOUS?		/
	WAST						LOCS.	4	1/5
	_	1			3		-	4	
	EASE (	OF SCHEDU	LING WI	TH DISP	ATCHER?				
		1		2	3			4	<u>U</u> 5
	CLEAN	ILINESS OF	THE BUS	S?					
		1		2	3			4	5
	IS THE	SERVICE A	FFORDA	BLE?					
		1		2	3			4	<u> </u>
	DO YO	U FEEL SA	FE ON TH	IE BUS?					
		1		2	3			4	V 5
	DO YO	U FEEL SA	FE AT TH	E BUS S	ГОР?				
		1		2	3	3		4	1/5
11.	DID YO	OU HEAR A	BOUT US	? (CHOC	SE ONE)				
	-1	FRIEND		DR'S O	FFICE _		TELE	VISION	
		RADIO		NEWSF	PAPER		OTHE	R, IF S	O WHERE:
12.		MMENDATION BEIN		RED:	Lead		IGING TI	HE TRA	have
	11/10	ou ce	1 de	ruce	ing				
12.		MMENDATI	ONS FOR	ADDING	TO OR C		IGING TI	HE TRA	have



1.	WHAT IS YOR ZIP C	ODE? 2 3	801				
2.	WHAT IS YOUR AG	E? (CHECK O	NE)				
	UNDER 16		65 - 74)				
	16 - 24		75 - 84				
	25 – 44		85 +				
	45 - 64						
3.	HOW MANY MEMB	ERS IN YOUR	HOUSEHOL	D? (CIRCLE	ONE)		
	1 $(2)$	3	4		5	6	7+
4.	WHAT IS YOUR CUF	RENT ANNUA	AL HOUSEH	OLD INCOM	E?		
		PER Y	EAR				
	NORMAL DAY-TO-D UNDER THIS DEFIN		/	R YOURSELF	DISABLEI	<b>)</b> ?	
		ITION, DO YO		R YOURSELF	DISABLEI	)?	
	NO	_V	YES				
5.	WHICH ROUTE ARE	YOU RIDING	TODAY?				
	RÉD ROUTE		RA	LEIGH EAST	(MONDAY	& WEDI	NESDAY)
	✓ GOLD ROUT	E	RA	LEIGH WEST	(TUESDA	Y & THU	RSDAY)
	FAYETTE CO	DUNTY ROUT	3				
7.	DO YOU WSE PUBLIC	TRANSPORT	ATION TO G	ET TO / FROM	WORK?		
	YES	NO					
	HOW OFTEN DO YOU	USE PUBLIC	TRANSPOR	TATION? (CH	IECK ONE	)	
	DAILY		2-3 TIMES I				EKLY
	A FEW TIMES	PER MONTH		MONTH	IV		

U.		UR SERVIC						IIILIII	(CITES I
	WAS Y	OUR DRIVE	R PROF	ESSION	IAL AND	COUR	TEOUS?		. /
		1		2	-	3	-	4	5
	EASE C	F SCHEDU	LING W	TH DIS	SPATCHE	R?			
		1		2	_	3		4	V 5
	CLEAN	ILINESS OF	THE BU	S?					
		1		2		3		4	_V 5
	IS THE	SERVICE A	FFORDA	BLE?					
		1		2	_	3		4	<u></u>
	DO YO	U FEEL SAI	E ON TH	HE BUS	S?				
		1		2		3		4	V 5
	DO YO	U FEEL SAI	E AT TH	E BUS	STOP?				/
		1		2		3		4	1/5
11.	DID YO	HEAR AI	BOUT US	S? (CHC	OOSE ON	E)			
	V	FRIEND		DR'S	OFFICE		TELE	VISION	4
		RADIO		NEW	SPAPER		ОТНЕ	ER, IF S	O WHERE:
12.		MMENDATION SELVENTLY BEIN			NG TO O	tha	NGING T	he tr.	ansit services Trouble
		110							



1.	WHAT IS YOR ZIP CODE?	25801				
2.	WHAT IS YOUR AGE? (CI	HECK ONE)				
	UNDER 16	63-7	74			
	16 – 24	75 - 8	34			
	25 – 44	85 +				
	45 – 64					
3.	HOW MANY MEMBERS II	N YOUR HOUSE	EHOLD? (C	IRCLE ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRENT	TANNUAL HOU	JSEHOLD I	NCOME?		
	\$15,000	PER YEAR				
5.	THE DISABILITY DISCRIM PERSON WHO HAS OR HA WHICH HAS A LONG TER NORMAL DAY-TO-DAY AC UNDER THIS DEFINITION	AS HAD IN THE M ADVERSE EF CTIVITIES."	PAST A PH FECT ON T	YSICAL OR ME HEIR ABILITY	NTAL IMP TO CARRY	AIRMENT
6.	WHICH ROUTE ARE YOU		79			
	RED ROUTE GOLD ROUTE FAYETTE COUNT	=	RALEIGI	H EAST (MOND H WEST (TUESI		
7.	DO YOU USE PUBLIC TRA	NSPORTATION	TO GET TO	/ FROM WORK	.7	
	YES	NO				
3.	HOW OFTEN DO YOU USE	PUBLIC TRANS	SPORTATIO	N? (CHECK ON	√E)	
-	DAILY	2-3 TII	MES PER W	EEK _	W	EEKLY
_	A FEW TIMES PER M	MONTH	N	MONTHLY		

	WAS Y	OUR DRIVI	ER PROF	ESSION	IALAND	COUR	TEOUS?		
		1	_	2		3	-	4	<u>L</u> 5
	EASE (	OF SCHEDU	LING W	ITH DIS	SPATCHE	<b>R</b> ?			
		1		2		3		4	5
	CLEAN	NLINESS OF	THE BU	JS?					
		1		2		3		4	
	IS THE	SERVICE A	AFFORD	ABLE?					
		1		2	_	3		4	5
	DO YO	U FEEL SA	FE ON T	HE BUS	5?				
		1		2		3	-	4	
	DO YO	U FEEL SA	FE AT TI	HE BUS	STOP?				
		1	_	2	_	3	_	4	
11.	DID Y	OU HEAR A	BOUT U	S? (CHC	OSE ON	Ξ)			
	U	FRIEND	_	DR'S	OFFICE		TELE	VISION	
		RADIO		NEW	SPAPER		OTHE	R, IF SO	WHERE:
12.					NG TO OI	R CHA	NGING TI	HE TRA	NSIT SERVICES
	CURRI	ENTLY BEI	NG OFFE	RED:					



l.	WHAT IS YOR ZIP CODE?	35	601	_			
2.	WHAT IS YOUR AGE? (CH	HECK O	NE)				
	UNDER 16		65 - 7	74			
	16 – 24		75 - 8	34			
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS IN	N YOUR	HOUSE	EHOLD? (CIRCI	LE ONE)		
	1 0	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNU	AL <b>HO</b> U	JSEHOLD INCO	ME?		
	MOD	monthly					
	PERSON WHO HAS OR HA WHICH HAS A LONG TERI NORMAL DAY-TO-DAY AC UNDER THIS DEFINITION	M ADVI CTIVITI	ERSE EF ES."	FECT ON THEI	R ABILITY	TO CARRY	OUT
	NO	J	YES				
6.	WHICH ROUTE ARE YOU	RIDING	TODAY	7?			
	RED ROUTE		V	RALEIGH EA	ST (MONE	DAY & WED	NESDAY)
	GOLD ROUTE			RALEIGH WE	EST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUNT	Y ROUT	Έ				
7.	DO YOU USE PUBLIC TRA	NSPORT	TATION	TO GET TO / FR	OM WORK	ζ?	
	YES J	NO					
3.							
	HOW OFTEN DO YOU USE		TRAN	SPORTATION? (	CHECK O	NE)	
				SPORTATION? (		1	EEKLY

O. RATE OUR SERVICE: 1 BEING THE LOWEST TO 5 BEING THE HIGHEST  WAS YOUR DRIVER PROFESSIONAL AND COURTEOUS?  1     2     3     4     5  EASE OF SCHEDULING WITH DISPATCHER?  1     2     3     4     5  CLEANLINESS OF THE BUS?  1     2     3     4     5  IS THE SERVICE AFFORDABLE?  1     2     3     4     5  DO YOU FEEL SAFE ON THE BUS?  1     2     3	DO YOU HAVE AC	CCESS TO OTHER TRANSI		
WAS YOUR DRIVER PROFESSIONAL AND COURTEOUS?  1	√ NO	OWN A VEHI	CLE	FRIEND OR NEIGHBOR
1 2 3 4 5  EASE OF SCHEDULING WITH DISPATCHER? 1 2 3 4 5  CLEANLINESS OF THE BUS? 1 2 3 4 5  IS THE SERVICE AFFORDABLE? 1 2 3 4 5  DO YOU FEEL SAFE ON THE BUS? 1 2 3 4	RATE OUR SERVICE	CE: 1 BEING THE LOWES	T TO 5 BEING	THE HIGHEST
EASE OF SCHEDULING WITH DISPATCHER?  1    2    3    4    5  CLEANLINESS OF THE BUS? 1    2    3    4    5  IS THE SERVICE AFFORDABLE? 1    2    3    4    5  DO YOU FEEL SAFE ON THE BUS? 1    2    3    4	WAS YOUR DRIVE	ER PROFESSIONAL AND	COURTEOUS?	7
1 2 3 4 5  CLEANLINESS OF THE BUS? 1 2 3 4 5  IS THE SERVICE AFFORDABLE? 1 2 3 4 5  DO YOU FEEL SAFE ON THE BUS? 1 2 3 4 5  DO YOU FEEL SAFE AT THE BUS STOP? 1 2 3 4 5  DID YOU HEAR ABOUT US? (CHOOSE ONE) FRIEND DR'S OFFICE TELEVISION RADIO NEWSPAPER OTHER, IF SO WHERE:  2. RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	1	2	3	4 1 5
CLEANLINESS OF THE BUS?       1       2       3       4       5         IS THE SERVICE AFFORDABLE?       3       4       5         DO YOU FEEL SAFE ON THE BUS?       5       5         DO YOU FEEL SAFE AT THE BUS STOP?       3       4       5         DO YOU FEEL SAFE AT THE BUS STOP?       5       5         DID YOU HEAR ABOUT US? (CHOOSE ONE)       5       5         PRIEND       DR'S OFFICE       TELEVISION         RADIO       NEWSPAPER       OTHER, IF SO WHERE:         RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	EASE OF SCHEDU	JLING WITH DISPATCHER	?	T
1 2 3 4 5  IS THE SERVICE AFFORDABLE? 1 2 3 4 5  DO YOU FEEL SAFE ON THE BUS? 1 2 3 4	1	2	3	4 5
IS THE SERVICE AFFORDABLE? 1	CLEANLINESS OF	F THE BUS?		I
DO YOU FEEL SAFE ON THE BUS?  1 2 3 4 5  DO YOU FEEL SAFE AT THE BUS STOP?  1 2 3 4 5  DO YOU FEEL SAFE AT THE BUS STOP?  1 2 3 4 5  DID YOU HEAR ABOUT US? (CHOOSE ONE)  FRIEND DR'S OFFICE TELEVISION RADIO NEWSPAPER OTHER, IF SO WHERE:  2. RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	1	2	3	4 5
DO YOU FEEL SAFE ON THE BUS?	IS THE SERVICE A	AFFORDABLE?		1
DO YOU FEEL SAFE AT THE BUS STOP?  1 2 3 4 5  DO YOU FEEL SAFE AT THE BUS STOP?  1 2 3 4 5  DID YOU HEAR ABOUT US? (CHOOSE ONE)  FRIEND DR'S OFFICE TELEVISION RADIO NEWSPAPER OTHER, IF SO WHERE:  RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	1	2	3	4 5
DO YOU FEEL SAFE AT THE BUS STOP? 1	DO YOU FEEL SA			
1	1	2	3	4 1 5
DID YOU HEAR ABOUT US? (CHOOSE ONE)  FRIEND DR'S OFFICE TELEVISION  RADIO NEWSPAPER OTHER, IF SO WHERE:  RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	DO YOU FEEL SA	FE AT THE BUS STOP?		7
FRIEND DR'S OFFICE TELEVISION  RADIO NEWSPAPER OTHER, IF SO WHERE:  RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:		2	3	4 5
RADIO NEWSPAPER OTHER, IF SO WHERE:  RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	. DID YOU HEAR A	BOUT US? (CHOOSE ONE	E)	
2. RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT SERVICES CURRENTLY BEING OFFERED:	FRIEND	DR'S OFFICE	TELE	VISION
CURRENTLY BEING OFFERED:	RADIO	NEWSPAPER	ОТНЕ	CR, IF SO WHERE:
	RECOMMENDATI	IONS FOR ADDING TO OR NG OFFERED:	CHANGING T	HE TRANSIT SERVICES
		16.		



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	? 2	586	2()			
2.	WHAT IS YOUR AGE? (0	CHECK O	NE)				
	UNDER 16		65 - 7	14			
	16-24	-	75 - 8	4			
	25 – 44		85 +				
	45 - 64						
3.	HOW MANY MEMBERS	IN YOUR	HOUSE	EHOLD? (CIR	CLE ONE)		
(	2	3		4	5	6	7+
4.	WHAT IS YOUR CURREN	T ANNU	AL <b>HO</b> U	SEHOLD INC	COME?		
	730000	PER Y	EAR				
	WHICH HAS A LONG TEI NORMAL DAY-TO-DAY A UNDER THIS DEFINITION	CTIVITI	ES."				OUT
	NO	V	YES				
6.	WHICH ROUTE ARE YOU	J RIDING	TODAY	??			
	RED ROUTE			RALEIGH I	EAST (MONE	DAY & WED	NESDAY)
	GOLD ROUTE			RALEIGH V	WEST (TUES	DAY & THU	RSDAY)
	FAYETTE COUN	TY ROUT	Έ				
7.	DO YOU USE PUBLIC TRA	ANSPORT	TATION	TO GET TO / I	FROM WORK	ζ?	
	YES	NO					
8.	HOW OFTEN DO YOU US	E PUBLIC	CTRANS	SPORTATION?	(CHECK O	NE)	
	DAILY		2-3 TII	MES PER WEI	EK		EEKLY
	A FEW TIMES PER	MONTH		МО	NTHLY		

. RATE OUR SERVICE: 1				IIL IIIOIILSI	
WAS YOUR DRIVER PR	OFESSIONAL AND	COURT	TEOUS?	1/	
1	_ 2	3	-	4	_ 5
EASE OF SCHEDULING	WITH DISPATCHE	ER?		1	
1	_ 2	3		4	_ 5
CLEANLINESS OF THE	BUS?				
1	_ 2	3		4	_ 5
IS THE SERVICE AFFOR	RDABLE?				
1	_ 2	3		4 V	5
DO YOU FEEL SAFE ON	THE BUS?				
1	_ 2	3		4	5
DO YOU FEEL SAFE AT	THE BUS STOP?			/	
1	2	3		4	5
. DID YOU HEAR ABOUT	US? (CHOOSE ON	IE)			
FRIEND	DR'S OFFICE		TELEV	ISION	
RADIO	NEWSPAPER		OTHE	R, IF SO WHE	RE:
RECOMMENDATIONS I	FOR ADDING TO C	R CHA	NGING TH	HE TRANSIT S	SERVICES
CURRENTLY BEING OF		, (	-		
Run of	7 24	1	our	1	



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	? 2580				
2.	WHAT IS YOUR AGE? (	CHECK ONE				
	UNDER 16		55 - 74			
	16 – 24		75 - 84			
	25 – 44	8	<b>3</b> 5 +			
	45 - 64					
3.	HOW MANY MEMBERS	IN YOUR HO	OUSEHOLD? (C	IRCLE ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUAL	HOUSEHOLD	NCOME?		
	1100	PER YEA	R			
	PERSON WHO HAS OR F WHICH HAS A LONG TE NORMAL DAY-TO-DAY A UNDER THIS DEFINITIO	RM ADVERS ACTIVITIES.' N, DO YOU (	E EFFECT ON T	HEIR ABILITY	TO CARRY	AIRMENT OUT
5.	WHICH ROUTE ARE YOU	J RIDING TO	DAY?			
	RED ROUTE	_	√ RALEIGI	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE	_	RALEIGI	H WEST (TUES	DAY & THI	JRSDAY)
	FAYETTE COUN	TY ROUTE				
<i>7</i> .	DO YOU USE PUBLIC TR	ANSPORTAT	ION TO GET TO	/ FROM WOR	K?	
	YES _	NO				
	HOW OFTEN DO YOU US	E PUBLIC TR	RANSPORTATIO	N? (CHECK O	NE)	
-	DAILY	2-	3 TIMES PER W	EEK	_ ) w	EEKLY
_	A FEW TIMES PER	MONTH	N	MONTHLY		

DO YOU HAVE ACC	OWN A V			ID OR NE	IGHBOR
RATE OUR SERVICE	E: 1 BEING THE LOV	WEST TO	5 BEING THE HIC	HEST 🗲	
WAS YOUR DRIVE	R PROFESSIONAL A	ND COUR	TEOUS?	1	
1	2	_ 3	4	1	5
EASE OF SCHEDUL	ING WITH DISPATC	HER?		1	
1	2	3	4	1	5
CLEANLINESS OF	THE BUS?				
1	2	3	4	J	5
IS THE SERVICE AF	FFORDABLE?			1	
1	2	3	4	1	5
DO YOU FEEL SAF	E ON THE BUS?			1	
1	2	3	4	<u> </u>	5
DO YOU FEEL SAF	E AT THE BUS STOP	?		1	
1	2	3	4	1	5
DID YOU HEAR AB	OUT US? (CHOOSE	ONE)			
FRIEND	DR'S OFFI	CE	TELEVISION		
RADIO	NEWSPAPI	ER	OTHER, IF SO	WHERE:	
RECOMMENDATION CURRENTLY BEING	NS FOR ADDING TO G OFFERED:	OR CHA	NGING THE TRA	NSIT SER	VICES
Pe	rfeet				



..., ...., ..., .....

1.	WHAT IS YOR ZIP CODE	2380	7			
2.	WHAT IS YOUR AGE? (	CHECK ONE)				
	UNDER 16	1 65 -	74			
	16 - 24	75 -	84			
	25 – 44	85 +				
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR HOUS	SEHOLD? (CI	RCLE ONE)		
	1 0	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUAL HO	OUSEHOLD IN	NCOME?		
		PER YEAR				
	UNDER THIS DEFINITION NO	N, DO YOU CO		RSELF DISABI	LED?	
6.	WHICH ROUTE ARE YOU	U RIDING TODA	Υ?			
	RED ROUTE		RALEIGH	EAST (MOND	AY & WED	NESDAY)
	GOLD ROUTE		RALEIGH	WEST (TUESI	DAY & THU	JRSDAY)
	FAYETTE COUN	TY ROUTE				
7.	DO YOU USE PUBLIC TR	ANSPORTATION	TO GET TO	FROM WORK	:?	
	YES	NO				
3.	HOW OFTEN DO YOU US	E PUBLIC TRAN	NSPORTATION	N? (CHECK O	VE)	
-	DAILY	2-3 T	IMES PER WI	EEK	WI	EEKLY
_	A FEW TIMES PER	MONTH	M	ONTHLY		

RATE OUR SERVICE: 1				
WAS YOUR DRIVER PR		COURT	EUUS?	
1	_ 2	3	4	5
EASE OF SCHEDULING	WITH DISPATCHE	R?		
i	_ 2	3	4	5
CLEANLINESS OF THE	BUS?	_		
1	2	3	4	
IS THE SERVICE AFFO	RDABLE?			
1	2	3	4	5
DO YOU FEEL SAFE O	N THE BUS?			
1	2	3	4	<u>v</u> 5
DO YOU FEEL SAFE AT	THE BUS STOP?			
1	2	3	4	W 5
DID YOU HEAR ABOU	r us? (choose on	E)		
FRIEND _	DR'S OFFICE		TELEVIS	ION
RADIO	NEWSPAPER		OTHER, I	F SO WHERE:
. RECOMMENDATIONS CURRENTLY BEING O		R CHAN	IGING THE	TRANSIT SERVICES
Nonle				



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CO	DDE? 258	169			
2.	WHAT IS YOUR AGE	? (CHECK ONE	Ε)			
	UNDER 16	X	65 - 74			
	16 – 24	-	75 - 84			
	25 – 44		85 +			
	45 - 64					
3,	HOW MANY MEMBE	RS IN YOUR H	OUSEHOLD? (CI	RCLE ONE)		
(	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CUR	RENT ANNUAL	HOUSEHOLD II	NCOME?		
_		PER YEA	AR			
	UNDER THIS DEFINITION		CONSIDER YOU	RSELF DISAE	BLED?	
6.	WHICH ROUTE ARE	YOU RIDING TO	ODAY?			
	RED ROUTE	130 Her	X RALEIGH	I EAST (MON	DAY & WEI	NESDAY)
	GOLD ROUT	todor	RALEIGH	I WEST (TUES	SDAY & THU	JRSDAY)
		UNTY ROUTE				
7.	DO YOU USE PUBLIC	TRANSPORTA	TION TO GET TO	/ FROM WOR	K?	
	YES	/ NO/ C	elile			
8.	HOW OFTEN DO YOU				ONE)	
	DAILY	A 2	2-3 TIMES PER W	EEK	W	EEKLY
	A FEW TIMES I	PER MONTH	M	IONTHLY		

	NO	OWN	A VEHICLE	X	FRIEND OR NEIGHBOR
	110		· · · · · · · · · · · · · · · · · · ·	1	
10. RATE C	OUR SERVICE	: 1 BEING THE I	OWEST TO	BEING T	THE HIGHEST
WASY	OUR DRIVER	RPROFESSIONAL	AND COUR	TEOUS?	/
X	1	2	3	-	4 5
EASE (	OF SCHEDUL	ING WITH DISPA	TCHER?		/
X	İ	2	3		4 5
CLEAN	ILINESS OF	THE BUS?			
$\triangle$	1	2	3	-	4 5
IS THE	SERVICE AF	FORDABLE?			
$\overline{X}$	1	2	3	_	4 5
DO YO	U FEEL SAFI	E ON THE BUS?			
	1	2	3	-	4
DO YO	U FEEL SAF	E AT THE BUS ST	OP?		
X	1	2	3		4 5
11. DID YO	OU HEAR AB	OUT US? (CHOOS	SE ONE)		
X	FRIEND	DR'S OF	FICE	TELE	VISION
	RADIO	NEWSPA	APER	ОТНЕ	R, IF SO WHERE:
	MMENDATIO ENTLY BEING		TO OR CHA	nging ti	HE TRANSIT SERVICES



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	258	01			
2.	WHAT IS YOUR AGE? (C	CHECK ONE)				
	UNDER 16	65	174			
	16 – 24		- 84			
	25 – 44	85	ŧ			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR HOU	SEHOLD? (C	IRCLE ONE)		
1	1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	T ANNUAL H	OUSEHOLD I	NCOME?		
	- MA	PER YEAR				
5.	THE DISABILITY DISCRI PERSON WHO HAS OR H WHICH HAS A LONG TER NORMAL DAY-TO-DAY A UNDER THIS DEFINITION	IAS HAD IN TH RM ADVERSE : ACTIVITIES."	IE PAST A PH EFFECT ON T	YSICAL OR M HEIR ABILITY	ENTAL IMPA) Y TO CARRY (	RMENT
	NO	YES		KSELF DISAB	LED?	
6.	WHICH ROUTE ARE YOU	J RIDING TOD	AY?			
	RED ROUTE		RALEIGI	H EAST (MON	DAY & WEDN	(ESDAY)
	GOLD ROUTE		RALEIGH	H WEST (TUES	SDAY & THUR	(SDAY)
	FAYETTE COUNT	TY ROUTE				
7.	DO YOU USE PUBLIC TRA	ANSPORTATIO	N TO GET TO	/ FROM WOR	K?	
	YES	NO				
8.	HOW OFTEN DO YOU USI	E PUBLIC TRA	NSPORTATIO	N? (CHECK C	NE)	/
_	DAILY		ΓIMES PER W			EKLY
	A FEW TIMES PER	MONTH	N	MONTHLY		

NO _	OWN A VE	HICLE	FR.	IEND OR NEIGHBOF
RATE OUR SERVICE:	BEING THE LOW	EST TO	BEING THE	HIGHEST
WAS YOUR DRIVER P	ROFESSIONAL AN	D COUR	TEOUS?	
1	2	3	4	5
EASE OF SCHEDULIN	G WITH DISPATCH	ER?		
i	2	3	4	5
CLEANLINESS OF TH	E BUS?			
1	2	3	4	5
IS THE SERVICE AFFO	RDABLE?			
1	2	_ 3	4	1 5
DO YOU FEEL SAFE C	N THE BUS?			*
1	2	_ 3	4	5
DO YOU FEEL SAFE A	T THE BUS STOP?			
i	2	_ 3	4	5
DID YOU HEAR ABOU	T US? (CHOOSE O	NE)		
	DR'S OFFICE	Ξ	TELEVISIO	ON
RADIO	NEWSPAPER		OTHER, IF	SO WHERE:
. RECOMMENDATIONS CURRENTLY BEING C	FOR ADDING TO OFFERED:	OR CHA	NGING THE T	RANSIT SERVICES



1.	WHAT IS YOR ZIP CODE?	258	01	-			
2.	WHAT IS YOUR AGE? (CH	ECK ON	NE)				
	UNDER 16		65 - 74	4			
	16-24		75 - 84	1			
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS IN	YOUR	HOUSE	HOLD? (CIRC	LE ONE)		
	1 2	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUA	L HOU	SEHOLD INCO	OME?		
	20,000	PER YE	EAR				
	WHICH HAS A LONG TERM NORMAL DAY-TO-DAY AC UNDER THIS DEFINITION,  NO	TIVITIE	S."				001
6.	WHICH ROUTE ARE YOU F	RIDING	TODAY	?			
	RED ROUTE			RALEIGH EA	AST (MONDA	Y & WED	NESDAY)
	✓ GOLD ROUTE			RALEIGH W	EST (TUESD	AY & THU	RSDAY)
	FAYETTE COUNTY	ROUTE	3				
7.	DO YOU USE PUBLIC TRAN	ISPORTA NO	ATION T	O GET TO / FF	ROM WORK?		
8.	HOW OFTEN DO YOU USE I	PUBLIC	TRANS	PORTATION?	(CHECK ON	E)	
	DAILY	V	2-3 TIN	MES PER WEEK	ς	WE	EKLY
	A FEW TIMES PER M	ONTH		MON	THLY		

10. RATE OUR SERVICE: 1 BEING THE LOWEST TO 5 BEING THE HIGHES  WAS YOUR DRIVER PROFESSIONAL AND COURTEOUS?  1     2     3     4	5 5 5 5 5
1 2 3 4	
EASE OF SCHEDULING WITH DISPATCHER?  1    2    3    4  CLEANLINESS OF THE BUS?  1    2    3    4	
1 2 3 4	5
1 2 3 4 \frac{\sqrt{2}}{2} \]  IS THE SERVICE AFFORDABLE?  1 2 3 4 \frac{\sqrt{2}}{2} \]  DO YOU FEEL SAFE ON THE BUS?  1 2 3 4 \frac{\sqrt{2}}{2} \]	5 5
1 2 3 4 \frac{\sqrt{2}}{2} \]  IS THE SERVICE AFFORDABLE?  1 2 3 4 \frac{\sqrt{2}}{2} \]  DO YOU FEEL SAFE ON THE BUS?  1 2 3 4 \frac{\sqrt{2}}{2} \]	<u></u>
IS THE SERVICE AFFORDABLE?  1    2    3    4    DO YOU FEEL SAFE ON THE BUS?  1    2    3    4    1    2    3    4	
1 2 3 4  DO YOU FEEL SAFE ON THE BUS? 1 2 3 4	
DO YOU FEEL SAFE ON THE BUS?  1   2   3   4	
1 2 3 4	V 5
	1
DO YOU FEEL SAFE AT THE BUS STOP?	√ 5
1234	5
11. DID YOU HEAR ABOUT US? (CHOOSE ONE)	
FRIEND DR'S OFFICE TELEVISION	
RADIO NEWSPAPER OTHER, IF SO WH	HERE:
12. RECOMMENDATIONS FOR ADDING TO OR CHANGING THE TRANSIT	
CURRENTLY BEING OFFERED:	
Dax long service	



1.	WHAT IS YOR ZIP COD	E? 24	5801			
2.	WHAT IS YOUR AGE?	CHECK O	NE)			
	UNDER 16		65 - 74			
	16 – 24		75 - 84			
	25 - 44		85 +			
	45 – 64					
3.	HOW MANY MEMBERS	IN YOUR	HOUSEHOLD? (C	IRCLE ONE)		
	(1) 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRE	NT ANNU	AL HOUSEHOLD I	NCOME?		
	\$10,000	PER Y	EAR			
	NORMAL DAY-TO-DAY UNDER THIS DEFINITION		U CONSIDER YOU	RSELF DISAB	LED?	
	NO		YES			
6.	WHICH ROUTE ARE YO	U RIDING	TODAY?			
	RED ROUTE		RALEIGI	H EAST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN	ITY ROUT	E			
7.	DO YOU USE PUBLIC TR	RANSPORT	TATION TO GET TO	/ FROM WORK	</td <td></td>	
	YES	NO				
3.	HOW OFTEN DO YOU US	SE PUBLIC	TRANSPORTATIO	N? (CHECK O	NE)	
-	DAILY		2-3 TIMES PER W	EEK	V W	EEKLY

	OUR SERVIC								1
				NALAND		20031	1	1	5
							4		3
	OF SCHEDU	LING WI		SPATCHE			3.		. ξ
	Ī		2		3	-	4	_	5
CLEAD	NLINESS OF	THE BU	S?					/	
	1	-	2		3	_	4	/	5
IS THE	E SERVICE A	FFORDA	BLE?						
-	1	V	2		3	_	4	_	5
DO YO	OU FEEL SAI	FE ON TI	HE BUS	5?				1	
	1	-	2		3	_	4	/	5
DO YO	OU FEEL SA	FE AT TH	IE BUS	STOP?			1		
	1		2		3	V	4		5
I. DID Y	OU HEAR AI	BOUT US	S? (CHO	OOSE ON	E)				
1	FRIEND		DR'S	OFFICE		TELEV	/ISION		
	RADIO		NEW	SPAPER		OTHE	R, IF SO	WHERE	i
	MMENDATI ENTLY BEIN			NG TO OI	R CHAN	GING TH	HE TRAN	NSIT SEF	RVICES



1.	WHAT IS YOR ZIP COI	DE? $2S$	801			
2.	WHAT IS YOUR AGE?	(CHECK O	NE)			
	UNDER 16		65 - 74			
	16 – 24		75 - 84			
	<u>X</u> 25 – 44		85 +			
	45 – 64					
3.	HOW MANY MEMBER	S IN YOUR	HOUSEHOLD? (CI	RCLE ONE)		
	1 (2)	3	4	5	6	7+
4.	WHAT IS YOUR CURRI	ENT ANNUA	AL HOUSEHOLD I	NCOME?		
	\$ 15,000	PER Y	EAR			
	NORMAL DAY-TO-DAY UNDER THIS DEFINITI NO			RSELF DISAB	BLED?	
6.	WHICH ROUTE ARE YO					
0.		JU KIDING				
	X RED ROUTE		RALEIGH	I EAST (MON	DAY & WED	NESDAY)
	X GOLD ROUTE		RALEIGH	WEST (TUES	SDAY & THU	JRSDAY)
	FAYETTE COU	NTY ROUTI	Е			
7.	DO YOU USE PUBLIC T	RANSPORT	ATION TO GET TO	FROM WOR	K?	
	YESX	_ NO				
3.	HOW OFTEN DO YOU U	SE PUBLIC	TRANSPORTATION	N? (CHECK C	NE)	
	DAILY		2-3 TIMES PER W	EEK	W	EEKLY
	X A FEW TIMES PE	R MONTH	M	IONTHLY		

-	<u>×</u> 1	NO		OW	N A VEH	IICLE	-	FRIE	ND OR NE	EIGHBOR
0.	RATE OUR SERVICE: 1 BEING THE LOWEST TO 5 BEING THE HIGHEST									
	WAS Y	OUR DRIVE	ER PROFI	ESSION	IAL AND	COUR	TEOUS?			
		1		2		3		4	X	5
	EASE C	OF SCHEDU	LING WI	TH DIS	SPATCHE	ER?				
		1		2		3	X	4		5
	CLEAN	ILINESS OF	THE BU	S?						
		1		2		3		4	X	5
	IS THE	SERVICE A	FFORDA	BLE?						
		1		2		3		4	X	5
	DO YO	U FEEL SA	FE ON TH	HE BUS	5?					
		1		2		3		4	X	5
	DO YOU FEEL SAFE AT THE BUS STOP?									
		1		2		3	÷	4	X	5
1.	. DID YOU HEAR ABOUT US? (CHOOSE ONE)									
	X	FRIEND		DR'S	OFFICE		TELE	VISION	1	
		RADIO		NEW	SPAPER		OTHE	ER, IF SO WHERE:		
2.		MENDATI ENTLY BEIN			NG TO O	R CHA	NGING TI	HE TR.	ANSIT SEI	RVICES
-								-		



1.	WHAT IS YOR ZIP CODE?	25801				
2.	WHAT IS YOUR AGE? (CH	ECK ONE)				
	UNDER 16	65 - 7	4			
	16-24	75 - 8	4			
	25-44	85 +				
	45 - 64					
3.	HOW MANY MEMBERS IN	YOUR HOUSE	EHOLD? (CIRCL	E ONE)		
	1 2	3	4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUAL HOU	SEHOLD INCO	ME?		
		PER YEAR				
	NORMAL DAY-TO-DAY ACTUNDER THIS DEFINITION,  NO		SIDER YOURSE	LF DISABLI	ED?	
6.	WHICH ROUTE ARE YOU R	IDING TODAY	7?			
	RED ROUTE		RALEIGH EA	ST (MONDA	AY & WEDN	NESDAY)
	GOLD ROUTE	1	RALEIGH WE	ST (TUESD	AY & THUI	RSDAY)
	FAYETTE COUNTY	ROUTE				
7.	DO YOU USE PUBLIC TRAN	SPORTATION	TO GET TO / FR	OM WORK?	?	
	YES	NO				
8.	HOW OFTEN DO YOU USE F	UBLIC TRANS	SPORTATION? (	CHECK ON	E)	
-	DAILY	2-3 TI	MES PER WEEK	_	WE	EKLY
	A FEW TIMES PER M	ONTH	MON	ГНІУ		

RATE OUR SERVICE	CE: 1 BEING TH	IE LOWEST TO	5 BEING TH	IE HIGHEST
WAS YOUR DRIVE	ER PROFESSION	NAL AND COUR	TEOUS?	
1)	2	3	· ·	45
EASE OF SCHEDU	LING WITH DIS	SPATCHER?		
1	2	3		4 5
CLEANLINESS OF	THE BUS?			
1	2	3	-	45
IS THE SERVICE A	FFORDABLE?			
1	2	3	-	4 5
DO YOU FEEL SA	FE ON THE BUS	5?		
1	2	3		4 5
DO YOU FEEL SA	FE AT THE BUS	STOP?		
1	2	3		45
. DID YOU HEAR A	BOUT US? (CHO	OOSE ONE)		
FRIEND	DR'S	OFFICE	_ TELEVI	SION
RADIO	NEW	SPAPER	_ OTHER	, IF SO WHERE:
RECOMMENDATI		NG TO OR CHA	NGING THI	E TRANSIT SERVICES
CURRENTLY BEIN	NG OFFERED.			



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP CODE	2. 25	5881			
2.	WHAT IS YOUR AGE? (	CHECK ON	E)			
	UNDER 16		65 - 74			
	16 – 24		75 - 84			
	25 – 44		85 +			
	45 - 64					
3.	HOW MANY MEMBERS	IN YOUR H	IOUSEHOLD? (CIRCI	LE ONE)		
(	2	3	4	5	6	7+
4.	WHAT IS YOUR CURREN	NT ANNUA	L HOUSEHOLD INCO	OME?		
	15000	PER YE.	AR			
	NORMAL DAY-TO-DAY A UNDER THIS DEFINITIO			LF DISAB	LED?	
	NO		YES			
6.	WHICH ROUTE ARE YOU	J RIDING T	ODAY?			
	RED ROUTE		RALEIGH EA	ST (MONI	DAY & WED	NESDAY)
	GOLD ROUTE		RALEIGH WI	EST (TUES	DAY & THU	RSDAY)
	FAYETTE COUN	TY ROUTE				
7.	DO YOU USE PUBLIC TR	ANSPORTA	TION TO GET TO / FR	OM WORL	ζ?	
	YES	NO				
8.	HOW OFTEN DO YOU US	E PUBLIC 7	TRANSPORTATION?	CHECK O	NE)	
_	DAILY		2-3 TIMES PER WEEK		WE	EEKLY
	A FEW TIMES PER	MONTH	MON	THLY		

WAS YOUR DRIVER	PROFESSION	NAL AND CC	URTEOUS?		
1	2	3	-	4	5
EASE OF SCHEDUL	ING WITH DI	SPATCHER?			
1	2	3		4	5
CLEANLINESS OF T	THE BUS?				
1	2	3		4	5
IS THE SERVICE AF	FORDABLE?				
1	2	3		4	5
DO YOU FEEL SAFI	ON THE BUS	5?			0.0
1	2	3		4	5
DO YOU FEEL SAFI	E AT THE BUS	STOP?			
1	2	3		4 <u>\(\bu\)</u>	5
. DID YOU HEAR ABO	OUT US? (CH	OOSE ONE)			
FRIEND	DR'S	OFFICE _	TELEV	ISION	
RADIO	NEW	SPAPER _	OTHER	, IF SO WHER	Œ:
RECOMMENDATIO	NS FOR ADDI	NG TO OR C	HANGING TH	E TRANSIT S	ERVICES
RECOMMENDATIO CURRENTLY BEING	NS FOR ADDI 3 OFFERED:	NG TO OR C	HANGING TH	E TRANSIT S	ERVICES



360 Prince Street, Beckley WV 25801

1,	WHAT IS YOR ZIP CODE?	2	580	1 [			
2.	WHAT IS YOUR AGE? (CHI	ECK ON	NE)				
	UNDER 16		65 - 7	4			
	16 – 24		75 - 8	4			
	25 – 44		85 +				
	45 – 64						
3.	HOW MANY MEMBERS IN	YOUR	HOUSE	HOLD? (CIR	CLE ONE)		
	$1 \left( \begin{array}{c} 2 \end{array} \right)$	3		4	5	6	7+
4.	WHAT IS YOUR CURRENT	ANNUA	LHOU	SEHOLD INC	COME?		
	20,000	PER YE	EAR				
	WHICH HAS A LONG TERM NORMAL DAY-TO-DAY ACT UNDER THIS DEFINITION, I	IIVITIE	S."				
6,	WHICH ROUTE ARE YOU R	IDING		′?			
	RED ROUTE				EAST (MONE	DAY & WEI	ONESDAY)
	GOLD ROUTE			RALEIGH V	VEST (TUES	DAY & TH	URSDAY)
	FAYETTE COUNTY	ROUTE	3				
7.	DO YOU USE PUBLIC TRAN	SPORTA	ATION	TO GET TO / I	FROM WORK	ζ?	
	YES	NO					
8.	HOW OFTEN DO YOU USE P	UBLIC	TRANS	SPORTATION?	(CHECK O	NE)	
-	DAILY	X	2-3 TII	MES PER WEI	EK	W	EEKLY
	A FEW TIMES PER MO	ONTH		MO	NTHIV		

WAS YOUR DRIVER P	ROFESSIONAL AND	COURT	EOUS?		
	2		4	$\sqrt{}$	5
EASE OF SCHEDULIN					
1	2	3	4		5
CLEANLINESS OF TH	E BUS?			1	
1	2	3	4	1	5
IS THE SERVICE AFFO	ORDABLE?			1	
1	2	3	4	*	5
DO YOU FEEL SAFE O	ON THE BUS?			1	
1	2	3	4	X	5
DO YOU FEEL SAFE A	T THE BUS STOP?			1	
	2	3	4	X	5
DID YOU HEAR ABOU	IT US? (CHOOSE ON	Ξ)		7.55	
FRIEND	DR'S OFFICE		TELEVISIO		1.1
RADIO	NEWSPAPER	+	OTHER, IF	SO WHERE:	(VOn
RECOMMENDATIONS CURRENTLY BEING O		R CHAN	GING THE TR	ANSIT SER	VICES
CURRENTLY BEING C	FFERED.				



360 Prince Street, Beckley WV 25801

1. WI	HAT IS YOR ZIP COD	E? 25	801			
2. WI	HAT IS YOUR AGE? (	CHECK ON	E)			
	UNDER 16		65 - 74			
3-	16 – 24		75 - 84			
	25 – 44		85 +			
_1	45 - 64					
3. НО	W MANY MEMBERS	S IN YOUR H	OUSEHOLD? (C	CIRCLE ONE)		
(1)	) 2	3	4	5	6	7+
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6. WH	IICH ROUTE ARE YO	U RIDING T	ODAY?			
	RED ROUTE		RALEIG	H EAST (MONI	DAY & WED	NESDAY)
V	GOLD ROUTE		RALEIG	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUN	TY ROUTE				
7. DO	YOU USE PUBLIC TE	RANSPORTA	TION TO GET TO	/ FROM WORI	ζ?	
	YES /	_ NO	NA			
B. HOV	W OFTEN DO YOU U	SE PUBLIC T	RANSPORTATIO	ON? (CHECK O	NE)	
	DAILY		2-3 TIMES PER V			EEKLY
	A FEW TIMES PEI			MONTHLY		

10. 1	RATE OUR SERVICE	: 1 BEING THE	LOWEST TO 5	BEING THE H	GHEST
	WAS YOUR DRIVER	RPROFESSIONA	L AND COURT	TEOUS?	
	1	2	3	4	1 5
	EASE OF SCHEDUL	ING WITH DISPA	ATCHER?	/	
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	1	2	3	1 4	5
	IS THE SERVICE AF	FORDABLE?			1
	1	2	3	4	V 5
	DO YOU FEEL SAFE	E ON THE BUS?			
	i	2	3	4	5
	DO YOU FEEL SAFE	E AT THE BUS ST	ГОР?		
	1	2	3	4	1 5
11,	DID YOU HEAR ABO	OUT US? (CHOO	SE ONE)		
	FRIEND	DR'S O	FFICE	TELEVISION	1
	RADIO	NEWSP	APER	OTHER, IF S	O WHERE: LOC
	RECOMMENDATIO CURRENTLY BEING		G TO OR CHAI	NGING THE TR	ANSIT SERVICES
	Nove				



X.

I. WHA	AT IS YOR ZIP COD	E? 258	01			
2. WHA	AT IS YOUR AGE?	(CHECK ONE)				
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	_ 16 – 24	7	5 - 84			
	25 – 44	8	5 +			
1	45 – 64					
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	2	3	4	5	6	7+
4. WHA	T IŞ YOUR CURRE	NT ANNUAL I	HOUSEHOLD	INCOME?		
$\Omega$	my Know	PER YEAR	,			
	C'II TIQU	/ VIER IEA				
NOR	CH HAS A LONG TI MAL DAY-TO-DAY ER THIS DEFINITION	ACTIVITIES." ON, DO YOU C	CONSIDER YOU			
_	NO (	Y	ES			
6. WHI	CH ROUTE ARE YO	U RIDING TO	DAY?			
V	RED ROUTE	_	RALEIG	H EAST (MONI	DAY & WEI	DNESDAY)
V	GOLD ROUTE	_	RALEIG	H WEST (TUES	DAY & THU	JRSDAY)
	FAYETTE COU	NTY ROUTE				
7. DO Y	OU USE PUBLIC TI	A NICDODTATI	ON TO CET TO	/ EDOM WOD	vo.	t.
7. DO 1	OO USE FUBLIC II		ON TO GET TO	7 FROM WOR	K!	
-	YES ? —	_ NO				
B. HOW	OFTEN DO YOU U	SE PUBLIC TR	ANSPORTATIO	N? (CHECK O	NE)	
	DAILY		3 TIMES PER W	VEEK	W	EEKLY
	A FEW TIMES PE	R MONTH		MONTHIV		

NO	OWN A VEHICLE	E FRI	END OR NEIGHBOR
RATE OUR SERVICE	CE: 1 BEING THE LOWEST TO	O 5 BEING THE H	IIGHEST
WAS YOUR DRIVE	ER PROFESSIONAL AND COU	JRTEOUS?	//-
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EASE OF SCHEDU	JLING WITH DISPATCHER?		
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IS THE SERVICE A	AFFORDABLE?		
1	2 3	4	<u>*</u> 5
DO YOU FEEL SA	FE ON THE BUS?		
1	2 3	4	11/5/
DO YOU FEEL SA	FE AT THE BUS STOP?		
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DID YOU HEAR A	BOUT US? (CHOOSE ONE)		
FRIEND	DR'S OFFICE	TELEVISIO	N / / 1/1
RADIO	NEWSPAPER	OTHER, IF	SO WHERE: Homeless h
RECOMMENDATION CURRENTLY BEIN Set of July 2	would be fin-	e, Hour	ENSTHELULES  THANKS



360 Prince Street, Beckley WV 25801

1.	WHAT IS YOR ZIP COD	E? 2	5801				
2.	WHAT IS YOUR AGE? (	СНЕСК С	NE)				
	UNDER 16		65 - 74				
	16-24		75 - 84				
	25 – 44	1	85 +				
	45 – 64						
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	\$800.00	mon	thly				
5.	THE DISABILITY DISCR PERSON WHO HAS OR I WHICH HAS A LONG TE NORMAL DAY-TO-DAY UNDER THIS DEFINITION	AS HAD RM ADVI ACTIVITI	IN THE PAST ERSE EFFECT ES."	A PHYSICAL ON THEIR AE	OR MENTA BILITY TO (	AL IMPAIR CARRY O	MENT
	X NO		YES				
6.	WHICH ROUTE ARE YO	U RIDING	TODAY?				
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	GOLD ROUTE		RA	LEIGH WEST	TUESDAY	& THURS	SDAY)
	FAYETTE COUN	TY ROUT	E				
7.	DO YOU USE PUBLIC TR	ANSPOR	TATION TO GI	ET TO / FROM	WORK?		
	YES	NO					
8.	HOW OFTEN DO YOU US	E PUBLIC	CTRANSPORT	TATION? (CHE	CK ONE)		
	DAILY	/	2-3 TIMES I	PER WEEK		WEE	KLY
	A FEW TIMES PER	MONTH		MONTHL	Y		

9.	DO YOU HAVE ACCESS	TO OTHER TRANSPORTA	ATION?	×	
	NO	OWN A VEHICLE	/	FRIEND OR NEIGHBO	R
10.	RATE OUR SERVICE: 1	BEING THE LOWEST TO	5 BEING T	HE HIGHEST	
	WAS YOUR DRIVER PR	OFESSIONAL AND COUR	TEOUS?	,	
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	EASE OF SCHEDULING	WITH DISPATCHER?		/	
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	DO YOU FEEL SAFE ON	N THE BUS?		/	
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11	, DID YOU HEAR ABOUT	US? (CHOOSE ONE)			
	FRIEND	DR'S OFFICE	TELE	/ISION	
	RADIO	NEWSPAPER FOR ADDING TO OR CHA	OTHE	R, IF SO WHERE: Who	n Bus Ser for
12	. RECOMMENDATIONS	FOR ADDING TO OR CHA	NGING T	HE TRANSIT SERVICES	lugan
L	CURRENTLY BEING OF				v
1	lot at this	time.			_
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1.	WHAT IS YOR ZIP CODE?	25	307			
2.						
	UNDER 16		65 - 74			
	16 - 24		75 - 84			
	25 - 44	di	85 +			
	45 – 64					
3.	HOW MANY MEMBERS IN	YOUR HO	OUSEHOLD? (CIRC	LE ONE)		
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	GOLD ROUTE	_	RALEIGH W	EST (TUES	DAY & THU	JRSDAY)
	FAYETTE COUNTY	ROUTE				
7.	DO YOU USE PUBLIC TRAN	SPORTAT	ION TO GET TO / FF	ROM WORK	ζ?	
	YES	NO				
3.	HOW OFTEN DO YOU USE I	UBLIC TE	RANSPORTATION?	(CHECK O	NE)	
	DAILY	2	-3 TIMES PER WEEF	<	w	EEKLY
	A FEW TIMES PER M	ONTH	MON	THLY		

9.	DO YO	OU HAVE AC	CESS TO OTHER TRANS	SPORTATIO	N?	
-	~	NO	OWN A VEH	ICLE _	FRIEN	ID OR NEIGHBOR
10.	RATE	OUR SERVIC	E: 1 BEING THE LOWES	ST TO 5 BE	ING THE HIG	SHEST
	WAS	YOUR DRIVE	R PROFESSIONAL AND	COURTEO	US?	
		1	2	3 _	4	<u>~</u> 5
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	DO Y	OU FEEL SAI	FE AT THE BUS STOP?			
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12.			ONS FOR ADDING TO O	R CHANGI	NG THE TRA	NSIT SERVICES
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# Appendix C



B19013

#### MEDIAN HOUSEHOLD INCOME IN THE PAST 12 MONTHS (IN 2014 INFLATION-ADJUSTED DOLLARS)

Universe: Households

2010-2014 American Community Survey 5-Year Estimates

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Data and Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities and towns and estimates of housing units for states and counties.

	United States		West Virginia		Fayette County, West Virginia		Raleigh County, West Virginia	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Median household income in the past 12 months (in 2014 Inflation-adjusted dollars)	53,482	+/-95	41,576	+/-355	34,914	+/-1,880	41,152	+/-1,839

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables.

While the 2010-2014 American Community Survey (ACS) data generally reflect the February 2013 Office of Management and Budget (OMB) definitions of metropolitan and micropolitan statistical areas; in certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB definitions due to differences in the effective dates of the geographic entities.

Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Source: U.S. Census Bureau, 2010-2014 American Community Survey 5-Year Estimates

#### Explanation of Symbols:

- 1. An \*\*\* entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.
- 2. An '-' entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution.
- 3. An '-' following a median estimate means the median falls in the lowest interval of an open-ended distribution.
- 4. An '+' following a median estimate means the median falls in the upper interval of an open-ended distribution.
- 5. An \*\*\*\* entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.
- 6. An '\*\*\*\*\*' entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.
- 7. An 'N' entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

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S1701

#### POVERTY STATUS IN THE PAST 12 MONTHS

#### 2010-2014 American Community Survey 5-Year Estimates

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Data and Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities and towns and estimates of housing units for states and counties.

Subject	United States						
	Tota	al	Below pove	Percent below poverty level			
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate		
Population for whom poverty status is determined	306,226,394	+/-13,324	47,755,606	+/-278,289	15.6%		
AGE							
Under 18 years	72,637,885	+/-12,128	15,907,395	+/-141,160	21.9%		
Related children under 18 years	72,309,509	+/-13,893	15,602,305	+/-139,026	21.6%		
18 to 64 years	191,717,262	+/-7,226	27,921,992	+/-140,444	14.6%		
65 years and over	41,871,247	+/-6,259	3,926,219	+/-13,267	9.4%		
SEX							
Male	149,818,815	+/-13,107	21,461,752	+/-137,499	14.3%		
Female	156,407,579	+/-12,063	26,293,854	+/-144,902	16.8%		
RACE AND HISPANIC OR LATINO ORIGIN							
One race	297,389,848	+/-70,732	45,959,009	+/-279,892	15.5%		
White	226,650,973	+/-55,142	28,912,690	+/-199,961	12.8%		
Black or African American	37,874,885	+/-25,029	10,351,976	+/-43,407	27.3%		
American Indian and Alaska Native	2,480,136	+/-13,616	714,053	+/-7,686	28.8%		
Asian	15,411,979	+/-20,381	1,957,794	+/-21,207	12.7%		
Native Hawaiian and Other Pacific Islander	520,410	+/-5,414	107,874	+/-4,165	20.7%		
Some other race	14,451,465	+/-88,907	3,914,622	+/-41,567	27.1%		
Two or more races	8,836,546	+/-77,458	1,796,597	+/-13,987	20.3%		
Hispanic or Latino origin (of any race)	51,992,888	+/-7,720	12,880,559	+/-77,670	24.8%		
White alone, not Hispanic or Latino	192,620,083	+/-18,650	20,834,824	+/-155,302	10.8%		
EDUCATIONAL ATTAINMENT							
Population 25 years and over	205,506,884	+/-16,962	24,673,779	+/-112,520	12.0%		
Less than high school graduate	27,452,851	+/-116,591	7,563,592	+/-44,749	27.6%		
High school graduate (includes equivalency)	57,087,850	+/-168,566	8,093,816	+/-47,711	14.2%		
Some college, associate's degree	60,044,867	+/-56,337	6,281,106	+/-26,873	10.5%		
Bachelor's degree or higher	60,921,316	+/-266,453	2,735,265	+/-13,227	4.5%		
EMPLOYMENT STATUS							
Civilian labor force 16 years and over	156,944,857	+/-112,075	15,120,703	+/-63,071	9.6%		
Employed	142,603,400	+/-130,184	10,482,346	+/-44,896	7.4%		
Male	74,791,464	+/-73,239	4,789,958	+/-24,885	6.4%		

1 of 10 04/05/2016

Subject	United States						
	Tota	al	Below pove	Percent below poverty level			
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate		
Female	67,811,936	+/-64,615	5,692,388	+/-24,985	8.4%		
Unemployed	14,341,457	+/-36,855	4,638,357	+/-23,341	32.3%		
Male	7,821,682	+/-24,271	2,314,964	+/-13,503	29.6%		
Female	6,519,775	+/-19,916	2,323,393	+/-14,333	35.6%		
WORK EXPERIENCE							
Population 16 years and over	241,926,342	+/-15,757	33,404,762	+/-150,978	13.8%		
Worked full-time, year-round in the past 12 months	99,645,338	+/-67,943	2,973,051	+/-17,404	3.0%		
Worked part-time or part-year in the past 12 months	59,371,773	+/-119,354	10,981,679	+/-40,594	18.5%		
Did not work	82,909,231	+/-157,543	19,450,032	+/-106,615	23.5%		
All Individuals below:							
50 percent of poverty level	21,117,985	+/-140,420	(X)	(X)	(X)		
125 percent of poverty level	62,405,082	+/-336,039	(X)	(X)	(X)		
150 percent of poverty level	77,227,348	+/-386,569	(X)	(X)	(X)		
185 percent of poverty level	97,583,178	+/-436,671	(X)	(X)	(X)		
200 percent of poverty level	105,773,407	+/-454,981	(X)	(X)	(X)		
Unrelated individuals for whom poverty status is determined	57,418,895	+/-175,532	15,425,220	+/-73,686	26.9%		
Male	28,194,913	+/-135,385	7,013,695	+/-43,655	24.9%		
Female	29,223,982	+/-51,131	8,411,525	+/-37,395	28.8%		
Mean income deficit for unrelated individuals (dollars)	6,616	+/-11	(X)	(X)	(X)		
Worked full-time, year-round in the past 12 months	23,489,764	+/-144,597	794,176	+/-8,332	3.4%		
Worked less than full-time, year-round in the past 12 months	13,633,766	+/-50,801	5,514,454	+/-29,420	40.4%		
Did not work	20,295,365	+/-32,373	9,116,590	+/-44,151	44.9%		
PERCENT IMPUTED							
Poverty status for individuals	27.0%	(X)	(X)	(X)	(X)		

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Percent below poverty level   Margin of Error   Estimate   Margin of Error   Margin of Error   Estimate   Margin of Error   Margin of		a	West Virgin		United States	Subject			
Population for whom poverty status is determined   A-0.1   1,799,412   +/883   326,225   AGE   Company   AGE   Company   AGE   Company   AGE   Company   AGE   AGE   Company   AGE	level	Below pover	al	Tota					
AGE Under 18 years	largin of Error	Estimate	Margin of Error	Estimate	Margin of Error				
Under 18 years	+/-6,334	326,225	+/-883	1,799,412	+/-0.1				
Related children under 18 years	. / 0.000	04.700	. / 000	070.007	./00				
18 to 64 years	+/-3,236	,				<u> </u>			
SEX	+/-3,229								
Male	+/-3,884								
Male         +/-0.1         883,344         +/-1,202         146,594           Female         +/-0.1         916,068         +/-1,200         179,631           RACE AND HISPANIC OR LATINO ORIGIN         1,764,042         +/-1,884         314,910           White         +/-0.1         1,764,042         +/-1,480         293,119           Black or African American         +/-0.1         51,640         +/-1,324         16,749           American Indian and Alaska Native         +/-0.3         2,901         +/-488         997           Asian         +/-0.1         12,586         +/-624         2,691           Native Hawaiian and Other Pacific Islander         +/-0.7         586         +/-226         150           Some other race         +/-0.2         4,492         +/-735         1,204           Two or more races         +/-0.2         35,370         +/-1,570         11,315           Hispanic or Latino origin (of any race)         +/-0.1         21,474         +/-445         5,192           White alone, not Hispanic or Latino         +/-0.1         1,676,500         +/-1,241         289,925           EDUCATIONAL ATTAINMENT         Population 25 years and over         +/-0.1         1,273,143         +/-734         183,070	+/-1,093	28,472	+/-615	302,836	+/-0.1	03 years and over			
Female									
RACE AND HISPANIC OR LATINO ORIGIN  One race  #/-0.1  White  #/-0.1  I.681,837  #/-1,480  293,119  Black or African American  #/-0.1  American Indian and Alaska Native  #/-0.3  Asian  #/-0.1  Native Hawaiian and Other Pacific Islander  #/-0.2  Two or more races  #/-0.2  #/-0.2  #/-0.2  #/-0.3  #/-0.3  #/-0.1  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.2  #/-0.3  #/-0.3  #/-0.3  #/-0.1  #/-0.1  #/-0.2  #/-0.2  #/-0.2  #/-0.3  #/-0.3  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,570  #/-1,241  #/-0.1  #	+/-3,828	146,594	+/-1,202	883,344					
Display	+/-3,405	179,631	+/-1,200	916,068	+/-0.1	Female			
White						RACE AND HISPANIC OR LATINO ORIGIN			
Black or African American	+/-6,321	314,910	+/-1,884	1,764,042	+/-0.1	One race			
Black or African American	+/-6,075	293,119	+/-1,480	1,691,837	+/-0.1	White			
Asian	+/-1,176	-				Black or African American			
Asian	+/-398		·			American Indian and Alaska Native			
Native Hawaiian and Other Pacific Islander	+/-428	2,691	+/-624		+/-0.1	Asian			
Some other race	+/-112					Native Hawaiian and Other Pacific Islander			
Two or more races	+/-340					Some other race			
White alone, not Hispanic or Latino  +/-0.1  1,676,500  +/-1,241  289,925  EDUCATIONAL ATTAINMENT  Population 25 years and over  Less than high school graduate  +/-0.1  High school graduate (includes equivalency)  +/-0.1  Bachelor's degree or higher  +/-0.1  EMPLOYMENT STATUS  Civilian labor force 16 years and over  +/-0.1  Male  -/-0.1   +/-1,036					Two or more races				
White alone, not Hispanic or Latino	ı / <b>5</b> 90	F 102	./ 445	24 474	1/01	Hispanic or Latino origin (of any race)			
EDUCATIONAL ATTAINMENT  Population 25 years and over	+/-589								
Population 25 years and over	+/-5,972	289,925	+/-1,241	1,676,500	+/-0.1	writte alone, not i iispanic of Latino			
Less than high school graduate									
High school graduate (includes equivalency)  High school graduate	+/-3,435	183,070	+/-734	1,273,143	+/-0.1				
Some college, associate's degree	+/-1,992	57,615	+/-3,501	194,187	+/-0.1				
Bachelor's degree or higher	+/-2,101	76,348	+/-4,675	521,006	+/-0.1				
EMPLOYMENT STATUS  Civilian labor force 16 years and over	+/-1,566	37,901	+/-3,105	315,770	+/-0.1				
Civilian labor force 16 years and over       +/-0.1       813,845       +/-3,859       83,937         Employed       +/-0.1       747,796       +/-3,913       60,306         Male       +/-0.1       395,513       +/-2,560       26,630         Female       +/-0.1       352,283       +/-2,588       33,676         Unemployed       +/-0.1       66,049       +/-1,850       23,631         Male       +/-0.1       39,887       +/-1,443       13,086         Female       +/-0.2       26,162       +/-1,047       10,545         WORK EXPERIENCE         Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195	+/-772	11,206	+/-3,784	242,180	+/-0.1	Bachelor's degree or higher			
Employed +/-0.1 747,796 +/-3,913 60,306  Male +/-0.1 395,513 +/-2,560 26,630  Female +/-0.1 352,283 +/-2,588 33,676  Unemployed +/-0.1 66,049 +/-1,850 23,631  Male +/-0.1 39,887 +/-1,443 13,086  Female +/-0.2 26,162 +/-1,047 10,545  WORK EXPERIENCE  Population 16 years and over +/-0.1 1,468,716 +/-820 240,427  Worked full-time, year-round in the past 12 months +/-0.1 534,057 +/-4,017 17,195						EMPLOYMENT STATUS			
Male       +/-0.1       395,513       +/-2,560       26,630         Female       +/-0.1       352,283       +/-2,588       33,676         Unemployed       +/-0.1       66,049       +/-1,850       23,631         Male       +/-0.1       39,887       +/-1,443       13,086         Female       +/-0.2       26,162       +/-1,047       10,545         WORK EXPERIENCE         Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195	+/-2,555	83,937	+/-3,859	813,845	+/-0.1	Civilian labor force 16 years and over			
Male       +/-0.1       395,513       +/-2,560       26,630         Female       +/-0.1       352,283       +/-2,588       33,676         Unemployed       +/-0.1       66,049       +/-1,850       23,631         Male       +/-0.1       39,887       +/-1,443       13,086         Female       +/-0.2       26,162       +/-1,047       10,545         WORK EXPERIENCE         Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195	+/-1,922	60,306	+/-3,913	747,796	+/-0.1	Employed			
Female       +/-0.1       352,283       +/-2,588       33,676         Unemployed       +/-0.1       66,049       +/-1,850       23,631         Male       +/-0.1       39,887       +/-1,443       13,086         Female       +/-0.2       26,162       +/-1,047       10,545         WORK EXPERIENCE       Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195	+/-1,285								
Unemployed +/-0.1 66,049 +/-1,850 23,631  Male +/-0.1 39,887 +/-1,443 13,086  Female +/-0.2 26,162 +/-1,047 10,545  WORK EXPERIENCE  Population 16 years and over +/-0.1 1,468,716 +/-820 240,427  Worked full-time, year-round in the past 12 months +/-0.1 534,057 +/-4,017 17,195	+/-1,518				+/-0.1	Female			
Male     +/-0.1     39,887     +/-1,443     13,086       Female     +/-0.2     26,162     +/-1,047     10,545       WORK EXPERIENCE       Population 16 years and over     +/-0.1     1,468,716     +/-820     240,427       Worked full-time, year-round in the past 12 months     +/-0.1     534,057     +/-4,017     17,195	+/-1,244					Unemployed			
Female	+/-819		·			Male			
Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195	+/-779			•		Female			
Population 16 years and over       +/-0.1       1,468,716       +/-820       240,427         Worked full-time, year-round in the past 12 months       +/-0.1       534,057       +/-4,017       17,195						WORK EXPERIENCE			
Worked full-time, year-round in the past 12 months +/-0.1 534,057 +/-4,017 17,195	+/-4,343	240 427	+/-820	1 468 716	±/-0 1				
Worked part-time or part-year in the past 12 months +/-0.1 302,063 +/-3,371 65,370	+/-972								
	+/-2,101	65,370	+/-3,371	302,063	+/-0.1	Worked part-time or part-year in the past 12 months			
Did not work +/-0.1 632,596 +/-3,939 157,862	+/-3,410	157,862			+/-0.1	Did not work			
	-,	,	.,,	,					
All Individuals below:									
50 percent of poverty level (X) 141,422 +/-5,019 (X)	(X)								
125 percent of poverty level (X) 423,911 +/-7,413 (X)	(X)								
150 percent of poverty level (X) 523,009 +/-8,270 (X)	(X)								
185 percent of poverty level (X) 657,029 +/-8,189 (X)	(X)								
200 percent of poverty level (X) 715,784 +/-8,556 (X)	(X)	(X)	+/-8,556	715,784	(X)	200 percent of poverty level			
Unrelated individuals for whom poverty status is +/-0.1 353,595 +/-3,777 118,725 determined	+/-2,815	118,725	+/-3,777	353,595	+/-0.1	determined			
Male +/-0.1 168,529 +/-2,640 53,688	+/-2,048	53,688	+/-2,640	168,529	+/-0.1	Male			
Female +/-0.1 185,066 +/-2,308 65,037	+/-1,582	65,037	+/-2,308	185,066	+/-0.1	Female			

Subject	United States	West Virginia						
	Percent below poverty level	Tota	al	Below pove	erty level			
	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error			
Mean income deficit for unrelated individuals (dollars)	(X)	6,296	+/-90	(X)	(X)			
Worked full-time, year-round in the past 12 months	+/-0.1	114,343	+/-2,597	5,346	+/-573			
Worked less than full-time, year-round in the past 12 months	+/-0.1	70,253	+/-1,834	34,336	+/-1,541			
Did not work	+/-0.2	168,999	+/-2,866	79,043	+/-2,189			
PERCENT IMPUTED								
Poverty status for individuals	(X)	27.5%	(X)	(X)	(X)			

Subject	West Vi	-	Fayette Tot	inia  Below poverty level	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate
Population for whom poverty status is determined AGE	18.1%	+/-0.4	43,707	+/-299	9,244
Under 18 years	25.4%	+/-0.9	9,165	+/-144	2,749
Related children under 18 years	24.9%	+/-0.9	9,111	+/-144	2,749
18 to 64 years	18.1%	+/-0.3	26,731	+/-281	5,693
65 years and over	9.4%	+/-0.4	7,811	+/-116	802
OFY					
SEX Male	40.00/	./0.4	04.044	. / 004	4.404
Female	16.6% 19.6%	+/-0.4 +/-0.4	21,341 22,366	+/-264 +/-165	4,134 5,110
Tomalo	19.0%	+/-0.4	22,300	+/-103	5,110
RACE AND HISPANIC OR LATINO ORIGIN					
One race	17.9%	+/-0.4	43,210	+/-292	9,071
White	17.3%	+/-0.4	40,968	+/-264	8,516
Black or African American	32.4%	+/-1.9	2,074	+/-149	549
American Indian and Alaska Native	34.4%	+/-10.1	34	+/-34	0
Asian	21.4%	+/-3.1	46	+/-39	0
Native Hawaiian and Other Pacific Islander	25.6%	+/-14.2	0	+/-24	0
Some other race	26.8%	+/-7.1	88	+/-65	6
Two or more races	32.0%	+/-2.5	497	+/-118	173
	02.070	1, 2.0	107	1, 110	170
Hispanic or Latino origin (of any race)	24.2%	+/-2.8	365	+/-46	77
White alone, not Hispanic or Latino	17.3%	+/-0.4	40,652	+/-256	8,445
EDUCATIONAL ATTAINMENT					
Population 25 years and over	14.4%	+/-0.3	31,546	+/-241	5,515
Less than high school graduate	29.7%	+/-0.8	6,176	+/-542	1,709
High school graduate (includes equivalency)	14.7%	+/-0.4	13,846	+/-682	2,303
Some college, associate's degree	12.0%	+/-0.5	7,659	+/-572	1,308
Bachelor's degree or higher	4.6%	+/-0.3	3,865	+/-479	195
EMPLOYMENT STATUS					
Civilian labor force 16 years and over	10.3%	+/-0.3	17,334	+/-530	2,198
Employed	8.1%	+/-0.3	15,526	+/-561	1,430
Male	6.7%	+/-0.3	8,530	+/-441	561
Female	9.6%	+/-0.4	6,996	+/-315	869
Unemployed	35.8%	+/-1.5	1,808	+/-255	768
Male	32.8%	+/-1.8	1,114	+/-231	448
Female	40.3%	+/-2.4	694	+/-142	320
WORK EXPERIENCE					
Population 16 years and over	16.40/	./02	25 622	. / 204	6.007
Worked full-time, year-round in the past 12 months	16.4% 3.2%	+/-0.3 +/-0.2	35,633 11,206	+/-304 +/-653	6,927 482
Worked part-time or part-year in the past 12 months					
	21.6%	+/-0.6	5,910	+/-457	1,267
Did not work	25.0%	+/-0.5	18,517	+/-598	5,178
All Individuals below:					
50 percent of poverty level	(X)	(X)	3,213	+/-667	(X)
125 percent of poverty level	(X)	(X)	12,275	+/-1,055	(X)
150 percent of poverty level	(X)	(X)	15,648	+/-1,149	(X)
185 percent of poverty level	(X)	(X)	19,743	+/-1,144	(X)
200 percent of poverty level	(X)	(X)	21,145	+/-1,138	(X)
Unrelated individuals for whom poverty status is determined	33.6%	+/-0.6	7,882	+/-601	2,824
Male	31.9%	+/-1.0	3,784	+/-355	1,150
Female	35.1%	+/-0.8	4,098	+/-356	1,674

Subject	West Vi	rginia	Fayette County, West Virginia				
	Percent below	poverty level	Tota	Below poverty level			
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate		
Mean income deficit for unrelated individuals (dollars)	(X)	(X)	5,585	+/-516	(X)		
Worked full-time, year-round in the past 12 months	4.7%	+/-0.5	1,999	+/-321	150		
Worked less than full-time, year-round in the past 12 months	48.9%	+/-1.6	1,250	+/-252	514		
Did not work	46.8%	+/-0.8	4,633	+/-382	2,160		
PERCENT IMPUTED							
Poverty status for individuals	(X)	(X)	32.3%	(X)	(X)		

Subject	Fayette Below poverty	County, West Virg	Raleigh County, West Virginia Total		
	level	Percent below	poverty level	TOTA	aı
	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined AGE	+/-941	21.1%	+/-2.1	75,045	+/-519
Under 18 years	. / 457	00.00/	./.4.0	40.454	. / 057
Related children under 18 years	+/-457	30.0%	+/-4.9	16,151	+/-257
18 to 64 years	+/-465	29.6%	+/-5.0	16,037	+/-293
65 years and over	+/-608	21.3%	+/-2.3 +/-2.3	45,956	+/-447 +/-158
oo years and over	+/-183	10.3%	+/-2.3	12,938	+/-136
SEX					
Male	+/-555	19.4%	+/-2.6	36,286	+/-457
Female	+/-541	22.8%	+/-2.4	38,759	+/-286
RACE AND HISPANIC OR LATINO ORIGIN					
One race	./.022	24.00/	./24	74.002	./.562
White	+/-932	21.0%	+/-2.1	74,083	+/-562
Black or African American	+/-952	20.8%	+/-2.3	67,213	+/-546
American Indian and Alaska Native	+/-217	26.5%	+/-10.2	5,392	+/-246
Asian	+/-24	0.0%	+/-48.9	188	+/-134
Native Hawaiian and Other Pacific Islander	+/-24	0.0%	+/-42.0	848	+/-169
Some other race	+/-24	- 0.001		72	+/-82
Two or more races	+/-11	6.8%	+/-15.1	370	+/-351
Two of more races	+/-133	34.8%	+/-22.8	962	+/-254
Hispanic or Latino origin (of any race)	+/-51	21.1%	+/-14.1	759	+/-112
White alone, not Hispanic or Latino	+/-936	20.8%	+/-2.3	66,607	+/-553
·			.,		
EDUCATIONAL ATTAINMENT					
Population 25 years and over	+/-525	17.5%	+/-1.7	53,462	+/-375
Less than high school graduate	+/-290	27.7%	+/-4.2	8,924	+/-723
High school graduate (includes equivalency)	+/-375	16.6%	+/-2.5	21,016	+/-932
Some college, associate's degree	+/-220	17.1%	+/-2.5	13,441	+/-749
Bachelor's degree or higher	+/-108	5.0%	+/-2.7	10,081	+/-591
EMPLOYMENT STATUS					
Civilian labor force 16 years and over	+/-357	12.7%	+/-2.1	31,153	+/-904
Employed	+/-258	9.2%	+/-2.1	29,123	+/-899
Male	+/-238	6.6%	+/-1.7	15,399	+/-699
Female	+/-182	12.4%	+/-2.6	13,724	+/-542
Unemployed	+/-200	42.5%	+/-8.6	2,030	+/-283
Male	+/-164	40.2%	+/-11.6	1,295	+/-228
Female	+/-99	46.1%	+/-11.7	735	+/-162
WORK EXPERIENCE					
Population 16 years and over	+/-681	19.4%	+/-1.9	60,581	+/-552
Worked full-time, year-round in the past 12 months	+/-123	4.3%	+/-1.2	21,024	+/-859
Worked part-time or part-year in the past 12 months	+/-257	21.4%	+/-3.8	11,809	+/-741
Did not work	+/-563	28.0%	+/-2.6	27,748	+/-834
All Individuals below:					
All Individuals below: 50 percent of poverty level	(20)		0.0	F 07.1	10:3
125 percent of poverty level	(X)	(X)	(X)	5,974	+/-949
150 percent of poverty level	(X)	(X)	(X)	16,486	+/-1,601
185 percent of poverty level	(X)	(X)	(X)	20,358	+/-1,625
	(X)	(X)	(X)	26,055	+/-1,787
200 percent of poverty level	(X)	(X)	(X)	29,811	+/-1,922
Unrelated individuals for whom poverty status is determined	+/-345	35.8%	+/-3.2	13,728	+/-808
Male	+/-210	30.4%	+/-5.1	6,408	+/-537
Female	+/-272	40.8%	+/-4.8	7,320	+/-560

Subject	Fayette	County, West Virg	Raleigh County, West Virginia		
	Below poverty level	Percent below	Total		
	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Mean income deficit for unrelated individuals (dollars)	(X)	(X)	(X)	6,441	+/-445
Worked full-time, year-round in the past 12 months	+/-100	7.5%	+/-4.9	4,325	+/-493
Worked less than full-time, year-round in the past 12 months	+/-154	41.1%	+/-8.2	2,252	+/-402
Did not work	+/-286	46.6%	+/-4.2	7,151	+/-534
PERCENT IMPUTED					
Poverty status for individuals	(X)	(X)	(X)	31.8%	(X)

Subject	Raleigh County, West Virginia  Below poverty level Percent below poverty level						
	Below poverty level						
	Estimate	Margin of Error	Estimate	Margin of Error			
Population for whom poverty status is determined  AGE	12,839	+/-1,435	17.1%	+/-1.9			
Under 18 years	3,763	+/-711	23.3%	+/-4.4			
Related children under 18 years	3,678	+/-713	22.9%	+/-4.4			
18 to 64 years	8,133	+/-842	17.7%	+/-1.8			
65 years and over	943	+/-186	7.3%	+/-1.4			
SEX							
Male	5,611	+/-696	15.5%	+/-1.9			
Female	7,228	+/-857	18.6%	+/-2.2			
RACE AND HISPANIC OR LATINO ORIGIN							
One race	10.507	./4.442	46.00/	./40			
White	12,537	+/-1,413	16.9%	+/-1.9			
Black or African American	9,733	+/-1,226	14.5%	+/-1.8			
American Indian and Alaska Native	2,067	+/-456	38.3%	+/-8.0			
Asian	116	+/-120	61.7%	+/-39.9			
	473	+/-208	55.8%	+/-20.9			
Native Hawaiian and Other Pacific Islander	42	+/-67	58.3%	+/-56.6			
Some other race	106	+/-138	28.6%	+/-36.5			
Two or more races	302	+/-145	31.4%	+/-14.6			
Hispanic or Latino origin (of any race)	257	+/-139	33.9%	+/-16.8			
White alone, not Hispanic or Latino	9,606	+/-1,220	14.4%	+/-1.8			
EDUCATIONAL ATTAINMENT							
Population 25 years and over	7.005	. / 005	4.4.40/	./40			
Less than high school graduate	7,685	+/-865	14.4%	+/-1.6			
	2,620	+/-472	29.4%	+/-4.5			
High school graduate (includes equivalency)	2,613	+/-441	12.4%	+/-2.0			
Some college, associate's degree  Bachelor's degree or higher	1,926	+/-362	14.3%	+/-2.6			
bachelor's degree or migner	526	+/-145	5.2%	+/-1.4			
EMPLOYMENT STATUS							
Civilian labor force 16 years and over	2,989	+/-488	9.6%	+/-1.6			
Employed	2,258	+/-444	7.8%	+/-1.5			
Male	856	+/-202	5.6%	+/-1.3			
Female	1,402	+/-333	10.2%	+/-2.4			
Unemployed	731	+/-188	36.0%	+/-8.3			
Male	376	+/-118	29.0%	+/-9.1			
Female	355	+/-163	48.3%	+/-17.4			
WORK EXPERIENCE							
Population 16 years and over	9,405	+/-974	15.5%	+/-1.6			
Worked full-time, year-round in the past 12 months	609	+/-193	2.9%	+/-0.9			
Worked part-time or part-year in the past 12 months	2,483	+/-465	21.0%	+/-3.6			
Did not work	6,313	+/-712	22.8%	+/-2.2			
	, -						
All Individuals below: 50 percent of poverty level	()()	()()	(\)	100			
125 percent of poverty level	(X)	(X)	(X)	(X)			
	(X)	(X)	(X)	(X)			
150 percent of poverty level	(X)	(X)	(X)	(X)			
185 percent of poverty level	(X)	(X)	(X)	(X)			
200 percent of poverty level	(X)	(X)	(X)	(X			
Unrelated individuals for whom poverty status is determined	4,351	+/-475	31.7%	+/-2.9			
Male	1,946	+/-333	30.4%	+/-4.4			
Female	2,405	+/-341	32.9%	+/-3.8			

Subject	Raleigh County, West Virginia							
	Below pove	erty level	Percent below	poverty level				
	Estimate	Margin of Error	Estimate	Margin of Error				
Mean income deficit for unrelated individuals (dollars)	(X)	(X)	(X)	(X)				
Worked full-time, year-round in the past 12 months	189	+/-86	4.4%	+/-2.0				
Worked less than full-time, year-round in the past 12 months	1,192	+/-307	52.9%	+/-8.3				
Did not work	2,970	+/-361	41.5%	+/-4.4				
PERCENT IMPUTED								
Poverty status for individuals	(X)	(X)	(X)	(X)				

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables

While the 2010-2014 American Community Survey (ACS) data generally reflect the February 2013 Office of Management and Budget (OMB) definitions of metropolitan and micropolitan statistical areas; in certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB definitions due to differences in the effective dates of the geographic entities.

Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Source: U.S. Census Bureau, 2010-2014 American Community Survey 5-Year Estimates

## Explanation of Symbols:

- 1. An '\*\*' entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.
- 2. An '-' entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution.
  - 3. An '-' following a median estimate means the median falls in the lowest interval of an open-ended distribution.
  - 4. An '+' following a median estimate means the median falls in the upper interval of an open-ended distribution.
- 5. An '\*\*\*' entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.
  - 6. An '\*\*\*\*\* entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.
- 7. An 'N' entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.
  - 8. An '(X)' means that the estimate is not applicable or not available.



S1810

## DISABILITY CHARACTERISTICS

## 2010-2014 American Community Survey 5-Year Estimates

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Data and Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities and towns and estimates of housing units for states and counties.

Subject			United Sta	ites			West Vi	rginia
	Tot	tal	With a di	sability	Percent with a disability		Tota	al
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Total civilian noninstitutionalized population	309,082,258	+/-9,583	37,874,571	+/-63,635	12.3%	+/-0.1	1,824,283	+/-248
Population under 5 years	19,971,525	+/-3,778	161,265	+/-3,803	0.8%	+/-0.1	102,974	+/-472
With a hearing difficulty	(X)	(X)	108,335	+/-3,204	0.5%	+/-0.1	(X)	(X)
With a vision difficulty	(X)	(X)	95,964	+/-2,970	0.5%	+/-0.1	(X)	(X)
Population 5 to 17 years	53,665,031	+/-6,636	2,830,108	+/-12,281	5.3%	+/-0.1	279,488	+/-602
With a hearing difficulty	(X)	(X)	333,289	+/-5,046	0.6%	+/-0.1	(X)	(X)
With a vision difficulty	(X)	(X)	430,152	+/-4,683	0.8%	+/-0.1	(X)	(X)
With a cognitive difficulty	(X)	(X)	2,138,482	+/-9,967	4.0%	+/-0.1	(X)	(X)
With an ambulatory difficulty	(X)	(X)	342,862	+/-5,091	0.6%	+/-0.1	(X)	(X)
With a self-care difficulty	(X)	(X)	502,311	+/-6,050	0.9%	+/-0.1	(X)	(X)
Population 18 to 64 years	193,574,369	+/-9,411	19,703,061	+/-48,583	10.2%	+/-0.1	1,138,985	+/-767
With a hearing difficulty	(X)	(X)	3,979,651	+/-21,676	2.1%	+/-0.1	(X)	(X)
With a vision difficulty	(X)	(X)	3,493,078	+/-17,989	1.8%	+/-0.1	(X)	(X)
With a cognitive difficulty	(X)	(X)	8,240,776	+/-25,329	4.3%	+/-0.1	(X)	(X)
With an ambulatory difficulty	(X)	(X)	10,009,171	+/-43,159	5.2%	+/-0.1	(X)	(X)
With a self-care difficulty	(X)	(X)	3,563,884	+/-16,256	1.8%	+/-0.1	(X)	(X)
With an independent living difficulty	(X)	(X)	6,936,756	+/-19,830	3.6%	+/-0.1	(X)	(X)
Population 65 years and over	41,871,333	+/-6,252	15,180,137	+/-20,594	36.3%	+/-0.1	302,836	+/-615
With a hearing difficulty	(X)	(X)	6,274,102	+/-13,570	15.0%	+/-0.1	(X)	(X)

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Subject			United Sta	ates			West Vi	rginia
	То	tal	With a di	isability	Percent with a disability		Total	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
With a vision difficulty	(X)	(X)	2,813,964	+/-13,895	6.7%	+/-0.1	(X)	(X)
With a cognitive difficulty	(X)	(X)	3,886,019	+/-20,478	9.3%	+/-0.1	(X)	(X)
With an ambulatory difficulty	(X)	(X)	9,766,128	+/-20,453	23.3%	+/-0.1	(X)	(X)
With a self-care difficulty	(X)	(X)	3,605,953	+/-16,379	8.6%	+/-0.1	(X)	(X)
With an independent living difficulty	(X)	(X)	6,586,241	+/-18,716	15.7%	+/-0.1	(X)	(X)
SEX								
Male	150,888,088	+/-12,276	18,192,086	+/-39,304	12.1%	+/-0.1	895,412	+/-872
Female	158,194,170	+/-7,699	19,682,485	+/-33,895	12.4%	+/-0.1	928,871	+/-889
RACE AND HISPANIC OR LATINO ORIGIN								
One Race	300,108,622	+/-84,154	36,891,355	+/-66,943	12.3%	+/-0.1	1,788,043	+/-1,581
White alone	228,624,830	+/-48,617	28,975,110	+/-71,620	12.7%	+/-0.1	1,713,034	+/-1,005
Black or African American alone	38,271,664	+/-25,470	5,294,368	+/-20,335	13.8%	+/-0.1	53,794	+/-1,287
American Indian and Alaska Native alone	2,502,365	+/-13,627	408,497	+/-4,359	16.3%	+/-0.2	2,905	+/-499
Asian alone	15,629,424	+/-20,120	1,029,256	+/-6,435	6.6%	+/-0.1	13,082	+/-602
Native Hawaiian and Other Pacific Islander alone	522,501	+/-5,373	51,695	+/-1,846	9.9%	+/-0.3	619	+/-228
Some other race alone	14,557,838	+/-89,815	1,132,429	+/-9,303	7.8%	+/-0.1	4,609	+/-741
Two or more races	8,973,636	+/-76,936	983,216	+/-8,713	11.0%	+/-0.1	36,240	+/-1,563
White alone, not Hispanic or Latino	194,383,154	+/-11,206	26,012,785	+/-75,820	13.4%	+/-0.1	1,696,836	+/-717
Hispanic or Latino (of any race)	52,349,635	+/-5,907	4,466,899	+/-19,066	8.5%	+/-0.1	22,545	+/-318
PERCENT IMPUTED								
Disability status	6.2%	(X)	(X)	(X)	(X)	(X)	4.7%	(X)
Hearing difficulty	4.4%	(X)	(X)	(X)	(X)	(X)	2.9%	(X)
Vision difficulty	4.7%		(X)	(X)	(X)	(X)	3.1%	(X)
Cognitive difficulty	4.9%	(X)	(X)	(X)	(X)	(X)	3.5%	(X)
Ambulatory difficulty	5.0%	(X)	(X)	(X)	(X)	(X)	3.5%	(X)
Self-care difficulty	5.0%	(X)	(X)	(X)	(X)	(X)	3.5%	(X)
Independent living difficulty	4.9%	(X)	(X)	(X)	(X)	(X)	3.5%	(X)

Subject		West Virginia					Fayette County, West Virginia			
	With a di	With a disability Percent with a disability		Tot	al	With a di	sability			
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error		
Total civilian noninstitutionalized population	352,300	+/-3,438	19.3%	+/-0.2	44,289	+/-211	11,536	+/-675		
Population under 5 years	1,024	+/-237	1.0%	+/-0.2	2,632	+/-19	18	+/-20		
With a hearing difficulty	560	+/-176	0.5%	+/-0.2	(X)	(X)	9	+/-15		
With a vision difficulty	643	+/-188	0.6%	+/-0.2	(X)	(X)	18	+/-20		
Population 5 to 17 years	20,096	+/-1,007	7.2%	+/-0.4	6,750	+/-21	701	+/-192		
With a hearing difficulty	2,617	+/-324	0.9%	+/-0.1	(X)	(X)	119	+/-77		
With a vision difficulty	3,349	+/-387	1.2%	+/-0.1	(X)	(X)	142	+/-94		
With a cognitive difficulty	15,738	+/-933	5.6%	+/-0.3	(X)	(X)	441	+/-140		
With an ambulatory difficulty	2,718	+/-336	1.0%	+/-0.1	(X)	(X)	62	+/-49		
With a self-care difficulty	3,202	+/-403	1.1%	+/-0.1	(X)	(X)	88	+/-56		
Population 18 to 64 years	197,747	+/-3,026	17.4%	+/-0.3	27,096	+/-190	6,711	+/-536		
With a hearing difficulty	46,883	+/-1,586	4.1%	+/-0.1	(X)	(X)	1,487	+/-250		
With a vision difficulty	38,077	+/-1,599	3.3%	+/-0.1	(X)	(X)	1,331	+/-245		
With a cognitive difficulty	82,900	+/-2,097	7.3%	+/-0.2	(X)	(X)	2,291	+/-317		
With an ambulatory difficulty	114,815	+/-2,251	10.1%	+/-0.2	(X)	(X)	4,077	+/-375		
With a self-care difficulty	36,030	+/-1,418	3.2%	+/-0.1	(X)	(X)	1,599	+/-278		
With an independent living difficulty	71,861	+/-1,893	6.3%	+/-0.2	(X)	(X)	2,822	+/-313		
Population 65 years and over	133,433	+/-1,830	44.1%	+/-0.6	7,811	+/-116	4,106	+/-288		
With a hearing difficulty	60,882	+/-1,227	20.1%	+/-0.4	(X)	(X)	1,934	+/-271		
With a vision difficulty	28,575	+/-1,131	9.4%	+/-0.4	(X)	(X)	1,248	+/-240		
With a cognitive difficulty	34,817	+/-1,045	11.5%	+/-0.3	(X)	(X)	1,041	+/-213		
With an ambulatory difficulty	87,673	+/-1,482	29.0%	+/-0.5	(X)	(X)	2,820	+/-316		
With a self-care difficulty	31,876	+/-1,002	10.5%	+/-0.3	(X)	(X)	1,268	+/-253		
With an independent living difficulty	56,872	+/-1,224	18.8%	+/-0.4	(X)	(X)	1,830	+/-290		
SEX										
Male	175,212	+/-2,183	19.6%	+/-0.2	21,698	+/-210	5,783	+/-466		
Female	177,088	+/-2,362	19.1%	+/-0.3	22,591	+/-119	5,753	+/-382		
RACE AND HISPANIC OR LATINO ORIGIN										
One Race	345,062	+/-3,404	19.3%	+/-0.2	43,783	+/-228	11,475	+/-674		
White alone	332,588	+/-3,403	19.4%	+/-0.2	41,444	+/-210	10,716	+/-636		
Black or African American alone	9,951	+/-540	18.5%	+/-0.9	2,165	+/-139	747	+/-147		
American Indian and Alaska Native alone	1,451	+/-304	49.9%	+/-8.1	34	+/-34	6	+/-17		
Asian alone	729	+/-190	5.6%	+/-1.4	46	+/-39	0	+/-24		
Native Hawaiian and Other Pacific Islander alone	84	+/-61	13.6%	+/-8.7	0	+/-24	0	+/-24		
Some other race alone	259	+/-128	5.6%	+/-2.7	94	+/-65	6	+/-12		
Two or more races	7,238	+/-575	20.0%	+/-1.5	506	+/-117	61	+/-45		

Subject		West Virginia				Fayette County, West Virginia			
	With a di	sability	Percent with	a disability	Tot	al	With a di	sability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	
White alone, not Hispanic or Latino	330,681	+/-3,385	19.5%	+/-0.2	41,103	+/-200	10,609	+/-637	
Hispanic or Latino (of any race)	2,360	+/-306	10.5%	+/-1.3	396	+/-38	113	+/-66	
PERCENT IMPUTED									
Disability status	(X)	(X)	(X)	(X)	4.0%	(X)	(X)	(X)	
Hearing difficulty	(X)	(X)	(X)	(X)	2.4%	(X)	(X)	(X)	
Vision difficulty	(X)	(X)	(X)	(X)	2.8%	(X)	(X)	(X)	
Cognitive difficulty	(X)	(X)	(X)	(X)	3.1%	(X)	(X)	(X)	
Ambulatory difficulty	(X)	(X)	(X)	(X)	3.0%	(X)	(X)	(X)	
Self-care difficulty	(X)	(X)	(X)	(X)	3.0%	(X)	(X)	(X)	
Independent living difficulty	(X)	(X)	(X)	(X)	3.0%	(X)	(X)	(X)	

Subject	Fayette County, West Virginia  Percent with a disability		Raleigh County, West Virginia					
			Total		With a disability		Percent with a disability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Total civilian noninstitutionalized population	26.0%	+/-1.5	75,656	+/-428	16,301	+/-760	21.5%	+/-1.0
Population under 5 years	0.7%	+/-0.8	4,827	+/-66	22	+/-22	0.5%	+/-0.4
With a hearing difficulty	0.3%	+/-0.6	(X)	(X)	10	+/-14	0.2%	+/-0.3
With a vision difficulty	0.7%	+/-0.8	(X)	(X)	12	+/-18	0.2%	+/-0.4
Population 5 to 17 years	10.4%	+/-2.8	11,631	+/-138	847	+/-205	7.3%	+/-1.8
With a hearing difficulty	1.8%	+/-1.1	(X)	(X)	102	+/-76	0.9%	+/-0.7
With a vision difficulty	2.1%	+/-1.4	(X)	(X)	221	+/-127	1.9%	+/-1.1
With a cognitive difficulty	6.5%	+/-2.1	(X)	(X)	629	+/-168	5.4%	+/-1.4
With an ambulatory difficulty	0.9%	+/-0.7	(X)	(X)	41	+/-53	0.4%	+/-0.5
With a self-care difficulty	1.3%	+/-0.8	(X)	(X)	136	+/-86	1.2%	+/-0.7
Population 18 to 64 years	24.8%	+/-1.9	46,260	+/-442	8,896	+/-640	19.2%	+/-1.4
With a hearing difficulty	5.5%	+/-0.9	(X)	(X)	1,944	+/-326	4.2%	+/-0.7
With a vision difficulty	4.9%	+/-0.9	(X)	(X)	1,864	+/-318	4.0%	+/-0.7
With a cognitive difficulty	8.5%	+/-1.2	(X)	(X)	3,764	+/-507	8.1%	+/-1.1
With an ambulatory difficulty	15.0%	+/-1.4	(X)	(X)	5,587	+/-558	12.1%	+/-1.2
With a self-care difficulty	5.9%	+/-1.0	(X)	(X)	1,780	+/-302	3.8%	+/-0.7
With an independent living difficulty	10.4%	+/-1.2	(X)	(X)	3,509	+/-492	7.6%	+/-1.1
Population 65 years and over	52.6%	+/-3.6	12,938	+/-158	6,536	+/-399	50.5%	+/-3.2
With a hearing difficulty	24.8%	+/-3.4	(X)	(X)	2,921	+/-305	22.6%	+/-2.3
With a vision difficulty	16.0%	+/-3.0	(X)	(X)	1,570	+/-263	12.1%	+/-2.0
With a cognitive difficulty	13.3%	+/-2.7	(X)	(X)	1,899	+/-276	14.7%	+/-2.1
With an ambulatory difficulty	36.1%	+/-4.0	(X)	(X)	4,104	+/-432	31.7%	+/-3.3
With a self-care difficulty	16.2%	+/-3.2	(X)	(X)	1,384	+/-255	10.7%	+/-2.0
With an independent living difficulty	23.4%	+/-3.7	(X)	(X)	2,686	+/-296	20.8%	+/-2.3
SEX								
Male	26.7%	+/-2.1	36,621	+/-430	7,807	+/-482	21.3%	+/-1.4
Female	25.5%	+/-1.7	39,035	+/-253	8,494	+/-504	21.8%	+/-1.3
RACE AND HISPANIC OR LATINO ORIGIN								
One Race	26.2%	+/-1.5	74,671	+/-465	16,131	+/-765	21.6%	+/-1.0
White alone	25.9%	+/-1.5	67,722	+/-459	14,990	+/-708	22.1%	+/-1.0
Black or African American alone	34.5%	+/-6.9	5,442	+/-251	906	+/-156	16.6%	+/-2.9
American Indian and Alaska Native alone	17.6%	+/-50.9	188	+/-134	156	+/-124	83.0%	+/-17.9
Asian alone	0.0%	+/-42.0	877	+/-146	33	+/-23	3.8%	+/-2.7
Native Hawaiian and Other Pacific Islander alone	-	**	72	+/-82	46	+/-51	63.9%	+/-36.0
Some other race alone	6.4%	+/-13.8	370	+/-351	0	+/-27	0.0%	+/-7.8
Two or more races	12.1%	+/-8.7	985	+/-253	170	+/-74	17.3%	+/-7.7

Subject	Fayette County, West Virginia Percent with a disability		Raleigh County, West Virginia					
			Total		With a disability		Percent with a disability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
White alone, not Hispanic or Latino	25.8%	+/-1.5	67,089	+/-467	14,865	+/-698	22.2%	+/-1.0
Hispanic or Latino (of any race)	28.5%	+/-16.1	796	+/-97	125	+/-63	15.7%	+/-7.6
PERCENT IMPUTED								
Disability status	(X)	(X)	4.0%	(X)	(X)	(X)	(X)	(X)
Hearing difficulty	(X)	(X)	2.6%	(X)	(X)	(X)	(X)	(X)
Vision difficulty	(X)	(X)	2.8%	(X)	(X)	(X)	(X)	(X)
Cognitive difficulty	(X)	(X)	3.1%	(X)	(X)	(X)	(X)	(X)
Ambulatory difficulty	(X)	(X)	3.2%	(X)	(X)	(X)	(X)	(X)
Self-care difficulty	(X)	(X)	3.1%	(X)	(X)	(X)	(X)	(X)
Independent living difficulty	(X)	(X)	3.2%	(X)	(X)	(X)	(X)	(X)

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables.

The Census Bureau introduced a new set of disability questions in the 2008 ACS questionnaire. Accordingly, comparisons of disability data from 2008 or later with data from prior years are not recommended. For more information on these questions and their evaluation in the 2006 ACS Content Test, see the Evaluation Report Covering Disability.

While the 2010-2014 American Community Survey (ACS) data generally reflect the February 2013 Office of Management and Budget (OMB) definitions of metropolitan and micropolitan statistical areas; in certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB definitions due to differences in the effective dates of the geographic entities.

Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Source: U.S. Census Bureau, 2010-2014 American Community Survey 5-Year Estimates

## Explanation of Symbols:

- 1. An \*\*\* entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.
- 2. An '-' entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution.
- 3. An '-' following a median estimate means the median falls in the lowest interval of an open-ended distribution.
- 4. An '+' following a median estimate means the median falls in the upper interval of an open-ended distribution.
- 5. An '\*\*\*' entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.
- 6. An '\*\*\*\*\* entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.
- 7. An 'N' entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.
- 8. An '(X)' means that the estimate is not applicable or not available.